

Critical Infrastructure Protection (CIP) as example of a multi-stakeholder approach.

By

Christopher Ganizani Banda

ICT Development Manager

Malawi Communications Regulatory Authority

24-26th July, 2016



Khartoum, Republic of Sudan, 24 – 26 July 2016

Presentation Outline

- Introduction.
- Some Definitions
- CIP Stakeholders
- Protecting critical infrastructure
- 7 Steps for CIP Protection
- CIP Goals and Roles
- Identify and Prioritize Critical Functions
- Continuously Assess and Manage Risks
- Establish and Exercise Emergency plans
- Create Public-Private Partnerships
- Build Security/Resiliency into Operations
- Update and Innovate Technology/Processes
- Malawi Experience
- Conclusion

INTRODUCTION

- Modern life is increasingly reliant on a wide-ranging set of functions.
- These includes services, systems, and assets, commonly referred to as infrastructures.
- Governments view several of these infrastructures, such as communications, banking, energy, transportation, and healthcare etc, as critical .
- The disruption, destruction, or loss of integrity of these can impact a nation's stability hence the need for protection.
- Critical infrastructures are often thought of as physical assets but have now integrated information and communications technology (ICT).

Some Definitions

- **Critical infrastructure:** The key systems, services, and functions (IT or physical) whose disruption, destruction, or exploitation could have a debilitating impact on public health and safety, commerce, and national security, or any combination.
 - Critical Infrastructure Protection: Concepts and Continuum, Microsoft
- **Critical information infrastructure (CIIs) :** are communications and/or information services whose availability, reliability and resilience are essential to the functioning of a modern economy.
 - Critical Information Infrastructure Protection, A Report of the 2005 Rueschlikon Conference on Information Policy
- **Critical infrastructure protection (CIP):** CIP consists of the proactive activities to protect the indispensable people, physical assets, and communication/cyber systems from any degradation or destruction caused by all hazards.
 - The Emergency Management and Response—Information Sharing and Analysis Center 2007

Critical Infrastructure Protection (CIP) Stakeholders

- Government agencies,
- The Private sector, (Technology vendors)
- Research agencies (Academia),
- The Defense/Military/intelligence agencies
- All IT workers
- International organizations.

Protecting critical infrastructure

- Principles that form a CIP continuum:
 - **Establishing trustworthy policies and plans** for protecting critical infrastructure in today's dynamic environment.
 - **Managing risk:** Fostering capabilities for protecting, detecting, and responding to risks to promote operational resiliency.
 - **Promoting innovation and investments:**
By learning from policy and operations that can guide the allocation of resources for practices, programs, education, and research related to CIP

7 Steps for Critical Infrastructure Protection Microsoft Model.

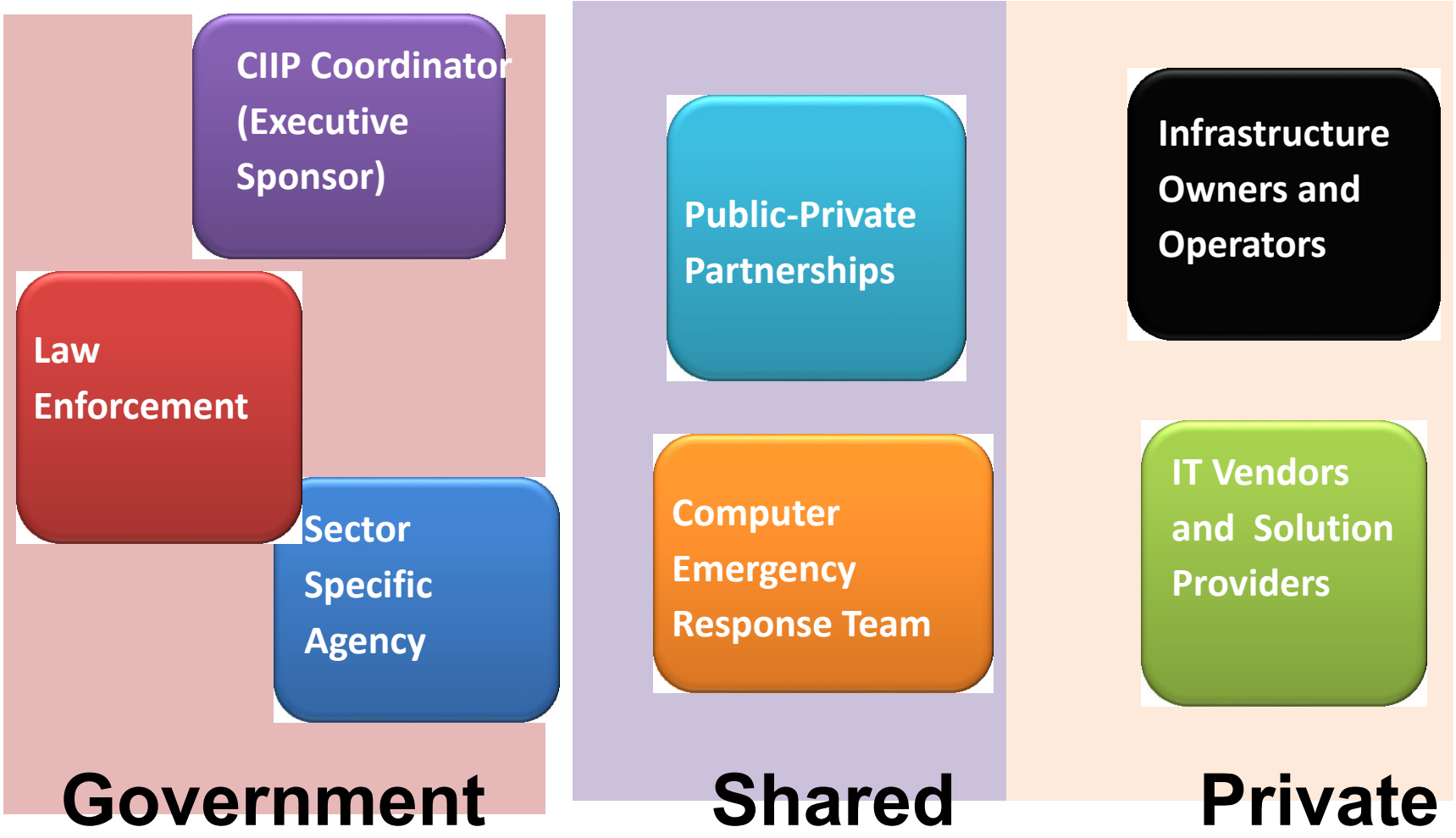
- 1. Define Goals and Roles**
- 2. Identify and Prioritize Critical Functions**
- 3. Continuously Assess and Manage Risks**
- 4. Establish and Exercise Emergency plans**
- 5. Create Public-Private Partnerships**
- 6. Build Security/Resiliency into Operations**
- 7. Update and Innovate Technology/Processes**

1a.CIP Goals.

Establishing Clear Goals is Central to Success

Policy Elements	
<i>Critical Infrastructure Importance</i>	Provide the essential services that support modern information societies and economies. Support critical functions and essential services so vital
<i>Critical Infrastructure Risks</i>	Any Compromised can affect national security and economic well-being.
<i>CIP Policy Goal/Statement</i>	The aim is to Prevent or minimize disruptions to CII,. In the event disruptions do occur, they should be infrequent, of minimal duration and manageable.
<i>Public-Private Implementation</i>	Implementing the National CIIP framework includes government entities, as well as, voluntary public private partnerships involving corporate and nongovernmental organizations.

1b. Define Roles

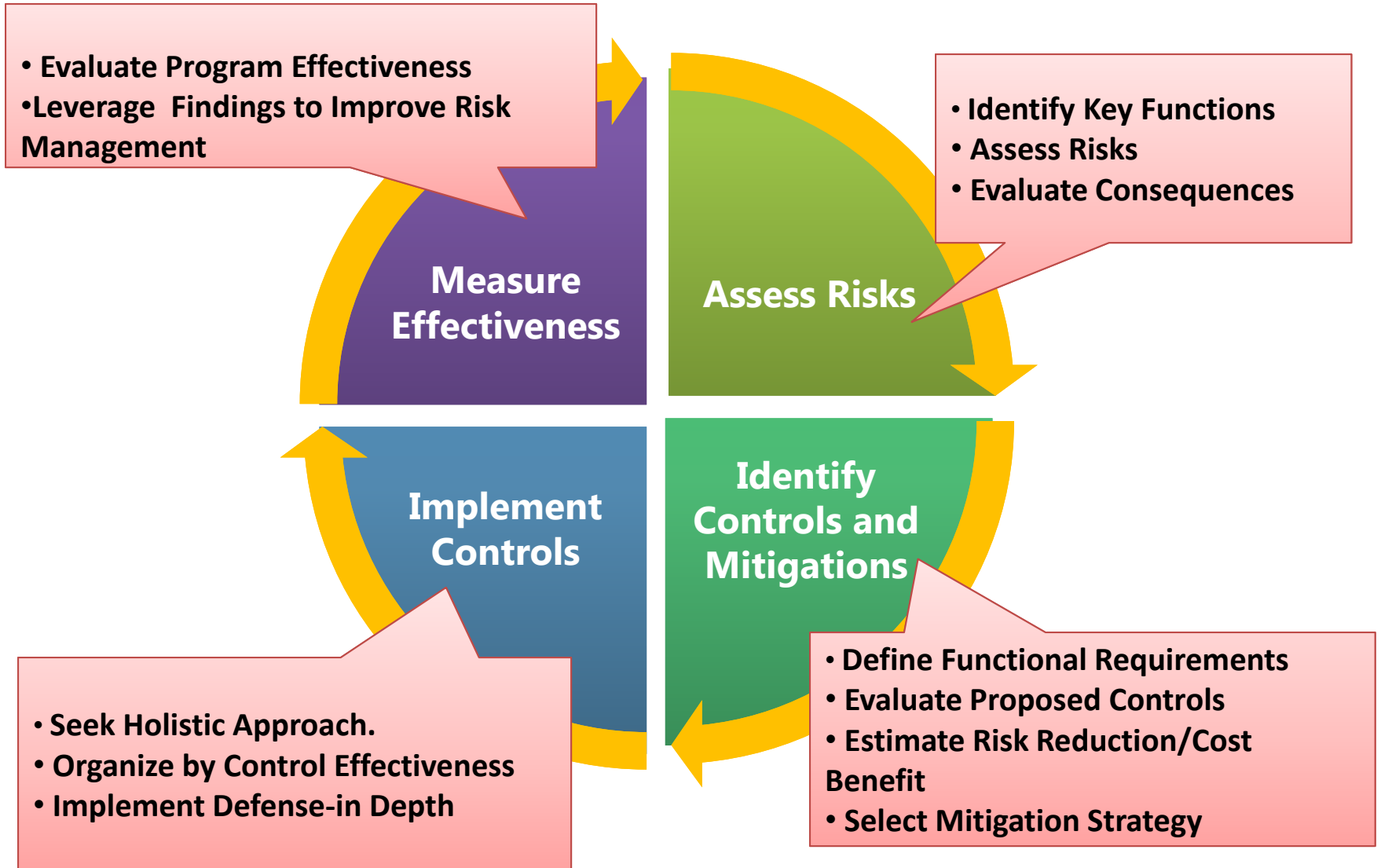


2. Identify and Prioritize Critical Functions

- Establish an open dialogue to understand the critical functions, infrastructure elements, and key resources necessary for
 - delivering essential services,
 - maintaining the orderly operations of the economy, and
 - ensuring public safety.

3. Establish and Exercise Emergency plans.

Protection is the Continuous Application of Risk Management



4. Establish and Exercise Emergency plans

Improve Operational Coordination

- Form joint plans for managing emergencies – including recovering critical functions in the event of significant incidents, including but limited to natural disasters, terrorist attacks, technological failures or accidents.
- Effective emergency response plans are generally short and highly actionable so they can be readily tested, evaluated, and implemented.
- Testing and exercising emergency plans promotes trust, understanding and greater operational coordination among public and private sector organizations.
- Exercises also provide an important opportunity to identify new risk factors that can be addressed in response plans or controlled through regular risk management functions.

5. Create Public-Private Partnerships

- Voluntary public-private partnerships
 - Promote trusted relationships needed for information sharing and collaborating on difficult problems,
 - Leverage the unique skills of government and private sector organizations, and
 - Provide the flexibility needed to collaboratively address today's dynamic threat environment

6. Build Security and Resiliency into Ops

- Organizational incentives can drive security development lifecycle principles into all line of business
- Leveraging the security lifecycle promotes secure and resilient organizations and products

7. Update and Innovate Technology/Processes

- Cyber threats are constantly evolving
- Policy makers, enterprise owner and operators can prepare for changes in threats by
 - Monitoring trends
 - Keeping systems patched
 - Maintaining the latest versions of software that have been built for the current threat environment.

Malawi Experience

- Growth of mobile and Internet penetration (Connectivity)
- Increase in reliance of internet for social, economic, political interactions.
- Mult stakeholder Approach to Cyber security
 - High level Cyber security Awareness workshops
 - COMESA/MACRA (April 2015)
 - MDF;Malawi Police and University (Sept 2015)
 - Cyber security Strategy Project (CTO/MACRA) (june2016 –May 2017)
- New E-Transaction and Cyber security Law (July; 2016)
- New Reviewed Communications Law (July; 2016)

CONCLUSION

- CIP is crucial and specific policies might be necessary.
- Multi-stakeholder approach crucial
- Harmonization of laws (regional & international) to enhance international coordination & elimination of safe harbors
- Innovation/Capacity building and Awareness equally crucial