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Transition to a Low Carbon and Climate Resilient Economy : The 2020 Orange Commitment and Methodology

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The 2020 Orange Commitment Context

- Since the 20th century to the 21 century :a new digital world after an hold Industrial world
- in 2008 start up of smartphones, bookcases, home computers, smart cities... and now connected thinks . ICTs are now everywhere in all sectors and activities.
- - ICTs generated more and more **usages**, ours customers have now many usages.



• - We are growing rapidly : number of customers, usages, networks ...New commitment take into account those new parameters and economic factors







The 2020 Orange Commitment

- Our Commitment :
- "Since new generation of devices drives many new customers' usages in all sectors and activities, Orange commits to reduce by 50% its CO2 emissions per customer-usages in 2020 (base line 2006)"*
- *announced for the COP 21 include at the LPAA initiative in the NAZCA platform with CDP questioner and /
- to be published in 2016 CSR report.



- We implement a methodology and KPI
- AA 1000 : materiality, inclusivity, responsiveness









The 2020 Orange Commitment Methodology

• -Perimeter : scope 1 ,2*

(ADEME methodology / ITU L 1420)

- -10 countries : EME :France, Belgium, Spain, Poland, Romania, Slovakia AMEA : Ivory-Coast, Egypt, Jordan, Senegal / + OBS
- -Methodology : a constant perimeter, Intensity target, we conserve a full countries reporting (30), for Materiality, awareness, ... to be audited.
 Deloitte.



The 2020 Orange Commitment **Methodology**

- Which consumption shall be taken into account: Orange operated sites '? Orange equipment's (on Orange or Third Party • sites) ? Associated with Orange's customer internet traffic and content (on Orange or third party equipment)? etc..
- 4 methods have been studied: based on charged energy; Operation and equipment control; customer consumption, • **Financial control & invoicing**
- The chosen method is the method based on charged energy consumption.

Method's name	Method based on charged energy
Principle	Estimated energy was invoiced or notified to Orange (As a value (€/ time interval) or a consumption (Wh/time interval)
Case study • Third party equipment hosted by Orange (ex:DSLAM)	Taken into account Except if the equipments energy consumption is charged to third party
 Orange equipment hosted by third party providers(ex : RAN) 	Not taken into account Except if the energy consumption is charged to Orange
 Orange equipment whose use is shared withthird party providers (ex : MVNO, Roaming (Free), RAN sharing) 	Taken into account





The 2020 Orange Commitment KPI + customer usages

• - customer usages :

- fixe customer usages:
 - PSTN : 1
 - VoIP : 1
 - Internet : 1
 - TV:1

- e,g.: 1 xDSL access : internet + ToIP +TVIP = 3 usages
- mobile customer usages :
 - Terminal 2G : 1 (Voice)
 - Machine-to-Machine (M2M: mostly 2G, narrowband, akin to voice service) : 1 (Voice)
 - PC or Tablet PC (3G ou 4G) : 1 (Data)
 - Smartphone (3G ou 4G) : 2 (Voice et Data)







e,*g*: 1 smartphone 3G = 2 customer usages

• - KPI *= SUM CO2 emissions / Sum customer usages

* on the perimeter 10 countries + OBS and using methodology





Transition to a Low Carbon and Climate Resilient Economy

- -The case study : 2020 Orange commitment could be a contribution to ITU commitment for ICTs
- Intensity target (usages customer ?) and methodology could be enter in ITU standardization program ?

Thank you











Appendix – Consumption evaluation (1/3) 4 methods have been studied...

Method's name	Method based on charged energy	Operative and equipment control	Client consumption	Financial control & invoicing
Principle	Estimated energy was invoiced or notified to Orange (As a value (€/time interval) or a consumption (Wh/time interval)	Estimated energy only encompasses equipment owned and controlled by Orange	Estimated Energy is the share destinated to Orange direct customers	Estimated energy s the energy consummed by Orange's equipments that has been charged to the group.
 Case study Third party equipment hosted by Orange (ex:DSLAM) 	Taken into account Except if the equipments energy consumption is charged to third party	Not taken into account	Not taken into account	Not taken into account
 Orange equipment hosted by third party providers(ex : RAN) 	Not taken into account Except if the energy consumption is charged to Orange	Taken into account	Taken into account Pro rata to the equipment's usage for Orange direct customers	Not taken into account Except if the energy consumption is charged to Orange
 Orange equipment whose use is shared withthird party providers (ex : MVNO, Roaming (Free), RAN sharing) 	Taken into account	Taken into account	Taken into account Pro rata to the equipment's usage for Orange direct customers	Taken into account Except if the equipment is hosted by a third party and the energy is not charged to Orange

Appendix: Consumption evaluation

(2/3) What is estimated in the charged energy consumption method?

Orange Networks and IT Services

Third Party Networks and IT Services



Energy consumptions taken into account

* Equipment's energy consumption can be charged by a part or the whole of the technical environment





Appendix : Consumption evaluation

(3/3) What is estimated in the charged energy consumption method?

Consumptions taken into account

- Technical sites consumption
- Consumption of composite sites Tehcnical + Services

Third Party contents and equipments hosted by Orange are taken into account (except if their energy consumption is charged to the Third Party)

 Outsourced equipments whose associated consumption or cost are known as the contract specifies that consumption is to be reported to Orange*

It is advised when outsourcing equipment for contracts to include such terms to enable feedback on energy consumption

Consumptions not taken into account

- Outsourced equipment and contents whose energy consumption is unknown
- Third Party equipment hosted by Orange whose consumption is charged to the former*

• Equipment consumptions can be charged by a part or the whole of the technical environment





Appendix : how to estimate « indirect » client usages? (1/2) Principles

- « Indirect Customers » are other operators' clients using Orange infrastructure (Network, IT or technical environment) whose enrgy consumption is not charged to the former. It encompasses
 - For landline networks : partially unbundled xDSL customers, unbundled xDSL accessing the service through a Third Party operator DSLAM hosted by Orange, Fibre internet customer accessing to the network through a third party operator's OLT hosted by Orange
 - For Mobile networks : Third party operator's client's for which Orange provides mobile services access (in the frame of MVNO or national / international roaming agreements) whith whom Orange share a part or the whole of its network.
- Indirect client usages are estimated : their accounting is detailed in the Appendices





Appendix : how are indirect client usages estimated ? (2/2) calculus						
Landline	 We calculate X = average number of client usages from Orange Fibre or DSL customers Assuming this number is the same for unbundled customers N_indirect landline usages = X * N unbundled customers 					
Mobile	MVNO and roaming	 We know Yearly voice traffic processed by Orange The Y% of this generated by indirect customers The number of Orange direct customer with a Voice service (2G, 2G/3G or 2G/3G/4G) We estimate the number of Equivalent Voice Customers as N_indirect equivalent voice mobile customers = (Orange voice traffic * Y)/ (1-Y) We deduce the the number of client usages from indirect clients thanks to he hypothesis that 1 indirect client accounts for 1 client usage (Voic) : N_indirect_Mobile_Usages= N_indirect equivalent voice mobile customers 				
	« Active » Network sharing case	 Orange's partner operator's clients may be considered to be indirect customers, generating traffic on Orange radio ressources which supports taking into account their client usages For voice services We know T the number of Orange direct clients terminal devices We assume the X% ration of the voice traffic processed by Orange generated form the sharing's indirect clients to be available We estimate the number of equivalent « Voice » client usages: Nvoice_sharing_usages = (T * X%) / (100%-X%) For Data We know D the number of Orange direct customer's 3G or 4G devices. We assume the Y% ratio of the data traffic processed by Orange generated form the sharing's indirect clients to be available We estimate the Y% ratio of the data traffic processed by Orange generated form the sharing's indirect clients to be available 				
-2-4		Ndata_sharing-usages = $(D * Y\%) / (100\%-Y\%)$				
		CT CT				