



Conformity and Interoperability for AFR Region

Session 5: Tunisian approach for conformity and interoperability testing

Electronic Procedures of type approval for mobile terminals

Presented by: Chammem Abdelkarim
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Mai 2017

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I- Business Application



The One-Stop Shop has develop a specific business application in order to:

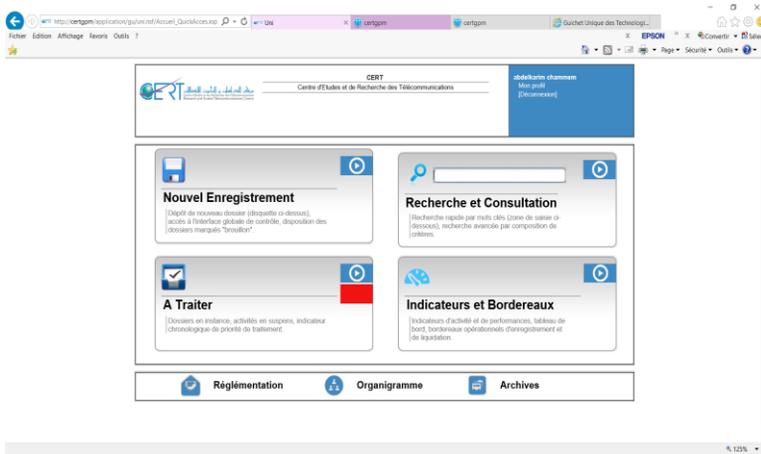
- ✓ Computerize and automate approval and technical control processes,
- ✓ Ensure the effectiveness and speed of processing customer requests,
- ✓ Ensure transparency of approval procedures and technical control,
- ✓ Reduce the time required for the clearance of samples,
- ✓ Guarantee an adequate service and a better quality,
- ✓ Favour communication between colleagues,

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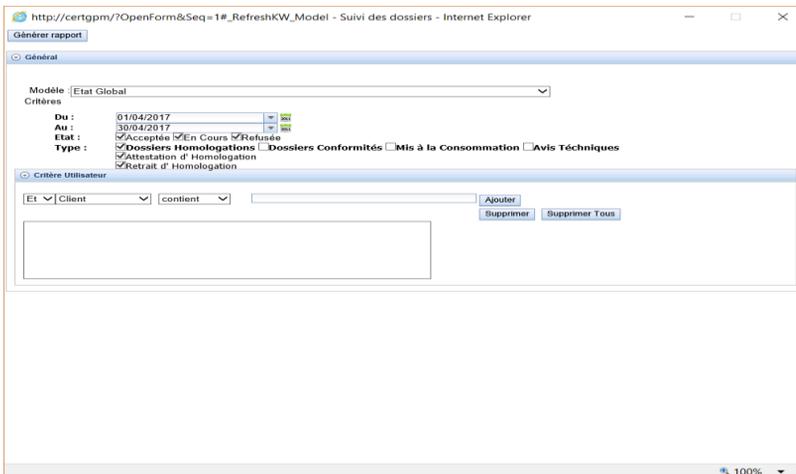
✓ Consultation and regulation,



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✓ Statistics and reporting,



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I- Business Application



✓ Workflow to ensure traceability,

N°	Actuel	Fin	Date	Décision	Intervenant	Commentaire
1	Creation Dossier	03/05/2017 10:44	03/05/2017 10:44	Validation Depot	Mail Manager	Creé AUTOMATIQUEMENT par le Systeme
2	Eclair par le Coordinateur	04/05/2017 16:07	03/05/2017 16:07	Accepter le dossier	abdolkarim.chammem	-
3	Validation Frais	05/05/2017 09:43	03/05/2017 09:43	Accepter le dossier	chouki beh hadi yahia	-
4	Plaiement des Frais	05/05/2017 10:23	03/05/2017 10:23	envoyer pour facturation	kathoum Hamdi	-
5	Facturation Navision	05/05/2017 10:23	03/05/2017 10:23	-	Mail Manager	-
6	Plaiement des Frais	05/05/2017 11:40	03/05/2017 11:40	payer les Frais	med dross rhou	-

N°	Date	Décision	Intervenant
1	03/05/2017 11:49	Depot de dossier	ISS INFORMATIQUE
2	03/05/2017 10:43	Valider le dossier	abdolkarim.chammem

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I- Business Application



✓ Security,

Centre d'Etudes et de Recherche des Télécommunications

Vous devez entrer votre nom d'utilisateur et votre mot de passe :

Nom d'utilisateur :

Mot de passe :

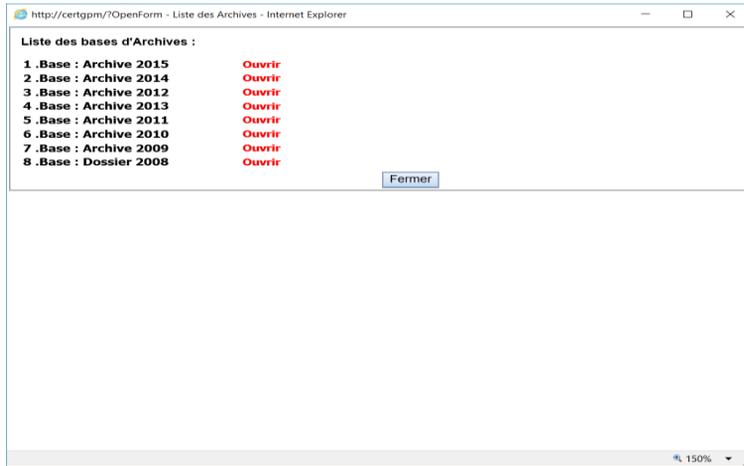
Ne pas mémoriser ce mot de passe

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✓ Backup,

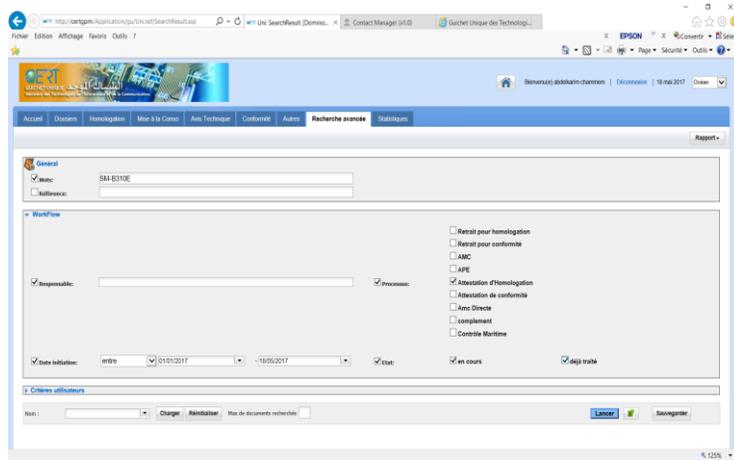


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✓ Search module,



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I- Business Application



Modules to be integrated

- ✓ Consultation and regulation,
- ✓ Statistics and reporting,
- ✓ Workflow to ensure traceability,
- ✓ Risk management,
- ✓ Security,
- ✓ Backup,
- ✓ Search,

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II- One-Stop Shop online services



The one-stop shop of technologies of information and of communication instituted in the Centre of Studies and of Research of Telecommunications (CSRT) gives to his customers and to the various partners (control organism) a multitude of benefits and of services across client services, partner and job included at the level of its site web <https://guichetunique-tic.cert.tn>.

He assures besides a big suppleness and simplicity of use for the store of requests client, their consultation and their coherent.

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II- One-Stop Shop online services



The screenshot displays the 'Guichet Unique des Technologies de l'Information et de la Communication' website. The main navigation bar includes 'Espace Client', 'Prestations & Procédures', and 'Documents'. The 'Espace Client' section features a login form with fields for 'Utilisateur' and 'Mot de passe', and a 'Connexion' button. Below this, there are sections for 'Actualités' and 'Le guichet unique'. The 'Prestations & Procédures' section lists various services such as 'Certificat d'homologation', 'Autorisation de mise à la consommation', 'Certificat de conformité', 'Avis Technique', and 'Autorisation d'admission temporaire'. The 'Documents' section provides links to various regulatory texts and procedures.

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II- One-Stop Shop online services



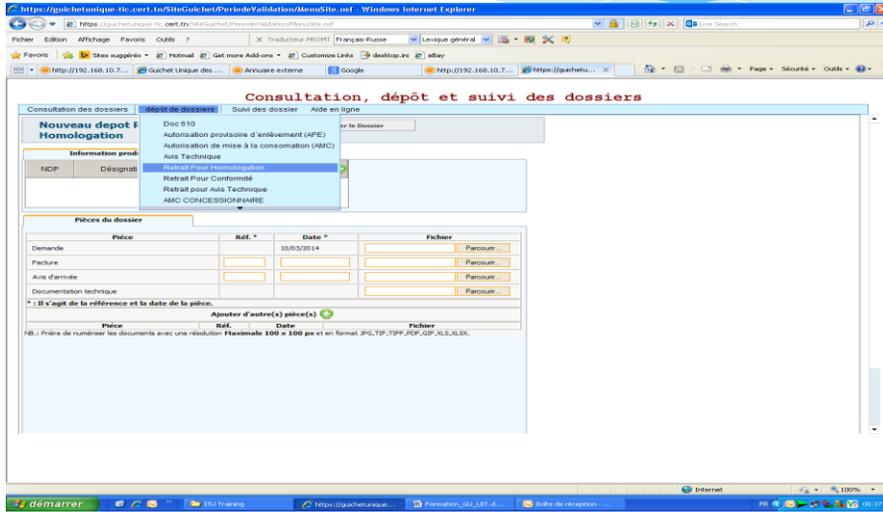
This screenshot shows the 'Consultation, dépôt et suivi des dossiers' section of the website. It features a table with columns for 'Date', 'Références', 'Suivi des dossier', 'Type', and 'Date'. The table lists several document entries with their respective dates and reference numbers. The interface includes a search bar and navigation controls for the table.

Date	Références	Suivi des dossier	Type	Date
11 mars 2014				
12 mars 2014				
11 mars 2014				
10 mars 2014				
7 mars 2014				
6 mars 2014				
5 mars 2014				
3 mars 2014				
26 Nov 2014				

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II- One-Stop Shop online services

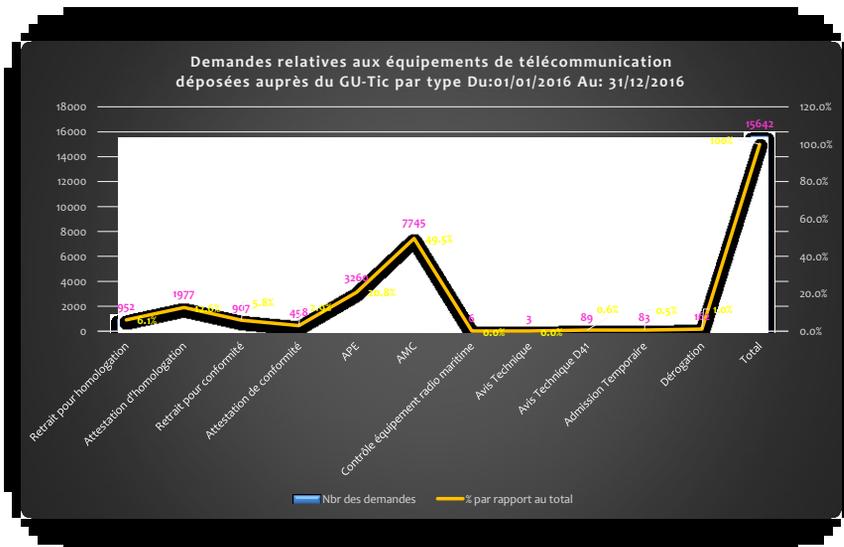


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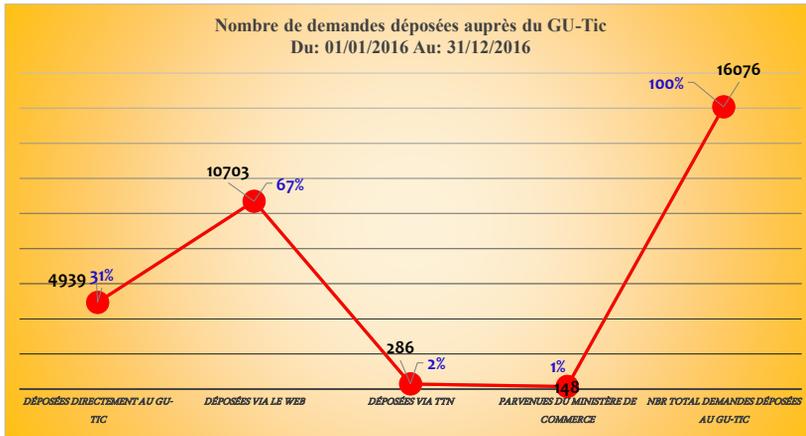


III- Statistics





III- Statistics

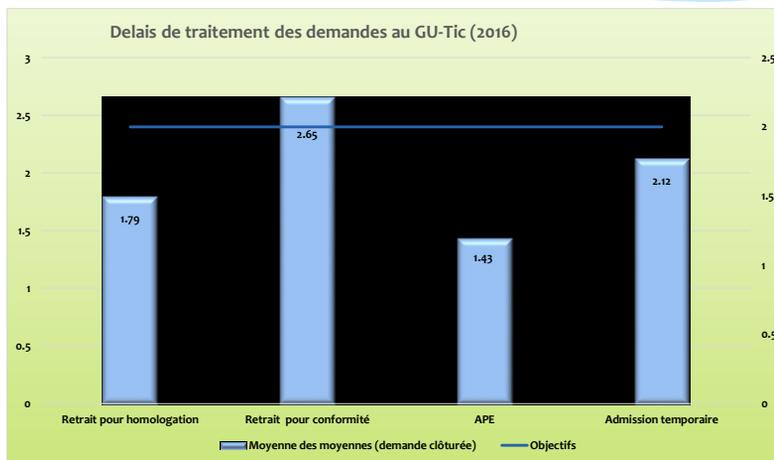


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III- Statistics

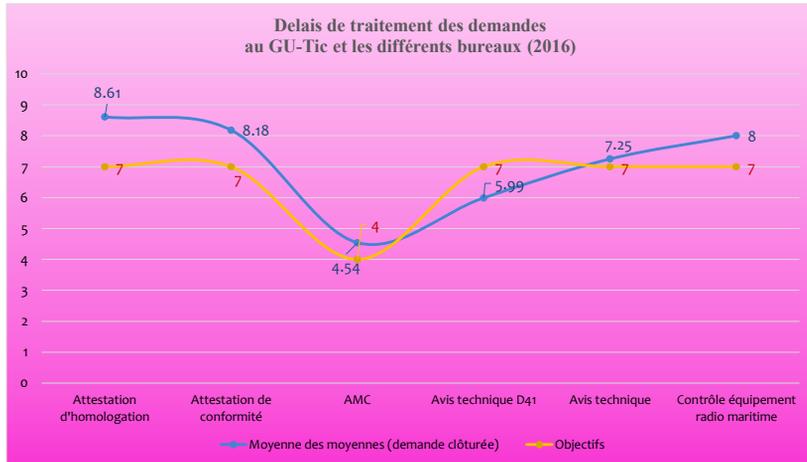


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III- Statistics



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Thank You for your attention

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