

**Registration Manual**  
**ITU Workshop on Telecommunication Quality of Service, Quality of Experience and Future Networks**  
**(Livingstone, Zambia, 12-13 May 2026)**

**FOR PARTICIPANTS WHO HAVE AN ACTIVE ITU ACCOUNT:**

- Please proceed to **Step 2** below.

**STEP 1: PARTICIPANTS WHO DO NOT HAVE AN ACTIVE ITU ACCOUNT:**

1. Go to ITU User Account login page: <https://user.itu.int/> and at the bottom of that page, click "here" on **No ITU Account yet? Click here to create one**. This will bring you to the "ITU User account creation" page.

No ITU Account yet? Click [here](#) to create one

2. Fill in the Contact data (left side panel). If your e-mail account is already registered in the system, it most likely means that you already have an ITU account. If you don't remember the password, please follow the steps to reset your password.
3. For Organization data, pick the applicable type or organization

Membership Type \*

Please choose

Please choose

I don't know

Non-Member

Member State

Sector Member

Associate

Academia, University, Research Establishment

International/Regional Organizations

Resolution 99

United Nations, Specialized agency, IAEA

Media

The "I don't know" option will let you explore the list of existing members, in case you represent a member and you are not aware of it.

**ONLY** in the case you **cannot** find your organization in the database, follow the link to enter information of your organization (link just below the Country drop-down list).

4. **Click the appropriate check boxes**

5. Click "Sign up"



6. You are required to follow up an e-mail address verification step before the account is activated. If you don't get it shortly after completing the steps above, please check your spam filer or junk mail folder.
7. Once done, you will receive an e-mail to activate your user account.

## Step 2: PARTICIPANTS WHO ALREADY HAVE AN ACTIVE ITU ACCOUNT:

Once your user account has been created and activated, you can now register for the event by logging in here:

<https://www.itu.int/net4/CRM/xreg/web/Login.aspx?src=Registration&Event=C-00016263>  
(using your existing/newly created ITU User Account).

**Remote Participation:** Connect to the [MyWorkspace](#) platform using the same ITU user account with which you registered for the meeting. You can launch the remote session by clicking the JOIN button from 30 minutes prior to the start of the meeting