

Gigabit Broadband Competition in the U.S.

**ITU SG9 Workshop on TV and Content Delivery on
Integrated Broadband Cable Networks
Hangzhou, China
26 May 2017**



- **Industry Consolidation**
- **Broadband Profile in the U.S.**
- **Broadband Competition**
- **Cable's Competitive Positioning**

Industry Consolidation

Pay TV Market Share – 2016

Pay-TV Providers	Subscribers at End of 4Q 2016	Net Adds in 2016
Cable Companies		
Comcast	22,508,000	161,000
Charter	17,236,000	(187,000)
Altice	3,469,000	(111,000)
Mediacom	828,000	(27,000)
Cable ONE	320,246	(43,904)
Other major private company**	4,290,000	(70,000)
Total Top Cable	48,651,246	(277,904)
Satellite Services (DBS)		
DIRECTV	21,012,000	1,228,000
DISH-DBS*	12,491,000	(1,037,000)
Total DBS	33,503,000	191,000
Phone Companies		
Verizon FiOS	4,694,000	59,000
AT&T U-verse	4,281,000	(1,359,000)
Frontier	1,125,000	(255,000)
Total Top Phone	10,100,000	(1,555,000)
Internet-Delivered		
Sling TV ^A	1,180,000	645,000
DIRECTV NOW ^{AA}	200,000	200,000
Total Internet-Delivered	1,380,000	845,000
Total Top Providers	93,634,246	(796,904)

Leichtman Research Group, March 2017

<https://medium.com/digital-vault/nearly-800-000-cut-the-cable-and-satellite-tv-cord-in-2016-772a12969170>

- 83% of US video subscribers are now served by four pay TV providers
 - AT&T/DirectTV
 - Comcast
 - Charter
 - DISH
- 96% served by seven pay TV providers
 - AT&T/DirectTV
 - Comcast
 - Charter
 - Dish
 - Verizon FiOS
 - Cox
 - Altice

Broadband Profile in the U.S.

+3.3M Broadband Subscribers – 2016

Broadband Providers	Subscribers at End of 4Q 2016	Net Adds in 2016
Cable Companies		
Comcast	24,701,000	1,372,000
Charter	22,593,000	1,604,000
Altice*	3,907,000	122,000
Mediacom	1,156,000	71,000
WOW (WideOpenWest)**	718,900	20,600
Cable ONE	513,908	12,667
Other Major Private Company^	4,790,000	80,000
Total Top Cable	58,379,808	3,292,267
Phone Companies		
AT&T	15,605,000	(173,000)
Verizon	7,038,000	(47,000)
CenturyLink	5,945,000	(103,000)
Frontier^^	4,271,000	(243,000)
Windstream	1,051,100	(44,000)
FairPoint	306,624	(4,506)
Cincinnati Bell	303,200	15,800
Total Top Telco	35,519,924	(598,706)
Total Top Broadband	92,899,732	2,693,561

Sources: The Companies and Leichtman Research Group, Inc.

Cable now has ~63% of the nearly 92.9 million U.S. broadband customers.

SNL Kagan, April 2017

+1M Broadband Subscribers – Q1 2017

U.S. cable and telco HSD market share trends

		Q1 '15	Q2 '15	Q3 '15	Q4 '15	Q1 '16	Q2 '16	Q3 '16	Q4 '16	Q1 '17
Cable HSD subs*-	(000)	57,034	57,529	58,428	59,647	60,927	61,542	62,477	63,394	64,496
Net adds	(000)	1,186	495	899	1,219	1,280	615	935	917	1,102
% of combined HSD subs	(%)	60.3	60.6	61.1	61.6	62.0	62.5	63.0	63.4	63.9
% of combined net adds	(%)	78.2	140.4	116.6	102.9	95.3	245.0	128.2	119.6	104.8
Residential cable HSD subs-	(000)	53,720	54,121	54,931	56,059	57,248	57,783	58,607	59,426	60,454
Net adds	(000)	1,049	401	810	1,128	1,189	535	823	819	1,028
Telco HSD subs*^	(000)	37,513	37,371	37,243	37,208	37,272	36,908	36,703	36,553	36,502
Net adds	(000)	331	(142)	(128)	(35)	64	(364)	(205)	(150)	(51)
% of combined HSD subs	(%)	39.7	39.4	38.9	38.4	38.0	37.5	37.0	36.6	36.1
% of combined net adds	(%)	21.8	(40.4)	(16.6)	(2.9)	1.2	(145.0)	(28.2)	(19.6)	(4.8)
Residential telco HSD subs	(000)	33,878	33,781	33,691	33,690	33,629	33,326	33,187	33,085	33,143
Net adds	(000)	493	(96)	(91)	(1)	(60)	(303)	(140)	(102)	58
Combined HSD subs*^	(000)	94,547	94,900	95,670	96,855	98,199	98,450	99,180	99,947	100,998
Combined net adds	(000)	1,517	353	771	1,185	1,344	251	730	767	1,051
Combined residential HSD subs	(000)	87,598	87,902	88,622	89,749	91,133	91,110	91,793	92,511	93,597
Net adds	(000)	1,542	305	719	1,127	1,129	(23)	684	718	1,086

As of May 2017.

*Figures include residential and commercial customers.

-Historical subscribers revised.

^Telco HSD totals include subscribers served by DSL and fiber-to-the-home connections.

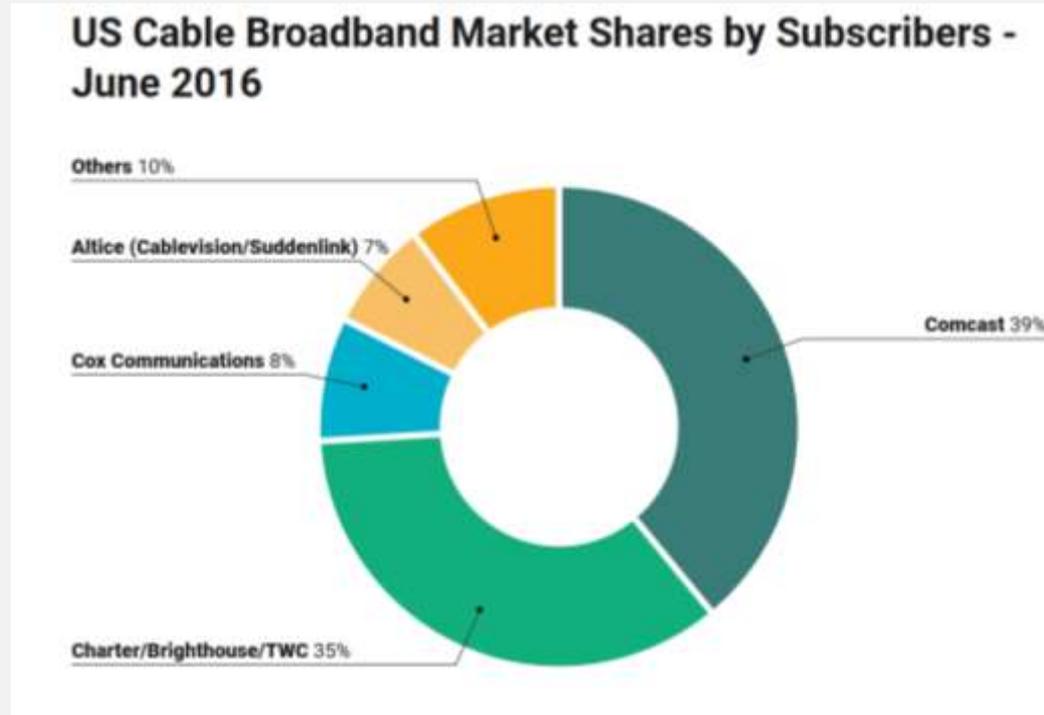
Kagan, a media research group within the TMT offering of S&P Global Market Intelligence

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Residential wireline high speed data penetration of U.S. occupied housing units



As of May 2017.



<http://blog.telegeography.com/us-cable-and-broadband-sector-consolidation-news>

Telco Broadband – A Tale of Two Networks CableLabs

Top U.S. telco HSD subscriber mix

	Q1 '16	Q4 '16	Q1 '17	Seq'tl net adds	Seq'tl growth	YoY growth
	(000)				(%)	
AT&T U-verse	13,470	13,865	14,110	245	1.8	4.8
AT&T traditional DSL	2,294	1,740	1,585	(155)	(8.9)	(30.9)
Total	15,764	15,605	15,695	90	0.6	(0.4)
Verizon FIOS	5,508	5,653	5,688	35	0.6	3.3
Verizon DSL	1,589	1,385	1,323	(62)	(4.5)	(16.7)
Total	7,097	7,038	7,011	(27)	(0.4)	(1.2)

As of May 2017.

Includes residential and commercial subs.

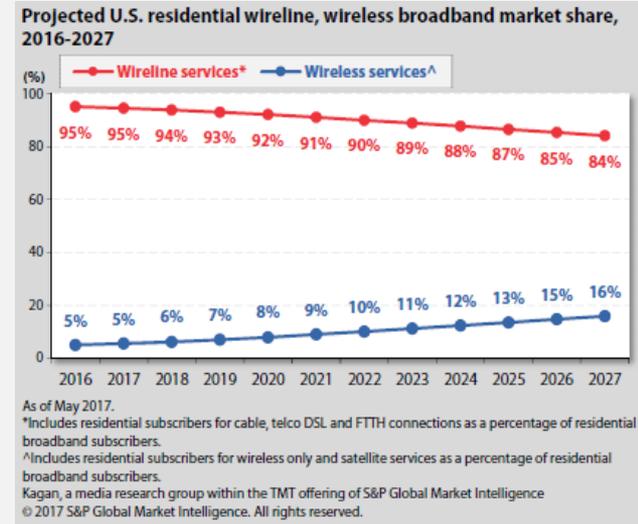
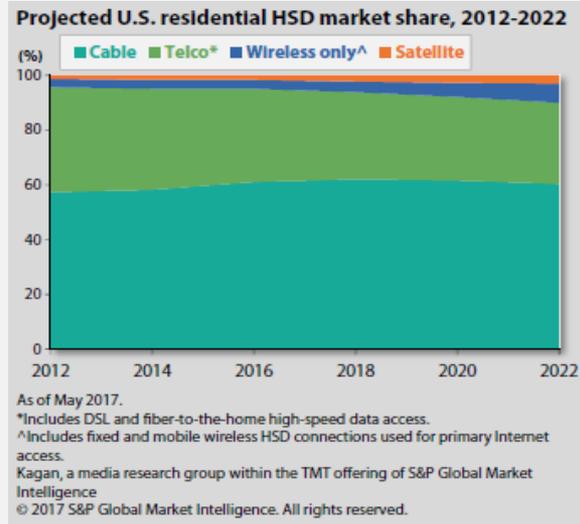
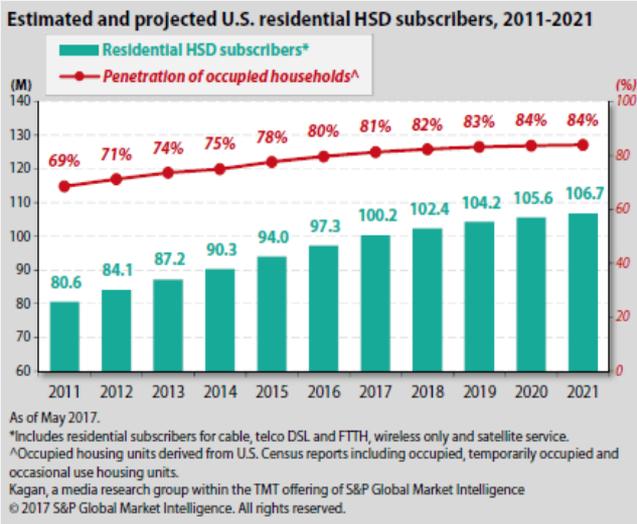
Kagan, a media research group within the TMT offering of S&P Global Market Intelligence

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- **Continued steep DLS decline** – for fourth straight quarter. Telco HSD dipped to 36.5 million residential and commercial subscribers after losing 51,000 subscribers in Q1
- **AT&T** – U-verse gained 245,000 HSD subs, up 21% from net adds one year ago, reaching 14.1 million. After DSL losses, AT&T grew by just 90,000 subs
- **Verizon** – FiOS HSD customers grew 35,000 in Q1, down 61% from net adds one year ago—to ~5.7 million. After DSL losses, Verizon lost 27,000 subscribers in Q1

<https://www.snl.com/web/client?auth=inherit#news/article?id=40704267&KeyProductLinkType=0>

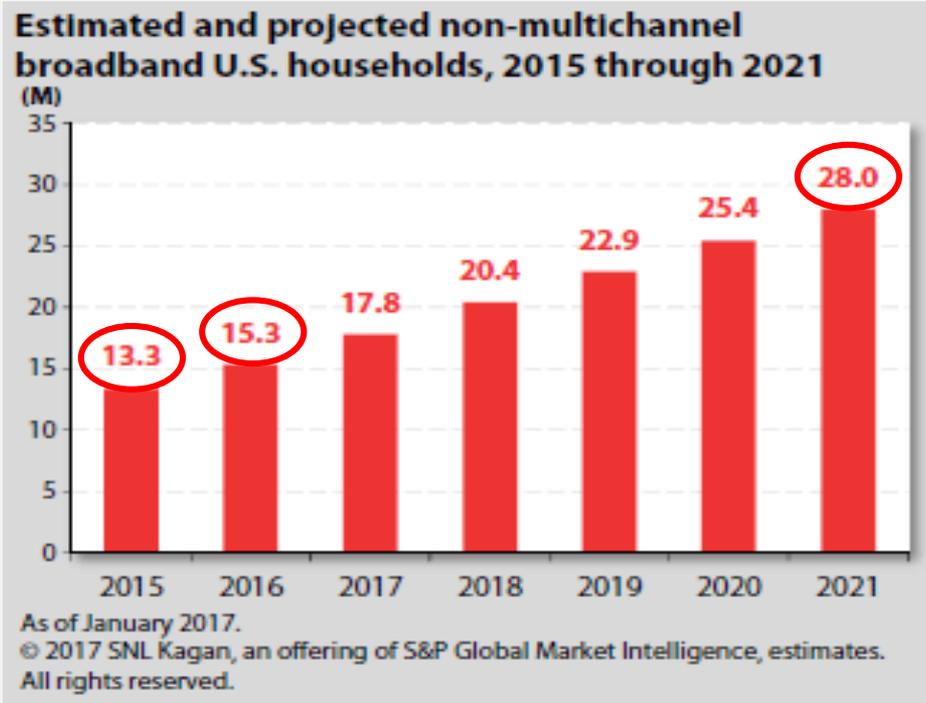
Broadband Trajectory Will Flatten



- Residential HSD subscriptions will surpass 80% of US households and hit 100 million by the end of 2017
- Growth will flatten as some consumers migrate to wireless-only services
- By 2027, wireline providers' market share drops from 95+% to 84%

SNL Kagan, May 2017

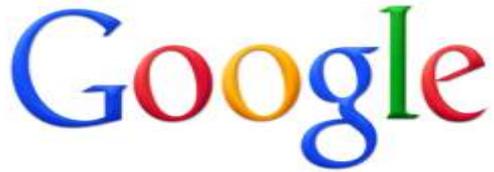
Broadband Only Homes >15M in 2016



<http://www.homemediamagazine.com/research/kagan-broadband-only-homes-represent-13-us-households-39816>

Broadband Competition

Broadband Competition in the US



AT&T Fiber



Google Fiber – Gigabit Deployments

San Francisco is the 23rd metro where we're going to serve customers



Google Fiber had ~84,000 video subscribers at end of 2016

- That's a fraction of 1% of the U.S. pay TV market after five years
- While broadband subscribers are larger – estimated at ~500K as of June 2016, that's also a fraction of 1% of US broadband subscribers (MoffettNathanson)

Gigabit + TV

The full Fiber experience

- ↑↓ Up to 1,000 Mbps upload and download speed.
- ▶ 150+ channels. Record up to 8 shows at once.
- ☁ 1TB of cloud storage across Google Drive, Gmail, and Google+ Photos.

\$130/mo

\$300 waived construction fee with 1 year commitment. Plus taxes and fees.

Gigabit Internet

100 times faster Internet

- ↑↓ Up to 1,000 Mbps upload and download speeds.
- ☁ 1TB of cloud storage across Google Drive, Gmail, and Google+ Photos.

\$70/mo

\$300 waived construction fee with 1 year commitment. Plus taxes and fees.

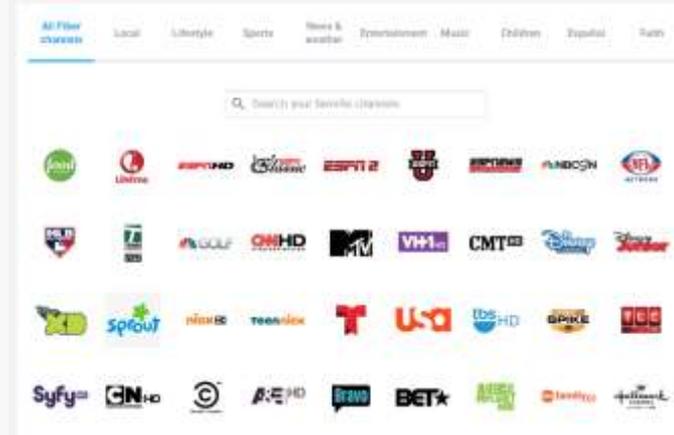
Basic Internet

Internet at today's basic speeds

- ↑↓ Up to 5 Mbps download and 1 Mbps upload speed.

\$0/mo

\$300 construction fee. One time payment or \$25/mo for 12 months. Plus taxes and fees.



Google Fiber – Offer Changes

CableLabs®

THEN

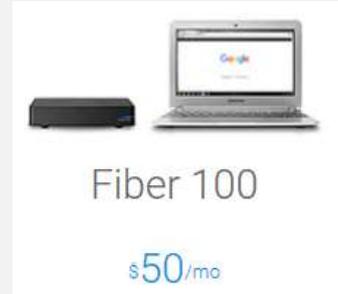
1Gb - \$70/mo.



\$300 waived construction fee with 1 year commitment



Google Nexus provided



\$100 waived construction fee with 1 year commitment



Download the Google Fiber TV app on your Android or iOS devices

NOW

100Mb - \$50/mo.
1Gb - \$70/mo.

Add Fiber Phone to your plan for \$10/mo.



Google's High-Speed Web Plans Hit Snags

After initial rollouts prove costly, Google Fiber rethinks how to deliver connections in metro areas

Google Fiber is ending a free-Internet offer in its first city

Google Fiber buys Webpass to boost its high-speed internet business

Verizon Communications : Eyes `Wireless Fiber` 5G Broadband Launch in 2017

Google Fiber Signed Up Shockingly Few Video Customers This Year

Google Fiber Plans Pivot From Cables To Wireless For Super Fast, Cheap Internet

Google Fiber Told to Lay Off Half of Its Staff (Report)

What is driving these strategic changes?

AT&T FIBER TO REACH AT LEAST 75 METROS

AT&T will offer a 1 gigabit connection* to more homes, apartments and small business locations. Ultra-fast internet speeds let you instantly access the latest online movies, music, games and more. It can also improve your experience when connecting to the cloud and videoconferencing, and gives you the speed you need to power all of your devices.



Check out the metro cities:

Metros available now (52)

Atlanta	Kansas City
Augusta	Memphis
Austin	Little Rock
Bakersfield	Los Angeles
Baton Rouge	Louisville
Birmingham	Lubbock
Chattanooga	Memphis
Chicago	Minneapolis
Cincinnati	Mobile
Columbus	Nashville
Columbus, OH	Norfolk
Dallas	Northeast Arkansas
Detroit	Oakland
El Paso	Oklahoma City
Fort Lauderdale	Orlando
Fort Worth	Portland, ME
Houston	Portland, OR
Indianapolis	San Antonio
Los Angeles	San Diego
Los Angeles	San Francisco
Los Angeles	San Jose
Los Angeles	Seattle
Los Angeles	St. Louis
Los Angeles	St. Paul
Los Angeles	St. Paul Beach
Los Angeles	St. Paul
Los Angeles	St. Paul
Los Angeles	St. Paul

Metros underway (23)

Ashville	Northwest Arkansas
Bilbao	Phoenix City
Central Kentucky	Portland
Columbus, GA	Savannah
Columbus, OH	South Bend
Dayton	Southern Tennessee
Dayton	Springfield, MO
Dayton	Tulsa
Dayton	Western Michigan
Dayton	Wichita
Dayton	Wilmington

- AT&T currently delivers 1 Gbps service to “parts of” 52 metro areas, 4.6 million locations
- AT&T plans to add 1 Gbps service to 2 million locations by the end of 2017
- Plans to reach 75 metro areas in total with 1 Gbps service
- Committed to reach an additional 12.5M customer locations in mid-2019

<http://about.att.com/mediakit/gigapower> - April 2017

U-verse® with AT&T GigaPower SM is a 100% fiber network that delivers both blazing fast Internet speeds and an enhanced TV viewing experience.  Chat unavailable

SINGLE PLAY

\$70/mo



For 36 months. 1-yr. term req'd. Geo. & svc. restr. apply.

Internet 1Gbps

- Internet speeds now up to 1Gbps
- Installation and equipment included
- Same great price for 3 years—guaranteed!

DOUBLE PLAY

\$120/mo



For 36 months. 1-yr. term req'd. Geo. & svc. restr. apply.

Internet 1Gbps + TV

- Internet speeds now up to 1Gbps
- HBO® included for 36 months
- Installation, equipment, and activation included
- Same great price for 3 years - guaranteed!

TRIPLE PLAY

\$150/mo



For 36 months. 1-yr. term req'd. Geo. & svc. restr. apply.

Internet 1Gbps + TV + Voice

- Internet speeds now up to 1Gbps
- HBO® included for 36 months
- Cutting-edge digital home phone
- Installation, equipment, and activation included
- Same great price for 3 years - guaranteed!

- AT&T Internet 1000 is offered at \$70/month when customers purchase another AT&T qualifying service.
- \$80/month for Internet-only with a 12 month agreement.
- For internet-only customers, their price will rise to \$90 at the end of the promotional period.

AT&T – Offer Changes with DirecTV

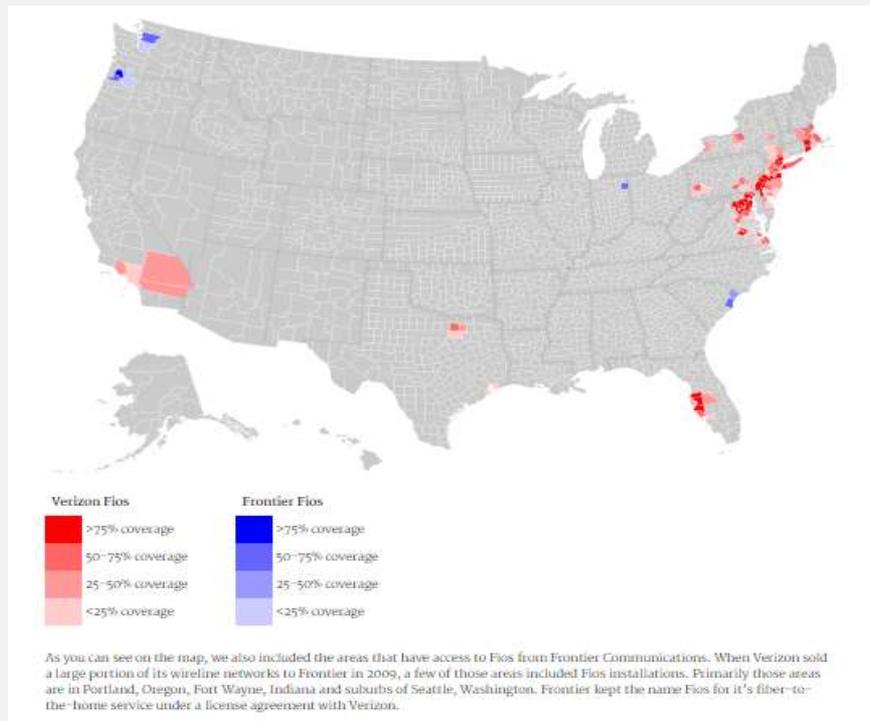
 1 Gig Internet	 1 Gig Internet + DIRECTV SELECT™	 1 Gig Internet + DIRECTV + Voice
Package pricing includes: <ul style="list-style-type: none">• Internet speeds up to 1Gbps (That's 1,000Mbps)• \$29 a month ongoing discount for Internet• Waived installation (\$99 value) and equipment fee (\$7/mo. value)	Package pricing includes: <ul style="list-style-type: none">• Internet speeds up to 1Gbps (That's 1,000Mbps)• \$29 a month ongoing discount for Internet• 145+ channels, HD DVR monthly service, and TV equipment fees for up to 2 rooms• Waived installation (\$18.95 value) and equipment fee (\$7/mo. value)	Package pricing includes: <ul style="list-style-type: none">• Internet speeds up to 1Gbps (That's 1,000Mbps)• \$29 a month ongoing discount for Internet• 145+ channels, HD DVR monthly service, and TV equipment fees for up to 2 rooms• Waived installation (\$18.95 value) and equipment fee (\$7/mo. value)• Digital Voice with anywhere access
\$70 /mo. for 12 months	\$120 /mo. for 24 months	\$129.99 /mo. for 24 months
<small>With 12-mo. agmt. Internet not for streaming. \$10 chrg. for each add'l 100MB (up to \$100/mo.) 24 hrs. availability/areas. Speeds vary. Not guaranteed.</small>	<small>With 24-mo. TV and 12-mo. Internet agmt. Unlimited data allowance (\$30 value) at no add'l charge. 24 hrs. availability/areas. Speeds vary. Not guaranteed.</small>	<small>With 24-mo. TV and 12-mo. Internet agmt. Unlimited data allowance (\$30 value) at no add'l charge. 24 hrs. availability/areas. Speeds vary. Not guaranteed.</small>

AT&T Seeks to Shake Up Pay TV

Oct. 19, 2016

DirecTV Now service will stream dozens of live channels without a satellite dish, cable box or annual contract <http://www.wsj.com/articles/at-t-seeks-to-shake-up-pay-tv-1476882003>

Verizon FiOS – FTTH Deployments



- FiOS is currently available to over 8 million homes
- 5.7 million FiOS internet connections as of Q1

Verizon FiOS – Offers

Fios Gigabit Connection
(Up to 940/800 Mbps)

At over 20 times faster than the speed most people have, you can do everything you want online simultaneously -- even stream on 100 devices at once if you want to!

Internet plan price
\$69⁹⁹ mo.

plus taxes, equip. charges and other fees. Up to 940 Mbps download and 800 Mbps upload.

Offer and pricing details

Order now >

- Less info

- Applies to new customers only
- Eligible customers can purchase FiOs Gigabit Connection as a standalone service for \$69.99 a month or \$79.99 as part of a triple play bundle when ordered online
- For a two-year contract, \$79.99 in year one and \$84.99 in year two.

What it was (is?) . . .

500/500 Mbps

Great for 8+ devices.

Indulge in supreme speed and power for the ultimate online experience. Meet the speed needs of the future now.

Download 1 HD movie*
1.4 minutes (5 GB)

Upload 200 photos*
4 seconds (250 MB)

Internet plan price
\$259⁹⁹ mo.

for year 1. \$279.99/mo. for year 2 w/2-yr. agmt. Plus taxes, equip. charges and other fees. Offer and pricing details

Check availability >

+ More info

<http://www.verizon.com/home/FIOS-fastest-internet/>

Gigabit Competition – Municipalities

95 communities with a publicly owned FTTH network reaching most or all of the community.

77 communities with a publicly owned cable network reaching most or all of the community.

More than 200 communities with some publicly owned fiber service available to parts of the community.

More than 130 communities with publicly owned dark fiber available.

More than 110 communities in 24 states with a publicly owned network offering at least 1 Gigabit services.



<http://muninetworks.org/communitymap>

Gigabit Competition – 10 Gbps Services

INTRODUCING
NextNet
Internet speeds up to 10 Gigs. Click to learn more.
Fiber Optics

ROCKET FIBER
Deliver Internet Rocket Fiber services: 10 gigabit residential internet service in Detroit and up to 100-gigabit internet service for businesses in November 12, 2015. #RocketFiber

fibrant
INTERNET
UP TO 10 G

Catawba College is the first to take advantage of Fibrant's 10 gigabit per second internet connection!

"The future is all about rich interactive digital media and being able to communicate and collaborate with others in real time regardless of where people are in time and space."

It is exciting that a small college like Catawba can now experiment with high-speed technology we believed to be years away.

To put the speed change in perspective, having 10 Gigs gives us the potential to be 10 times faster on campus.

Jarvis Jasper
Catawba College CIO

Catawba College - Salisbury, NC

Municipal Provider EPB Introduces Chattanooga to 10Gbps Residential Broadband: \$299 a Month

The Internet is now the NextNet.
introducing residential service up to 10 Gigs

NextNet

fibrant

Internet Speeds		
Every option is high-speed		
50/10 MBPS \$45	75/15 MBPS \$65	100/100 MBPS \$85
10/1 MBPS \$100	10/10 MBPS \$400	
Wireless		
BASIC +\$4.99	ADVANCED +\$9.99	

Cable's Competitive Positioning

- **DOCSIS 3.0**
- **DOCSIS 3.1**
- **Full Duplex DOCSIS**
- **FTTx**
- **Coherent optics**
- **Wireless (including 5G)**

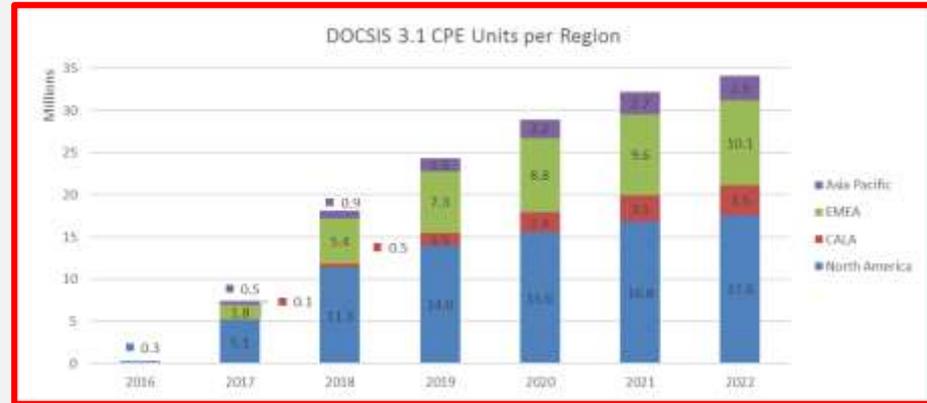
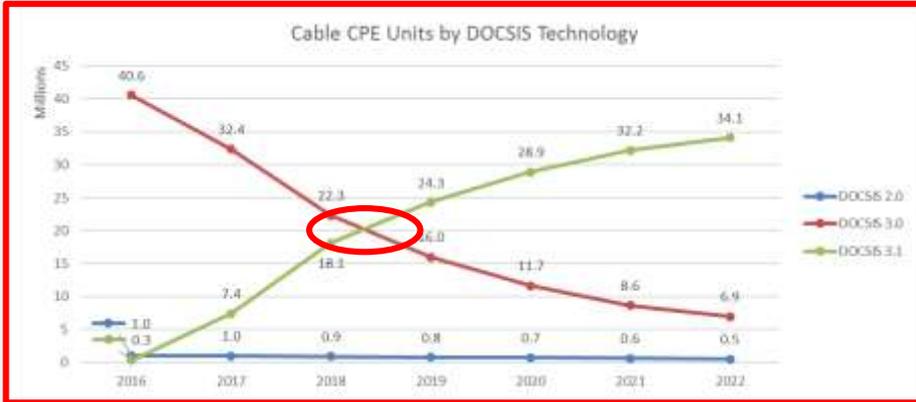
. . . with more to come

MSOs Offering 1 Gbps Broadband Service

DOCSIS 3.0, DOCSIS 3.1 and/or FTTH

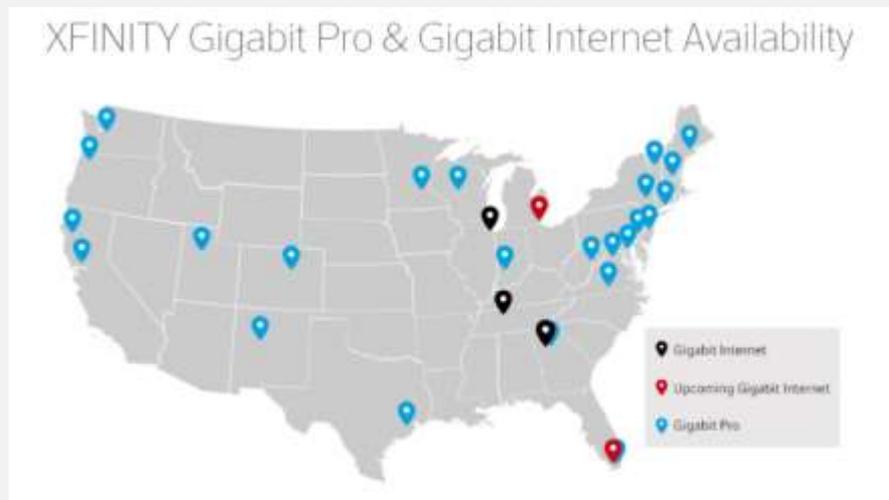
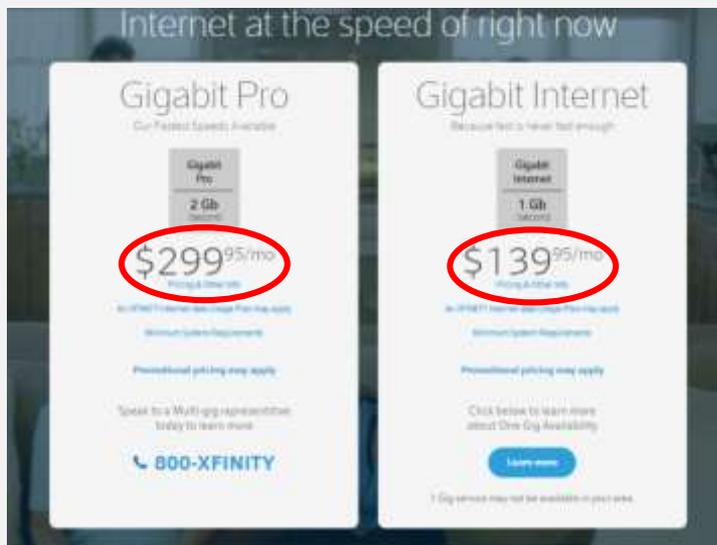


DOCSIS 3.1 Shipments



SNL Kagan (April 2017)

Comcast – Gigabit Services



- In 2015, Comcast launched its residential, fiber-based, multi-Gigabit service – Gigabit Pro – with symmetrical 2 Gbps speeds. Gigabit Pro is now available to 18 million homes across the country.
- Comcast offers Gigabit Internet service using DOCSIS 3.1 technology in Atlanta, Nashville, Chattanooga, Chicago, Huntsville, Detroit, and Miami, Denver, San Francisco, and Kansas City to follow.
- Initial customers will have the choice of a promotional contract price of \$70 per month for 36 months or an every day price with no contract at \$139.95.

