Scientific Advice Mechanism

to the European Commission

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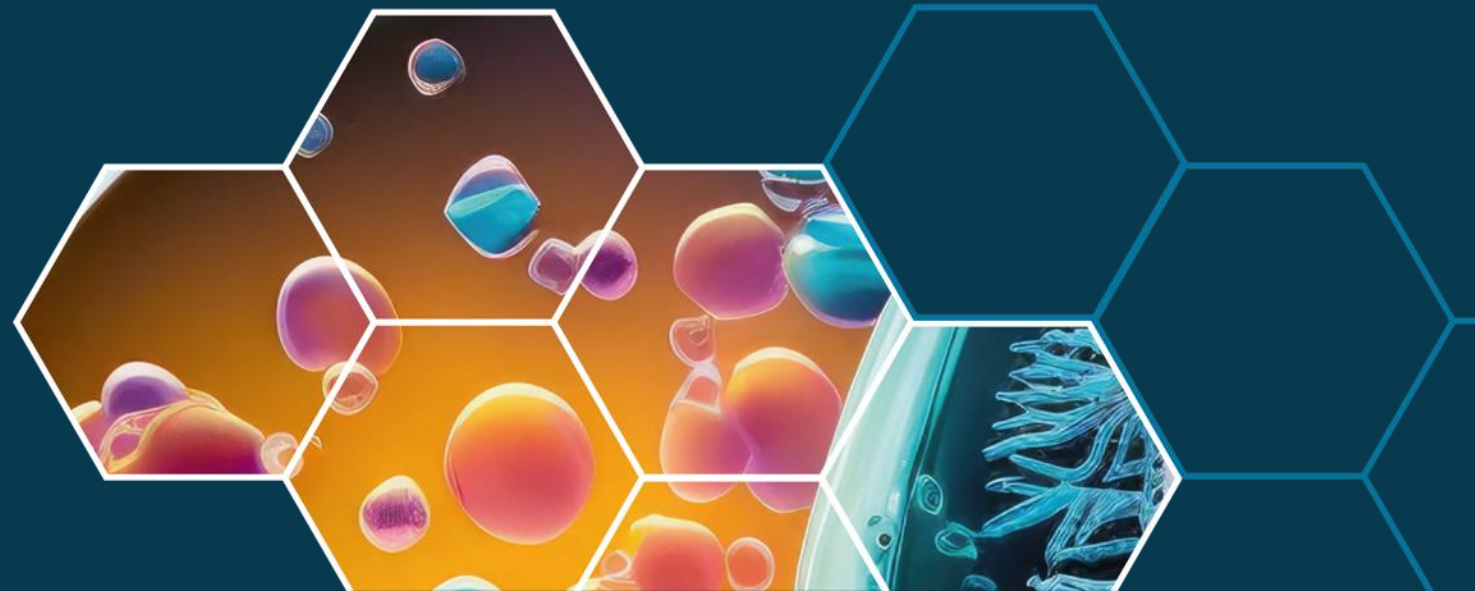
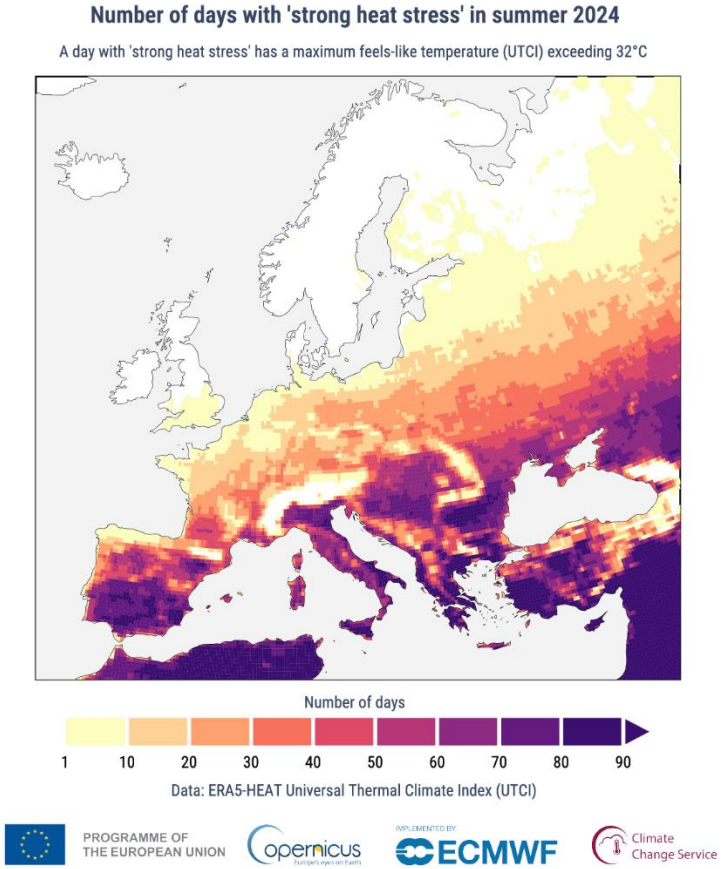
AI and Crisis Management: Evidence for European Policy

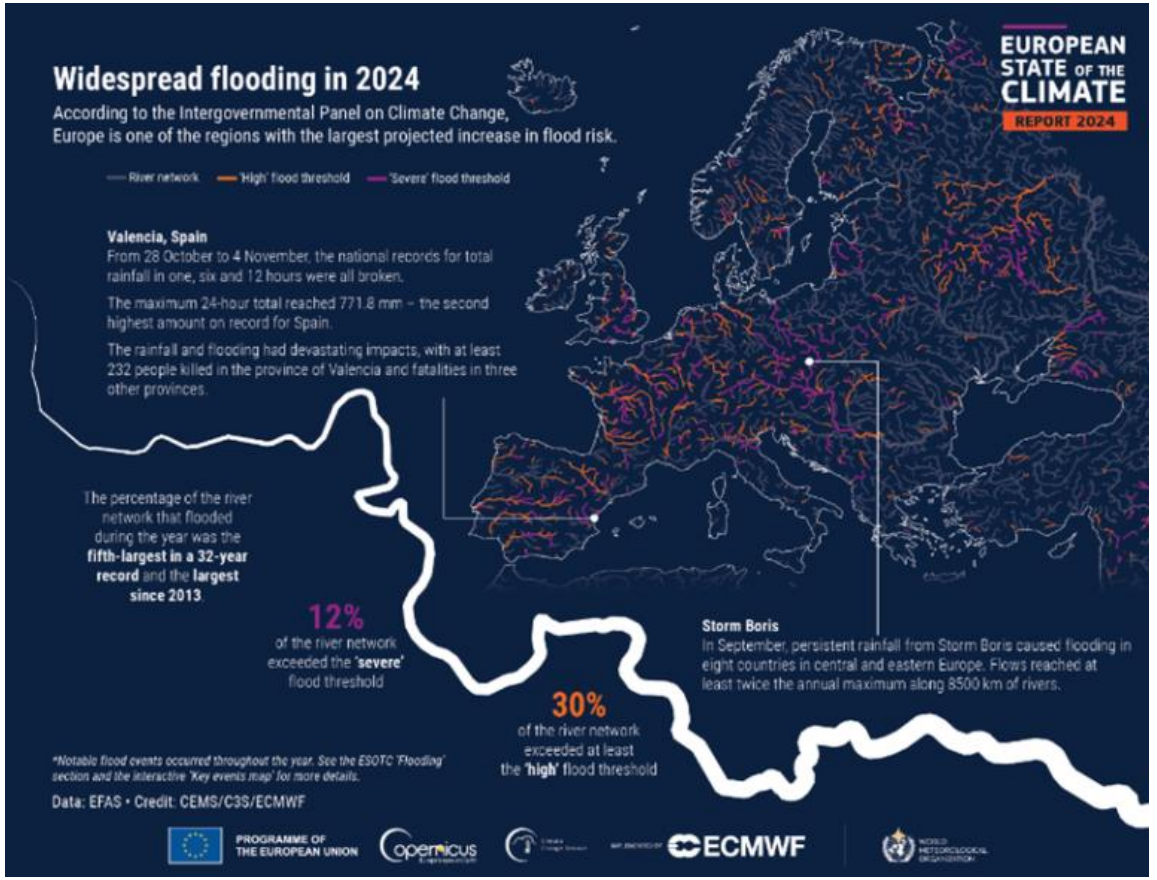
SAPEA Rapid Evidence Review for DG ECHO

Prof. Dr. Tina Comes
tina.comes@dlr.de



Crises are European





An era of AI

ChatGPT Cheat Sheet

Crisis Management

Emergency Management	Strategy & Planning	Post-Crisis Analysis & Learning
Initial Assessment Use ChatGPT to quickly draft initial assessment reports. Get information on similar past incidents for reference. Prompt: "Draft an initial crisis assessment report for a [type of crisis]."	Crisis Strategy Formulation Generate step-by-step action plans. Use ChatGPT to explore potential outcomes of different strategies. Prompt: "Develop a strategic action plan for responding to [specific crisis]."	Debriefing and Reporting Use ChatGPT to structure debriefing sessions. Compile reports on lessons learned and performance. Prompt: "Outline a debrief report for [crisis scenario] focusing on response effectiveness."
Public Communication Create templates for public advisories. Tailor messages for different audiences (public, stakeholders). Prompt: "Write a public advisory for [crisis scenario] addressing safety measures."	Stakeholder Communication Prepare updates and briefings for stakeholders. Use ChatGPT to personalise communication for each stakeholder group. Prompt: "Write an update for stakeholders on [crisis scenario] focusing on impact mitigation."	Public Relations Management Draft recovery and reassurance messages for the public. Plan long-term communication strategies for ongoing transparency. Prompt: "Create a series of public messages for post-crisis reassurance regarding [crisis scenario]."
Resource Coordination Organise lists of resources and contacts. Develop quick-access guides for team roles and responsibilities. Prompt: "List emergency resources available for [type of crisis] and corresponding contact information."	Logistics Management Create checklists for supply distribution and logistics. ChatGPT can help simulate logistics scenarios. Prompt: "Generate a logistics plan for distributing supplies during [crisis scenario]."	Training and Drills Develop training modules for crisis scenarios. Script realistic simulation exercises. Prompt: "Write a training script for a drill simulating [type of crisis]."
Media Relations Formulate press releases with ChatGPT. Prep Q&A for press briefings on the crisis. Prompt: "Create a press release for [crisis scenario] detailing the current response."	Risk Assessment Updates Update risk assessments as new information comes in. Use AI to compare current crisis to historical data for pattern recognition. Prompt: "Update the risk assessment for [type of crisis] with the latest developments."	Continuous Improvement Analyse data to improve future crisis response. Use ChatGPT to identify improvement opportunities in protocols. Prompt: "Identify areas for improvement in the crisis management plan for [type of crisis]."

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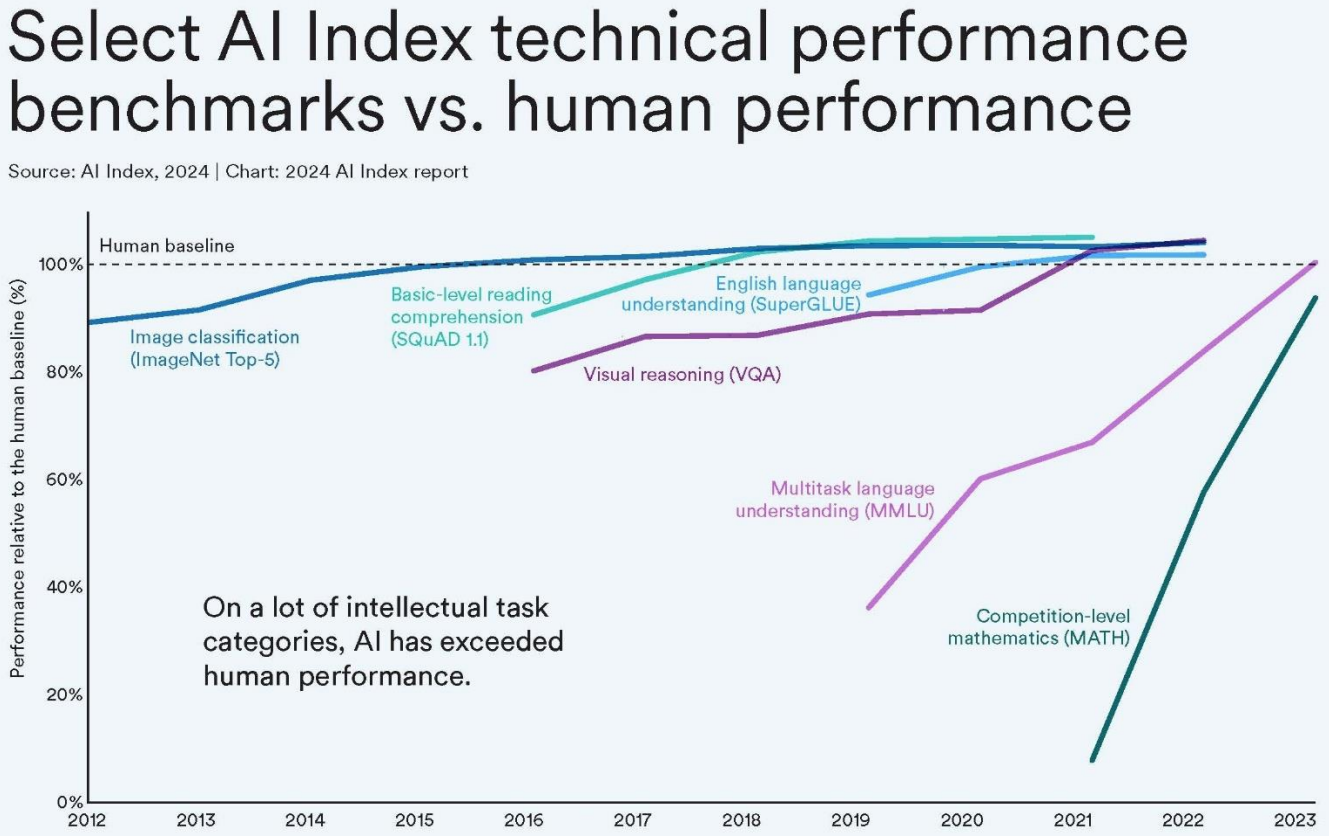
AI performs better and better



AI for Crises

What are the characteristics, opportunities and risks of AI in crisis preparedness and response?

How can these risks be mitigated?

Process & Starting Points

AI supports human response

- **Rapid Review Process with a small dedicated working group over a limited timeframe**

- **AI is not chatGPT**
- **AI is rapidly developing**
- **AI must support *you***

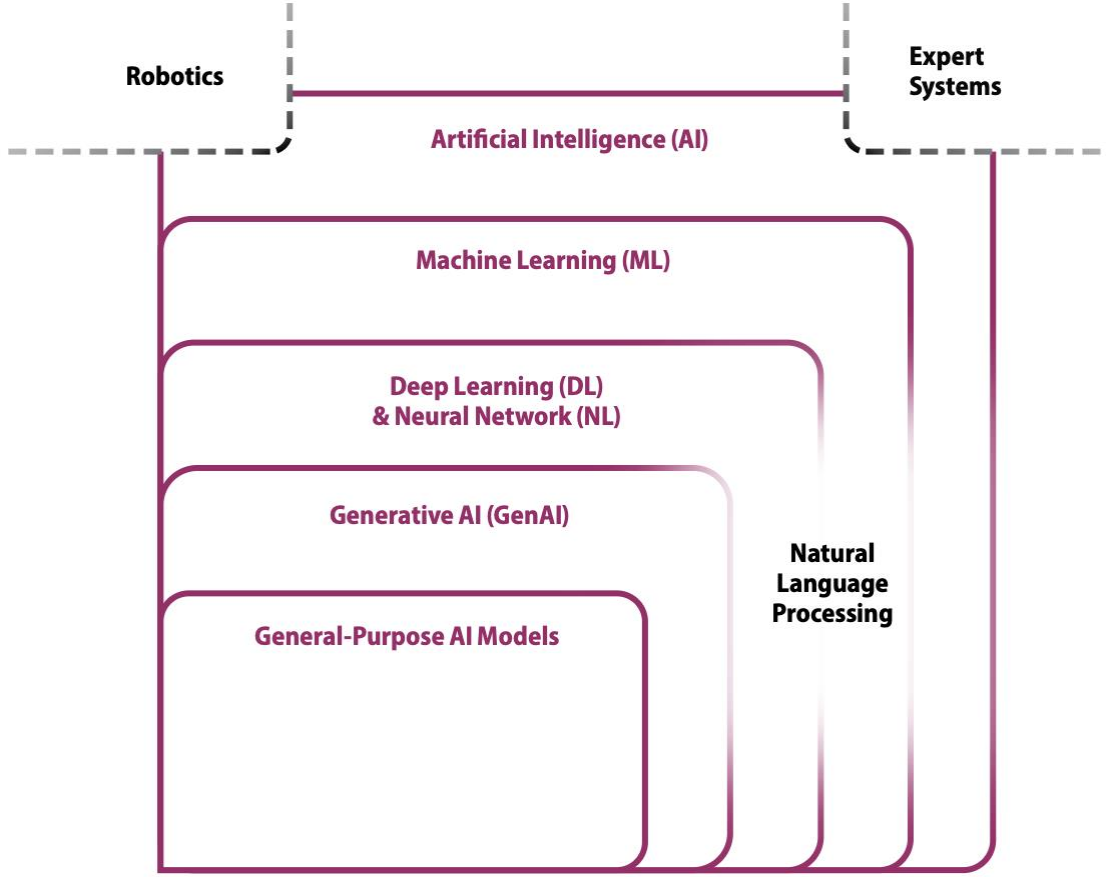
- **Focus on algorithms, principles and checklists rather than evaluating concrete tools**

Working Group Members

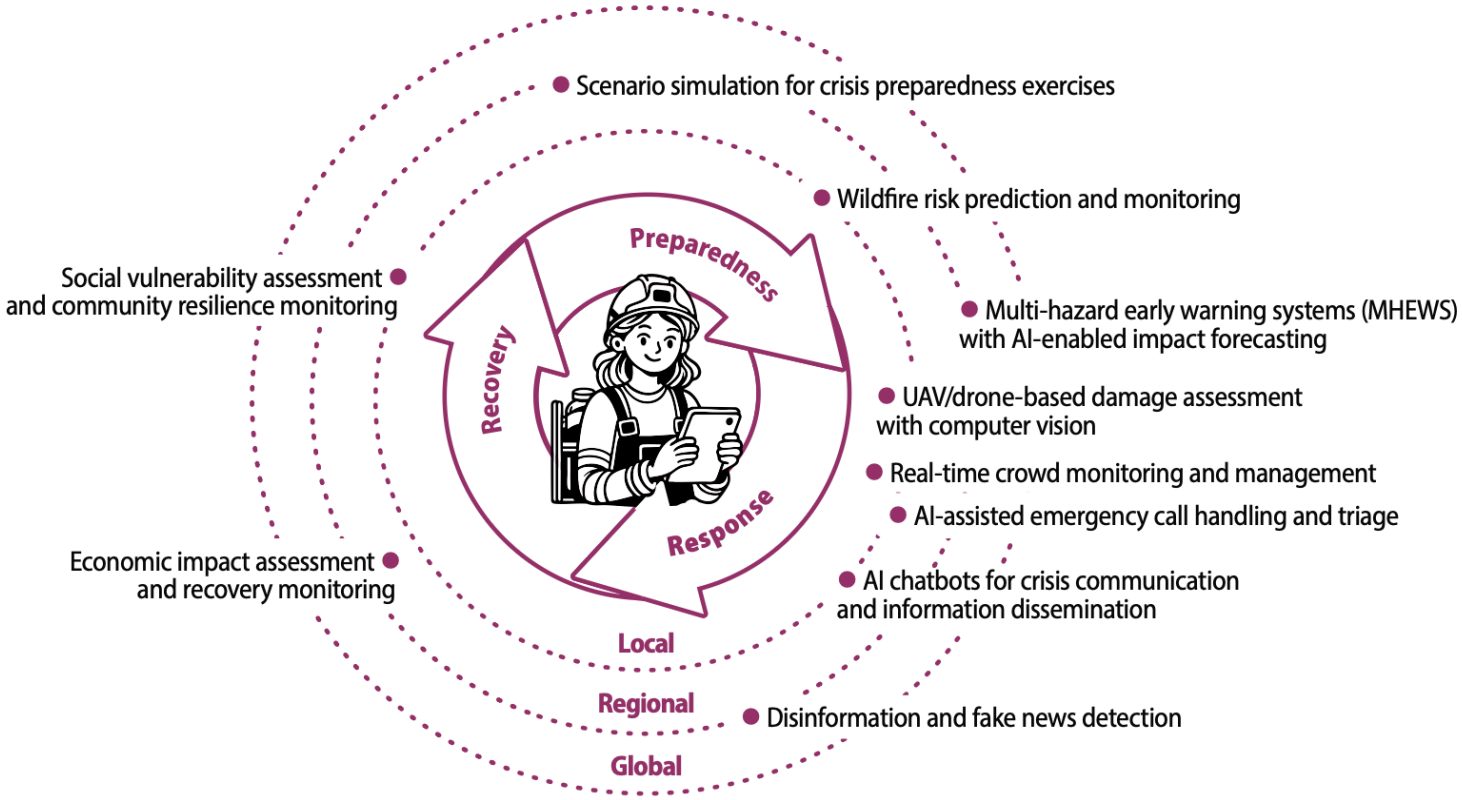
- **Tina Comes** (Chair), German Aerospace Center & TU Delft
- **Verónica Bolón-Canedo**, Universidade da Coruña
- **Joachim Denzler**, Friedrich Schiller University Jena
- **Nick Jennings**, Loughborough University
- **Thomas Kox**, Weizenbaum Institute
- **Markus Reichstein**, Max-Planck Institute for Biogeochemistry & Friedrich Schiller University Jena
- **Christian Reuter,** TU Darmstadt
- **Andrej Zwitter**, University of Groningen

Contributor: **Olya Kudina**, TU Delft

AI: An Overview



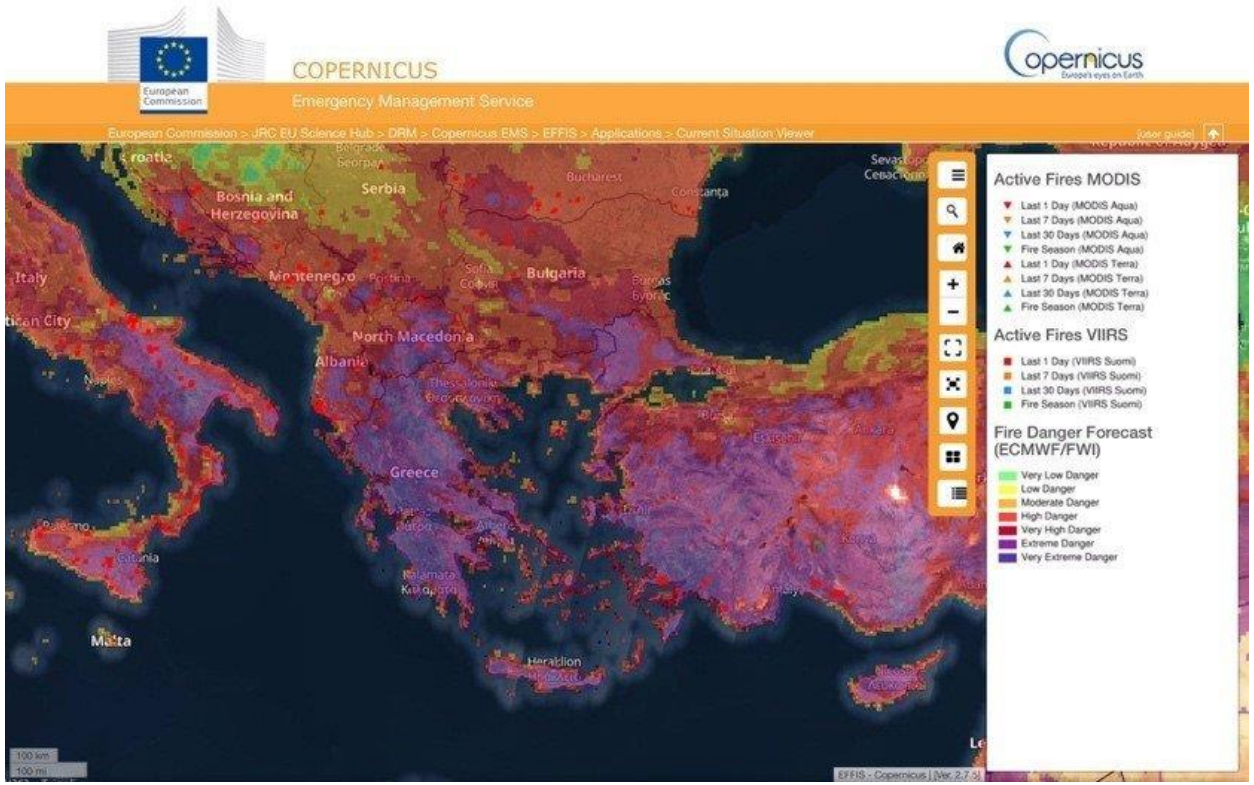
AI can support across phases and regions



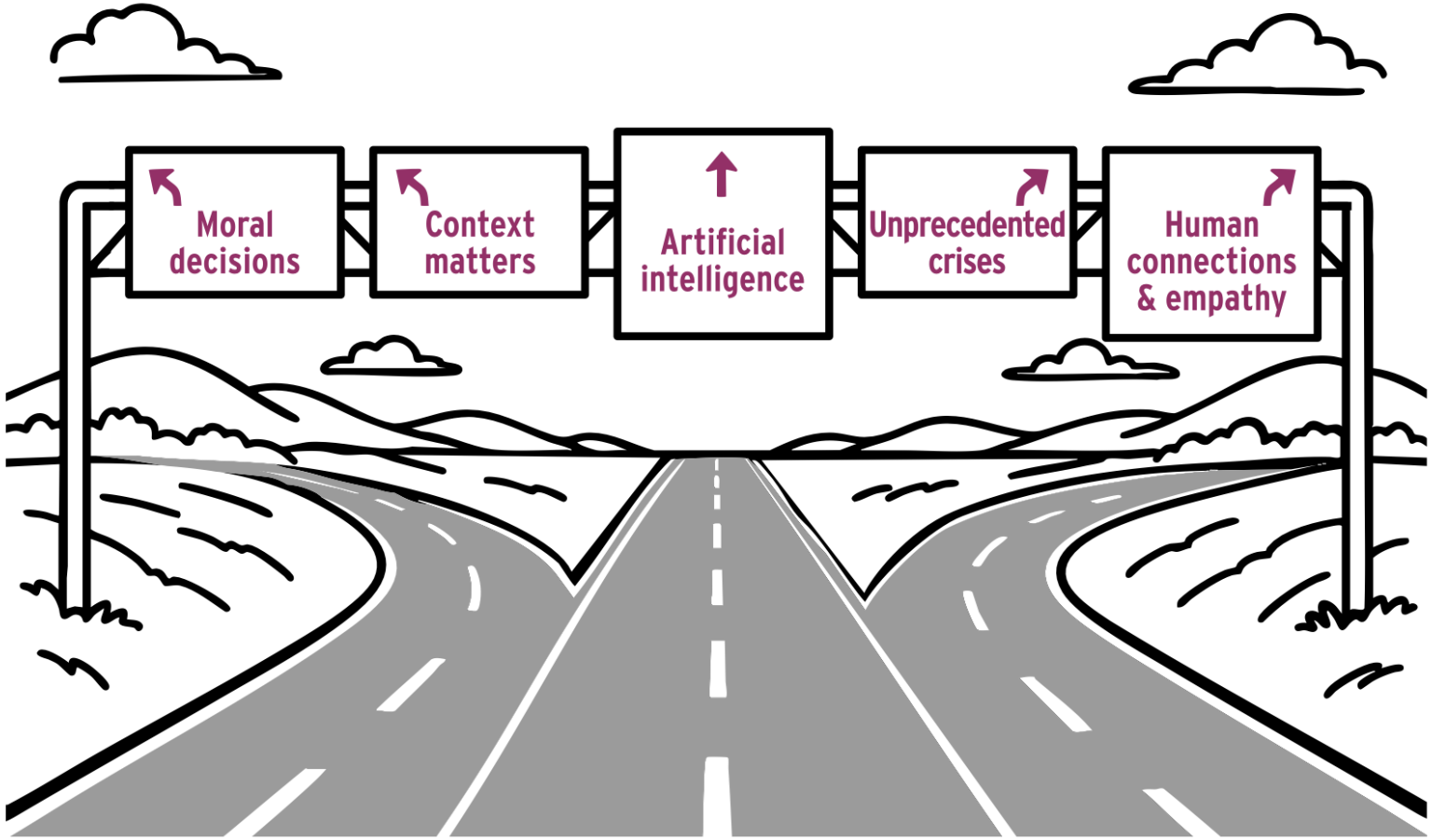
AI has the greatest potential for

Large-scale heterogeneous data

- **Environmental monitoring**
- **Early warning systems**
- **Damage assessment (physical, direct)**
- **Social media processing**



AI struggles with



Data Challenges

AI depends on Data

1. Late access (no pre-crisis agreements)
2. Context misfit (model trained elsewhere)
3. Poor interoperability (incompatible systems)
4. Unclear provenance (trust/quality issues)

Need to shift to a European Data Preparedness Framework

Use of AI

UNDER-TRUST

- AI ignored in crisis
- Wasted capabilities
- Manual overload

OVER-TRUST

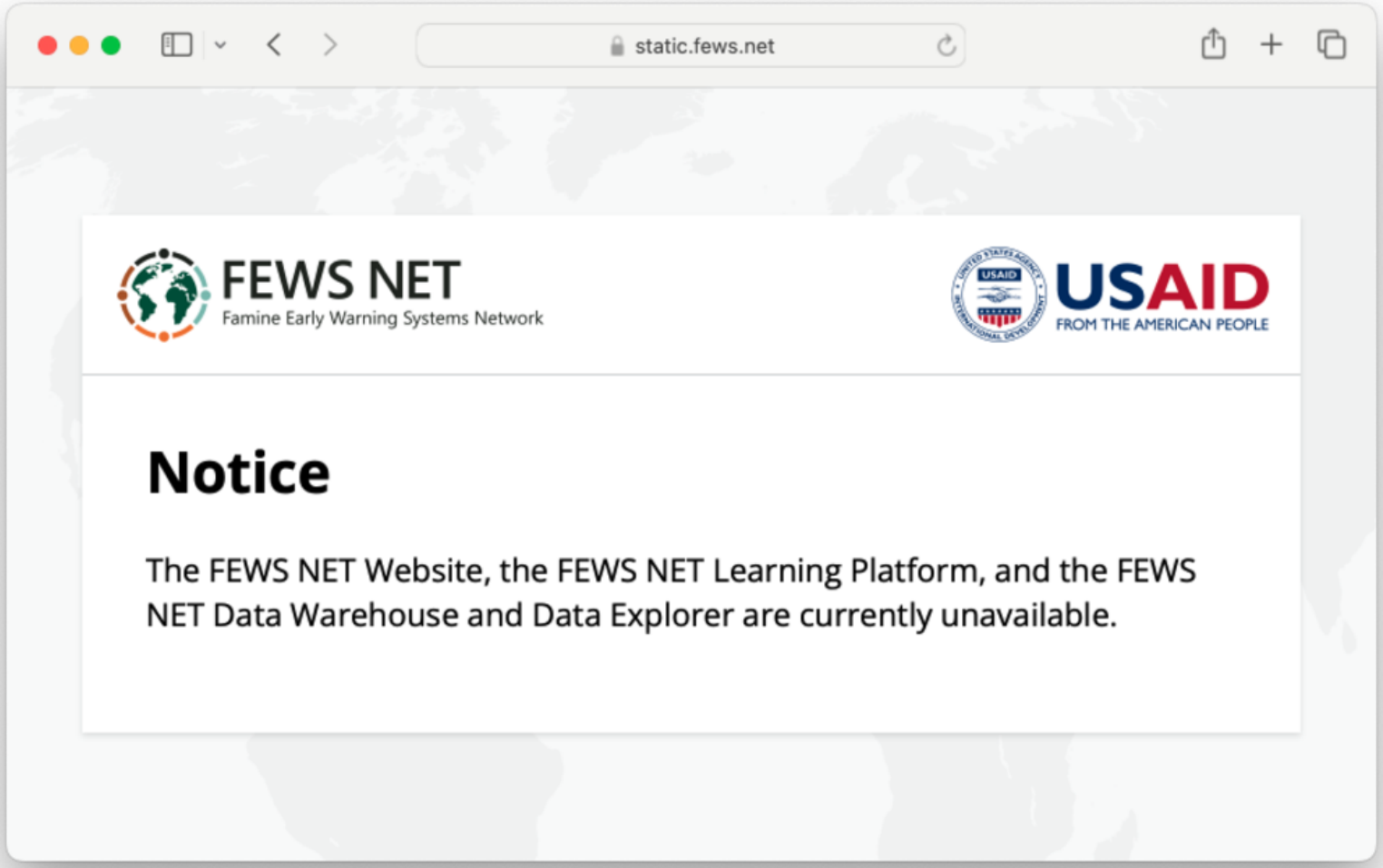
- Automation bias
- Loss of control
- Blind acceptance

CALIBRATED TRUST

Requires:

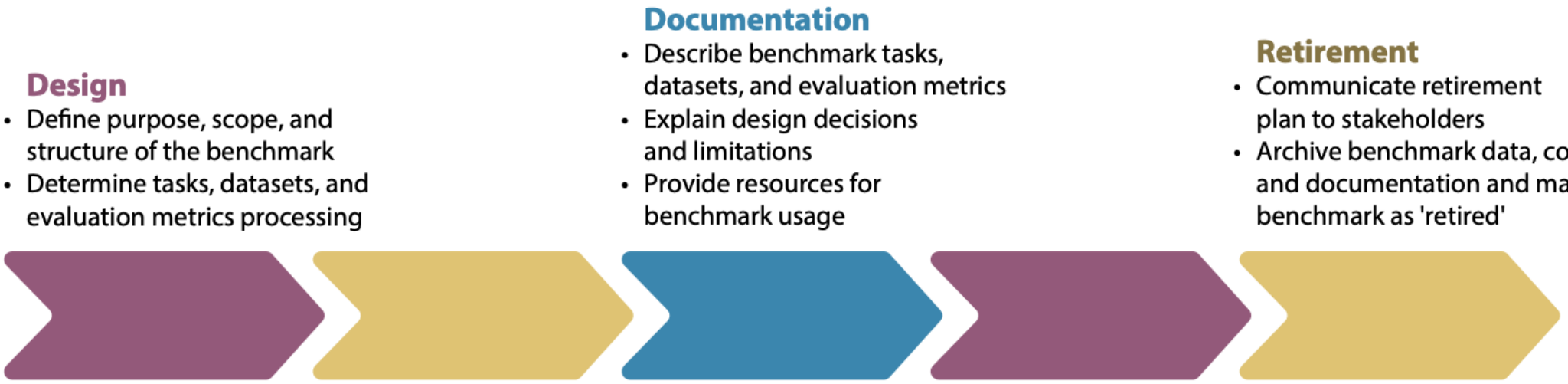
- Transparency & uncertainty indicators
- Training in UCPM programmes
- Clear operational boundaries

Dependencies



AI Literacy & Training

AI Benchmarks for Crises are missing



Effective use of AI for Crisis Management

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