



ITU Policy and Economic Colloquium for the Americas IPEC-23 Regional Economic Dialogue (RED-AMS)

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English

Cynthia Reddock-Downes is Chief Executive Officer and Executive Director of the Telecommunications Authority of Trinidad and Tobago, by profession a Chartered Accountant she also has a BSc Degree in Industrial Management from the University of the West Indies and certifications in Systems Analysis and Design and Telecommunications Regulation. Cynthia has worked at the Authority since its inception in 2004 and in so doing, has facilitated the development of ICTs in Trinidad and Tobago including the development of a competitive Telecommunications and Broadcasting Industry.

Cynthia also has experience in an operating environment, having worked at the Telephone Company, the incumbent in Trinidad and Tobago for over ten years in various positions including as Project Accountant on the Capital Development Programme as well as Senior Manager with responsibility for the implementation of financial systems. Since joining the Authority, she has worked closely with the International Telecommunications Union (ITU) and the Caribbean Telecommunications Union (CTU) and since 2013 she has represented Trinidad and Tobago as the Vice Chair of the ITU Regional Group for Latin America and the Caribbean - Study Group 3, responsible for developing International Standards in the areas of Policy, Economics and Accounting. Cynthia was also member of the ITU Focus Group on Digital Financial Services (DFS) the focus group responsible for the development of international standards for DFS which are now published. In May 2022 Cynthia also commenced the Chairmanship of Working Party 4 of ITU-T Study Group 3.