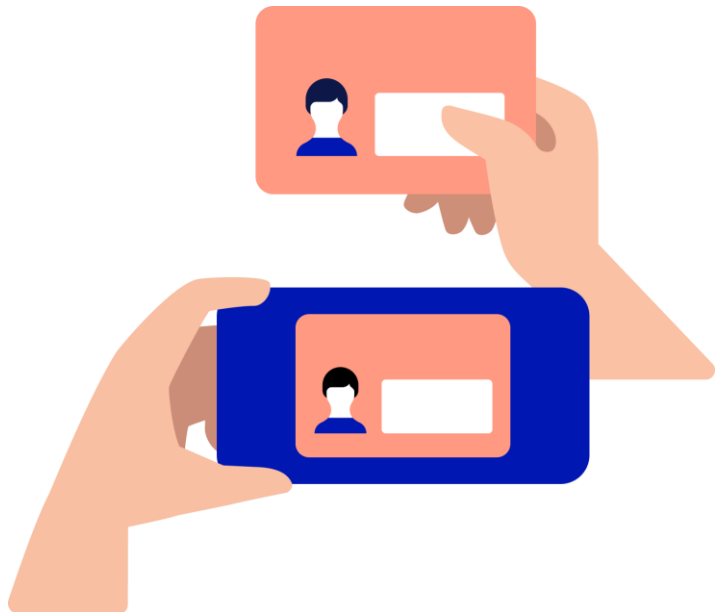


Digital Identities and Verifiers in Japan

Provisional Translation

June, 2026

Perception has shifted from simply having the My Number Card to **using** it



Issues to address : Population decline and labor shortages

My Number Card

November 2021
Adoption rate Cards issued

July 2025
Adoption rate Cards issued

39% **50.07** Mil. → **79%** **98.52** Mil.

My Number Card use as Health Insurance Certificate

Valid registration Among My Number Card holders
84.84 Mil. **86%**
(June 2025)

Registration of Public money receiving account

User registration Among My Number Card holders
63.63 Mil. **65%**
(February 2025)

Japanese Public Key Infrastructure (JPKI)

Number of private-sectors implemented Example of implementation benefit:
813 Secure, speedy, and user-friendly service
(July 2025)

Digital Identification App

Total number of downloads Private sectors and institutions planning implementation
181K DL **182**
(July 2025) (July 2025)

Use of Citizen Card (Case studies of municipal usage)

Number of municipal implementations	Number of Services	Example of Services		
665	1,038	Library	DX Service Counter	Election and voting services
(October 2024)	(October 2024)	Public transportation	Portal	Employee usage

Administrative procedures transformed from paper to **Digital Online Systems**



Issues to address : Population decline and labor shortages / Decline in digital competitiveness

gBizID (Government Business Identity)

Total number of registrations for gBizID Prime

1.25 Mil.
(March 2025)

Total number of connection services

217
(March 2025)

e-Gov (Service for business procedures)

Annual number for online procedures

30.43 Mil.
(FY2024)

Number of procedures available for application via the e-Gov

4,372
(July 2025)

jGrants (Electronic system for subsidy applications)

Number of business users

240,000
(March 2025)

Number of subsidies listed

1,074
(March 2025)

Government electronic procurement system (GEPS)

Number of e-bid cases in the electronic procurement system

341,000
(June 2025)

Number of business users

49,382
(June 2025)

Toward personalized, **supportive government services** — providing **one-stop solution** for improved convenience

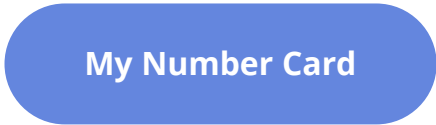
2022:

First, **digital service portals** for individual users **are unified into one.**

Online service portal



Identity verification



New app to be released in 2026



*For illustrative purposes only. Content shown is not actual.

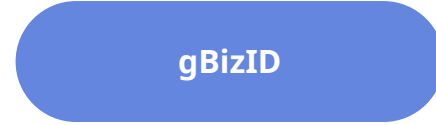
From spring 2026 onward:

Next, **digital service portals** for businesses **are unified into one.**

Online service portal



Business verification



Alpha version to be released in FY2025



*For illustrative purposes only. Content shown is not actual.

Identity verification and administrative procedures can be completed **with a smartphone**

2025

My Number Card became available on iPhone; your smartphone will also function as your health insurance certificate.

*From September, the service will roll out sequentially, starting with medical institutions ready for operations.

Number of My Number Card users on iPhone

(as of the end of July 2025)

Approx. **1.45** Mil. users



2026

A new app (tentatively named "Myna App") is scheduled for launch.

My Number Card will become available on Android, enabling tax returns to be filed entirely through a smartphone.

Number of public and private online services that will enable authentication and digital signatures via the My Number Card on smartphones

over **200**

*Estimate based on application status as of September 2025

Mission of the Digital Agency of Japan

Human-friendly Digitalization: No one left behind



デジタル庁

Digital Agency