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# 18<sup>TH</sup> GLOBAL SYMPOSIUM OF REGULATORS

## THEME: NEW REGULATORY FRONTIERS

**GENEVA JULY 10**

Tony Chigaazira  
Executive Secretary-CRASA

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# BACKGROUND



- Established in year 1997 under the Article 10.7 (b) of the SADC Protocol on TCM**
- A consultative and collaboration body to deal with the harmonisation of ICT regulatory framework in SADC**

# BACKGROUND



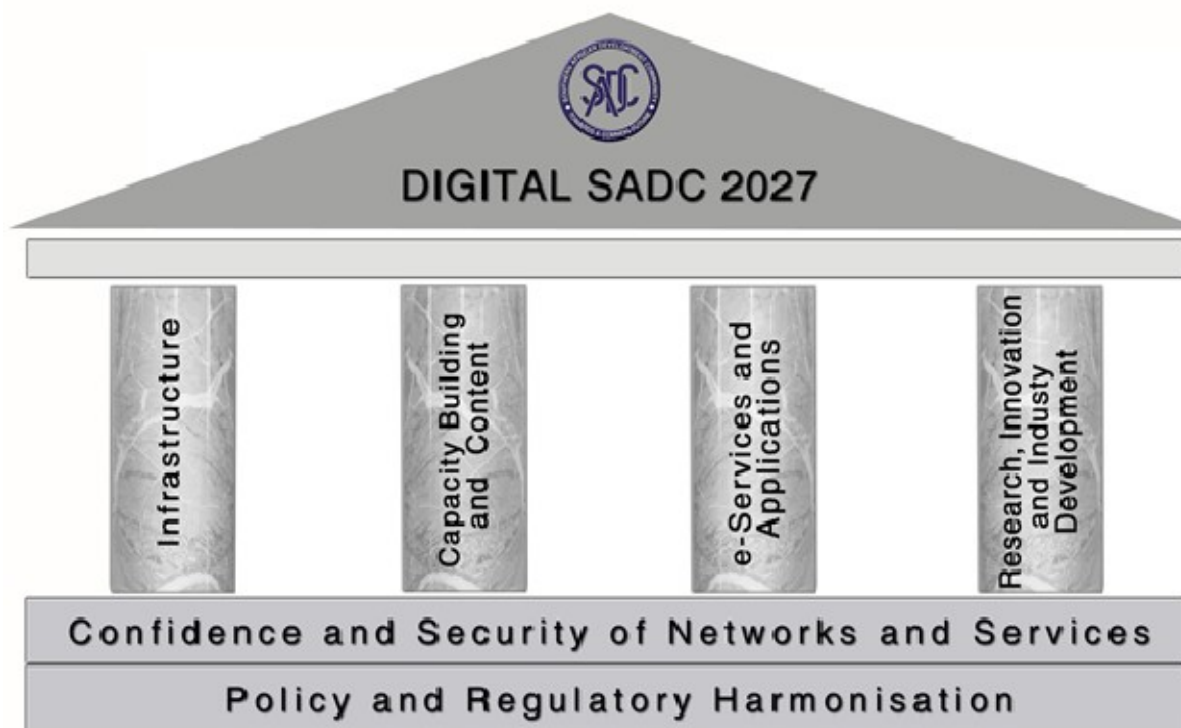
- Enhance regulation and promote regulatory framework harmonisation in SADC**
- Promote investment in the sector**
- Promote regional integration (Merge the small national ICT markets to relatively larger ones and enable firms to exploit the achieved economies of scale)**
- Promote universal network development and universal access to ICT services;**
- Promote the adoption of best practices, exchange of ideas and information and expertise**
- Act as a common voice for SADC ICT regulators on international arena (credibility, visibility and better negotiating outcomes at the international fora)**

# BACKGROUND



- Guidelines Development**
- ICT Consumer Protection**
- Frequency Band Plan and its Annexures**
- Mutual Recognition of Type Approval**
- Human Resource Development**
- Gender Equality and Empowerment of Disadvantaged People**
- Interconnection & tariffs**
- Universal service**
- Licensing**
- Fair competition and wholesale Pricing**
- Wireless Technologies**
- Wholesale Pricing**
- Numbering And Standards**
- Digital Broadcasting Migration**

# CRASA AS ONE OF SADC RIDMP IMPLEMENTING AGENCIES



Source-  
SADC RIDMP  
2012

**SADC I&S Directorate, CRASA, SABA, SATA, SAPOA, NRAs, ICT Ministries, related institutions – Competition Boards, Commissions and Tribunals, development partners and ideally the office of the Head of State in each Member country.**

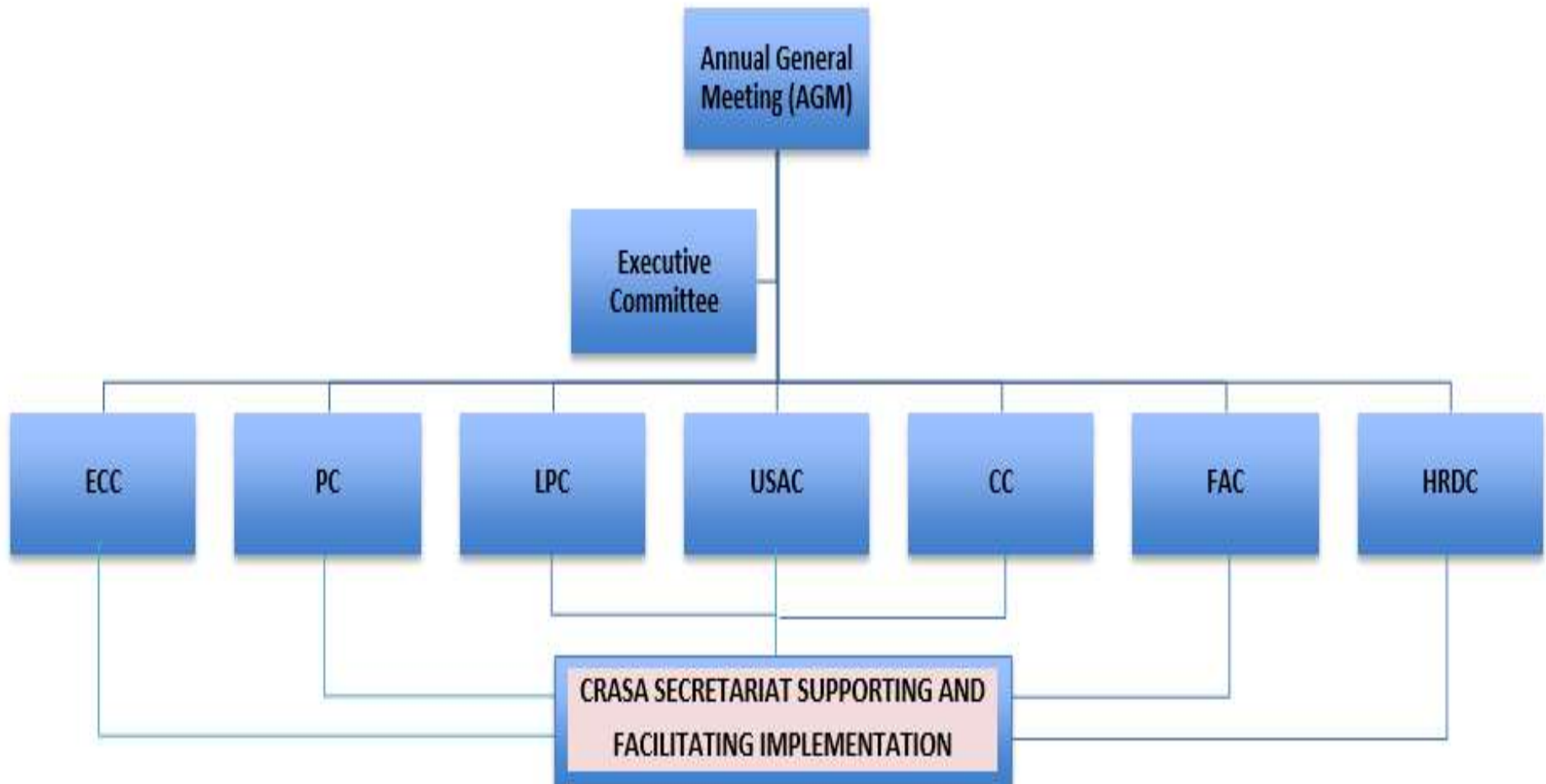
*@ Communications Regulators' Association of Southern Africa 2018*

## **CRASA AS ONE OF SADC RIDMP IMPLEMENTING AGENCIES- Enabling Policy & Regulatory Environment**



- Rapid regional assessment of key national ICT policy constraints in Member States**
- Regional and national broadband strategy development**
- Identify the indicators to be measured in the monitoring and evaluation of implementation of RIDMP.**
- Implementation of regulator data gathering and publication, and ICT observatory. (Evidence based R).**
- Help establish multi-stakeholder Computer Emergency Response Teams (CERTs) in Member States and regionally.**
- Development of standards and model national guidelines and regulations for cable laying and cable protection.**
- Harmonisation of security standards in order to respond to cyber-crime, terrorism, drug trafficking, and money laundering.**

# CRASA OPERATIONAL STRUCTURE





# PRIORITY CRASA PROJECTS FOR 2018/19



	PROJECT	EXPECTED COMPLETION YEAR	DELIVERABLES
1	<b>SPECTRUM POLICY FRAMEWORK MODEL</b>	2019	Three Sections of SADC Spectrum Policy Framework Model: a)Technology and Service Neutrality b)Spectrum Migration; and c)Incentives for Universal Service Obligation
2	<b>IMPACT DIGITISATION AND CONVERGENCE ON BROADCASTING REGULATION</b>	2018	Workshop regarding new developments in the broadcasting industry and their impact on the broadcasting regulation.

## CRASA PRIORITY PROJECTS FOR 2018/19



	PROJECT	EXPECTED COMPLETION YEAR	DELIVERABLES
3	<b>ADOPTION OF CYBER SECURITY LEGISLATION BY SADC MEMBER STATES</b>	2018	Assessment Report on Adoption of Cyber-Security Legislation by SADC Member States
4	<b>SADC TV BOUQUET</b>	2020	Implementation of CRASA Recommendations on Harnessing Local Content Development in SADC
5	<b>SADC READINESS TO SMART ENTERPRISES AND CITIES</b>	2019	Workshop on Internet of Things (IoT), Smart Enterprises and Cities

# CRASA PRIORITY PROJECTS 2018/19



6	<b>BASELINE REPORT ON BROADBAND CONNECTIVITY AND ACCESS IN SADC</b>	<b>2019</b>	Baseline Report on Broadband Connectivity and Access in SADC
7	<b>GUIDELINES ON CONDUCTING BROADBAND GAP ANALYSIS</b>	2018	<b>Guidelines on Conducting Broadband Gap Analysis</b>
8	<b>WOMEN AND ICT: BRIDGING THE GENDER GAP'</b>	2018	<b>Women in ICT Workshop</b>
9	<b>QUALITY OF SERVICE AND EXPERIENCE GUIDELINES</b>	2019	<b>Quality of Service and Experience Guidelines</b>
<i>@ Communications Regulators' Association of Southern Africa 2018</i>			

# CRASA PRIORITY PROJECTS 2018/19



10	<b>E-WASTE GUIDELINES</b>	<b>20198</b>	<b>E-Waste Guidelines</b>
11	<b>MULTI-LEVEL POSTAL STAKEHOLDER FORUM FOR SUPPLY-CHAIN IMPROVEMENT</b>	2018	<b>Annual Postal Stakeholder Forum</b>
12	<b>POSTAL MARKET DEFINITION AND LICENSING GUIDELINES FOR SADC REGION</b>	2018	<b>Market Definition and Licensing Guidelines</b>

# Other Regional Priorities



	TITLE	COMPLETION YEAR
13	<b>Research Study on Commercial sustainability of Postal Operators in relation to Universal Service Obligations</b>	2017
14	SADC Home and Away Roaming Project	2020
15	Transposition of several SADC Guidelines at National Level for both ICT and Postal	On going
16	Development and Implementation of the SADC ICT Observatory	2019

# IMPLEMENTATION STRUCTURE -CRASA COMMITTEES AND TASK TEAMS



# CRASA WORK FLOW



AGM

- CRASA AGM
- Meets Once A Year

EXCO

- EXCO
- Meets at Least 3 times a Year

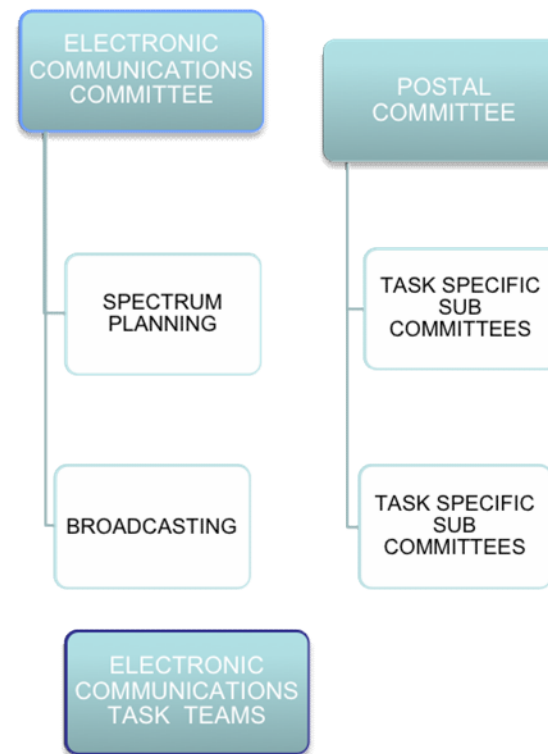
SPECIALISED  
COMMITTEES

- Specialised Committees and TTs
- Meet at least twice a Year or In Need

# CRASA SPECIALISED COMMITTEES



- ❑ **CONSUMER**
- ❑ **ELECTRONIC COMMUNICATIONS**
  - ❑ **CRASA ROAMING TASK TEAM**
- ❑ **FINANCE AND AUDIT**
- ❑ **HUMAN RESOURCES DEVELOPMENT**
- ❑ **LEGAL AND POLICY**
- ❑ **POSTAL**
- ❑ **UNIVERSAL SERVICE AND ACCESS**





# MEMBERSHIP OF CRASA SPECIALISED COMMITTEES



NAME OF COMMITTEE	CONVENOR OF COMMITTEE	CO CONVENOR OF COMMITTEE	OTHER MEMBERS OF COMMITTEE
Consumer Committee	Botswana	South Africa	Angola, Botswana, Lesotho, Malawi, Mauritius, Tanzania, Zambia
Electronic Communications	South Africa	Mozambique	Botswana, DRC, Malawi, South Africa, Tanzania, Swaziland, Zimbabwe
Finance and Audit	Mozambique	Lesotho	Botswana, South Africa, Zambia, Zimbabwe
Human Resources Dev.	Tanzania	Zimbabwe	Angola, Botswana, Lesotho, Namibia, South Africa, Zambia, Swaziland
Legal and Policy	Zambia	Malawi	Mauritius, South Africa, Tanzania, Zimbabwe
Postal	Zimbabwe	Tanzania	Angola, Botswana, DRC, Malawi, Mozambique, South Africa, Swaziland, Zambia.
Universal Service and Access	Lesotho	South Africa	Angola, Botswana, DRC, Malawi, Namibia, Swaziland, Zambia, Zimbabwe,
CRASA Roaming Task Team	Mozambique	Botswana	All SADC Countries



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