

# PROVIDING THE PEOPLE WITH UBIQUITOUS, ACCESSIBLE INFORMATION SERVICES

--CHINA XIANYANG NEW SMART CITY CASE



# BRIEF INTRODUCTION OF XIANYANG CITY

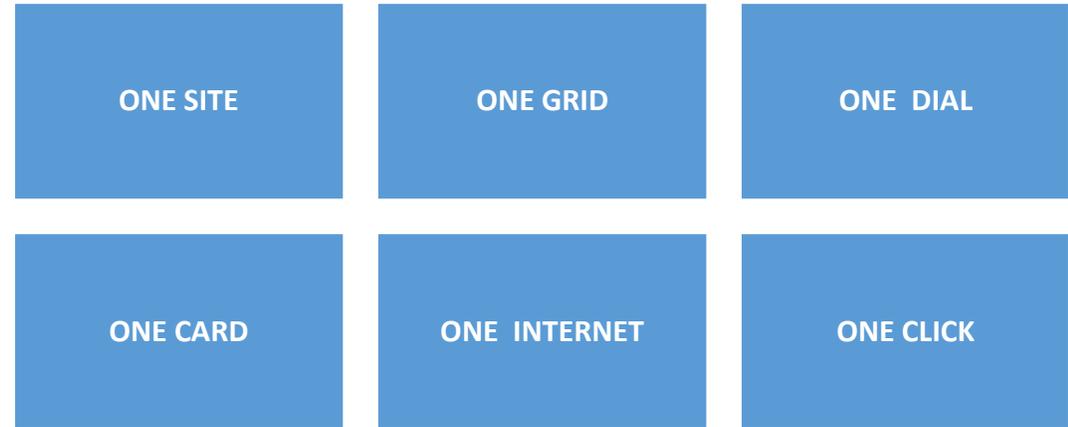
- Xianyang City of Shaanxi province is located in the interior part of the GuanZhong Plain.
- Ancient Xianyang, is the capital of Zhou, Qin, Han, Tang and other 13 dynasties . Along with Xi'an, Xianyang is the starting point of the ancient Silk Road.
- The current Xianyang is the center of Chinese transportation system as well as one of eight internet Node Cities in the country.



# SMART CITY ACHIEVEMENT

----The Smart City Construction project officially initiated in 2011 has always conducted the construction by taking citizens into consideration.

- The project has particularly implemented people doing
- Business in “ONE SITE”
- Governing in “ONE GRID”
- Serving citizens in “ONE DIAL”
- Benefiting citizens’ financial life in “ONE CARD”
- Connecting the city with “ONE INTERNET”
- “Xianyang in palm” in “ONE CLICK”



# BUSINESS IN “ONE SITE”

- Building an efficient and transparent online government
- All the matters that encourage and guide people and enterprise services are pushed to the Internet and mobile terminals, and all departments can submit online transactions through the Internet.

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**咸阳市政务服务中心**  
XIANYANG ADMINISTRATIVE SERVICE CENTER

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本日受理: 0件 本月受理: 383件 本月办结: 359件 累计受理: 115736件 累计办结: 115293件

办件编号	申报单位/个人	服务单位	申报事项	受理日期	办件状态
201711100177304174	罗延好	市养老保险经办中心	养老保险个人账户信息变更	2017-11-10	许可
201711100157830859	蔡春杰	市养老保险经办中心	养老保险个人账户信息变更	2017-11-10	许可
201711100161927934	董秀云	市老龄办	陕西省敬老优待证		登记
201711100104154407	徐德玲	市老龄办	陕西省敬老优待证		登记
201711100182444727	胡彩兰	市老龄办	陕西省敬老优待证		登记
201711100172333596	刘瑞英	市老龄办	陕西省敬老优待证		登记
201711100170378208	邓雨珍	市老龄办	陕西省敬老优待证		登记

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# GOVERNING IN “ONE GRID”

- Relying on urban management and geographic information technology platform, Xianyang city management area is divided into unit grid according to certain standards.
- Covering the construction of the community service, city management, comprehensive management of maintenance of stability, safety, civil affairs, comprehensive management, safety supervision, emergency, population, life, environment, business, medical and other content as one of the information platform.



# SERVING CITIZENS IN “ONE DIAL”

- Hundreds of public services and complaints hotline have been integrated into the government sector for "12345"
- The establishment of "integrated government", providing "one-stop service", the masses have difficulty, just dial 12345 a number, you can get a convenient one-stop one-stop integrated service.



# Benefiting citizens' financial life in "ONE CARD"

- Implementation of smart medical and benefit the people funds "one card", based on the public electronic health information, the construction of the city, county, town, village four levels of intelligent medical information sharing platform.
- The integration of the grain subsidy, subsistence allowances, Medicare and other 51 kinds of benefit the people subsidy funds into the system, set up card sharing and clearing platform for publicity, the public through the use of a personal identification card, residents' health service, benefit the people fund management, public service, electronic payment, information collection, information query and personal RMB bank the payment and settlement account function, truly a multi-purpose card



# CONNECTING THE CITY WITH “ONE INTERNET”

- In order to meet the needs of the Internet to the masses whenever and wherever possible, to the urban and town's main square, tourist attractions and other crowded supermarket, the station area as the focus, the implementation of the "wireless city network“
- People open the phone will automatically search "smart Xianyang" wireless WiFi signal, to achieve free access to the Internet anytime, anywhere.



# “XIANYANG IN PALM” IN “ONE CLICK”

- Developed "Xianyang" mobile phone APP application, the news information, bus travel, weather, tourism, catering, warm water and electricity fee, medical care, education, fund, vehicles, public toilets, address inquiries and other kinds of life service information, public service information package deployed in mobile phone APP, convenient query and management.
- People only need to use mobile phones to download smart Xianyang client, they can freely access anytime, anywhere, enjoy online community life, life information, video sharing, medical registration, travel assistance, travel and other life services



# ACHIEVEMENTS OF SMART CITY IN XIANYANG

- Supporting data sharing and integration.
- Strengthen the ability of government service
- Improving the service level of the convenience of the people
- Innovative ways of social governance services

**Thank you!**