**QoE assessment for two exemplary cloud services**

**Abstract:**

Within this talk user perceived quality for two exemplary cloud services is discussed. First, QoE results for Personal Cloud Storage and File Synchronization (CSFS) applications such as Dropbox, Google Drive, and Sky Drive are discussed. Second, QoE for Remote Virtual Desktop (RVD) services is discussed. The presented results permit not only to better understand the interplays between network performance (i.e., network delay and bandwidth) and QoE for cloud services, but also provides results on the perceived quality of users when confronted to variable network conditions w.r.t. to their behavior on standard local desktops.