



## **FINAL AGENDA**

### **National Training Workshop on ICT Statistics**

25 – 28 April 2017

**VENUE:** Hotel Credo, Huye, Rwanda

Day 1: ICT Statistics: International and Local Practice	
9:00-9:15	Welcome Remarks (RURA, ITU)
9:15-9:45	<p><b>1. Introduction and rationale</b></p> <p>1.1 Rationale for collecting high-quality and internationally comparable ICT statistics: national policy-making, market signaling, international benchmarking, international commitments (e.g. SDG indicators etc.)</p> <p>1.2 Training objectives and roadmap</p> <p><i>Speaker: Lourdes O. Montenegro (ITU)</i></p>
9:45-10:15	<b>Group photo and coffee break</b>
10:15-11:15	<p><b>2. Overview of ITU's work on ICT statistics</b></p> <p>2.1 Collection and validation of global administrative and household ICT statistics</p> <p>2.2 Development of internationally comparable ICT indicators</p> <p>2.3 Dissemination of ICT trends and analysis</p> <p><i>Speaker: Lourdes O. Montenegro (ITU)</i></p>
11:15-12:30	<p>2.4 Group discussion and individual exercise: participating in ITU's work on ICT statistics and posting ideas in the online forum of the Expert Group on Telecom/ICT Indicators (EGTI)</p> <p><i>Facilitators: Anne Rita Ssemboga (ITU) and Lourdes O. Montenegro (ITU)</i></p>
12:30-14:00	<b>Lunch break</b>
14:00-15:30	<p><b>3. National coordination for ICT statistics</b></p> <p>3.1 Increasing the quality and availability of ICT statistics through coordination</p> <p>3.2 National coordination models</p> <p>3.3 Resolving coordination challenges</p> <p>3.4 The importance and role of national focal points</p> <p><i>Speaker: Anne Rita Ssemboga (ITU)</i></p>
15:30-17:00	<p>3.5 Group discussion and group presentation: enhancing the comparability of Rwanda's ICT data</p> <p><i>Facilitator: Lourdes O. Montenegro (ITU)</i></p> <p>3.6 Group discussion and group presentation: Status of Rwanda's ICT data ecosystem and how national coordination for ICT statistics can be improved</p> <p><i>Facilitators: Anne Rita Ssemboga (ITU) and Linah Waitherero Ngumba (KNBS and EGH Vice-Chair)</i></p>

Day 2: Telecom/ICT Indicators (Definitions & Standards)	
9:00-9:15	Interaction and discussion: recap of participant's insights from day 1 <i>Facilitator: Anne Rita Ssemboga (ITU)</i>
9:15-10:15	<p><b>4. Fixed-telephone network, mobile-cellular network and international bandwidth indicators</b></p> <p>4.1 Fixed-telephone indicators 4.2 Mobile-cellular indicators 4.3 International bandwidth indicators</p> <p><i>Speaker: Lourdes O. Montenegro (ITU)</i></p> <p>4.4 Quiz</p>
10:15-10:30	<b>Coffee break</b>
10:30-12:00	<p><b>5. Fixed-broadband, mobile-broadband and bundled telecommunication services indicators</b></p> <p>5.1 Fixed-broadband indicators 5.2 Mobile-broadband indicators 5.3 Bundled telecom services indicators</p> <p><i>Speaker: Lourdes O. Montenegro (ITU)</i></p> <p>5.4 Quiz</p>
12:00-13:30	<b>Lunch break</b>
13:30-15:00	<p><b>6. Quality of service and traffic indicators</b></p> <p>6.1 Quality of service indicators 6.2 Traffic indicators</p> <p><i>Speaker: Lourdes O. Montenegro (ITU)</i></p> <p>6.3 Quiz</p>
15:00-16:30	<p><b>7. Revenue, investment, employment and Pay TV</b></p> <p>7.1 Revenue indicators 7.2 Investment indicators 7.3 Employment indicators 7.4 Pay TV indicators</p> <p><i>Speaker: Anne Rita Ssemboga (ITU)</i></p> <p>7.5 Quiz</p>
16:30-	Homework: visualizing Rwanda's Telecom/ICT statistics

Day 3: Household ICT Indicators (Definitions & Standards)	
9:00-9:30	Presentation of visualization homework by participants <i>Facilitator: Anne Rita Ssemboga (ITU)</i>
9:30-10:45	<p><b>8. Getting ICT data through surveys</b></p> <p>8.1 Collaborating and coordinating for household ICT statistics</p> <p>8.2 Getting ICT data through surveys: good practices</p> <p><i>Speaker: Linah Waitherero Ngumba (KNBS and EGH Vice-Chair)</i></p> <p>8.3 Quiz</p>
10:45-11:00	<b>Coffee break</b>
11:00-12:30	<p><b>9. Overview of household ICT indicators</b></p> <p>9.1 ICT household indicators</p> <p>9.2 Disaggregating the data by socio-demographics: why and how</p> <p>9.3 Improving methodologies through the Expert Group on Household ICT Indicators (EGH)</p> <p><i>Speaker: Linah Waitherero Ngumba (KNBS and EGH Vice-Chair)</i></p> <p>9.4 Quiz</p>
12:30-14:00	<b>Lunch break</b>
14:00-15:30	<p><b>10. Household ICT indicators included in the IDI and SDGs</b></p> <p>10.1 HH4: Proportion of households with a computer</p> <p>10.2 HH6: Proportion of households with Internet</p> <p>10.3 HH7: Proportion of individuals using the Internet</p> <p>10.4 HH15: Individuals with ICT skills, by type of skills</p> <p>10.5 HH18: Proportion of individuals who own a mobile phone</p> <p><i>Speaker: Linah Waitherero Ngumba (KNBS and EGH Vice-Chair)</i></p> <p>10.6 Quiz</p>
15:30-16:15	<p><b>11. How to report your survey data to ITU</b></p> <p>11.1 Practical considerations: data collection schedule, processes and validation checks</p> <p>11.2 Avoiding common mistakes in reporting survey data</p> <p><i>Speaker: Lourdes O. Montenegro (ITU)</i></p>
16:15-17:00	<p>11.3 Individual exercise: checking household ICT data</p> <p><i>Facilitator: Linah Waitherero Ngumba (KNBS and EGH Vice-Chair)</i></p>

Day 4: The ICT Development Index	
9:00-9:15	Interaction and discussion: recap of participant's insights from day 3 <i>Facilitator: Anne Rita Ssemboga (ITU)</i>
9:15-10:45	<p><b>12. Understanding composite indices</b></p> <p>12.1 What is a composite index?</p> <p>12.2 What can a composite index tell us?</p> <p>12.3 What can't a composite index tell us?</p> <p>12.4 Constructing a composite index: good practices</p> <p><i>Speaker: Lourdes O. Montenegro (ITU)</i></p>
10:45-11:00	<b>Coffee break</b>
11:00-12:30	<p><b>13. The ICT Development Index (IDI)</b></p> <p>13.1 Conceptual framework: access, use and skills</p> <p>13.2 Current list of indicators</p> <p>13.3 Value versus rank: absolute versus relative change</p> <p><i>Speaker: Lourdes O. Montenegro (ITU)</i></p> <p>13.4 Quiz</p>
12:30-14:00	<b>Lunch break</b>
14:00-15:00	<p>13.5 Group exercise and discussion: calculating Rwanda's IDI value and interpreting the results</p> <p><i>Facilitator: Lourdes O. Montenegro (ITU) and Anne Rita Ssemboga (ITU)</i></p>
15:00-16:30	<p><b>14. IDI in 2018 and beyond</b></p> <p>14.1 Results of the 2017 Extraordinary Meeting of the EGTI and EGH: revised list of indicators and way forward</p> <p><i>Speaker: Lourdes O. Montenegro (ITU)</i></p>
16:30-17:00	<b>Evaluation and feedback</b>