ITU POLICY AND ECONOMICS COLLOQUIUM FOR AMERICAS / COLOQUIO UIT DE POLÍTICAS Y ECONOMÍA PARA AMÉRICA (IPEC-23) BUSINESS PLANNING FOR INFRASTRUCTURE DEVELOPMENT USING 5G/ PLANEACIÓN DE NEGOCIOS PARA EL DESARROLLO DE INFRAESTRUCTURA USANDO 5G San José, Costa Rica, 27-28 September / septiembre 2023

Licensing for mobile broadband services the coverage obligations and their impact on reducing the digital divide

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Content of the presentation

Universal Service: a Hindsigth

International Standardization (The ITU-R Sector)

2. Wireless Emerging Systems



Content of the presentation

- 1. Obligation to do: alternative option to USF projects
- 2. Coverage: Broadcasting; Roads Areas: Unattended population
- 3. To do in Internet: more than coverage, traffic, new users



Telecom Universal Access: Inception

"the telephone system should be universal, interdependent and intercommunicating, affording opportunity for any subscriber to any exchange to communicate with any other subscriber of any other exchange within the limits of speaking distance"

In what year was this quotation?

Universal Service to all Public Services/Utilities:

- Water Supply
- Electricity
- Broadcasting
- Telephony
- **Challenge: Infrastructure Deployment (CAPEX)**
- NOT requiring users skills



Universal Access: State PPT Era

Telephony: State Monopoly

PTTs guarantee the Universal Service: **AAA**

- Accessibility: Provide the Service
- Affordability: at affordable prices (at least similar to urban users)
- Availability: same quality

Mechanism:

→ Over fee to wealthy/urban users (contribution)
 → Subsidize to (basic amount, minutes)
 Urban low income users (affordability)
 Rural users (accessibility and affordability
 Over-fee on the LD rates

Solidarity Economy : PTT are "collectors" NOT the Funders It was a common practice to reflect this mechanism on the users bills



Universal Access Universal Service:

In Developing Countries the Universal Service was a out of reach goal Option:

Urban: Universal Service

"a Telephone line at every household"

Rural : Universal Access

"everyone, at home or at work, should be within a **reasonable distance** of a telephone (public)"

- Reasonably distance: 1 to 10 km depending among others on: topography, roads, vehicles



1980's: The Maitland Report, Diagnostic

1982: ITU PP (Nairobi, Kenya) Independent Commission* for World-Wide Telecommunications Development Chaired by Donald Maitland, to:

- identify the obstacles hindering communications infrastructure development
- recommend ways in which the expansion of telecommunications across the world could be stimulated.

1984: The Missing Link (also known as the Maitland Report)

- correlation between access to telecommunication infrastructure and a country's economic growth
- huge imbalance in telephone access between developed and developing countries
 - 600 millions lines: 75% in 9 countries (world: 4.6 billions: 13% Teledensity)
 - 75% world population <10% Telephone density)
- this imbalance was intolerable.



* Armando VARGAS ARAYA (Costa Rica) (Vice-Chairman; Manuel PEREZ GUERRERO (Venezuela)

Maitland Report : Recommendations

- 1. Governments and development agencies should give a higher priority to investment in telecommunications.
- 2. Networks in developing countries should be made commercially viable.
- 3. Financing arrangements should take into account the scarcity of foreign exchange in developing countries.
- 4. The ITU should play a more catalytic role

Strategies:

- One World One Network (common standards, interoperability)
- Private Sector Involvement
- Market competition
- Price in line with cost (reasonable profit)
- Scare Resources Allocation (numbering, spectrum)
- Government & Multilateral Investment



1990's : Liberalization, Privatization

Ending the State Monopoly

Enter on new players: private companies/foreign PPTs

The PTT Universal Service model \rightarrow Obsolete

Creation of Telecom Regulatory Authorities, NRAs (market watchdog) Universal Service Funds, USF:

- All Players will feed the USF; % of revenues
- NRAs will implement Universal Service Projects, funded with USF resources
- Who implement them? : Same Operators
- Before: PTT collect funds, and implement projects
- Now: Operators feed the USF, NRA design projects, and bidding; Operators implement them (levered by the USF)
 - Solidairty Econmy remains! (% to USF on business case)



2000's : MNOs, Internet

The mobile networks growth was vertiginous

Telephone density (fixed+mobile) From ~13% in 80s to 80% in 2005

Universal Service: from <u>Households to Personal</u>

Prepaid model allowed a massive and affordable service (>70% mobile subscribers)

Spectrum become a major asset on the Public Telecommunications
License to MNOs -> Spectrum Assignment

Service: from telephony to Broadband Access to Internet IMT2000 (3G)



Connectivity: New Paradigms

Connectivity: broadband connection to Internet

Service: to individuals

Access: to Public LAN (Telecenters, Cyber-cafes)

Digital Society: Connecting

- Schools: e-learning
- Hospitals: e-Health
- Municipalities: e-government
- Public Areas: Libraries, Parcs, etc.



Connectivity: New Paradigms

Internet is NOT an Utility

Universal Access is NOT only connectivity (Infrastructure) Also needed:

- ICT Literacy
- Content and Applications of relevance for communities

INFRASTRUCTURE ICT NRAs : connectivity projects Operators: deploy and manage networks

Who manage the other key elements?

- Involve other stakeholders (Education, Health, Finance, etc.)
- Regulatory frameworks for e-economy/e-society



200's USF Projects: Challenges

In most of developing countries (and also in developed ones) the USF funds implementation shown to be very low

- REGULATEL Report on USF:
- world and LA benchmarking → the utmost of USF implemented less than 20% of collected resources
- Clashing with National Treasuries
- Lack of Technical/Skilled Staff to Design the Projects
- Asymmetry of Information to model business case and necessary leverage

Rapid evolution of Connectivity Speeds \rightarrow short term projects 5 to 10 years, not enough to reach the auto sustainability

Only connectivity (absence of key players of digital inclusion) At the end of project, most of telecentres/connected entities get disconnected; new projects same beneficed communities Least developed countries? USFs with very small resources



200's USF Projects: Challenges

Developed Countries:

Digital divide very low (>20%), and mostly rural Rural population with high incomes USF with big cash

- Low % of subsidized population
- Low subsidize per capita, post paid (high ARPU)
- Can lever both CAPEX and OPEX: long term sustainability

Developing Countries:

Digital divide very large (>50%), and both urban and rural population with low incomes USF with modest cash

- High % of subsidized population
- High subsidize per capita, prepaid(low ARPU)
- Lever only CAPEX and initial OPEX: hard to get sustainability



Digital Divide: Affordability is the new key

Fixed and mobile subscriptions Least Developed Countries (LDC) \times Select a comparison \times Connectivity Connectivity Connectivity \downarrow \downarrow Access Access Access 90 20 110 Active mobile-Fixed-telephone Mobile-cellular broadband subscriptions subscriptions subscriptions 41.9 78.7 0.80 0.0 0.0 0.0 2002 2022 2002 2022 2002 per 100 people per 100 people per 100 people - LDC ··· World - LDC ··· World 2022 - LDC ··· World 2022 2021 Connectivity Connectivity $\overline{\uparrow}$ \downarrow Access Access At least 2G 18 91.7% Fixed-broadband Population coverage, by subscriptions At least 3G mobile network 82.8% technology At least LTE/WiMAX 48.7% 1.6 At least 5G 0.0 2002 2022 % per 100 people 2022 •• World - LDC ··· World 2022



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2022

IPEC-223

Digital Divide: Affordability is the new key

UN Broadband Commission

By 2025, entry-level broadband services should be made affordable in low- and middle-income countries (LMICs) at **less than 2 per cent of monthly Gross National Income (GNI) per capita**

Developing countries UP o 80% Prepaid

GNIPC ~2400 USD/year 200/month 2% → 4 USD/month

capita		monthly allowance			_
ICT price baskets		Voice (min)	SMS (#)	Data	
Data-only mobile-broadband basket		-	-	2 GB	
Mobile data and voice low-consumption baske	et 🗍	70	20	500 MB	
Mobile data and voice high-consumption bask	et 🗍	140	70	2 GB	
Mobile-cellular low-usage basket		70	20		
Fixed-broadband basket	((p))	-		5 GB	

NA:....



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Obligations To do

Alternative to NRA/USF Projects

Instead of attending the communities with USF Projects (implemented by Operators) Since the licensing Operators are required to attend those communities

Theoretically: Faster, simpler, more efficient

New challenges,

Only tackle the infrastructure issue



Obligations to do

Coverage obligation is relevant (and enough) for:

- Broadcasting Service
- Extend mobile network coverage to specific areas, as
- - Roads
- Natural Parcs
- Benefit current users
- To bridging the digital divide, coverage is the 1st step, but not the unique one
- Obligation related to users?, e,g
- Traffic
- New users within the new covered area



Obligations to do: Challenges

Challenges:

- Operator shall make what was strictly demanded not more
- Counter-Incentives: when no traffic is more profitable (e.g. : backhaul via satellite)

It shall be defined **ex-ante**

KPIs: Speeds: maximum, user experience, availability, others KPIs measuring methodology (realistic)

Obligations vs Motivation: legal frameworks for penalties and beyond

Spectrum Issues:

Frequencies: Whitin license? Other bands? Other technologies? Outsourcing? Duration: obligation time < license time? Upgrades? (20 years: 6G, 7G...) Obligations transfers in a spectrum secondary market /license sharing

Payments: upfront, annual, several instalments vs obligations roadmap



Obligations to do

Obligation to fixed points (Public entities),

Using the same Bands? : be careful of NFAT! (MOBILE vs FIXED) In addition to connectivity: LAN : laptops. Servers, software, etc. : only to deliver? Also to manage it? MNO also an IT provider?

Obligation to do tackle de connectivity issue

The ICT Literacy? Content/Applications adapted to the community? Role of other players? (education health, etc)



Obligations to do

Connectivity is 1st step but not only one

Virtuoso circle achieve if:

- Communities achieve the digital inclusion e-economy/e-society
- After the obligation period, they can afford the connectivity fee (benefit> costs)
- Government achieve NBNP Goals
- Operators expand their market

Long Term sustainability (and actual impact) requires a multifaceted strategy





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