11th World Telecommunication/ICT Indicators Symposium (WTIS-13)

Mexico City, México, 4-6 December 2013



Contribution to WTIS-13

Document C/20-E 6 December 2013 English

SOURCE: Machina Research

TITLE: Measuring M2M

Machina Research

Measuring M2M

WTIS Mexico City, December 2013

About Machina Research

Market/demand side

Quantifying the opportunity for M2M

- Forecast Database providing 10 year forecasts across 201 countries for 61 application groups
- Sector Reports annually updated reports on our 13 sectors (including Automotive, Healthcare and Utilities)

Provider/supply side

- Addressing the issues that determine success
 - Research Notes 3 per month on major qualitative issues such as platforms, value chain roles, big data, NFC, and security
 - Strategy Reports covering areas such as Big Data, platforms, modules/devices, CSP best practice, etc.

Advisory Service and Custom Research

Machina Research

What is M2M?



Thirteen M2M sectors

intelligent environment
intelligent living

Machina Research

- Our definition: "Connections to remote sensing, monitoring and actuating devices, together with associated aggregation devices"
- An incredibly diverse range of products and services with no consistent definition
- Much of the statistical information relates solely to cellular M2M, so we will focus on that, but it is only a fraction of the market

3

We collect a wide range of data on the M2M market worldwide to feed our forecasts

Ten year forecasts (2012-22) including millions of data points

- For each of 60+ application group we forecast:
 - Connections
 - Split by tech (2G, 3G, 4G, shor range, MAN, FWAN and satellite)
 - o Traffic
 - Split by tech (WWAN, short range, MAN, FWAN and satellite)
 - o Revenue
 - Split by value chain components (including device, connectivity support and applications)

201 countries, 6 regions



Machina Research

We forecast 30bn M2M devices in 2022, of which 2.6bn are cellular

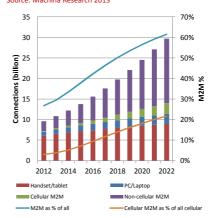
Total

- At the end of 2012 there were 10m connected devices, of which 2.5 million were M2M
- By 2022 M2M will account for >60% of all connected devices

Cellular

M2M accounts for 3%
 (190m) of cellular
 connections in 2012, growing to 22% (2.6bn) in 2022

Machine-to-machine's share of cellular connected devices, 2012-2022
Source: Machina Research 2013

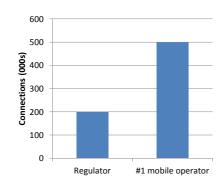


Machina Research

5

Available data: how good is it?

M2M connections in country X Source: Machina Research 2013



NB – mobile operator is present in multiple territories, but market X is dominant territory

Machina Research

- We use a bottom-up approach with 180+ different methodologies
- We also collect all operator and regulator data that we can find as a top-down check
- There is often a substantial disparity, either apparent through disparities with operator numbers (see left), or with what size of market we'd expect to see
- What causes the disparities?

Challenge #1: M2M can not be defined by type of device









Machina Research

7

Challenge #1: M2M can not be defined by type of device





Machina Research

Challenge #1: M2M can not be defined by type of device









Machina Research

9

Challenge #1: M2M can not be defined by type of device





Machina Research

Challenge #2: M2M can not be defined by type of SIM, IMSI, tariff or payment

- Even if we narrow down to cellular M2M, there is still no universal definition:
 - Many devices are fitted with MFF (M2M form-factor)
 SIMs but that is not all of M2M
 - Many operators have specific M2M IMSI ranges (e.g. MCC-901) – but not all M2M connections use them
 - Many operators have specific M2M tariffs but not all M2M devices use them
 - There are certain models of payment (i.e. with no variable traffic payment such as Kindle) that can be equated with M2M – but there are substantial exceptions

Machina Research 11

Challenge #3: What is an M2M technology?

- There are a diverse range of technologies that can support "M2M" connections, including:
 - O PLMN cellular GSM, CDMA, UMTS, LTE, WiMAX etc.
 - Low-power wide area networks SigFox, Weightless
 - Short-range Zigbee, Z-Wave, DSRC, Ethernet
 - Wide-area fixed technologies DSL, Cable
 - Other Mesh, Broadband Powerline, Satellite
- Most counts are of cellular, but that's only a fraction of M2M and only counting that may not reflect market sophistication
- Also cellular may be used as part of a solution but not necessarily connect the end device (e.g. aggregation point for smart meter connections)

Challenge #4: Activity level

- In handsets there is typically a requirement for a device to be active in the last 3 months (or maximum 12 months) to be 'active'.
- Does the same definition also apply to M2M? What about devices that report only by exception, e.g. eCall, stolen vehicle recovery?
- What about clusters of devices under a single RGU (see above)?
- In some cases devices generating no traffic are still revenue generating. In others they are not but they have the potential to be useful or revenue generating.

"They also serve who only stand and wait."

John Milton

Machina Research 13

Challenge #5: Where does an M2M connection call home?

- M2M connections are sold at a regional or global level
- In many cellular cases all devices of a certain type or for a certain customer will be homed in a particular country, or given an MCC-901 code
- Many M2M connections are footloose, e.g. container tracking – Where does that connection count? Where it is registered? Artificially boosts certain markets.
- In future we will see regular localisation of SIMs using subscription management: who counts the SIMs and when?

What we count

- We distinguish connections from revenue generating units (RGUs)
- We include all technologies our bottom up methodology allows for that
- We do not distinguish based on payment method
- We include all device types that are individually addressable (either directly or through a gateway) but no peripherals
- We count tablets separately, but we do count them (as our clients might not agree with our segmentation)
- We count all connections that generate revenue/traffic or would be capable of generating revenue/traffic
- We count a SIM where we believe it is active

Machina Research 15

What should the ITU track?

- M2M is a critical growth area and the ITU needs to track its development
- Cellular connections is the only really viable thing to track (along with traffic) currently
- To produce anything meaningful needs a consistent set of definitions – I have outlined some of the challenges associated with this, above, and our approach
- MNOs will have different definitions and any data collection activity will need normalisation

Our suggestion: cellular M2M connections and market share tracking

- There is a clear benefit to mobile operators (first) to determine how the market is growing and (anonymously) determine market share
- Well established practice in other sectors
- We have been negotiating with MNOs for some time to collect M2M connections information, normalise it, segment it, and distribute it back to those MNOs
- Each MNO would know only the total figures (with whatever geographical/sector granularity we agree) plus their own market share
- We already have a framework established to do this, but lack a consensus amongst operators or a test-case
- A regulatory impetus would help: if you would like your country to be the first, come and talk to me

Machina Research 17

Contact me

Matt Hatton Director matt.hatton@machinaresearch.com

Mobile: +44 7787 577886 Skype: mattyhatton Twitter: @MattyHatton



18