

# International Roaming ARCTEL@CPLP

*Associação* de Reguladores de Comunicações e  
Telecomunicações da Comunidade dos Países de  
Língua Portuguesa

Manuel da Costa Cabral  
Geneva, 15 September 2016

# Members



*AGER*



*ANAC*



*ANC*



*ANACOM*



*ARN*



*ANATEL*



*INACOM*



*INCM*

# The market

- 300 Million consumers
- Cultural and linguistic affinities
- Portuguese speaking countries are also characterized by large immigration, resulting that some Portuguese speaking countries have more people leaving abroad than in the country of origin.
- Many of the immigrants choose other Portuguese speaking countries to live.
- That makes roaming between our Nations a key service for these communities.

# The challenges

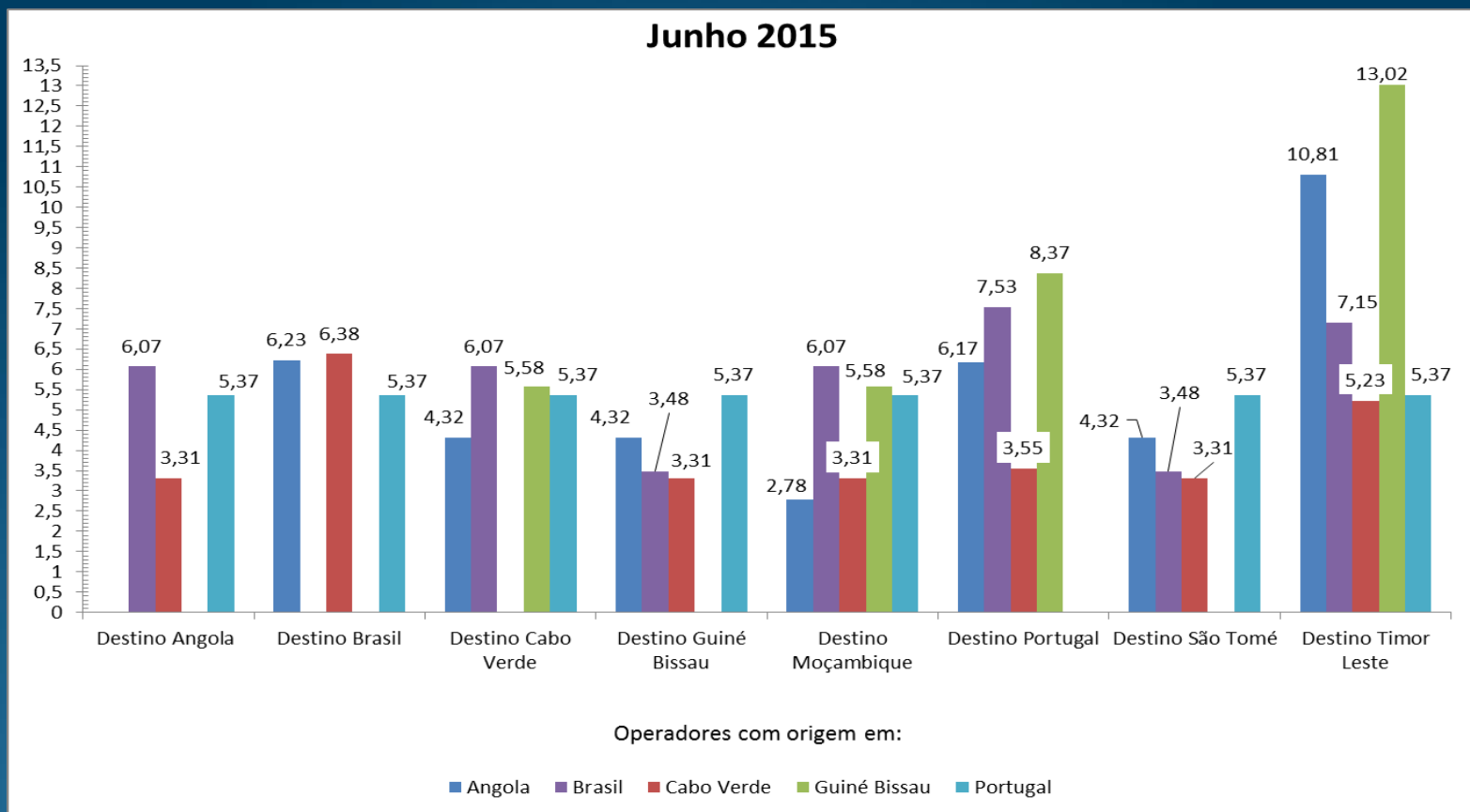
- Geographical dispersion between MS
- Different market power of operators, and different purchasing power of consumers
- Differences on the international traffic flows between countries and operators
- Also the regulatory approach and powers are very disperse

## Plan of Action

- Involvement of operators on a voluntary basis
- Political support through a Statement endorsed by the *Comunidade dos Países de Língua Portuguesa (CPLP)*
- WG on Roaming is taking the following steps:
  - Monitoring Roaming fees intra-CPLP Member States (retail and wholesale);
  - Monitoring users complaints;
  - Assessing International Law, including under WTO framework

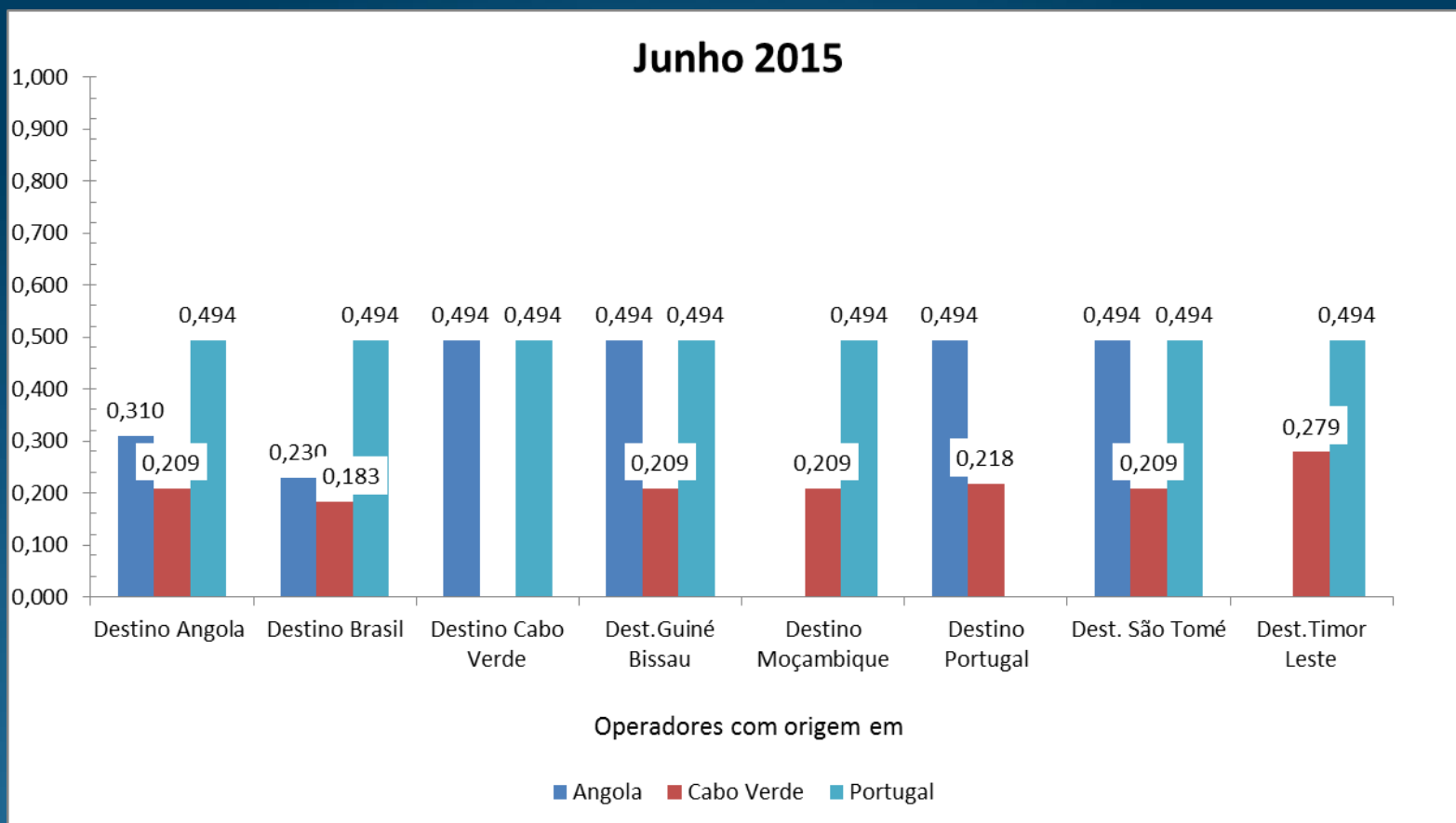
# Retail prices

Voice Calls made – 3 minutes call – Prices in Euros (€)



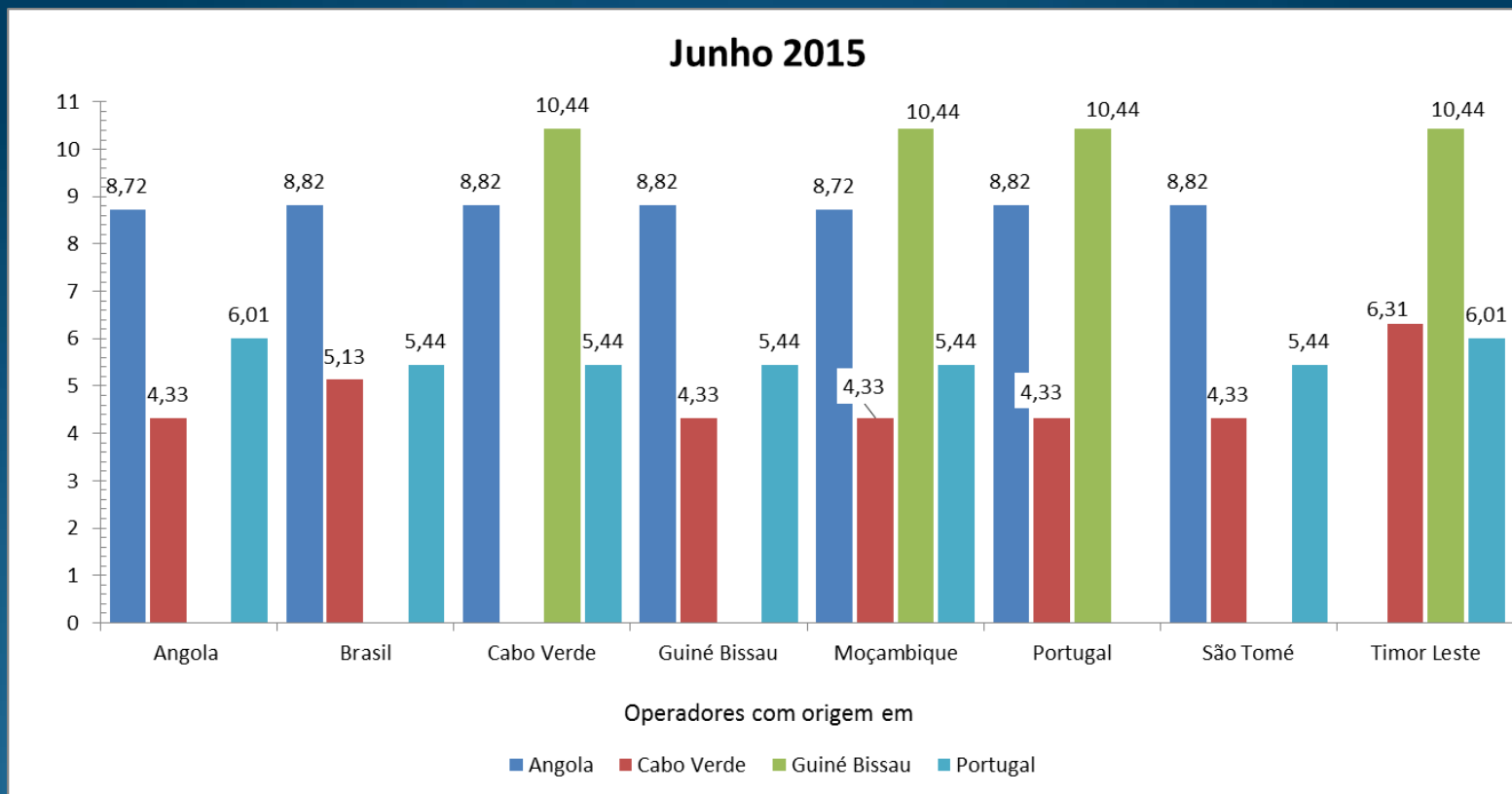
# Retail prices

SMS / unit – Prices in Euros (€)



# Retail prices

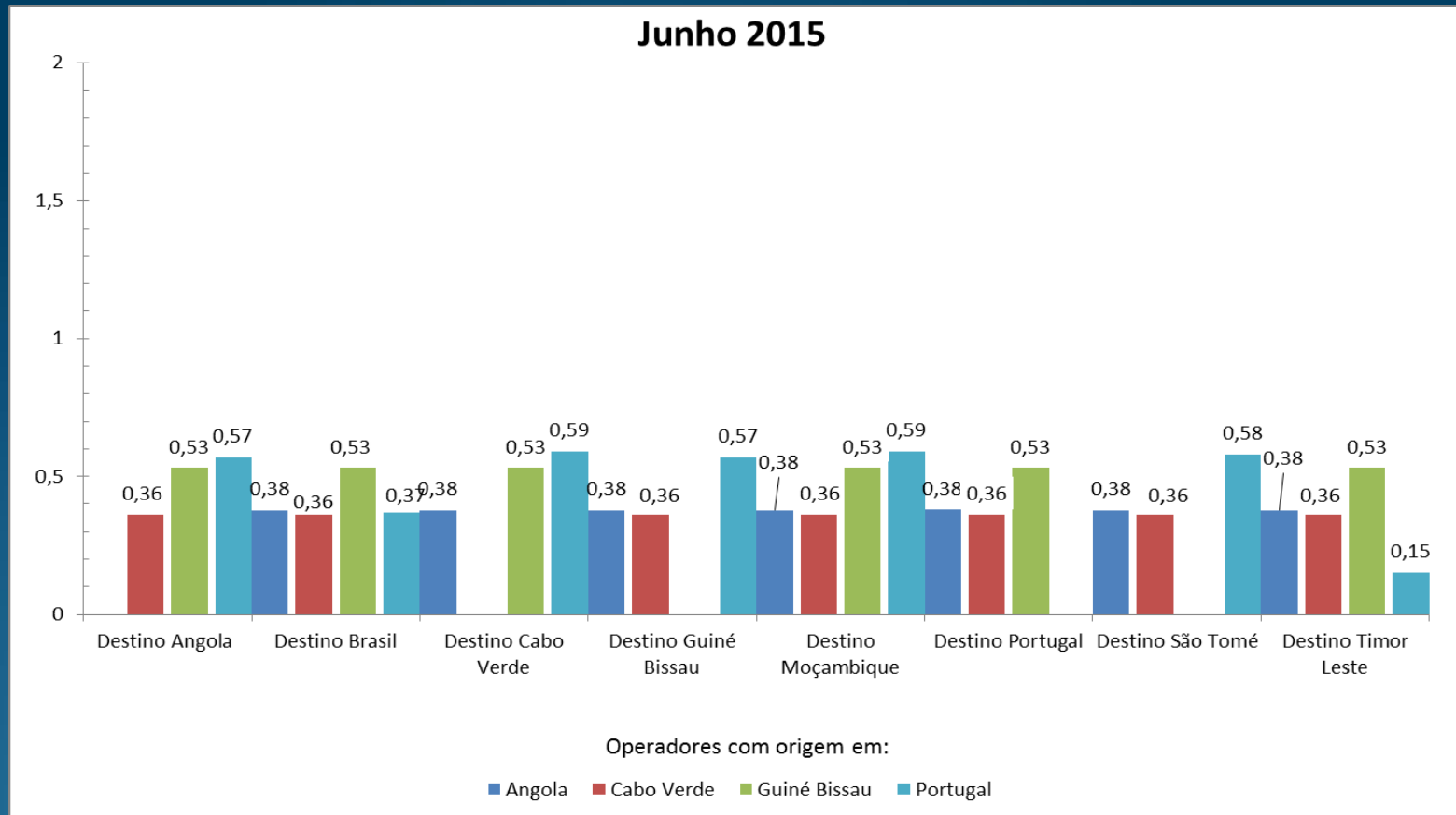
Data / MB – Prices in Euros (€)





# Wholesale prices

Voice calls – 1 minute call – Destination of calls: Country of Destiny



## Main recent developments

- Meeting of the Working Group: São Tomé e Príncipe, February 2016



## Main recent developments

- Meeting of Communication Ministers, Mozambique, August 2016
  - The Ministers declared to Promote the concept of “CPLP Market” as a distinctive brand
  - Adopted a Digital Agenda for the Community of Portuguese-Speaking Countries.
  - The Digital Agenda envisages to promote the communications within the CPLP.

**Obrigado!**

**Manuel da Costa Cabral**  
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