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| **TelecommunicationDevelopment Sector****Study Groups** | P:\SUP\Logos\Post-150th Anniv\ITU-logo-UNblue.jpg |
| **ITU-D Study Group 1 Expert Meeting** |
| **Chongqing, Wednesday, 9 November 2016** |
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|  | **Document** [**SG1EXP/CHINA/OJ**](http://www.itu.int/oth/D0705000011) |
| **2 November 2016** |
| **English only** |
| Question 6/1: | Consumer information, protection and rights: Laws, regulation, economic bases, consumer networks |
| SOURCE: | Rapporteur for Question 6/1 |
| TITLE: | Draft agenda for the Expert meeting on Question 6/1(Chongqing, China, Wednesday, 9 November 2016) |

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|  | **Items** | **Documents** |
|  | Opening of the meeting and adoption of the agenda | SG1EXP/CHINA/OJ |
|  | Review the expected content/outline for the Question 6/1 expected deliverables for the 2014-2017 study period | Expected deliverables of Q6/1 ([Mandate of Q6/1](http://www.itu.int/net4/ITU-D/CDS/sg/doc/rgq/2014/D14-SG01-RGQ06.1-en.pdf))September 2016 Q6/1 meeting report ([1/REP/26](http://www.itu.int/md/D14-SG01-R-0026)) |
|  | Review the draft Final Report for Question 6/1* CHAPTER 1: Introduction
* CHAPTER 2: Telecommunication Consumer and its Rights: Situation and Progress
* CHAPTER 3: Challenges in the field of telecommunication consumer protection
* CHAPTER 4: The Institution Framework of Telecommunication Consumer’s Rights
* CHAPTER 5: Economical Aspects of Consumer’s Rights Protection
* CHAPTER 6: Conclusions and Recommendations

Annexes * Annex 1: List of contributions during study period 2014-2017
* Annex 2: Summary for workshops, meetings or training activities
* Annex 3: Selected Country Cases
 | September 2016 Q6/1 Draft Report ([1/293](http://www.itu.int/md/D14-SG01-C-0293/en))Proposal for Q6/1 Guidelines ([1/340](http://www.itu.int/md/D14-SG01-C-0340)) |
|  | Consider/discuss contributions and input that have not yet been incorporated into the Q6/1 deliverables and propose action to be taken |  |
|  | Discuss the work plan, actions and agree on meeting outputs to be presented to the January 2017 Question 6/1 Rapporteur Group meeting (revised Draft Report, Guidelines, possible Draft Recommendation, etc.) | Q6/1 work plan ([SG1RGQ/12(Rev.1)](http://www.itu.int/md/D14-SG01.RGQ-C-0012)) |
|  | Discuss interesting topics in consumer protection that could be worth considering for study during the next study period |  |
|  | Any other business |  |
|  | Closure of the meeting |  |

\* A workshop on **Consumer Protection in a Digital Collaborative Economy** will be held on 10 and 11 November 2016 following the expert meeting.

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