



AGENDA

**10th Meeting of the ITU Expert Group on Telecommunication/ICT
Indicators (EGTI)**

&

7th Meeting of the Expert Group on ICT Household Indicators (EGH)

17-20 September 2019

VENUE: Room C, ITU Tower Building
Geneva, Switzerland

Tuesday, 17 September 2019

08:00 every day	Registration at the ITU Montbrillant Building
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09:00 – 09:30	OPENING SESSION AND GROUP PICTURE <ul style="list-style-type: none">• Welcome and introduction Doreen Bogdan-Martin, BDT Director, ITU• Opening remarks João Noronha, EGTI Chair• Opening remarks Candido Astrologo, EGH Chair• Group picture
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09:30 – 10:00	COFFEE BREAK
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Expert Group on Telecommunication/ICT Indicators (EGTI)	
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10:00 – 10:15	1. Introduction to the EGTI meeting <ul style="list-style-type: none">• Adoption of the agenda, working methods and presentation of documents João Noronha, EGTI Chair
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10:15 – 11:30	2. Quality of Service indicators <ul style="list-style-type: none">• Review of comments from the online forum Bernard Banda, EGTI Vice-Chair• Presentation of the document produced by the EGTI sub-group See EGTI background document Doc1. Final Report of QoS Sub-group 9Sept 2019.docx Fatma Al Hashmi, Oman Telecommunications Regulatory Authority (TRA), rapporteur of the EGTI sub-group on quality of service indicators• Discussion and way forward
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11:30 – 12:30	3. Fixed broadband Internet traffic indicators <ul style="list-style-type: none">• Review of comments from the online forum Mansour AlShehry, EGTI Vice-Chair• Presentation of the document produced by the EGTI sub-group See EGTI background document Doc2. Fixed Broadband Internet Traffic Indicator draft SdN 190828.docx Silvio De Nicola, Italy, Autorità per le Garanzie nelle Comunicazioni (AGCOM), rapporteur of the EGTI sub-group on fixed broadband Internet traffic indicators• Discussion and way forward
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12:30 – 14:00	LUNCH BREAK
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14:00 – 15:00

4. International roaming indicators

- **Review of comments from the online forum**
- Mansour AlShehry, EGTI Vice-Chair
- **Indicators on international roaming: European Union perspective**
Balázs Zörényi, Policy Officer, European Commission
- **Discussion and way forward**

15:00 – 15:30

COFFEE BREAK

15:30 – 17:00

5. Price indicators

- **Importance of measuring ICT prices**
Michael Minges, ITU Consultant
 - **Update on the experience learned from collecting ICT price data**
Shazna Zuhyle, LIRNEasia, ITU consultant on ICT prices and former rapporteur of the EGTI sub-group on the revision of the ICT price baskets
 - **Discussion and way forward**
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Wednesday, 18 September 2019

Expert Group on Telecommunication/ICT Indicators (EGTI)	
09:00 – 10:30	6. Revision of the Handbook on Telecommunication/ICT Indicators (1) <ul style="list-style-type: none">• Presentation of the revision of the Handbook on Telecommunication/ICT Indicators See Handbook document Doc3. Draft handbook revSept2019.docx Iñigo Herguera, ITU Consultant
10:30 – 11:00	COFFEE BREAK
11:00 – 12:00	7. Revision of the Handbook on Telecommunication/ICT Indicators (2) <ul style="list-style-type: none">• Presentation of the revision of the Handbook on Telecommunication/ICT Indicators Iñigo Herguera, ITU Consultant• Discussion and way forward
12:00 – 12:30	8. Spectrum indicators <ul style="list-style-type: none">• Update on the guidelines on spectrum indicators See EGTI background document 4 Tariq Al Awadhi, UAE Telecommunications Regulatory Authority, rapporteur of the EGTI sub-group on quantitative indicators on spectrum allocation• Discussion and agreement on the way forward
12:30 – 14:00	LUNCH BREAK
14:00 – 14:30	9. Future work <ul style="list-style-type: none">• Discussion of the future work of EGTI
14:30 – 15:00	10. Conclusions and closing <ul style="list-style-type: none">• Presentation of summary and conclusions João Noronha, EGTI Chair• Closing of the EGTI meeting Susan Teltscher, Acting Head, ICT Data and Analytics Division, ITU
15:00 – 15:30	COFFEE BREAK
15:30 – 17:00	EGTI/EGH Joint session <ul style="list-style-type: none">• Opening remarks by the EGTI and EGH Chairs• Exploring measures of online connectivity Lee Rainie, Director of Internet and Technology Research, Pew Research Center• Measuring 5G Balázs Zörényi, Policy Officer, European Commission• Ghana's household ICT survey Victor Teppeh, Deputy Director of Research and Business Development, National Communications Authority (NCA), Ghana
17:30	COCKTAIL RECEPTION – Montbrillant Cafeteria, ITU

Thursday, 19 September 2019

Expert Group on ICT Household Indicators (EGH)

09:00 – 09:15

1. Introduction to the EGH meeting

- Adoption of the agenda, working methods and presentation of documents
Candido Astrologo, EGH Chair

09:15 – 10:30

2. Improving the measurement of ICT skills

See EGH background document [EGH Subgroup on skills 2019 - proposal for EGH final.pdf](#)

- Presentation of the document produced by the EGH sub-group
Martin Schaaper, Senior ICT Analyst, ICT Data and Analytics Division, ITU
- Discussion and agreement on way forward

10:30 – 11:00

COFFEE BREAK

11:00 – 12:30

3. Improving the measurement of Internet users

See EGH background document

[Subgroup on Internet use - Summary and Proposals final version.pdf](#)

- Presentation of the guidelines produced by the EGH sub-group
Winston Oyadomari, Senior Survey Analyst, Brazilian Network Information Center and Chair of the EGH sub-group
- Discussion and agreement on way forward

12:30 – 14:00

LUNCH BREAK

14:00 – 15:30

4. Revision of the Manual for Measuring ICT Access and Use by Households and Individuals

See Manual document [HHManualRevision 2019 part1 for EGH.docx](#)

- Presentation of the revised Manual
José Cervera, ITU Consultant
- Discussion

15:30 – 16:00

COFFEE BREAK AND END OF DAY

Friday, 20 September 2019

Expert Group on ICT Household Indicators (EGH)

09:00 – 10:00

5. A model household ICT questionnaire and topical modules

See Manual document [Annex 2-ICT_survey_model_questionnaire.pdf](#)

- **Presentation of the model questionnaire**
José Cervera, ITU Consultant
 - **Discussion**
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10:00 – 10:30

COFFEE BREAK

10:30 – 11:30

6. Future work

- **Eurostat's model questionnaire 2020 – measuring IoT**
Jadwiga Tudek, Statistical Officer, Eurostat
 - **Review of comments from the online forum**
 - **Discussion of future work of EGH**
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11:30 – 12:30

7. Conclusions and closing

- **Presentation of summary and conclusions**
Candido Astrologo, EGH Chair
 - **Closing of the EGH meeting**
Eun-Ju Kim, Chief, Digital Knowledge Hub, BDT/ITU
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