

ITU ICT Households Short Questionnaire 2021

Please complete the Answer and Notes columns in the table below.

Black cells must NOT be completed. Please do NOT modify or delete any of the black cells.

All numerical data must be entered WITHOUT any punctuation, i.e. no apostrophes, commas, spaces, etc.

All financial data (tariffs, revenues, capital expenditure) should be provided in LOCAL currency.

Section	Question	Answer 2018	Notes 2018	Answer 2019	Notes 2019	Answer 2020	Notes 2020
Person(s) supplying this data	Name of the Organisation						
	Title (Mr, Ms)						
	First name						
	Last name						
	E-mail						
Survey information	Name of survey Please provide the name (in English) of the survey where this information was collected. If the information was collected through several surveys for a given year, include all.						
	Type of survey (survey vehicle) Indicate the type of survey where the information was collected: e.g. ICT stand-alone survey, multi-purpose household survey, household budget/expenditure survey, other types of household surveys, census etc.						
	Sampling frame Describe the sampling frame, e.g. household register, census, etc, including any inaccuracies such as undercoverage and duplication						
	Sampling design Describe the sampling design used (stratification, sampling stages), including the coverage and other relevant criteria to defining the sample (e.g. geographic scope, household characteristics, etc...)						
	Sampling unit Indicate the sampling unit. Depending on the survey, it can be the household, or the individual, or both.						
	Sample size Indicate the number of statistical units included in the sample.						
	Please specify the age range to which your figures concerning individuals correspond. For example, ages 15 to 75 years, etc.						
	Scope of individuals replying to the individual level ICT questions Describe the in-scope population for questions about individuals' use of the Internet, ICT skills and mobile phone ownership, e.g. all individuals, , certain types of individuals, etc., Please include also any significant limitations on the scope or coverage.						
	Response rate Indicate the proportion of sampling units that responded to the survey, for each unit type, households and individuals.						
	Reference period for ICT questions to individuals Indicate the reference period for questions about Internet use, ICT skills and mobile phone ownership, e.g. last week, last 3 months, last 12 months etc. In case a reference period was not used in the survey, but a question on frequency was directly related to the questions, please indicate the reference period used for the values reported in this questionnaire.						
Household ICT access	HHA_HHTotalHousehold - TOTAL NUMBER OF HOUSEHOLDS Indicate the total number of households in the country or (if different) the number of households to which the values on households with computer and with Internet (see indicators below) refer.						
	HHA422_HHTotalHousehold - HH4: Number of households with a computer Indicate the total number of households with a computer. A computer refers to a desktop computer, a laptop (portable) computer or a tablet (or similar handheld computer). It does not include equipment with some embedded computing abilities, such as smart TV sets, and devices with telephony as their primary function, such as smartphones.						
	HHA4213_HHTotalHousehold - HH6: Number of households with Internet access Indicate the total number of households with Internet access. The Internet is a worldwide public computer network. It provides access to a number of communication services including the World Wide Web and carries e-mail, news, entertainment and data files, irrespective of the device used (not assumed to be only via a computer - it may also be by mobile telephone, tablet, PDA, games machine, digital TV etc.). Access can be via a fixed or mobile network.						

Individual target population	HHU_HHTotalIndividual - TOTAL TARGET POPULATION Indicate the total number of the target, or in-scope, population of the survey, i.e. the total number of individuals to which the indicators on individual use of ICTs refer.						
	HHU_HHCMale - Total number of individuals, male Indicate the total number of men in the target population.						
	HHU_HHCFemale - Total number of individuals, female Indicate the total number of women in the target population.						
HH7: Individuals using the Internet	HHU4212_HHTotalIndividual - Total number of individuals using the Internet Indicate the total number of Internet users. Use of Internet should be recorded is irrespective of the device used (not assumed to be only via a computer - it may also be by mobile telephone, tablet, PDA, games machine, digital TV etc.). Access can be via a fixed or mobile network.						
	HHU4212_HHCMale - Number of individuals using the Internet, male						
	HHU4212_HHCFemale - Number of individuals using the Internet, female						
HH18: Individuals who own a mobile phone	HHU271own_HHTotalIndividual - Total number of individuals who own a mobile phone Indicate the total number of individuals who own a mobile phone. An individual owns a mobile cellular phone if he/she has a mobile cellular phone device with at least one active SIM card for personal use. It includes mobile cellular phones supplied by employers that can be used for personal reasons (to make personal calls, access the Internet, etc.) and those who have a mobile phone for personal use that is not registered under his/her name. It excludes individuals who have only active SIM card(s) and not a mobile phone device.						
	HHU271own_HHCMale - Number of individuals who own a mobile phone, male						
	HHU271own_HHCFemale - Number of individuals who own a mobile phone, female						
HH15: Individuals with ICT skills, by type of skill Indicate the total number of individuals that have undertaken the following computer-related activities	HHU781d_HHTotalIndividual - Using copy and paste tools to duplicate or move data, information and content in digital environments (e.g. within a document, between devices, on the cloud)						
	HHU781e_HHTotalIndividual - Sending messages (e.g. e-mail, messaging service, SMS) with attached files (e.g. document, picture, video)						
	HHU781f_HHTotalIndividual - Using basic arithmetic formulae in a spreadsheet						
	HHU781i_HHTotalIndividual - Connecting and installing new devices (e.g. a modem, camera, printer) through wired or wireless technologies						
	HHU781s_HHTotalIndividual - Finding, downloading, installing and configuring software and apps						
	HHU781p_HHTotalIndividual - Creating electronic presentations with presentation software (including text, images, sound, video or charts)						
	HHU781t_HHTotalIndividual - Transferring files or applications between devices (including via cloud-storage)						
	HHU781m_HHTotalIndividual - Setting up effective security measures (e.g. strong passwords, log-in attempt notification) to protect devices and online accounts						
	HHU781l_HHTotalIndividual - Changing privacy settings on your device, account or app to limit the sharing of personal data and information (e.g. name, contact information, photos)						
	HHU781v_HHTotalIndividual - Verifying the reliability of information found online						
	HHU781w_HHTotalIndividual - Programming or coding in digital environments (e.g. computer software, app development)						