mCitizen 2.0

mCitizen as a digital assistant of every citizen

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Ministry of Digital Affairs
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We started in 2017

2017

First document made available (mIdentity)

2018

mSchool ID Card

2019

mVehicle

mStudent ID Card

ePrescription

Pole abroad

2020

mVehicle (2.0)

mDriving Licence

Pole abroad

mIdentity in institutions (PZU) - pilot

Penalty Point Counter

2021

Polish certificate confirming vaccination against COVID-19

Małopolska Agglomeration Card

Railway tickets (PKP Informatyka) BILKOM

mBig Family Card

EU COVID-19 Certificate

2022

Diia.pl Covid certification for users of Diia.pl

Environmental violations (GIOŚ)

2023

ID card for Members of Parliament

ID Card for Barristers

Social Insurance Institution Pensioner ID card

What is a new mCitizen 2.0

The law came into force on July 14

mCitizen 2.0 is:

- a new version of the already well-known mCitizen app,
- moving away from the digital wallet concept for documents for the citizen's assistant
- ensuring compliance with the eIDAS 2 in progress

A milestone in the current development of mCitizen 2.0 was the entry into force of the law on mCitizen

mIdentity Card, the new identity document - ability to verify identity when dealing with official and other matters

Electronic identification means integrated with national node

Document wallet and services for the citizen

Partner for municipalities in the area of issuing their own documents in the mCitizen application

And then there is much, much more ...

- Documents evidencing the right to practice a medical profession
- Temporary driving licence
- Withholding a PESEL number
- Payments
- Power of attorneys

mCitizen 2.0 already has certain features of the EU Wallet

- Peer-to-peer authentication (storage, presentation and transmission for verification of mobile documents)
- Downloading user data from public records and systems directly to the user's device
- Transferring data under the user's control to verified entities (public and private)
- Enabling private entities to provide services in the application
- New electronic identification means – mCitizen profile

Working to develop mCitizen 2.0

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Six-month work on mCitizen 2.0 included a series of research initiatives.

5 usability tests

2 quantitative studies

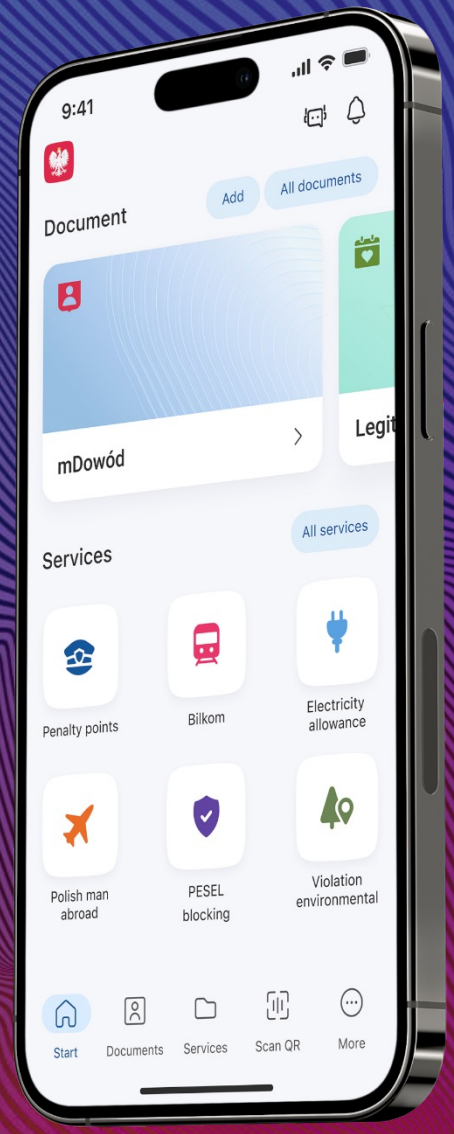
200 citizens take part in research

350 hours of interviews

120 prototype recommendations

Total mCitizen installations

>11 million downloads



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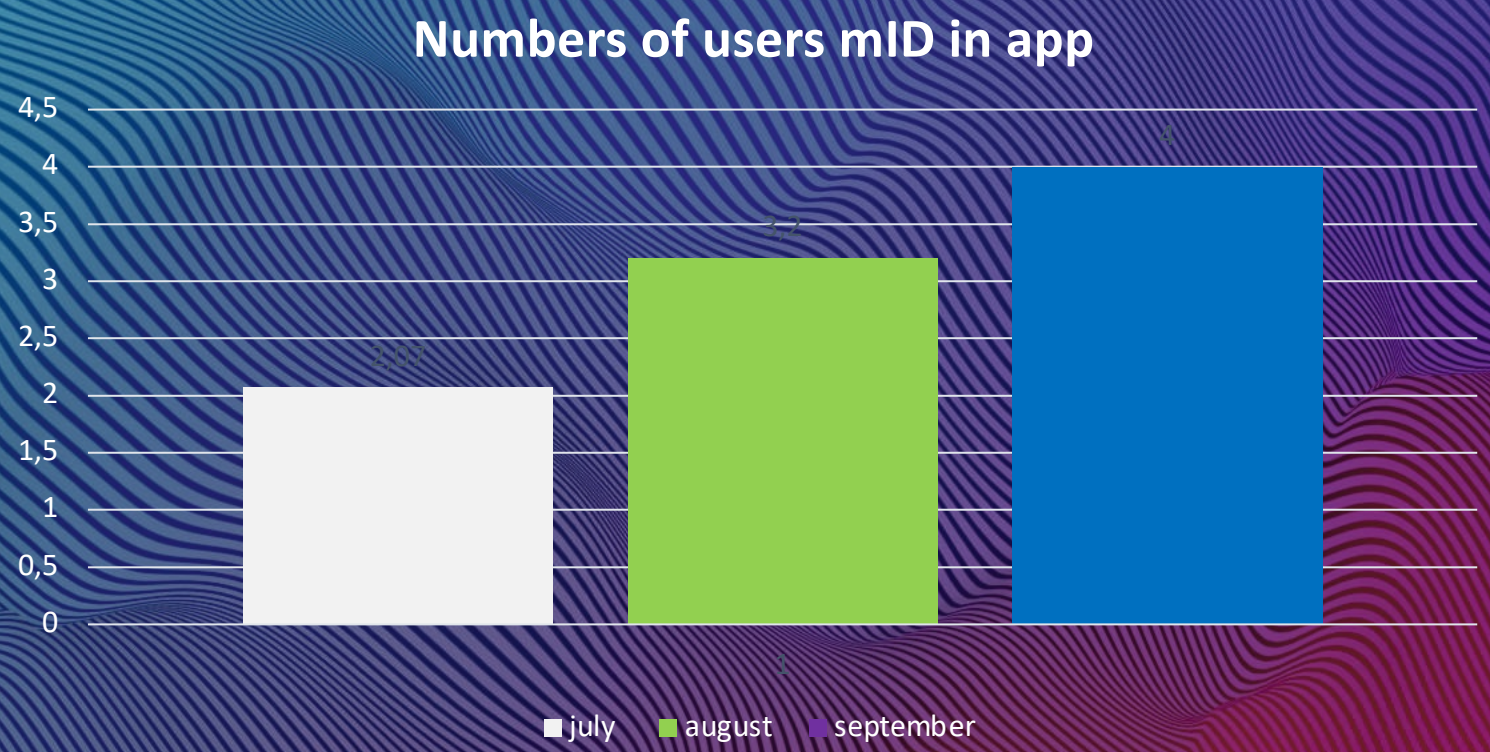
Active users of mIdentity cards



4

millions

mIdentity cards issued

Thank you for your attention!

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