**31ST MEETING OF QUALITY OF SERVICE DEVELOPMENT GROUP (QSDG) - ITU-T SG 12**

**2nd – 3rd November, 2014 Dubai United Arab Emirates**

Dear QSDG Members and Participants,

**Ref: Invitation to the ITU-T Workshop on “Quality of Service Regulatory and Operational Issues”**

ASCOM is kindly pleased to host and invite you to the 31st meeting of ITU-T SG12 Quality of Service Development Group (QSDG) and an ITU-T Workshop on “*Quality of Service Regulatory and Operational Issues*” to be held in from 4th to 6th November 2014 in Dubai, United Arab Emirates.

We would like to take this opportunity to inform you that the ITU-T workshop on “*Quality of Service Regulatory and Operational Issues*” will take place during the same week, from 2nd to 3rd of November, 2014.

We are expecting over 100 delegates from service providers, vendors and regulators from worldwide to attend and contribute in this year’s ITU-T QSDG meeting.

To confirm your attendance and participation in the workshop and the annual prestigious QoS meeting please complete the online registration form at <http://www.itu.int/en/ITU-T/Workshops-and-Seminars/qos/112014/Pages/default.aspx> .

The agenda for the meeting is attached and all presentations/contributions must be received by 24th of October, 2014 with an abstract and should be directly addressed to the Chairperson via email yvonne.umutoni@rura.rw / umutoniyvonne@gmail.com and copied to mahel.abaab@ascom.com.

We will be happy to clarify all questions that you may have, and we thank you in advance for your cooperation.

Sincerely,

Yvonne UMUTONI

Chairperson of Quality of Service Development Group (QSDG)