**Abstract:**

This presentation focuses on the quality of service monitoring and enforcement for mobile networks from the Regulatory point of view.

It covers the following:

* purposes of QoS regulations
* Requirements for a Regulator in order to enforce Quality of service
* Purpose of Auditing the QoS and auditing methods
* prerequisites so as to conduct a QoS Measurement Campaign
* QoS Parameters of some mobile services such as Voice, SMS, data…