

EMERG Achieved & Planned Activities (2017 – 2018)

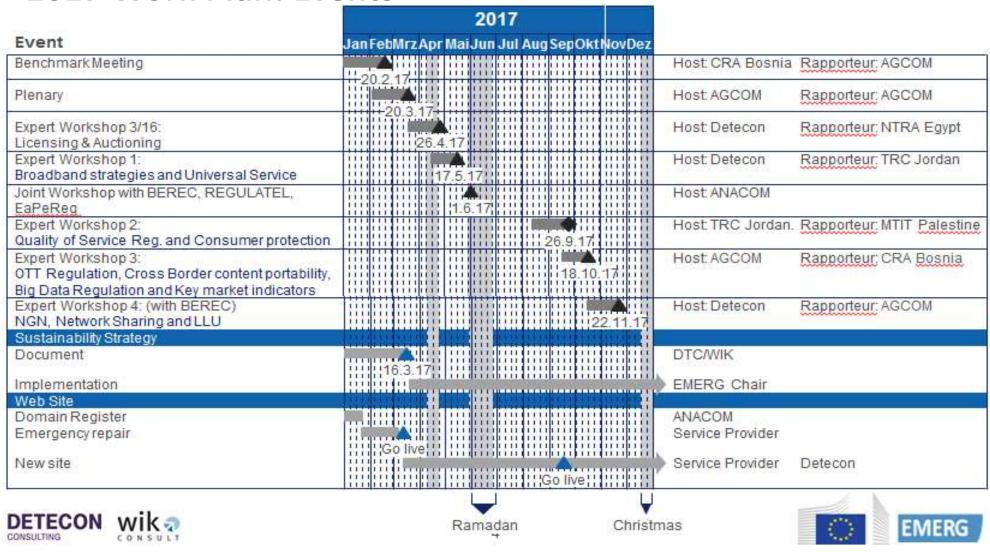


Outline

- 2017 Work Plan
- 2017 Results
- Outlook and Plan for 2018



2017 Work Plan: Events





2017 Results

Workshops Recommendations:

Improve Licensing System

Review current systems

Consider transformation to a general authorization system

Update BB Strategies

Elaborate National BB Strategy to accelerate BB network deployment & service usage above market driven level Strategies should include appropriate financing instruments

Improve US System Further develop systems to include minimum bb access to every citizen



2017 Results (Cont'd)

Workshops Recommendations:

Improve Complaint Process

Implement Consumer Complaint Unit

Define a process

Publications

1mprove Transparency & Consumer Awareness

Enforce & publish minimum standards for contracts

Improve services for Elderly & Disabled People

Encourage SP to improve standards for emergency calls & special services

Harmonize specific low price offers for disabled & elderly



2017 Results (Cont'd)

Workshops Recommendations:

OTT Market Access

Adopt ex-ante & expost regulatory approaches for OTTs Monitor number based OTT communication services

OTTs & Market Assessment

NRAs should have power to analyze impact of OTTs on competition conditions

NRAs should have powers to apply remedies on OTTs in case of distortions

Big Data Usage

Set up regulatory framework for usage of big data delivered by operators to improve QoS for end-user Development of a strategy for datadriven-economy in cooperation with other national institutions



2017 Results (Cont'd)

Workshops Recommendations:

Facilitate coinvest & other sharing models

Adapt regulation

For mobile RAN highlevel value chain sharing may be restricted to lowdensity regions

Improve inbuilding standardization

To reduce the costs of deployment of NGN & fiber networks

To achieve easy customer choice between operators & individual services

Adapt regulated wholesale access to NGN

Including access
obligations & reference
offers to the
technological
development

Taking into consideration VULA, fiber unbundling, & duct access



Outlook & Plan for 2018

 EMERG plans to make the recommendations a "political guideline"

Inform Top-Management of NRAs during Plenary

- Recommendations discussed during Plenary
- Some will be implemented by building WG with reporting obligations

Publish Recommendations as Official EMERG Policy

 WG recommendations to be published on EMERG website as a policy guideline for all member states

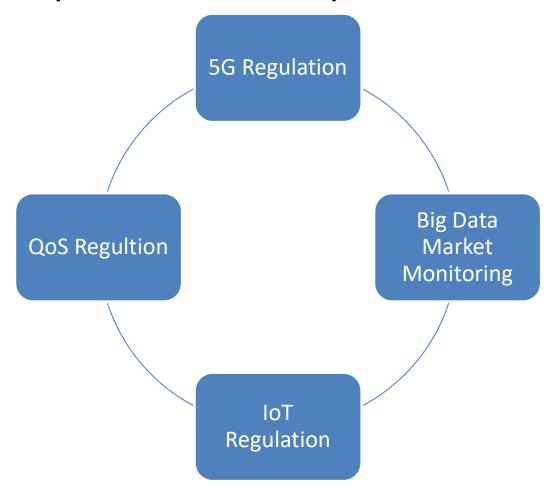
Publish
Recommendations on
NRAs websites

 Recommendations to be published on a special EMERG are of NRAs websites



Outlook & Plan for 2018 (cont'd)

Potential topics for 2018 Expert Workshops:





Outlook & Plan for 2018 (cont'd)

- A new function within EMERG; Communication Officer.
- A report about developments in member states over the last 2 years, to evaluate approximation to the EU process.
- Next Chair of EMERG will be the CRA, of Bosnia & Herzegovina.



Thank you!

