

List of Participants

ITU Workshop on Quality of Service and Quality of Experience of Digital Financial Services
12 May 2022

	Name	Country	Organization
Host Details			
1.	Gifty Amoah (TSB Events)	Switzerland	International Telecommunication Union (ITU)
2.	Danai Nasoula (TSB Events)	Switzerland	International Telecommunication Union (ITU)
3.	Gillian Makamara	Switzerland	International Telecommunication Union (ITU)
4.	Martin Adolph	Switzerland	International Telecommunication Union (ITU)
Panellist Details			
5.	Bilel Jamoussi	Switzerland	International Telecommunication Union (ITU)
6.	Fiona Kamikazi	Uganda	Uganda Communications Commission (UCC)
7.	Collins Mbulo	Zambia	ZICTA
8.	Leah Natukunda Kyanzi	Uganda	MTN
9.	Joachim Pomy	Germany	Opticom GmbH
10.	Samuel Agyekum	Ghana	National Communications Authority (NCA)
11.	Abdul Ssebagala	Uganda	MTN
12.	Vlad Bratu	Romania	Mobileum Inc.
13.	Tania Villa	Mexico	IFT
14.	Chandrasekar Ramamoorthy	France	Mozark Pte Ltd
15.	Wolfgang Balzer	Germany	Focus Infocom GmbH
16.	Buumba Munyandi	Zambia	Competition and Consumer Protection Commission (CCPC)
Participants Details			
17.	Valeri Sitnikov	Estonia	Sevana OU
18.	Aminata Maiga / Ouedraogo	Burkina Faso	ARCEP BURKINA FASO
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20.	Jake Mongalo	South Africa	MTN Group
21.	Makhabane Mohale	Lesotho	Lesotho communications authority
22.	Ousmane Ndiaye	Senegal	ARTP
23.	Jacob Gondwe	United States	ZICTA
24.	Osarieme Anita Omonuwa	Nigeria	MTN Nigeria Communications Plc
25.	Masenei Molibeli	Lesotho	Lesotho Communications Authority
26.	Miguel Sánchez Meraz	Mexico	Instituto Politécnico Nacional
27.	Bertus Ehmke	South Africa	MTN Head Office
28.	Javier Beltrán	Mexico	CIME
29.	Murugesan Sethu	Singapore	Mozark Pte Ltd
30.	Bertrand NGA	Cameroon	Minpostel
31.	Minenhle Masuku	United States	Eswatini Communications Commission
32.	Laminou Elh Maman	Niger	arcep
33.	Youssef Soumana Maiga	Burkina Faso	ARCEP Burkina
34.	Hans-Jürgen Dichter	Germany	IT Consulting
35.	Arlette Rwakazina	Rwanda	RURA

36.	Moonga Chinika	Zambia	Bank of Zambia
37.	Abraham Alutuli	Zambia	Bank of Zambia
38.	Edgar Mlauzi	Zambia	ZICTA
39.	Salifya Mugode	Zambia	ZICTA
40.	Kombe Kaponda	Zambia	Central Bank of Zambia
41.	Arnaud Evina	Cameroon	MTN Cameroon
42.	Ntsane Mole	Lesotho	Lesotho Communications Authority
43.	Waqas Ahmed	Pakistan	Pakistan Telecommunication Authority
44.	Shahbaz Nasir	Pakistan	Pakistan Telecommunication Authority (PTA)
45.	Abdou Ndiaye	Senegal	ARTP Sénégal
46.	Seyni Fati	Senegal	GSMA
47.	Abdourahmane Niang	Senegal	Artp
48.	Zamel Are	Mauritania	ARE Mauritania
49.	Cossam Chingancheke	Malawi	MACRA
50.	Abdulaziz Al Jar	Bahrain	Central Bank of Bahrain
51.	Lizzy Tsheko	Botswana	BOCRA
52.	Mohammad Mahfouz	Palestinian Territories	MTIT -Palestine
53.	Lamees Abuzuhaid	Palestinian Territories	Ministry of Telecom and IT
54.	Isatou Sarr	Gambia	Medical Research Council Unit The Gambia at the London School of Hygiene & Tropical Medicine
55.	Liston Kirui	Kenya	Communications Authority of Kenya
56.	GHA-Samuel Agyekum	Ghana	National Communications Authority
57.	Abdoulaye Maman	Niger	Autoruté de Régulation des Communications Electroniques et de la Poste (ARCEP)
58.	Moloi Mokete	Lesotho	Lesotho Communications Authority
59.	Abhishek Garg	United Kingdom	Horizon reports ltd
60.	Soheib Nunhuck	United States	International Monetary Fund
61.	Rehan Masood	Pakistan	State Bank of Pakistan
62.	Eunice Phiri Hamavhwa	Zambia	Competition and Consumer Protection Commission
63.	Issiaka Alhabibou	Mali	AMRTP
64.	Lafayette Massaquoi	Liberia	Liberia Telecommunications Authority
65.	Jaygbah Massaquoi	Liberia	MTN Liberia
66.	Nilar Hlaing	Myanmar	Financial Regulatory Department (Ministry of Planning and Finance
67.	Juliette Macauley	Guinea	ARPT (Guinée)
68.	Mamadou Lamarana Bah	Switzerland	ARPT
69.	Sergey Dukelskiy	United States	Universal Postal Union
70.	Kennedy Kapembwa	Zambia	ZICTA
71.	Banji Michelo	Zambia	ZICTA
72.	Jayne Chilumba	Zambia	ZICTA
73.	Kasonde Mupanda	Zambia	ZICTA
74.	Hendrix Miyoba	Zambia	ZICTA
75.	Garry Mukelabai	Zambia	ZICTA
76.	Catherine Liboma	Zambia	ZICTA
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78.	Su Su Naing	Myanmar	Financial Regulatory Department
79.	Naing Min-Latt	Myanmar	Financial Regulatory Department, Ministry of Planning and Finance
80.	Honey Soe	Singapore	Ooredoo Myanmar
81.	Zaw Moe Hein	Myanmar	Ooredoo Myanmar
82.	Aung Phyko Ko Ko	Myanmar	Telenor Myanmar
83.	John Mark Ssebunya	Uganda	MTN Group Fintech
84.	Yvonne Umutoni	Rwanda	Rwanda Utilities Regulatory Authority
85.	Franck Chevalier	France	Analysys Mason
86.	ShweYi Paing	Myanmar	Central Bank Of Myanmar
87.	Phway Phway	Myanmar	Central Bank of Myanmar
88.	Galaxy M12	Myanmar	Central Bank of Myanmar
89.	Tasha Shamane	Zambia	ZICTA
90.	Haindra	Singapore	Central Bank of Myanmar
91.	Poe Ei Swe	Myanmar	Central Bank of Myanmar
92.	Abdoul Aziz Razikou Dilwani	Niger	ARCEP
93.	Ousseynou Niang	Senegal	ARTP
94.	Richard Eyo	Nigeria	Nigerian Communications Commission
95.	asitumbeko	Zambia	ZICTA
96.	Ritah Karungi	Uganda	Bank Of Uganda
97.	Bilkisu Kida	Nigeria	Nigerian Communications Commmission
98.	Abdulrahman Aldhbiban	Saudi Arabia	CITC
99.	Zainab Yunusa	Nigeria	Nigerian Communications Commission
100.	Sunil Kumar Ranjan	India	Department of Telecom
101.	George Abrokwhah	Ghana	National Communications Authority
102.	Michael Offei	Ghana	National Communications Authority
103.	Kwame Baah-Acheamfuor	Ghana	Ministry of Communications and Digitalisation
104.	Robert Echeda	United Kingdom	Uganda Communications Commission
105.	Sidi Mohamed Raliou	Niger	Ministère de la Poste et des Nouvelles Technologies
106.	Diao Toure	Guinea	ARPT Guinée
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109.	Nwe Ni Win	Myanmar	Central Bank of Myanmar
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111.	Muhammad Arif Sargana	Pakistan	Pakistan telecom Authority
112.	Arif Sargana	Pakistan	
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120.	Dion Asencio	Philippines	Mozark Pte Ltd

121.	Yash Pal Singh	Myanmar	Telenor
122.	Dr. Mohammed Suleh-Yusuf	Nigeria	Nigerian Communications Commission
123.	Nhlanhla Dlamini	Eswatini	SATA
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126.	Erlyn Gabijan	Philippines	Mozark Pte Ltd
127.	Saravanan Manickam	Malaysia	Mozark Pte Ltd
128.	Mamadou Ousmane Faye	Senegal	Autorité de régulation des télécommunications et des postes
129.	Chimfwembe Chisashi	Zambia	Zamtel
130.	Haluk Hasan Sendogdu	Turkey	Mobileum
131.	Julius Akpalu	Ghana	National Communications Authority
132.	Christabel Simbulo	Zambia	ZICTA
133.	Isaac Nkoah Mensah	Ghana	NCA
134.	Mwilu Sianagowa	Zambia	Airtel Networks Zambia PLC
135.	Milimo Munyati	Zambia	Zamtel
136.	Fernando Hernandez	Uruguay	URSEC
137.	Memory Musonda	Zambia	Airtel
138.	Paul Amoakoh	Ghana	National Communications Authority.
139.	Denden Xian	Myanmar	SPT
140.	Nana Sarpong	Ghana	NCA
141.	Joseph Mandjolo Mush	Congo, Democratic Republic of the	Société Congolaise des Postes et Télécommunications
142.	Edgar Kiiza	Eswatini	eSwatini Mobile Ltd
143.	Stavroula Bouzouki	Greece	Hellenic Telecommunication & Post Commission
144.	Jesús Coquis	Mexico	IFT
145.	Aymen Salah	Tunisia	INTT
146.	Mouhamadou Moussa	South Africa	HW
147.	Al Morton	United States	AT&T
148.	Elena Linnik	Russia	GOST
149.	Desre Nieuwoudt	South Africa	Huawei (ICT Policy and Regulation)
150.	Dominic Ooko	United States	Communications Authority of Kenya
151.	Tatian Dossou	Benin	Arcep Benin
152.	Hongjie Yang	South Africa	Huawei
153.	Lovemore Nhunzvi	Zimbabwe	TelOne (Pvt) Ltd
154.	Chabi Jacob Aloh	Benin	Arcep Benin