

ITUWebinars

# ICT price trends 2020

28 June 2021 | 13:00-14:30 (CET)

[www.itu.int/ICTprices](http://www.itu.int/ICTprices)

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ITUWebinars

# ICT price trends 2020:

## How affordable are ICT services around the world?

28 June 2021 | 13:00-14:30 (CET)

ICT Data and Analytics Division  
International Telecommunication Union

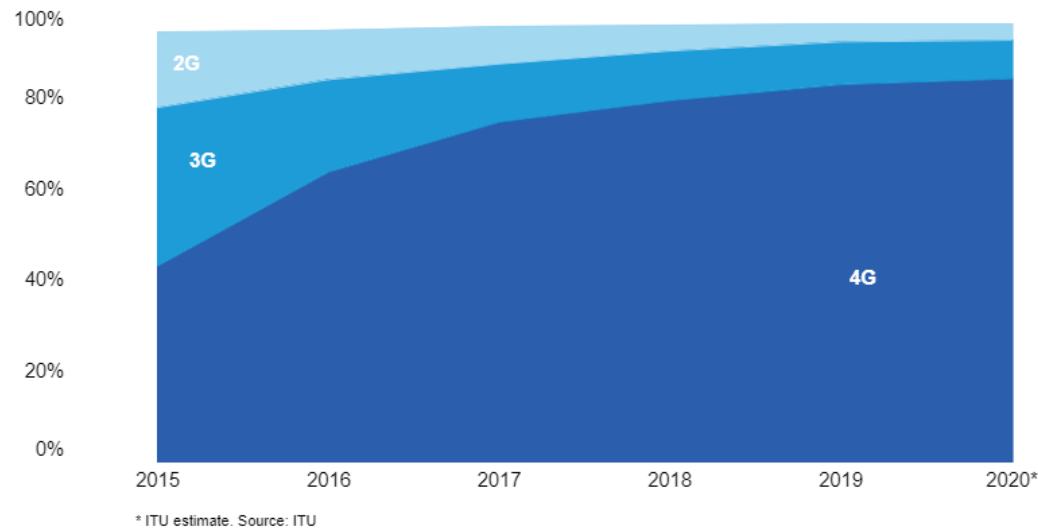


# Background: the digital divide

## Access:

85% of world population is covered by 4G mobile network  
93% covered by 3G network (mobile broadband)

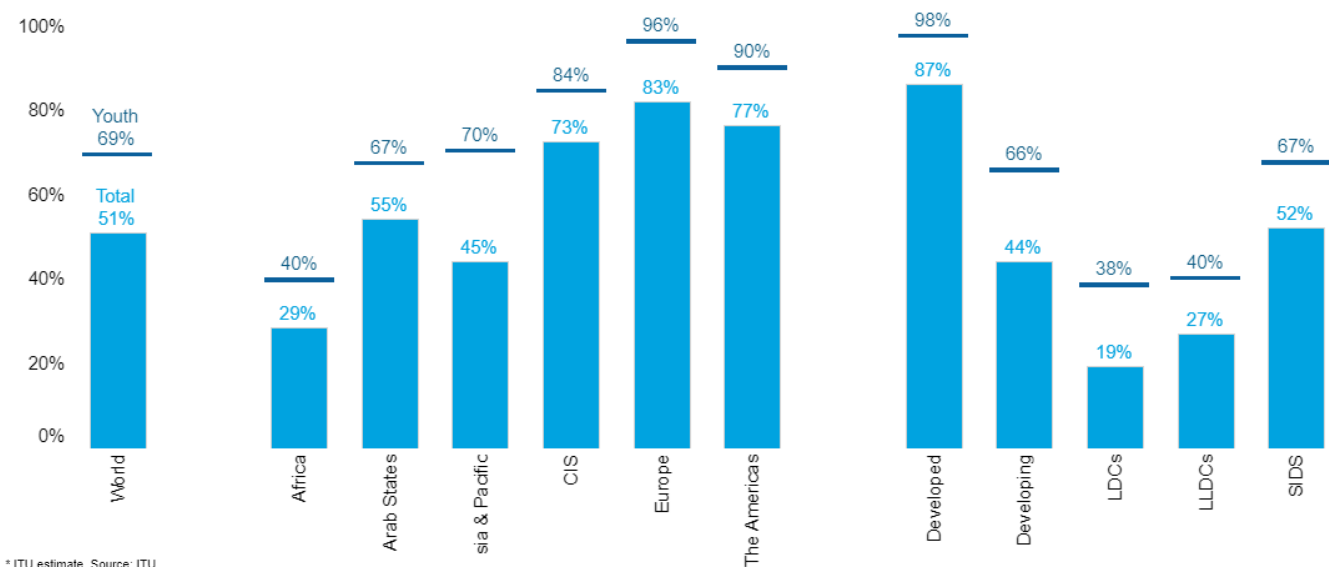
Population coverage by type of mobile network, 2015-2020\*



## Use:

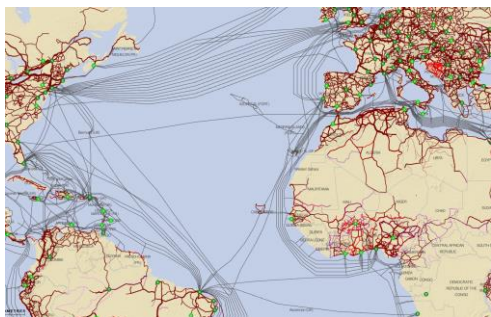
Yet, 51% of world population uses the Internet (3.7 bln offline)  
(variation by geography, development, age)

Percentage of individuals using the Internet, 2019\*

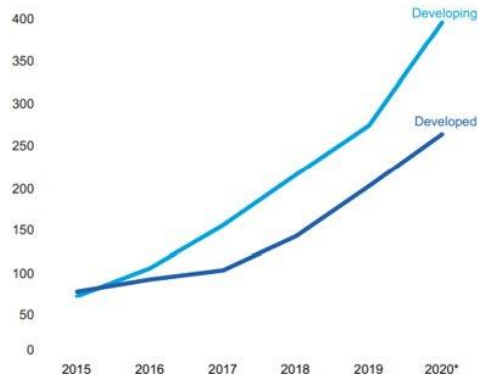


# Background: Barriers to Internet access and use

## Infrastructure



International bandwidth by development status, Tbit/s\*\*



\* ITU estimate based on information for the first half of 2020. Source ITU.  
 \*\* 1 Terabit = 1000000 Megabit.

## Skills

Percentage of people with advanced ICT skills, latest year available in 2017-2019

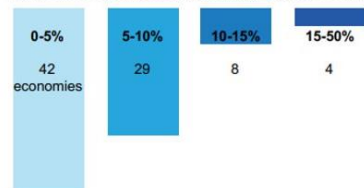


© 2020 Mapbox © OpenStreetMap

Source: ITU.

Note: The designations employed and the presentation of material on the three maps above do not imply the expression of any opinion whatsoever of the country, territory, city or area or its authorities, or concerning the delimitation of its frontiers or boundaries. The base map is the U

Distribution of economies according to the proportion of their population having advanced skills



ever on the part of ITU and of the Secretariat of the ITU concerning the legal  
 nmap database of the United Nations Cartographic Section.

## Affordability






Especially, in times of COVID



# Methodology: how to make ICT prices comparable?



- **ICT Price Rules** agreed by the ITU Expert Group on Telecommunication/ICT Indicators (EGTI) in 2017
- comparable unit = a **basket** of ICT services
- **5 baskets** representative for services used in developing and developed countries
- Cheapest solution that meets a detailed set of **definitions**, e.g.:
  - selection of operators and plans, allowances, technologies used, fees/taxes to include, contract modality, excess prices, validity period, non-promotional plans, etc.

ICT price baskets		Minimum monthly allowance		
		Voice (min)	SMS (#)	Data
1	Data-only mobile broadband basket 	-	-	1.5 GB
2	Fixed broadband basket 	-	-	5 GB
3	Mobile cellular low-usage basket 	70	20	-
4	Data and voice low-consumption basket 	70	20	500 MB
5	Data and voice high-consumption basket 	140	70	1.5 GB






# Comparability: measuring prices

- Prices can be expressed in 3 different units :

- USD:** world currency - easy to understand, timely, but exchange rates may be artificially distorted
- PPP\$:** adjusts for differences in purchasing power [1-yr lag]
- As a % of monthly GNI per capita:** can an average local economic agent afford it? [lag]

## Affordability

UN Broadband Commission target: broadband prices in developing countries should not cost more than **2%** of monthly GNI per capita (by 2025)

ICT price baskets					Price comparison					
					Minimum monthly allowance					
					Voice (min)	SMS (#)	Data	USD	\$PPP	% of GNI per capita
1	Data-only mobile broadband basket		-	-	1.5 GB					
2	Fixed broadband basket		-	-	5 GB					
3	Mobile cellular low-usage basket		70	20	-					
4	Data and voice low-consumption basket		70	20	500 MB					
5	Data and voice high-consumption basket		140	70	1.5 GB					

# Data collection

- Detailed metadata and indicator set is collected for 200+ economies for the 5 baskets:
  1. ICT price data collection
    - a) ICT Price Baskets [Questionnaires](#) submitted by country focal points (regulators/ministries) [Q2 2020]
    - b) Data complemented by ITU and A4AI [experts' desk research](#) (operators' website or contacts, etc.) [simultaneously with #1]
  2. Data [validation](#) by ITU staff (consultation with local experts and focal points)
  3. Collection of exchange rates and GNI data from IMF, World Bank, UN
  4. Calculation of basket prices and key indicators (based on metadata on validity period, allowance, on-/off-net duration, etc. )
  5. Analysis of data and production of report



# Do you know...?

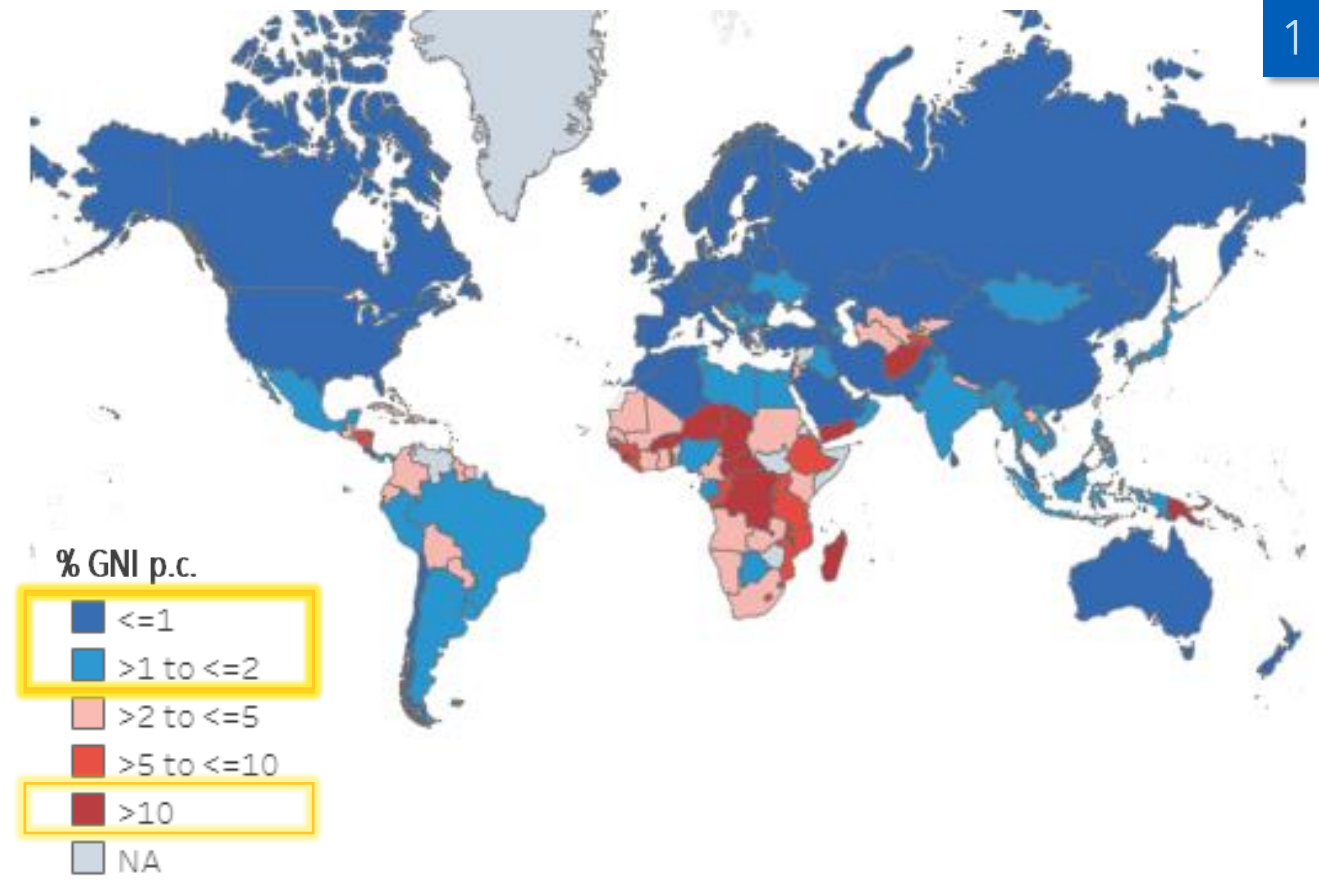
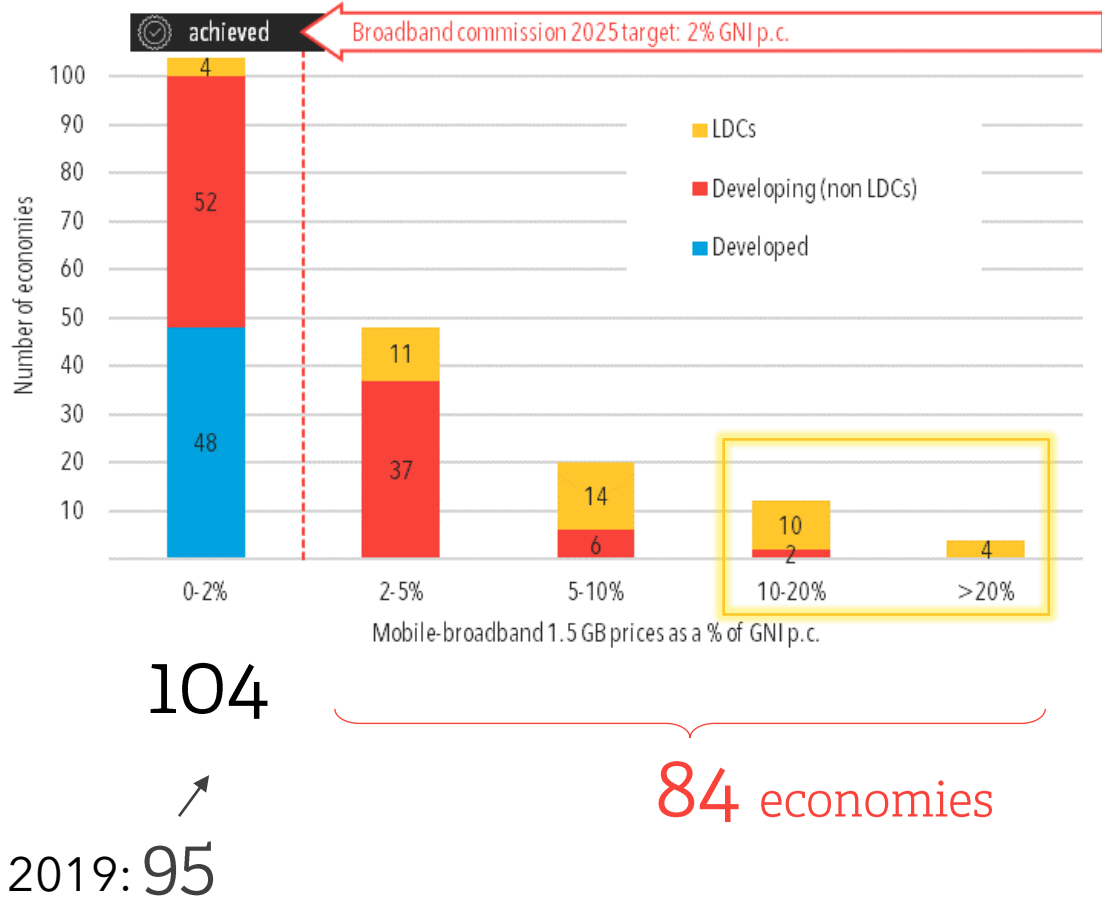
What is the share of economies around the world where the data-only mobile broadband basket (1.5 GB) costs less than 2% of the average monthly income per capita?





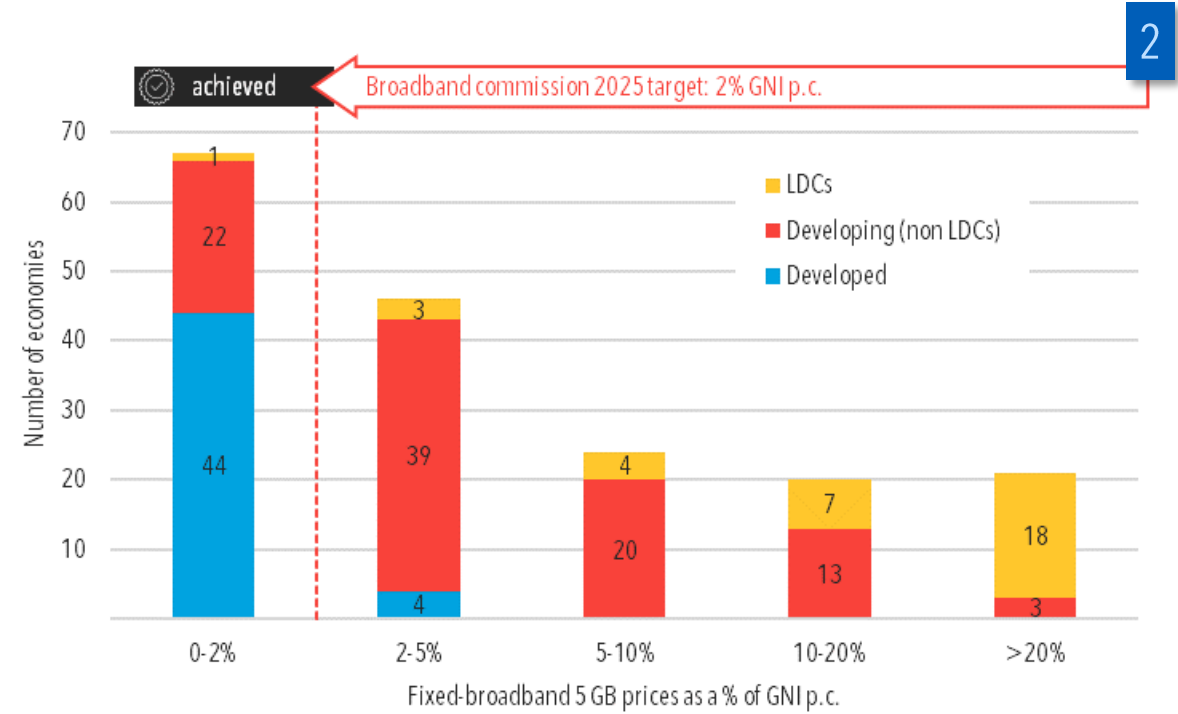
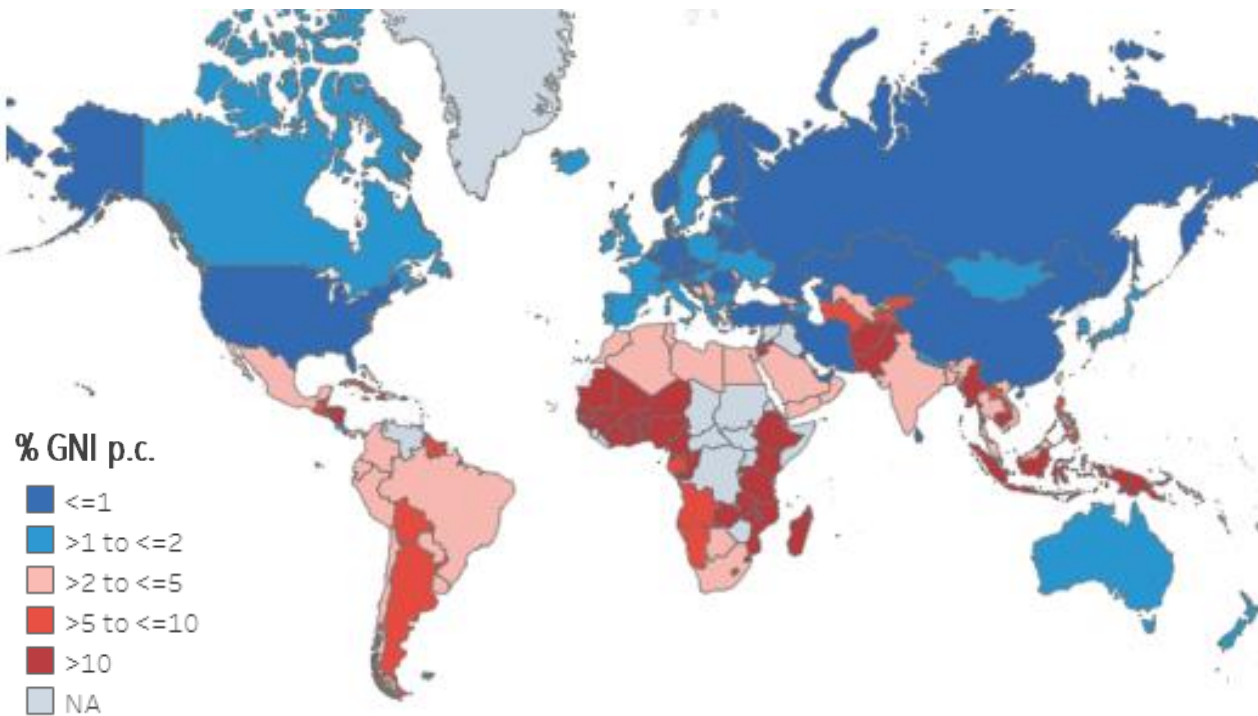
# Progress towards the 2% affordability target of the UN Broadband Commission – Mobile broadband

1



Source: ITU and A4AI.

# Progress towards the 2% affordability target of the UN Broadband Commission – Fixed broadband



64 → 67 economies 111

Source: ITU and A4AI.

# Why use medians?

Very skewed distribution of prices within a region:

- Most of the prices are within a limited range
- Yet, we see very high (outlier) values in a few economies

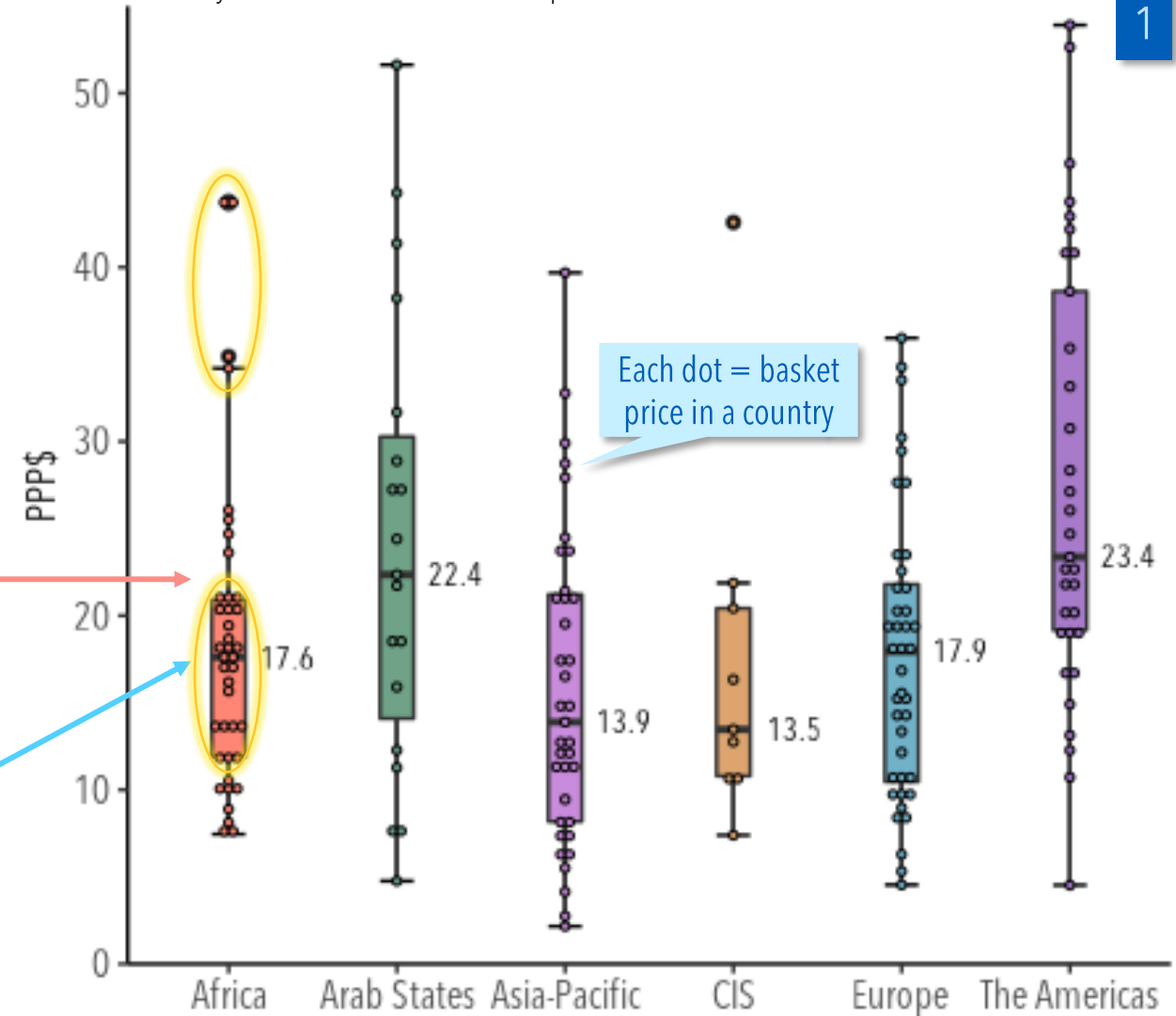
Averages are sensitive to outliers

What is the median price?

If we rank prices from the cheapest to most expensive, the median is the middle value.

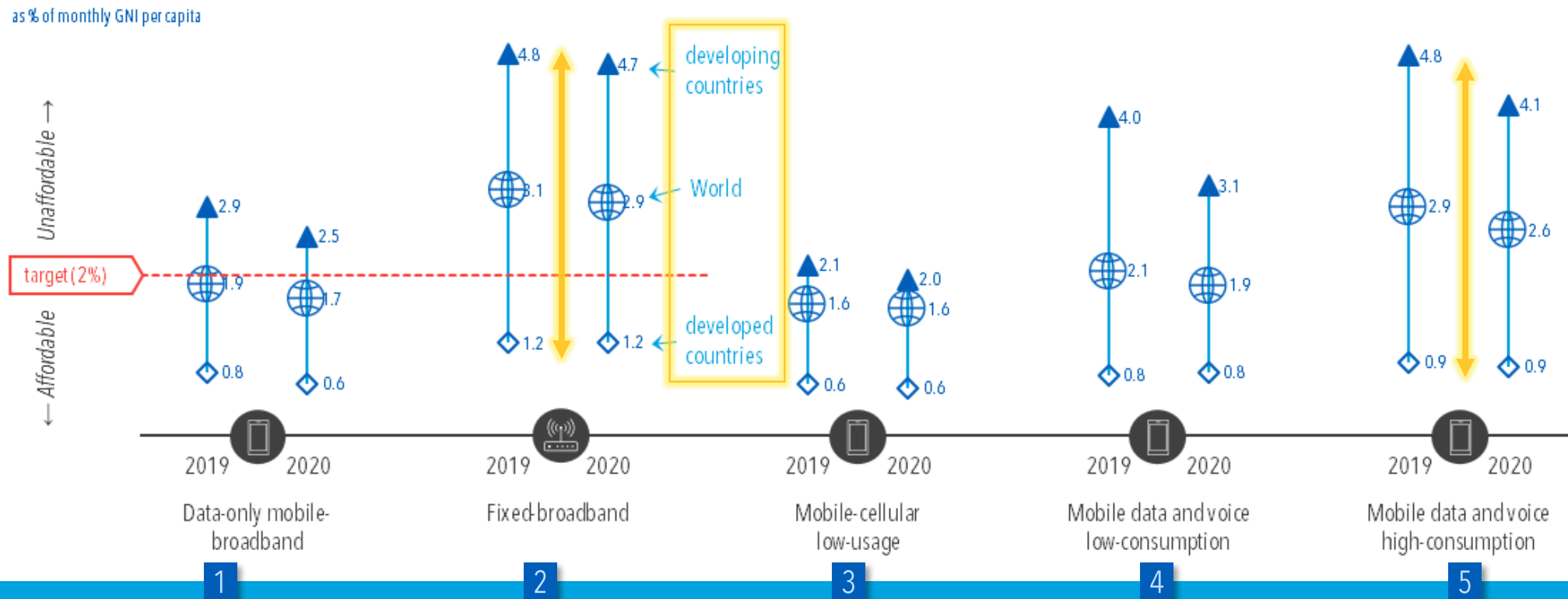
In half of the set of economies prices are higher, in the other half prices are lower than the median.

Data-only mobile broadband basket prices in PPP\$, 2020



# Affordability gaps

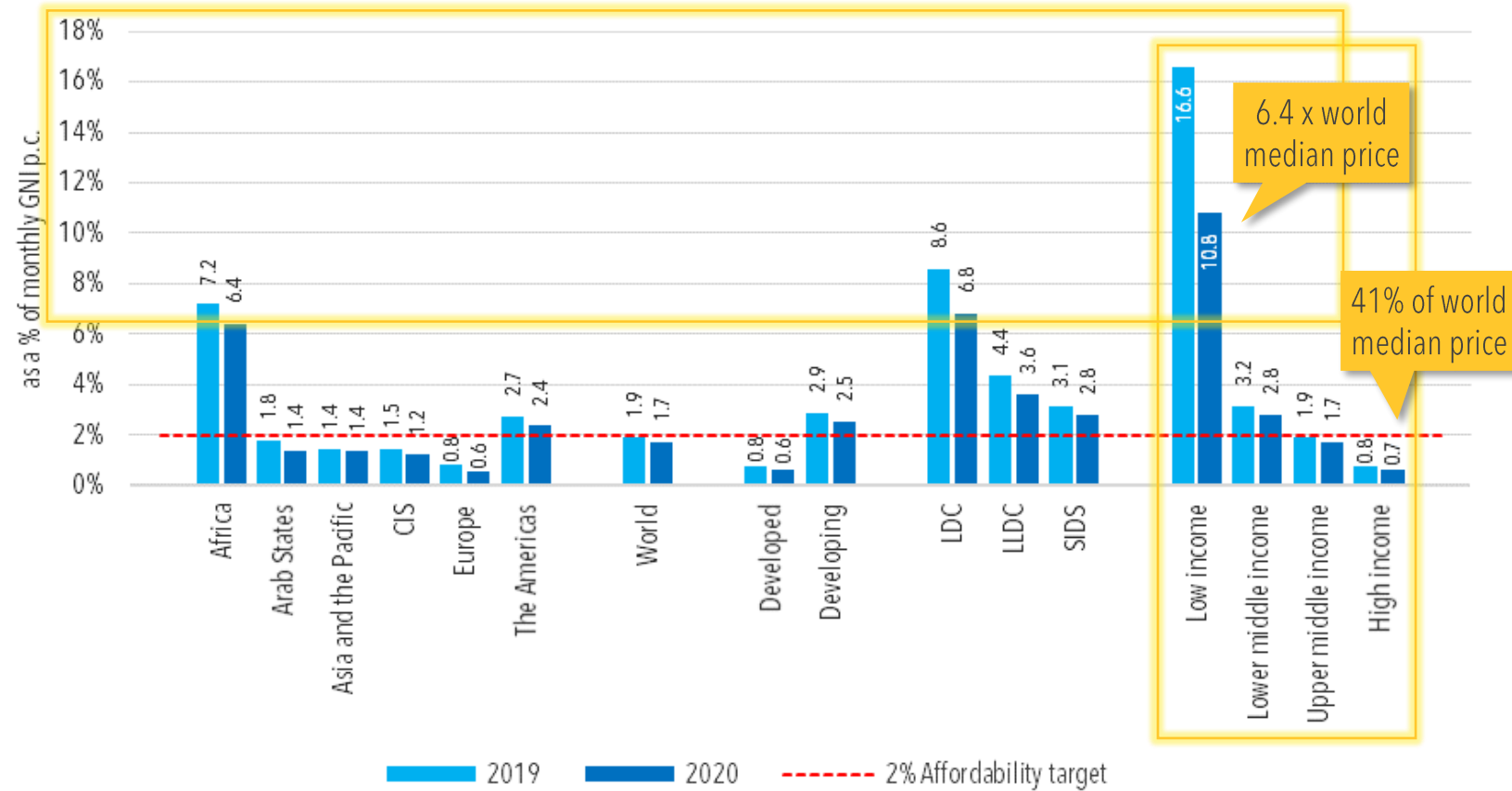
- Gap between developed and developing countries
  - widest for fixed broadband **2** and data & voice high-consumption basket **5**
- Many of the gaps are slowly shrinking over time



# Affordability gaps are driven by level of income

The example of the mobile broadband basket **1** across the world

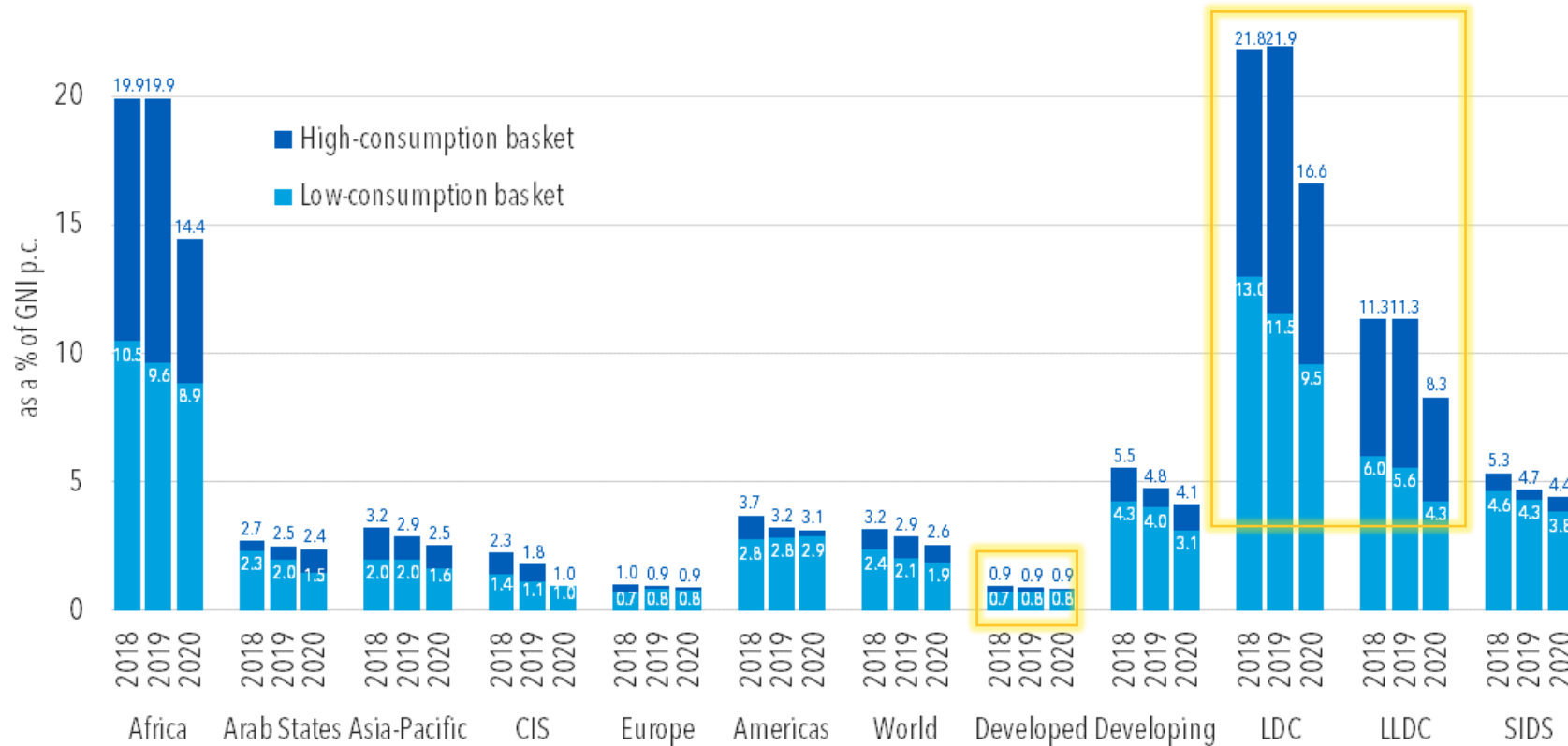
- Notable price gaps between income groups
- Prohibitively high prices in low-income countries, LDCs and in the African region



Source: ITU (2008-2019); ITU and A4AI (2020). GNI p.p.c. data are from the World Bank

# Consumers in LDCs pay a premium for high consumption

## The example of the mobile data & voice baskets



Low- and high-consumption baskets include:

- 4 70 min + 20 SMS + 500MB
- 5 140 min + 70 SMS + 1.5 GB

### Price difference:

- negligible in high-income markets, but
- substantial in LDCs, LLDCs
- Yet, decreasing over time

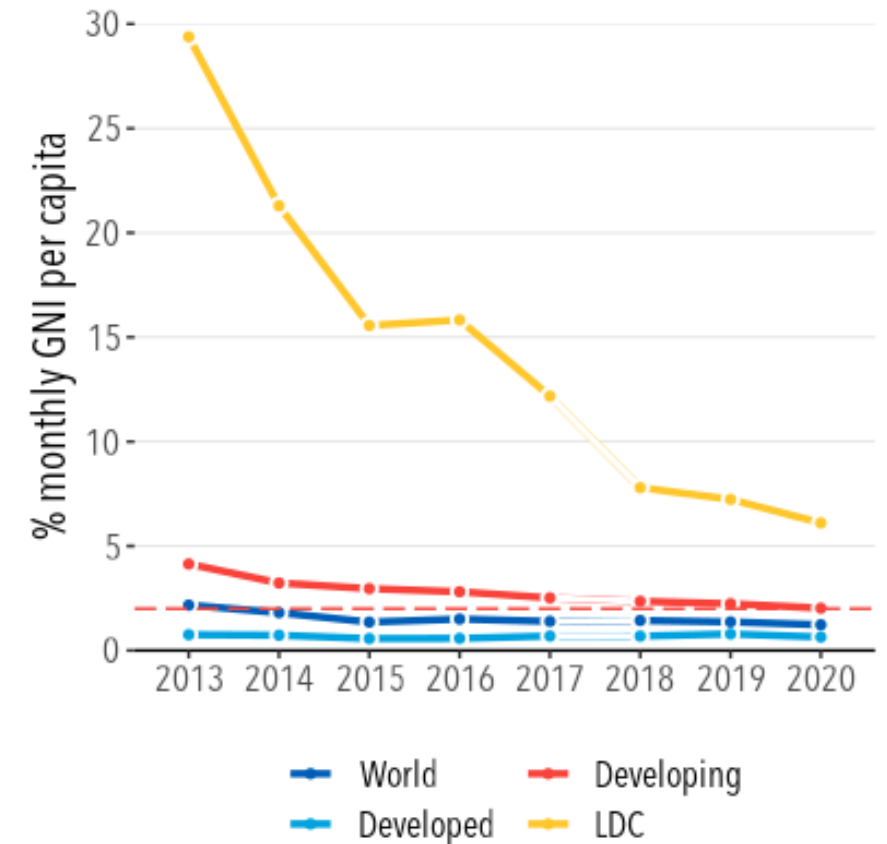
Source: ITU (2008-2019); ITU and A4AI (2020). GNI p.c. data are from the World Bank

**What are the long-term price trends?**



# Mobile broadband prices decline over time...

- **World:** declining trend in USD and GNI pc (flat in PPP\$)
- Least Developed countries (**LDC**): driving price decline and gap reduction

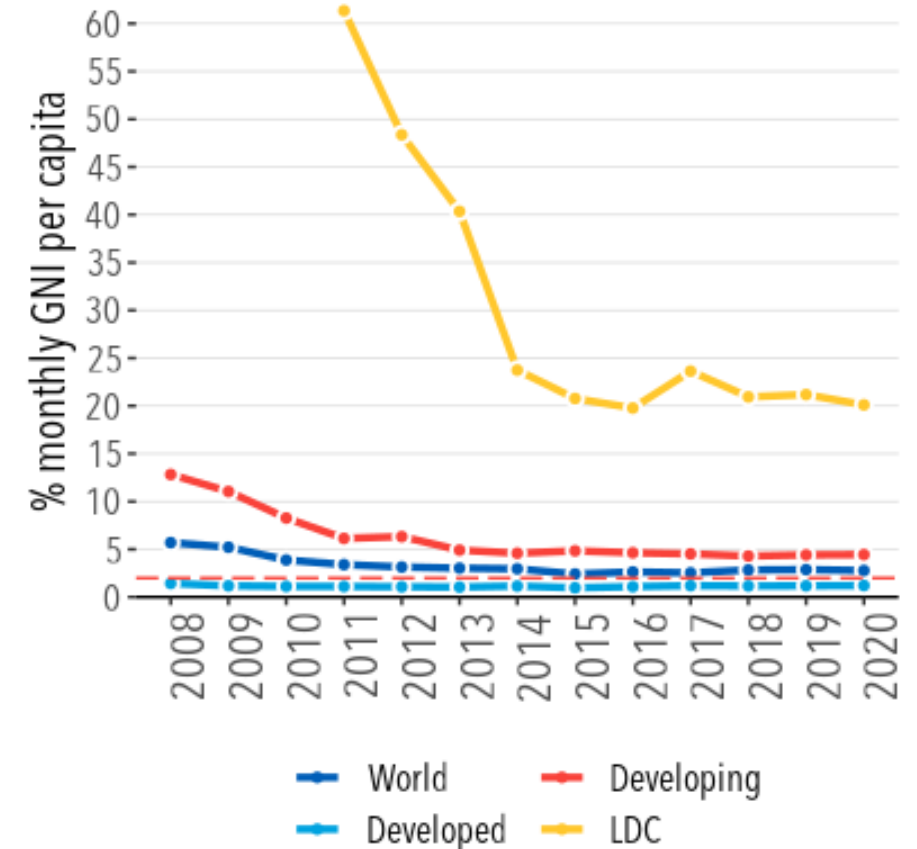


Note: Medians are based on the 142, 127 and 137 countries (respectively) for which data were available for 2013-2020. There is a break in the series between 2017 and 2018 (up to 2017, prices are for 1 GB of data for a USB/dongle, computer-based subscription). USD values are at current prices. The dashed red line indicates the 2 per cent GNI per capita affordability target.  
Source: ITU 2013-2019); ITU and A4AI (2020). USD exchange rates are from IMF and UN, PPP\$ conversion factors and GNI p.c. data are from the World Bank.



# ...but the price gap seems frozen for fixed broadband

- **World**: prices flattened since 2014 in USD and %GNI p.c.; even increased in PPP terms
- Gap between **LDCs** and the rest of the world not narrowing
- Quality improvements



Note: Medians based on the 138, 126 and 136 countries (respectively) for which data were available for all years indicated. Not shown, because they lie outside the chart, are the following values for LDCs for 2008 to 2010: PPP\$ 205.6, 180.2 and 125.4; and 180.1, 135.6 and 74.5 per cent of GNI per capita.

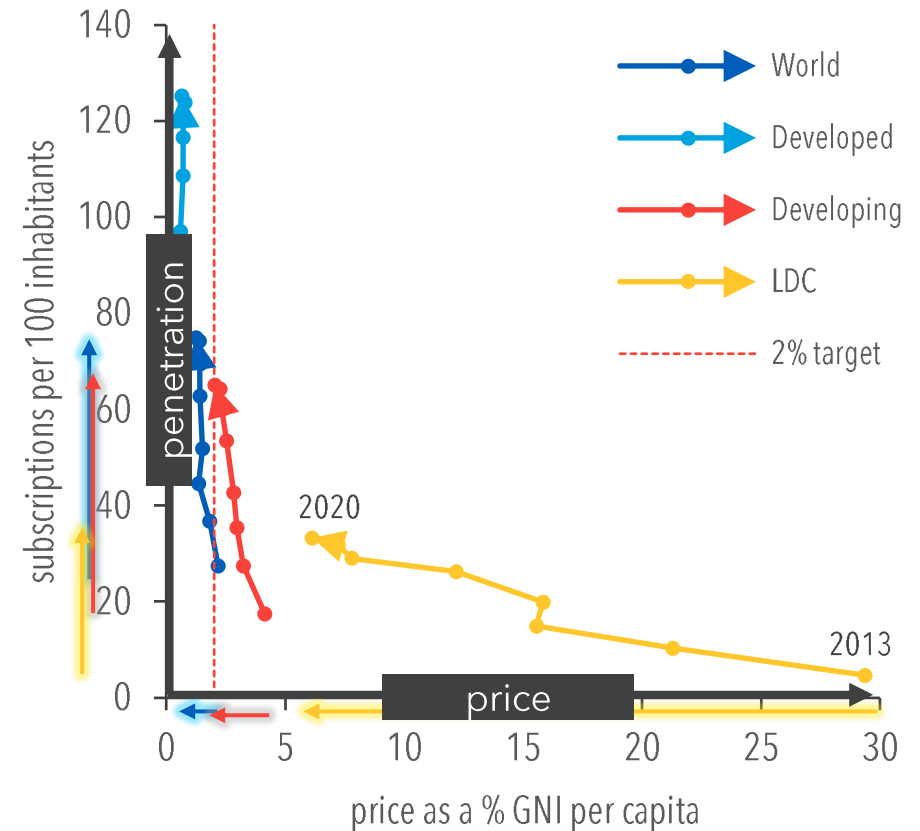
Source: ITU (2008-2019); ITU and A4AI (2020). GNI p.c. data are from the World Bank.

# Lower prices, higher connectivity?

## Mobile broadband: speed of price decline & penetration growth

Lower prices associated with higher penetration rates  
But: only above a threshold  
(cost of deployment; purchasing power)

- Worldwide, between 2013 and 2020, subscriptions increased by 48 %pts; median prices decreased by 1 %pt.
- 2 different trajectories by level of development:
  - Developing: similar to worldwide trend; prices fell below the 2% target;
  - LDCs: penetration rate up by 29%pts, prices dropped by 23%pts over past 7 yrs;



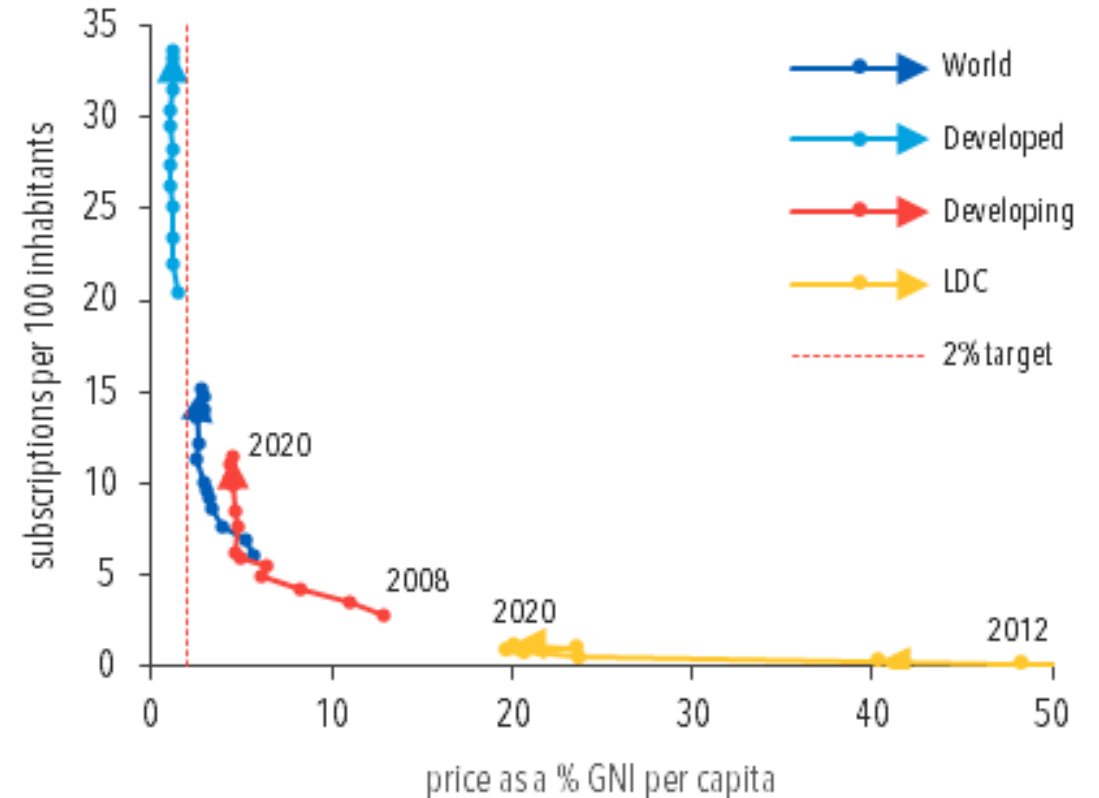
Source: ITU (2008-2019); ITU and A4AI (2020). GNI p.c. data are from the World Bank

# Prices and connectivity disconnected?

## Fixed broadband: 3 different trajectories

2

- Between 2008 and 2020, **worldwide** subscriptions increased by **0.8 %pts** a year; median prices decreased by **0.2 %pts** a year
- 3 different trajectories by level of development:
  - **Developing**: bend - after 2014, follow **developed** path, but with higher prices
  - **LDCs**: median basket price dropped from 180.1 to 20.1 % GNI p.c. (13.3 %pt a year), the penetration rate only increased 0.1 %pt a year on average
  - Excessive prices act as a barrier to connectivity



Source: ITU, A4AI; GNI data from World Bank

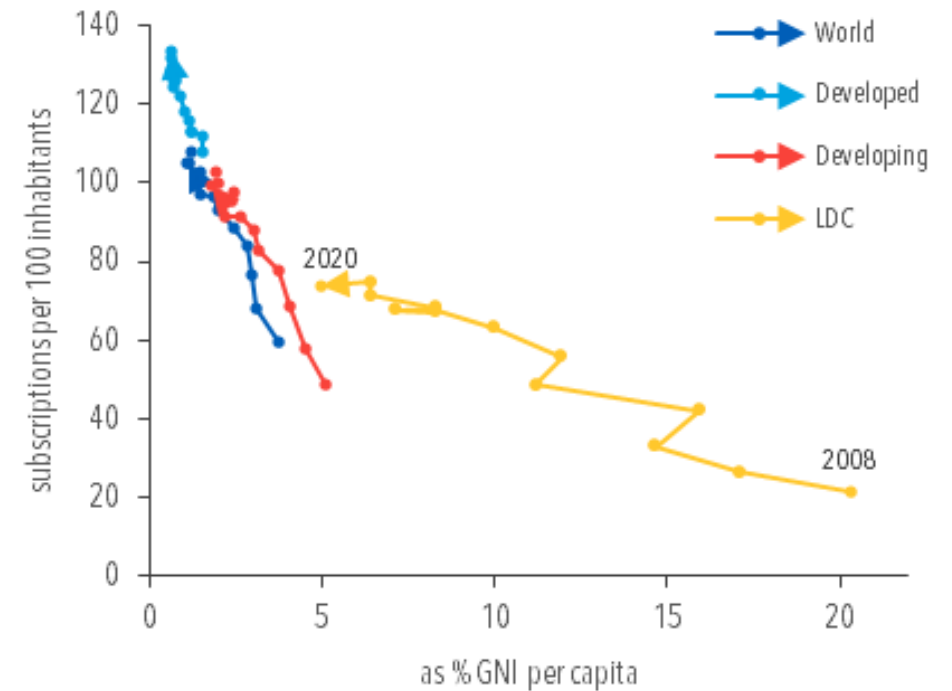
# Lower prices, higher connectivity?

## The “linear” history of the mobile cellular low usage basket

3

Cheapest basket (70 min + 20 SMS (and no data)):

- **Developed** and **developing** trajectories well aligned (follow with a lag)
- **LDCs**: prices and penetration rates of 2020 close to where developing countries were in 2011



Source: ITU, A4AI; GNI data from World Bank

# Worldwide differences in **value for money**

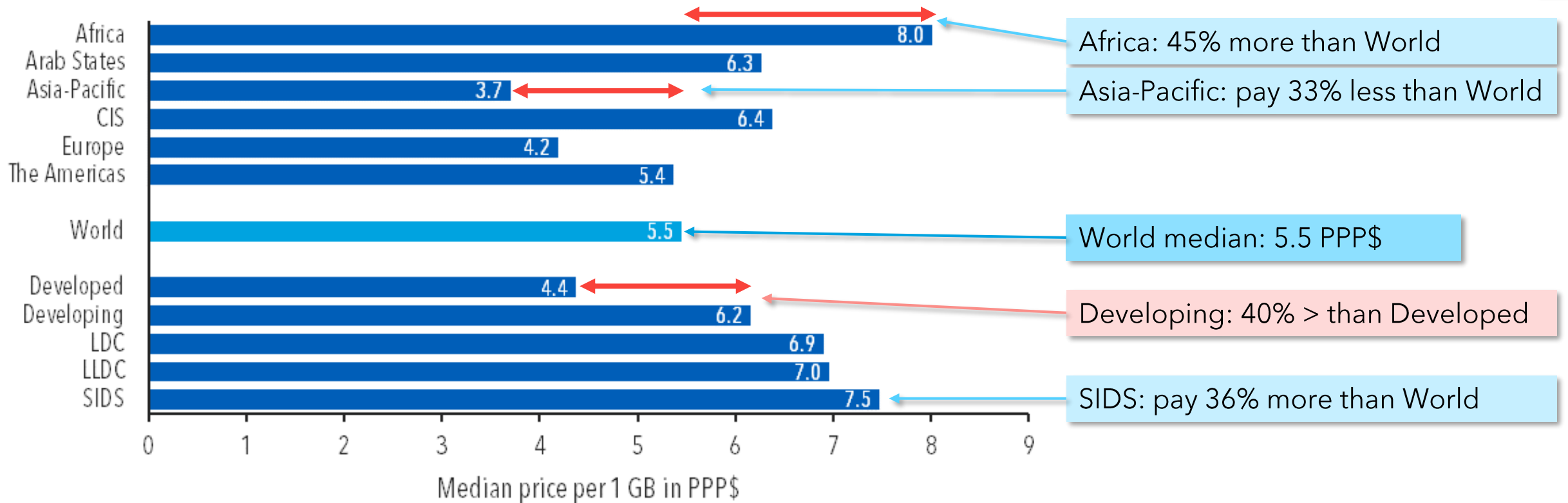


# Value for money: How much does 1 GB of mobile data cost?

Median price of 1 GB of mobile broadband data in PPP\$, 2020

Large differences across countries:

1

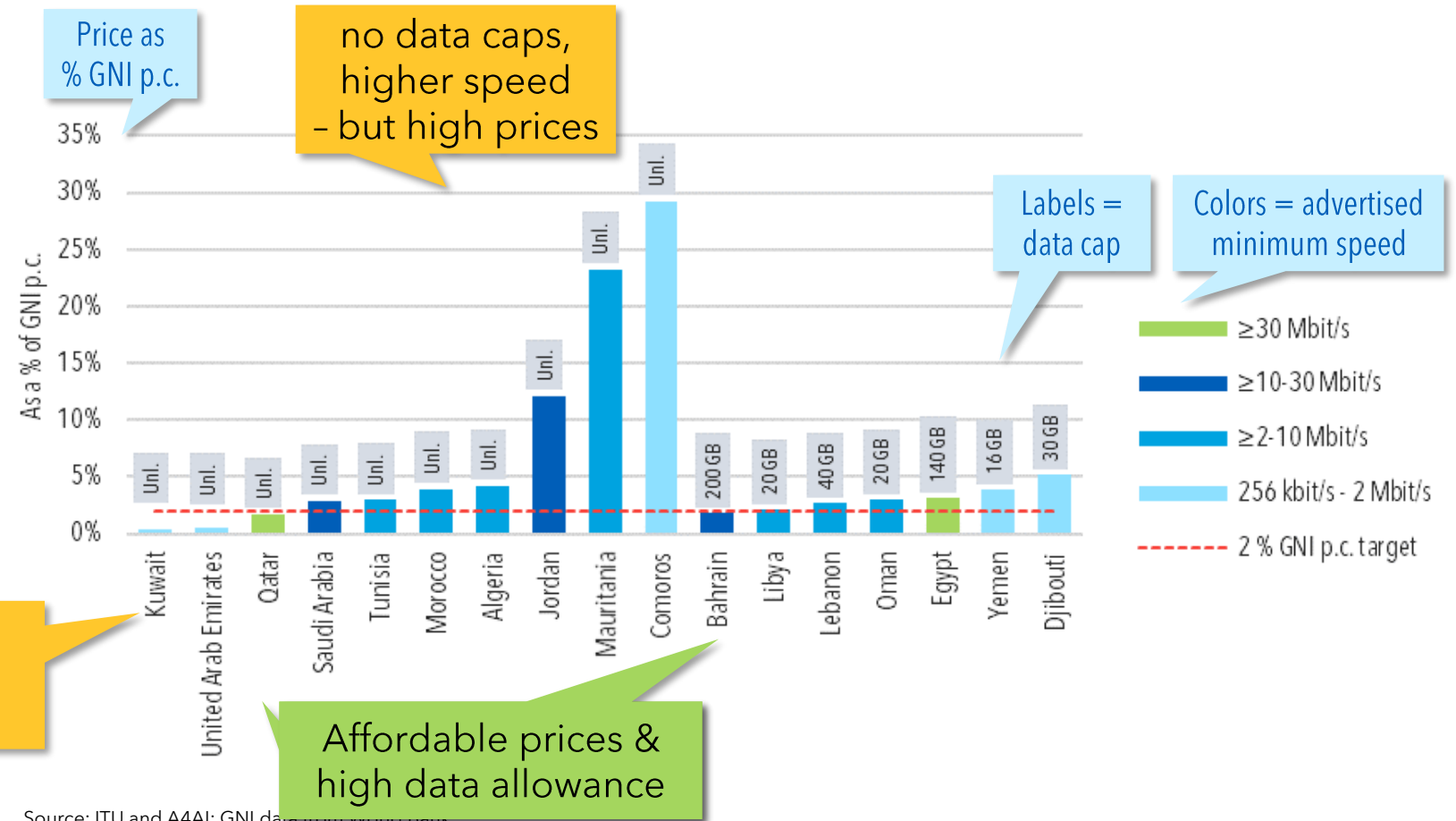


Source: ITU and A4AI; PPP\$ data from World Bank

# Same basket - different prices and value for money

## The example of fixed broadband in Arab States

- Prices are not everything: value for money depends on data allowance and connection speed



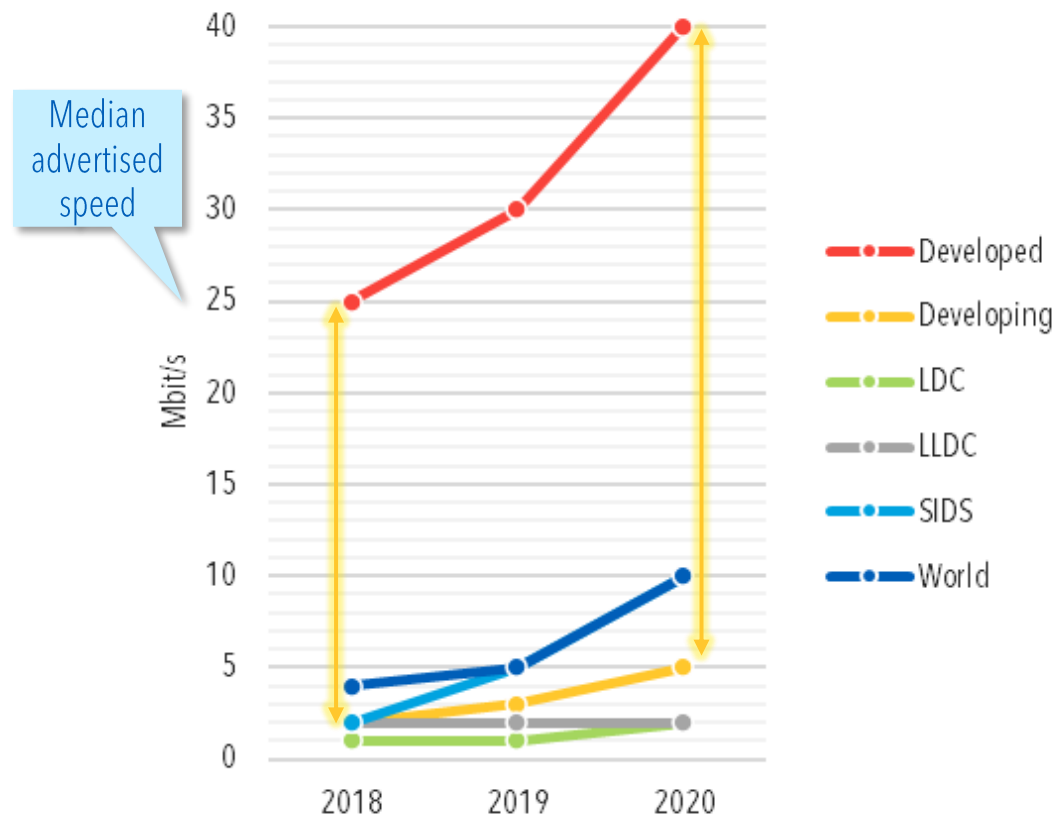
Source: ITU and A4AI; GNI data from World Bank

# Uneven speed improvements

Median advertised speed for the most common entry-level fixed broadband connection, by level of development and region

## Fixed broadband basket 2

- The gap in value for money between **developed** and **developing** countries is increasing



Note: Medians based on available speed data for 2018-2020. Arab States and CIS regions completely overlap, with constant 2 Mbit/s median connection speeds over the observation period. Source: ITU and A4AI

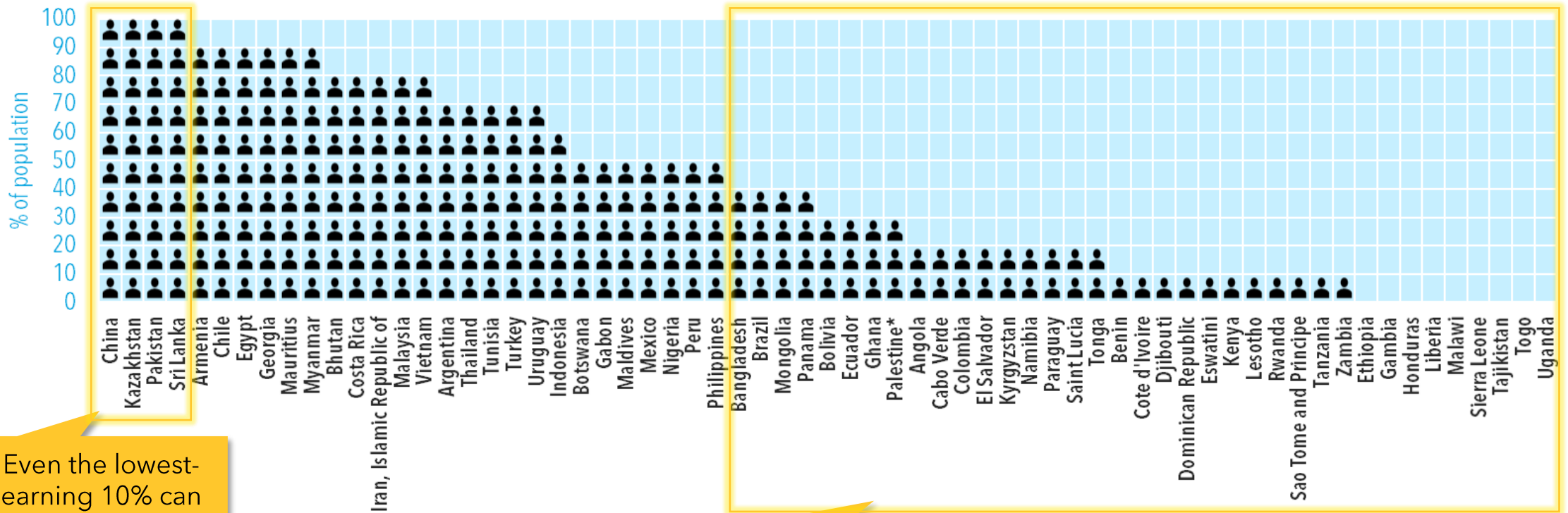


# What share of a country's population can afford broadband access?



# What share of the population can afford a mobile broadband basket...?

What share of the population in developing countries could afford a **mobile broadband basket** if it did not cost more than 2 per cent of their monthly income in 2020?



Even the lowest-earning 10% can afford

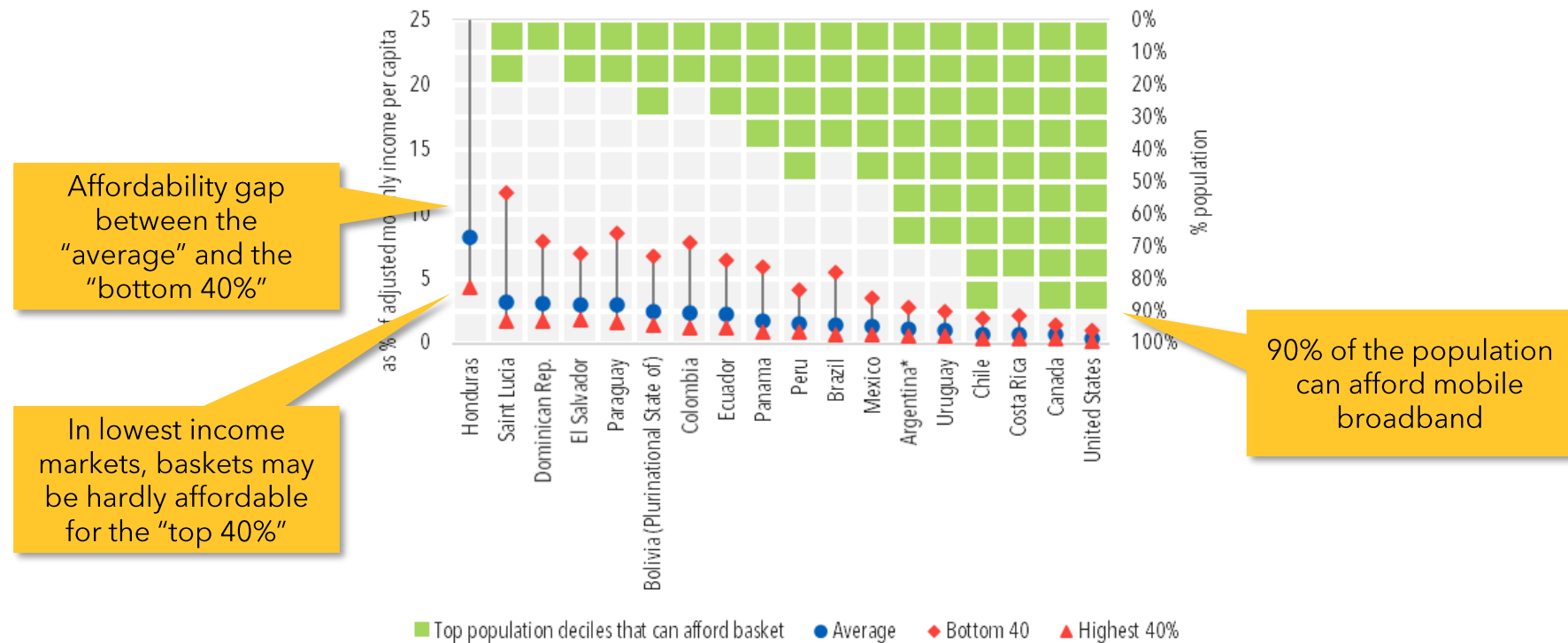
Countries where the majority of the population cannot afford the basket

Source: ITU and A4AI; GNI p.c. and PovcalNet data from World Bank

# How affordable are broadband prices for the least (and most) affluent 40% of the population?

## The case of the Americas

- Even in developed countries, where the average can afford, the population with the lowest income have to pay more than 2% of average monthly income

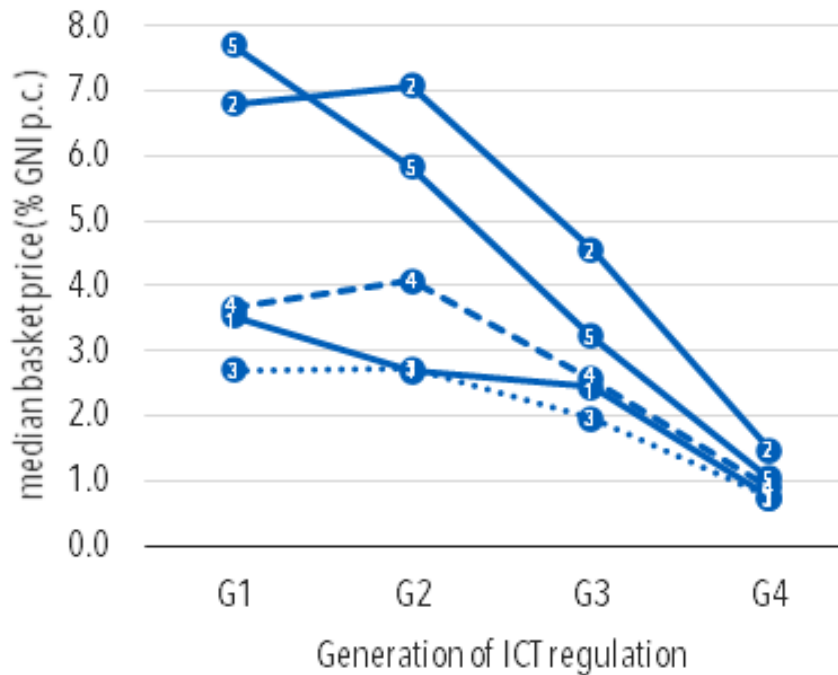


Source: ITU and A4AI; GNI p.c. and PovcalNet data from World Bank

# What is the relationship between the regulatory environment and ICT prices?

ITU Regulatory Tracker measures the reg. environment based on 50 qualitative and quantitative indicators. G1→G4: least to most mature most mature environment;

- Highest prices in countries associated with G1 and G2 regulatory environment
- More mature reg. env, lower prices (lowest in G4)
- G4: median price for all 5 baskets below 2%
- Still, high variation of prices within reg. generations



- 1 Data-only mobile-broadband basket (1.5 GB)
- 2 Fixed-broadband basket (5 GB)
- 3 Mobile-cellular low-usage basket (70 min + 20 SMS)
- 4 Mobile data and voice low-consumption basket (70 min + 20 SMS + 500 MB)
- 5 Mobile data and voice high-consumption basket (140 min + 70 SMS + 1.5 GB)

Note: Median basket prices were computed for each of the baskets and for each regulatory generation (based on the 2019 regulatory classes), covering 171 countries (fixed broadband basket), 181 countries (data-only mobile broadband and data and voice low and high-consumption baskets) and 183 countries (mobile cellular low-usage basket) with available data. Source: ITU and A4AI.

# Highlights: ICT Price trends 2020 in numbers



Data collected from over

**200**  
economies



The 40% of the population with the lowest income could afford the mobile broadband basket in only...

**10/66**  
developing countries

**Internet remains a luxury in LDCs,** as entry-level mobile broadband basket cost

**6.8%**

of GNI per capita

...and entry-level fixed broadband services cost

**21.5%**

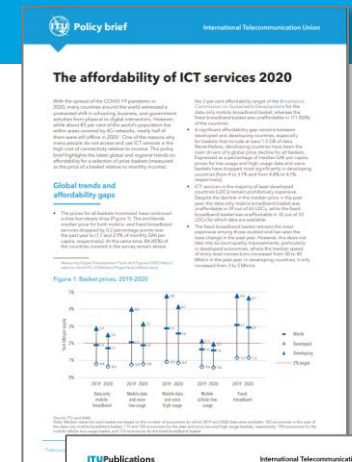
of GNI per capita

Broadband services cost less than 2% of monthly income in

**104**  
economies

# To conclude...

- Monitoring prices ever more important in “new normal” during / after COVID
- We observed a slow-down in the decline in broadband basket prices;
- Important to consider within country inequality when measuring affordability; prices are often unaffordable for the bottom 40%
- Gaps between developed and developing countries remain significant not just in terms of prices, but also value for money
- ITU will continue collaboration with A4AI to collect data for more baskets to obtain a more nuanced view of affordability (basic vs. meaningful connectivity)
- Rich ICT Prices data – free to explore!



# Thank you!

Comments, questions to: [indicators@itu.int](mailto:indicators@itu.int)

Visualize ICT price statistics  
2008-2020

