



# ITU Tariff Policies Survey - results 2016

## Section 11. Part 4: International Mobile Roaming

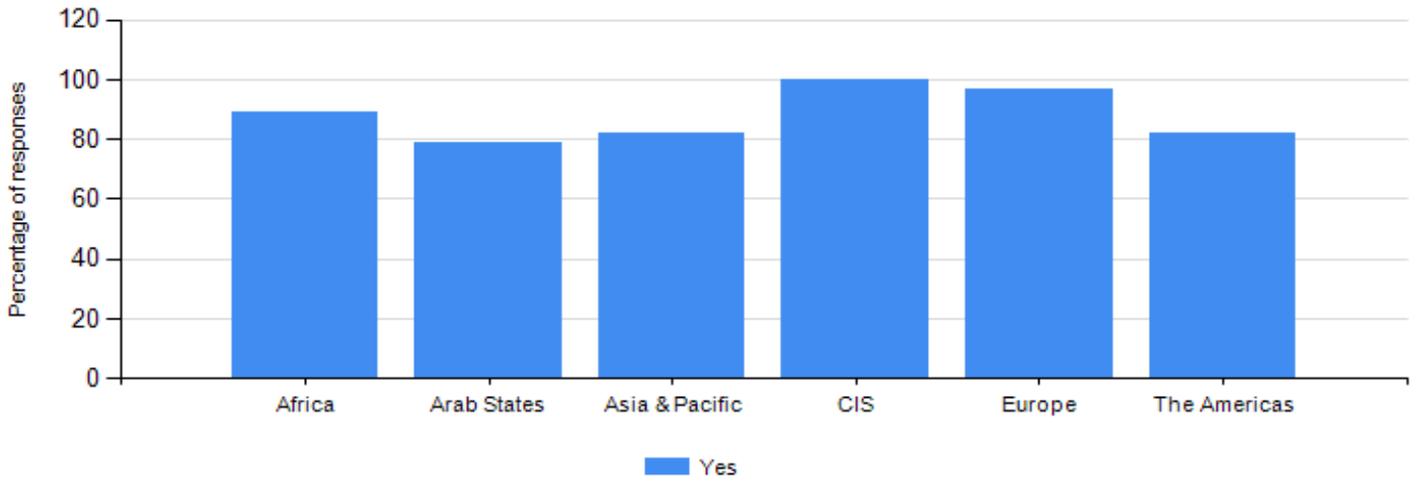
### Summary

Indicator		Number of countries/economies						Total
		Africa	Arab States	Asia & Pacific	CIS	Europe	The Americas	
Have your country's operators taken any measures to reduce the risk of bill shock?	Yes	25	11	18	5	32	18	109
	No	3	3	4	0	1	4	15
If yes, what kind of measures have been applied? (Please tick all that apply): *	Home operator sends text messages to inform his customers of their roaming tariffs when they arrive in another country	16	10	16	4	29	15	90
	Mobile operators in the visited country to send SMS with roaming tariffs information to visiting customer (according to roaming agreement between home operator and operators in the visited country)	11	5	5	0	5	4	30
	Home operator sends alert SMS to the user informing that he/she is reaching the agreed roaming spending limit	8	6	15	1	30	8	68
	Suspending service when usage exceeds the spending limit fixed	6	6	8	2	20	10	52
	Other	2	1	9	0	2	7	21
Have you or are you as a Regulator engaged in bilateral or multilateral cooperation / activities with other countries / Regulators to tackle Roaming at the Regional Level?	Yes	16	4	7	5	12	7	51
	No	4	2	4	0	7	6	23
<b>Region size</b>		<b>44</b>	<b>21</b>	<b>40</b>	<b>12</b>	<b>43</b>	<b>35</b>	<b>195</b>

Source: ITU World Tariff Policies Database

ITU ICT-Eye: <http://www.itu.int/icteye>

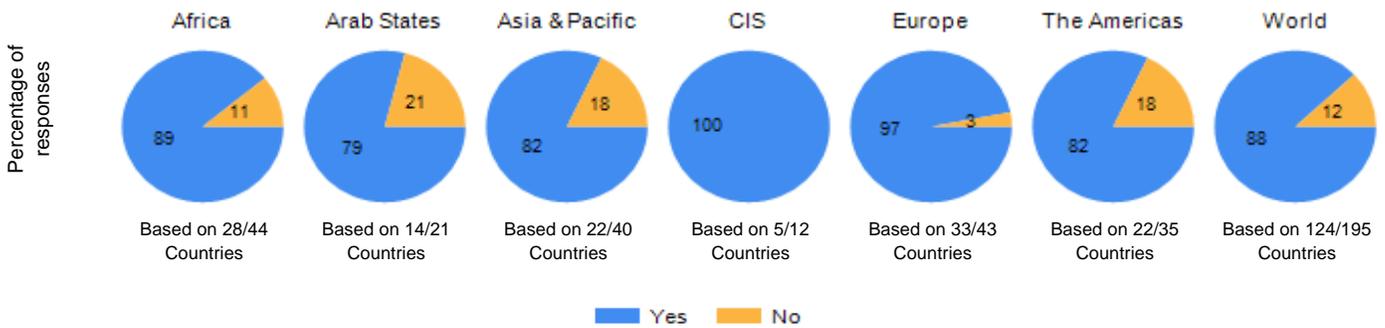
Have your country's operators taken any measures to reduce the risk of bill shock?, 2016



Source: ITU Tariff Policies Database

ITU ICT-Eye: <http://www.itu.int/icteye>

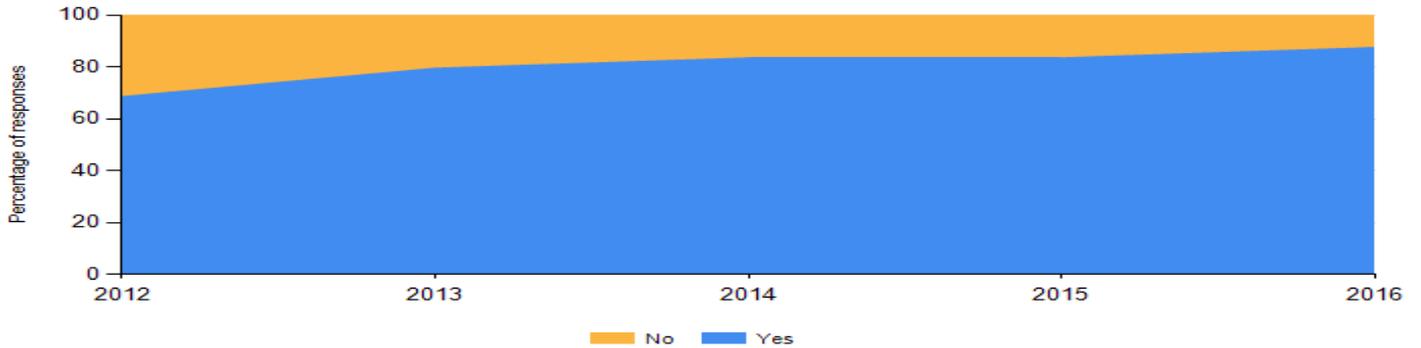
Have your country's operators taken any measures to reduce the risk of bill shock?, 2016



Source: ITU Tariff Policies Database

ITU ICT-Eye: <http://www.itu.int/icteye>

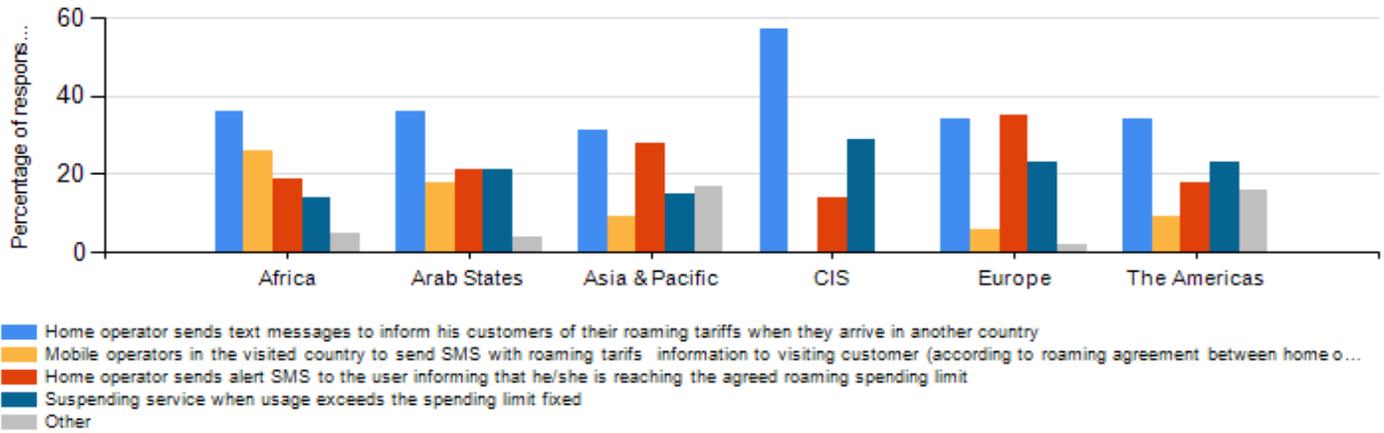
Have your country's operators taken any measures to reduce the risk of bill shock?, World



Source: ITU Tariff Policies Database

ITU ICT-Eye: <http://www.itu.int/icteye>

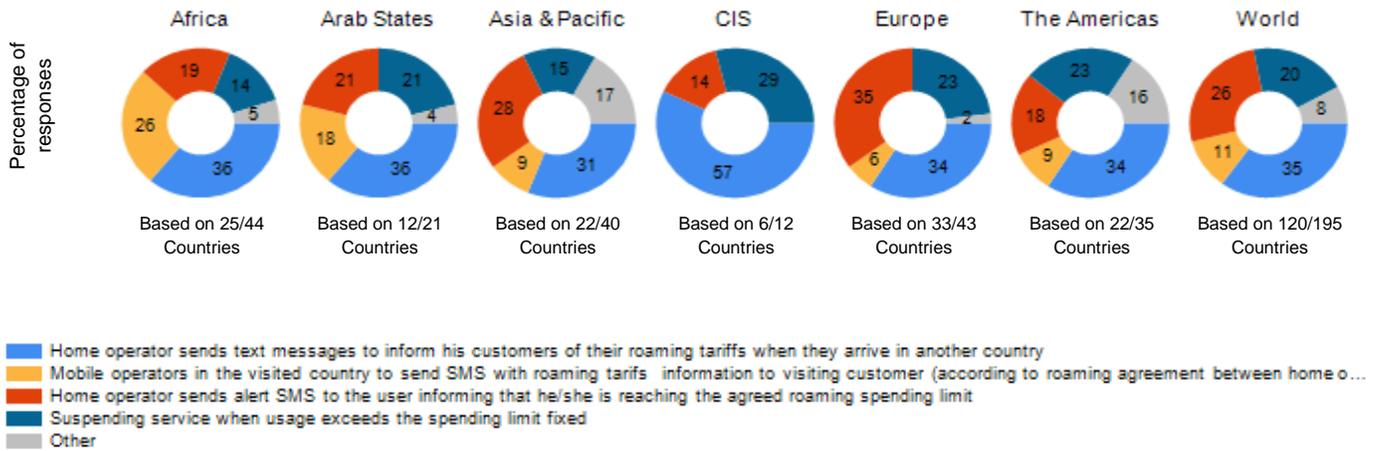
If yes, what kind of measures have been applied? (Please tick all that apply):, 2016



Source: ITU Tariff Policies Database

ITU ICT-Eye: <http://www.itu.int/icteye>

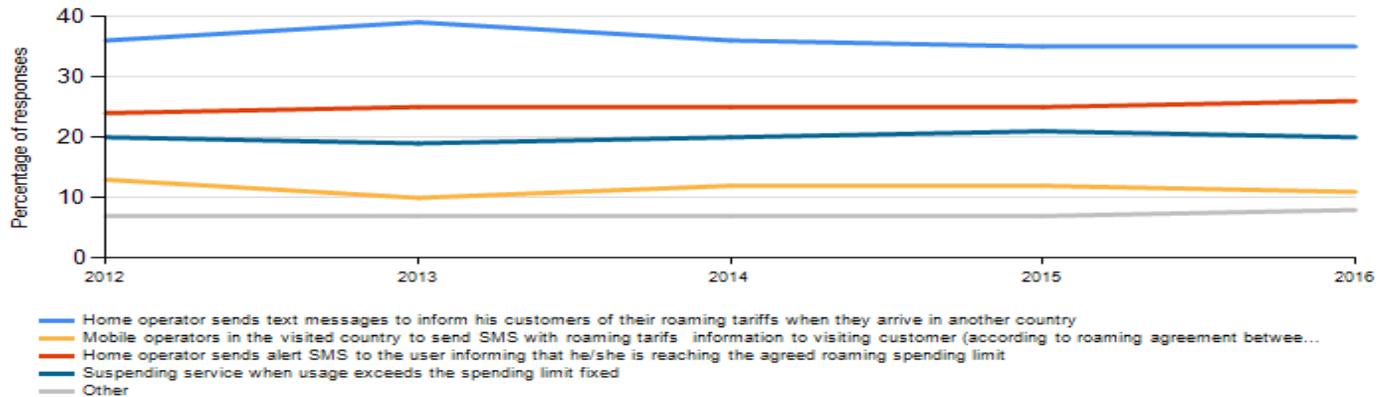
If yes, what kind of measures have been applied? (Please tick all that apply):, 2016



Source: ITU Tariff Policies Database

ITU ICT-Eye: <http://www.itu.int/icteye>

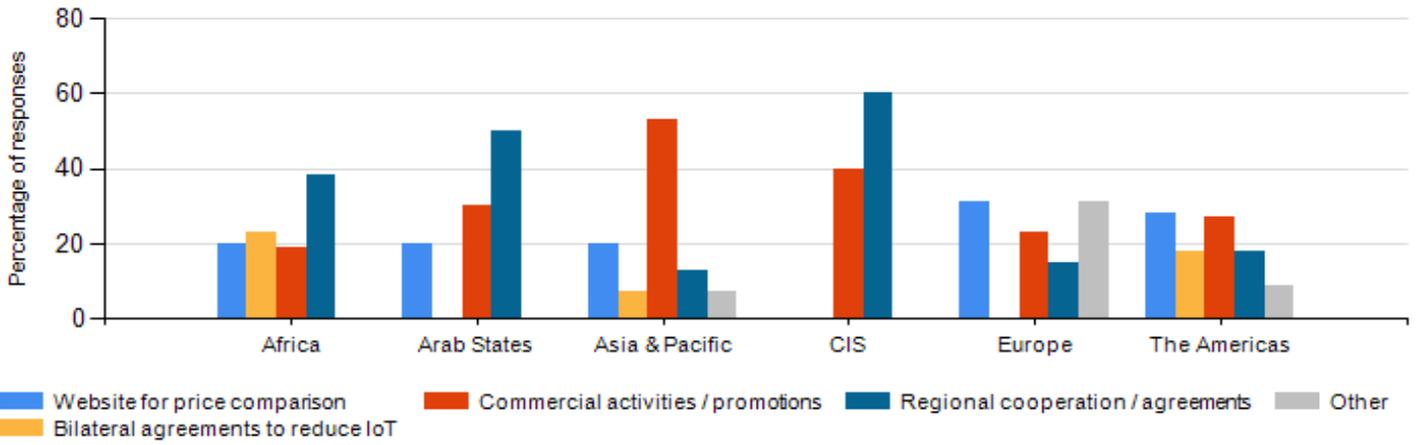
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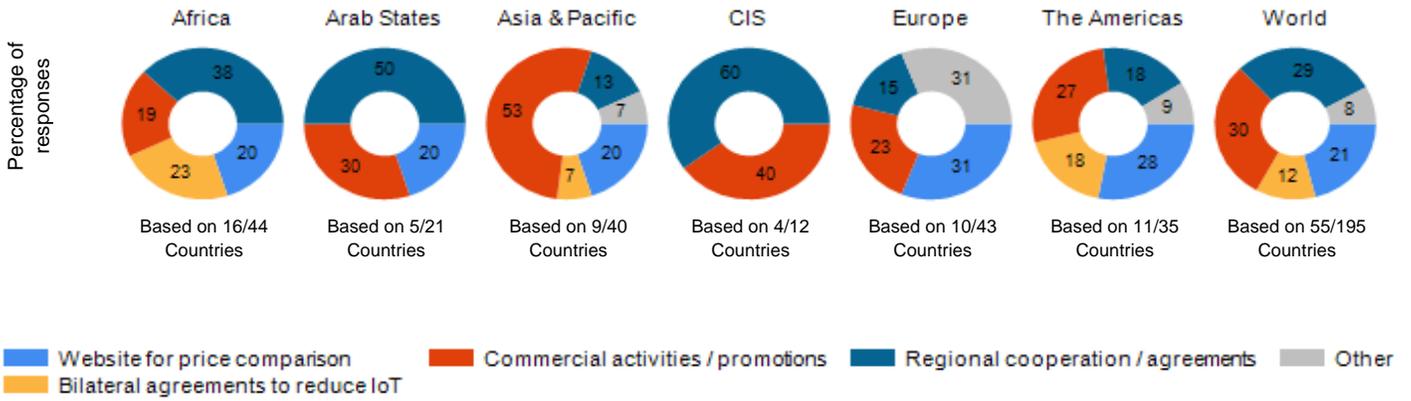
Are you aware of any self-regulatory measures or commercial offers offered by industry?, 2016



Source: ITU Tariff Policies Database

ITU ICT-Eye: <http://www.itu.int/icteye>

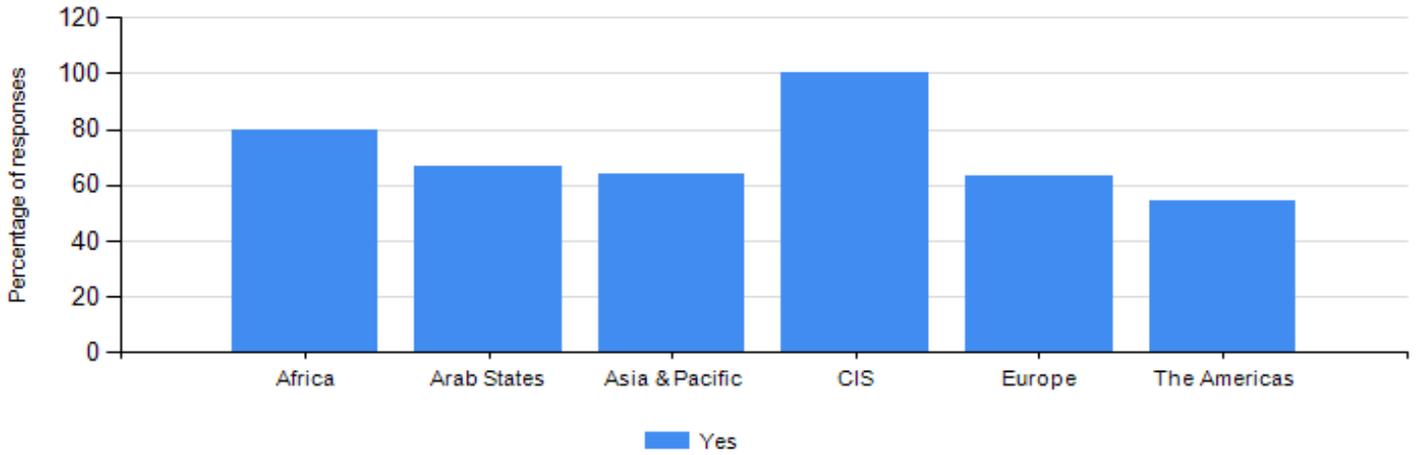
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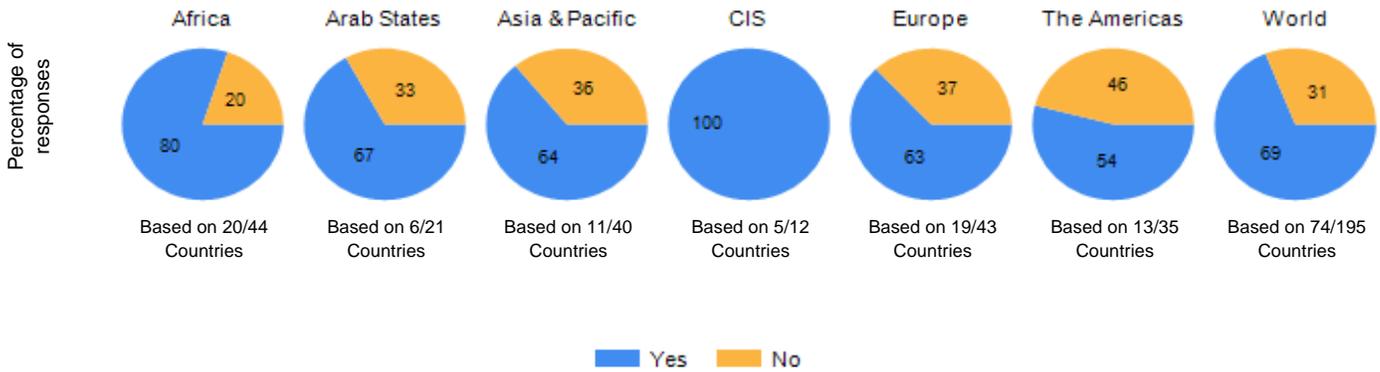
Have you or are you as a Regulator engaged in bilateral or multilateral cooperation / activities with other countries / Regulators to tackle Roaming at the Regional Level?, 2016



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