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The Foundation of Trust: Technological Integrity
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## **About Trust Models**

**Introductory Remarks** 





### Why Do We Trust?

Because of some element of certainty:



**Notoriety** 











# Any Root Of Certainty In The Digital World?

Remoteness Of Interactions

Dematerialisation

**Mobility & Connectivity** 

**Virtualisation** 

**Diversity Of Technology** 

**Fast Pace Of Innovation** 

Questionable Business Practices

Objectionable Government Practices

Improper Individual Behaviours

**Extreme Ease Of Committing Crime** 

**Extreme Difficulty Of Defending Against Crime** 

**High Impunity** 

**Inherent Uncertainty** 







**Trusted Third Party Model** 

**Distributed Trust Model** 



## **About Technological Integrity**

**Defining The Concept** 





### Integrity Is, Or Integrity Is Not

#### Principles And Values

- Rule of law and due process
- Cooperation against cyberthreats and cybercrime

#### Commitments

- No back doors or hidden functionalities
- No white listing of malware
- Responsible cryptographic key management
- Pursuit of the state of the art
- No fraudulent collusion





# **About The Politics Of Technology Integrity**

What Should Be Expected Of Policy Makers?





# Commitment And Consistency On All Levels

- International Level: Technology Integrity As A Cyber Norm
  - Define
  - Adopt
- Regulatory Level: Technology Integrity As An Essential Value
  - Protect
  - Enforce
- Executive Level: Technology Integrity As A Red Line
  - Respect
  - Enjoy
- Business Level: Technology Integrity As A Competitive Value
  - Implement
  - Defend





#### Conclusion



Scott Taylor
Executive Vice President
Secretary General of the Board
Chief Legal Counsel
Symantec

"Companies should not become the long arm of intelligence for any government, nor should they be perceived as such by their customers. Such perceptions risk undermining the trust on which the Internet and its underlying technology have been built."











