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- >> And the environment in case of situations and disasters. One of the main instruments to assure this protection is development, and we are forced to find a fast solution for early warning not only because of threats from natural and technological disasters but also because of the war in Ukraine and because of the associated threats of the world. This taking into account, because, we are neighboring country with Ukraine. Nowadays, specialized help -- emergency situations needs to create a model, system of inform and warning the population and with a coverage rate of 100% of the whole territory and of the whole population of Moldova. This will be possible by using all possible media and technologies so costs, systems, radio, TV broadcast and social media. In long-term benefits, this would be a strong beneficial points on social, economical and environmental impact. Thank you for your attention.
- >> Thank you so much.
- >> (Applause).
- >> As we are speak about the bench making we would like to mention that we actually have a match making happening here in this room. We have the ministry of trade in the Czech Republic.

>> Yep.

>> Good. So good afternoon, everyone, it's a pleasure being here at this forum. And since I have already stolen 30% of time in the remaining two minutes I have the honor to tell you a little bit about our contribution which concerns the support of digital resilience in Eastern European countries. It falls in the framework of partner to connect as can be seen on the website so I won't go in further detail. It is mainly coordinated by our ministry of foreign affairs and the permanent mission in Geneva. So there has been at governmental level, approved contribution. And after consultation with the ITU, it was decides that it goes towards Moldova. And it will help develop the national emergency telecommunications plan. well after the discussions, I think, it's on a good way. dedicated to forging a close collaboration with the ITU and work hand in hand to enhance Moldova's emergency, response capacity. So the projects of interest are the national emergency telecom plan and the support on cell broadcasting implementation. the contribution is at national level proposed to be repeated the next year, 2024. And while at the moment, it remains open and flexible in terms of where it is steered and used, I would like to remind that the Czech presidency of the EU and also the EU delegation in Geneva were instrumental in the publication of the report, assistance and support to Ukraine for rebuilding their telecommunications sector. And we are thus open to the possibility that the next contribution be directed to this practical and visible activity. Which goes along the lines of the main Czech priorities. Thank you so much.

- >> Audience: (Applause).
- >> Thank you so much. Speaking about the national emergency plans we have another to speak on the same topic. And I ask the chief information technology development of Georgia to take the floor. Sorry, I believe you're muted.
- >> Georgia: Good evening, I'm so happy to be able to discuss this project in emergency responses. According to the plan of public safety of Georgia during the emergency situations ministry of economy and sustainable development of Georgia responsible for the collaboration of the main activities of warning systems in the networks, ensuring readiness of the facilities, ensure sustainable functioning of ICT resources. The ministry during the emergency of war situations regarding cyber functioning of public networks and facilities. Considering COVID-19 pandemic proper functioning of the networks will use a provision of services in this country including health care declaration, et cetera, that take even greater significance. In order to implement the emergency management and response national plan is vital. Here we are considering

the leading role of the emergency issues, the economy and the sustainable development of Georgia and with the emergency management. And response as well. The sector of planning of possible emergency situations should have the ITC networks and facilities, promote trust, secure, and safety online, separation of control over communications and warning systems. Plans and scenarios of organizing the situation of communication networks and facilities in emergency situations. Plans of public bodies, emergency recovered communication services, plans to ensure public networks and critical services including emergency services, scenarios to promote notifications on emergency situations and et cetera, in this regards the experience and the support of ITU is of that, the most importance in Georgia and finally I want to express my gratitude for your invitation to this forum and to recruiting Georgia's interest in several directions. We welcome and do look forward to continuing our collaboration with ITU with regard to emergency communications and also operation issues. Thank you once again.

- >> Audience: (Applause).
- >> Thank you so much in the condonation of this topic I would like to give the floor to Dr. Irena. Dr. Malouli the floor is yours. I am afraid you are also muted.
- >> Albania: Regarding this priority we have submitted the contribution with the concrete proposal for technical assistance from ITU. In order to create a sharing platform between countries based on best practices and in order to exchange knowledge to ensure the knowledge exchange between countries on the development of resilience in critical situations. And the second point of our proposal is the support for Albania and other countries which might be interested in the topic with the deadline on building the resilience, in digital situations. we are aware that today, we are facing time of decline of critical situations, behind the COVID situation that all stemmed from different measures and other topics. And we see this topic in our proposal with other priorities too like priority one for the development of structure. Or priority four for competency, digital infrastructure and with other priorities defined from the conference and actions and information management. you.
- >> Thank you so much. To conclude while we were talking about digitalization. It is a cross-sectoral and also might target different sectors and I would like to give the floor now to Mr. Bill, deputy regional representative to present.
- >> FAO: Thank you very much. Good afternoon, and first human professional the last to intervene on digital technologies by embracing digital technologies we have the opportunity to revolutionize cultural practices, improve resource management,

increase access to markets and ultimately improve food security for all. Forever and as history has shown us, there is no endeavor sustainable while marginalizing or neglect one group or another. We want to leave no one behind and determine the success of our development.

In this context I am honored to pledge FAO's commitment and extend our collaborative communication to the ITU regional development forum in two areas of cooperation in the spirit of a one U.N. The digital excellence in agriculture report and the quidelines for countries to meet the EU digital requirements, basically the western workers, the first contribution, the FAO IT culture report is an open call and call for digital solutions and good practices, advancing agriculture across the nation. And there are 170 applicants in Europe. Out of which some were rewarded. There is a very dynamic and forward-thinking digital agriculture especially in western workers. More has to be done in Eastern Europe and beyond. And across the region. excellence has been a critical tool to gather significant knowledge from the 170 applicants, mostly private companies and start-ups. In the area of technology infrastructure it is critical that we commit to work to increase access to meaningful rural connectivity. In the area of regulatory frameworks it is essential that we develop enabling policies for interoperability and data status as well as data privacy and protection. second endeavor is in digital agriculture, FAO and ITU are making guidelines to meet these provisions, with agriculture. We are pleased to work with agriculture and rural areas. Commit to supporting our members in developing and introducing critical eGovernment systems for agriculture and commit to rural areas. We will continue to work together with ITU as well U.N. to support member countries in Europe in accelerating the digital transformation of agriculture, thank you all for your attention and let's continue our efforts to bring the existing gaps in our societies.

>> Thank you so much and thank you to all of the other speakers in the audience for the patience and for bearing with us for being a little bit over time over the schedule. So to close our session, I would like to mention there were wonderful ideas as part of the initiative presented today and I invite our membership to join us in creation of the experience and knowledge sharing platforms between the countries in development of the service infrastructure, whilst in the digital services and building the necessary capacity to accelerate the national and regional digitalization through dedicated initiatives, programs and tools as well as of course, in support us and join in enhancing the resilience so thank you so much.
>> Audience: (Applause).

>> Before we go to lunch we still promised you a quiz. To make it a little more interactive and to refresh your knowledge of what you have gained in the session. I invite all of you to proceed with this exercise. It's going to be short I promise. So I would like to kindly invite you to join us on a Slido.com or scan the QR code to join the quiz. So let's see how many of you were thinking about lunch. Here it is. What are the challenges that prevent the governments from achieving the true digital transformation and we have a lot of answers and we have given already to you the right one. So let's see the responses. And one important element is that you'll have 30 seconds to answer the question. So the answer is all the above. So of course it defers from the country to country but course. we do consider that all of them are limiting the country in this capacity to transform digitally. The next question, please. So what is the GovStack. That should be easy after this session. So I guess that was the lag that the first time this didn't run because now you are way more equipped with the knowledge to answer the quiz. So and the answer is of course the initiative aiming to accelerate the digital transformation of government services. Next question, please. So GovStack allows stakeholders to engage in the following ways. Which are the correct answers? So is answer is of course all of them because you can trend in any of those activities or all of them and we are pretty much welcoming you to do that. The next question, please. So the building blocks that today a lot of people are referring to are interoperable and reusable software components that provide key functionality facilitating generic workflows across multiple sectors. Is that true or false I see some member countries in our room who are not answering on their phones. Just kidding. And the answer is, of course, true. next question, please. What is the percentage of women holding the role of the CIOs? In the world? So what would be your guess? This is the topic that fortunately wasn't addressed during the session so I can surprise you a bit. Make your guess. And the answer is actually 11%. Surprisingly. And the last two questions, please. Is there any initiative launched by the GovStack to support women in GovTech so, yes, or no? doing anything to sort this 11% issue and support the women in government to become more savvy and engage more in government technologies and service development? And the answer is, yes, because we recently launched a new challenge and we do invite you to embark on this and we will be very happy to have you on board and the last question. Who won this year the WSIS digital service design special prize by the GovStack? So, last seconds. And it was Moldova, so 25% actually new that. So thank you so much, we will see right now the results and the winners. So

where is the leader board? Oh, come on, it cannot be that way. Meanwhile, while we are searching for the leader board I will kindly ask the moderators to actually put the video of the GovStack that explains what we are in a more dynamic way and more interactive way that the previous session did but I hope you like it. So -- dear technical team, can you please put the video? The video please, on the screen. So, I'm sorry, I am glad you joined the activity but unfortunately we will not be able to award you the prize. I guess you're going get it once we meet the next time. So the next one is Maxine so I am going to kindly ask after the video to join us on stage, the five winners then the second one is Susanna, third one is Christine, is she in the room? Yes. Wonderful. And then the last one is here? Yes, wonderful. So we have one more, yeah, that's -- that's, unfortunately it. So these are the top five winners. And, please, the technical team, the video -->> Digital transformation has the power to improve people's lives but only if we work together. We are the gold stack initiative. We work with a global community of experts to accelerate progress to sustainable development goals we help government build solutions based on people's needs like platforms for electronic health records or the payment of social benefits usable stackable, reusable components.

- >> Yes, of course we do have a lot more videos but, please, the winners, come to the stage and, yeah.
- >> Audience: (Applause).
- >> And one thing we would like to give you your prizes, second thing we would like to make a photo of you with you. Please, nearby the -- with we make it full screen? No? Okay. Thank you. So, yeah, anyone?
- >> AUDIENCE: (Applause).
- >> Thank you so much for everyone who joined this interesting experiment for us and the quiz itself. So I hope you enjoyed it and it distracted you a bit and created the right mood for the lunch. Thank you.
- >> Yes, thank you very much, everyone, as you know we are running quite a lot behind schedule, so unfortunately, we will have to shorten the lunch break, but lunch is already waiting for you so we'll have to shorten it to some 30 minutes. Thank you very much for your understanding and looking forward to having you back again in about 30 minutes time for this session, thank you.

(Lunch Break).

>> I understand we might not have all the delegates in the room but I still want to use the time already at the moment to do a quick introduction for partner to connect front table on the digital skills development. And so the objective of this original initiative just for all of us to have a common knowledge of it is to ensure that everyone regardless of their background can benefit from ITU tools and services and meaningfully shape the digital world. We aim to bridge the digital divide by granting equal access to ICTs and equipping individuals with the necessary digital skills. This is particularly committed to empower persons with disabilities, individuals with specific needs, women, youth, enabling them to see what is offered by the digital world. For this the collaboration with partners across the Europe region is providing various supports upon the requests of member states but also runs initiative to the original initiative to advance the status quo. To name a few, we have digital skills assessment that provides very explicit and implementable recommendations contributing to the development of digital skill strategy to meet citizen needs and further grow the digital economy and society. For example, we conducted the assessment for Albania and for North Macedonia quite recently but also for Ukraine of course, those tools, assessment and materials that we are providing can be shaped to serve the needs of member states and partners. We also have for example, ICT accessibility assessment which pursue the same goal of providing recommendations that set a framework and a roadmap for dedicated strategy at the national level. For example, we conducted this for Serbia, we also have the European review of normative framework, members and practices in the region that advance accessibility. Just to name, again, some example. And we also have our yearly goals in ACT celebration, it's a yearlong celebration but also specifically marks on the girls in ICT international day where here we aim to provide role model for girls and young women that which to pursue a career in the ICT sector and really empower them to do so. We also have some engagement with the network of women. I will wrap it up for the introduction of the original initiative. I would like to call on the speakers that are onsite but of course it's a hybrid event so we will also have some online. And so onsite we have Mrs. Isabella who is the chief specialist of the international telecommunication policy units of the ministry of digital efforts of the Republic of Holland. We have the chief expert in the coordination and international cooperation directorate of Bulgaria but perhaps is -- no she is, okay. Yes. So you can come on stage as well. Then onsite we also have Nana who is the minister of communications of Israel and the 2023 chair. have Mrs. H. who is a chief expert in information and communication technologies of Turkey. Mrs. Mariella, the head of the department of electronic communications and retrospectum of tourism of the government of Montenegro. We also have the

electronic officer of the ministry of research and digital policy of Cyprus. Mr. Teddy who is the international policy manager of the United Kingdom. Mrs. DP who is the representing the ministry of digitalization of Slovenia.

We have the advisor of the regulatory of Lithuania. Mrs. I. the advisor of the international cooperation of the authority of Lithuania as well. And I hope we have enough chair but I'm actually not sure so we might need to add some. Maybe I can add one of my colleague to add a few chairs on the stage. Then we have Mrs. Kirsten, the executive advisor in digital transformation of the Sweden program. And Mr. Boris who is the safety expert for United Kingdom and that's it for this session but it's really good to have such a big engagement actually. >> Audience: (Applause).

>> Yeah, right? Okay. So thank you so much, everyone, for being with us onsite today. This is really appreciated and it's really great to see so much commitment by looking at this on digital inclusion so we received in fact 20 submission in this original initiative and looking at the submissions we see three main trends coming out of it. One focusing on digital skills, one on bridging the gender digital divide and one on answering accessibility for person with disabilities. And so this the clustering that we are suggesting for this match making exercise and through the different remarks that you will hear from one another. Hopefully you will see also some synergies coming out of it from the stakeholders and countries in the region. start this panel and I will name our online panelists because we do have a few as well I would like to start with Mrs. Isabella who is -- I will not reiterate the full title but please, Isabella is floor is yours to share your commitment on digital for students and teachers.

>> Isabella: Hello, everyone, it's a challenge to speak after lunch but I hope I will manage to attract your attention by being brief. I would like to present you a Polish contribution to ITU original initiatives for Europe which aims inclusive and secure ICT infrastructure for children and we are all aware that even nowadays we still face local digital inclusion resulting from poor or missing infrastructure. This efficiency is unfavorable for those children in rural areas and mostly due to limits to financial services to buy equipment. In order to address the challenge Poland decided to introduce the product on supporting the development of digital competencies of students and teachers. The legislation process behind it has already started and we plan to introduce the program in autumn this year. So the product assumes that this year, over one billion Polish voters which is nearly 220 millions will be allocated for the priorities of laptops, for nearly 400,000 students in all

four grade classes in elementary schools and teachers. And this product shall be continued resulting in new purchases every year for every new generation of students. So, by implementing it, we are expecting opportunities for all. And having said that we would like to declare that Poland is willing to contribute to all initiatives that aim to even the chances and opportunities for children and so we can start with sharing our experiences from this product I've just presented. Hopefully as a success story and also we encourage ITU office for Europe on establishing their remote platform to share and exchange experiences in overcoming digital inclusion of children so we could all learn from each other, inspire each other, and share best practices. We are also open for the bilateral cooperation with all interested partners. Thank you very much. >> Thank you very much and we also hear directly to the ITU on this and remaining on a similar topic I would like to invite Mrs. Ilena to take the floor, please. >> Yes, I will be short this time. So I am going to present to you, it's -- a project very important in our opinion. It's an ongoing project. Building a school STEM environment. Establishment of STEM centers in all public schools and centers for special educational support in Bulgaria by 226. The project aims to create new school centers, an integrated set of specially equipped learning spaces with a focus on the study and application of competencies in the field of natural science and mathematics in state and municipal schools in the country. school center will include the following elements, physical environment, technology equipment, learning content, teaching methods.

Management of the educational process, the project is to build a STEM environment, develop skills and create skills for professional realization on a labor market. The main objective is to create an integrated learning environment for a new generation in Bulgarian schools. Which will encourage and support educational innovations in teaching and learning in the field of STEM creativity and research. The implementation of the project is on the territory of the Republic of Bulgaria and covers all state and municipal schools the total financial support foreseen for all educational institutions is approximately 280 million.

Presenting the project, the Republic of Bulgaria aims to share experience through ITU and regional office for Europe. Given good level of the technology in the country, the technical specialties and the large number of girls and women in ICT. All as a result of the consistent public policy to stimulate the STEM environment. Thank you.

>> Host: Thank you very much and now to our online participant,

the cooperation project coordinator that will provide some information on how to address the future of education in higher education.

>> University of technology: Yes, we would like to address the Estonian side. We see the future of education comes along with the rise of technology. There is a growing need for educational institutions to incorporate technology into their teaching This includes the use of online learning platforms, distance learning and other tools that allows students to learn at their own pace. Additionally there is a growing emphasis on experiential learning where they can apply their knowledge in real world solutions. This is something we aim to achieve and why such partnerships were important to have to provide online courses within these areas, moreover it is evident there is a growing recognition of the importance of lifelong learning and with the shifting demands of the job market it is no longer enough to earn a degree and stop learning. A great way to do so is to offer micro degrees for the person depending on their needs and preferences. In child tech we have developed many micro degrees to allow us to provide a flexible lifelong learning as possible. In our university, we have a desire and readiness to change first in a global turnaround and first show the way to others. And it is based on our ambition and determination to use and develop the latest technologies in the best way possible and to be at the forefront of creating strategic partnerships both at home and abroad. We are doing so not only in the interest of our academic communities but those in the interest of society in particular. And moreover, we are also very strongly engaging women in technology to help them obtain necessary skills in the field as well as decrease the gender gap which is crucial at the moment the future is where the most advanced technologies to be organized with the activities, learning, teaching and research. Overall, the future of education and higher education is one that is marked by innovation, experimentation and a commitment during the meeting, changing the needs of students.

>> Host: Thank you very much Engel-Marie and with this we concluded a subcluster that focused on how to provide how to streamline skills in the digital program.

We heard that sometimes technology and having access to technology is not the main or the only challenge but it's also the fact that technology is evolving so fast and we don't have the necessary skill to address that and so we'd now like to move onto new another subcluster so to say which is more related to developing digital skills for specific population.

And I would like to invite Mrs. NH to provide her remarks on young women specifically.

>> Mrs. NH: Let me tell you how proud I am to be here with so many friends, women. I think it's the first panel with majority of women. Isn't it? (Applause). Well done. Well done for all of us and let's hope to see more of this in the future. It is my pleasure to speak on behalf of the state of Israel on this major topic and important development goal. We see great importance in promoting inclusion and digital skills among girls and boys from the periphery areas, mainly from periphery areas. There is a number of programs that aim to promote and develop digital skills among young people. One of these program is the cyber education center CEC, NGO, which works in collaboration with several ministries. The CEC operates various technology excellence programs that develops skills and knowledge in the tech field. Especially for underprivileged things or those who didn't learn technology.

Mostly in the geographic and social periphery. The program enabled this youth to be accepted in into technology or cyber military service.

And later into high tech industry and build a career that will -- sorry that, will lead them towards social mobility. Among this programs, the program and AI which will potential themes from the periphery a head start by starting cyber programming knowledge and quantum developed while still in high This is a program which is designed to give girls of high school age a professional and high quality knowledge based on some fields to give them the opportunity to be selected for significant technological positions in the idea of Israel Defense Forces later able to integrate into the high tech and cyber industries in the country. Other programs for junior, and middle age start tech program and on top. These programs operate and are offered only in the deep periphery of Israel. Israel looks forward to strengthening the cooperation with ITU and based on the mentioned programs, will be happy to share its experience and best practices with the ability and the community. Thank vou.

- >> Host: Thank you very much. Thank you, and now I would like to turn back the floor to the online participants, to discuss digital skills building for another group of society which is the elderly. And so for this, I would like to invite the director of telecommunication and strategy development of Albania.
- >> Albania: Thank you, we are on another important session for digital skills as part of the -- one of the main priorities for digital inclusion. In our contribution, we emphasize the fact that the digital economy. (No audio).
- >> Host: Sorry, I think you're muted.
- >> Albania: Thank you, again, and now we're in an important

session speaking about digital skills and in our contribution for this priority, we have emphasized the fact that digital economy allows the remote working for young people, women, other groups of society in the world. On the other hand, the digital skills important is evidence to gain as these digital transformation, those in need for upskills and reskill s of labor force but on the other hand we also need to think about -- to achieve ICT for all or no citizens behind from the benefit first of digital technology and new applications and services. Albania has come a long way regarding fostering digital transformation and its economy and institutional administrative organization and we are going on these additions and objectives in the digital agenda. We have benefitted from ITU, the digital assessment needs, focused on the group age of 18-54 years old and in the free world of achieving ICF for all we have proposed a project to have the support to have a program for training the elder people in order to avoid any digital divide in this segment of the population. Thank vou.

- >> Host: Thank you so much. And now I would like to --
- >> Audience: (Applause).
- >> Host: To stay online with our next speaker Mr. Victoria, the founder in Ukraine and talk about cyber skills for women.
- >> Ukraine: Hello, everyone, dear speakers, participants, it is my pleasure to join your discussion but unfortunately online, I am cofounder of Ukrainian. And I am hoping to teach every Ukrainian online safety skills, trainings, researches, activities in online safety policies. It is my big pleasure to present and submit the contribution on be half of my team. Including woman as a specific target audience. We see the number of requests from the women associations about the advice of online safety. With this in mind and inspired by the recent ITU initiatives on the celebration of girls the new priority and the need for our team is to work on the development of guidelines on online safety of woman. We have the developed of platforms for guidelines including recently launching the platform via education on which our team worked with the partnership of the ministry of digitalization of Ukraine thus we want to include woman present in cyber professions and build supportive communities of women in digital tech and Ukraine and also in the region. And our team, would appreciate the exchange of other states experienced in this regard and ITU expertise in developing projects dedicated to woman's resilience and participation in the digital age. Many thanks.
- >> Host: Thank you so much, Victoria and congratulations. And so now turning back onsite I would like to invite Mrs. H to take the floor.
- >> Mrs. H.: Thank you, can you hear me okay? Thank you very

much. Dear colleagues, it is my pleasure to present our skills development. We have a very unique and young population and in terms of digital development, various studies are conducted for skills, development and capacity building. The BTK Akademi established in 2017 as the training center of the regular authority, it is a digital education portal. It provides free of charge online ICT trainings in local language from professionals from everyone including women, youth, children, immigrants and all others. Today, BTK Akademi reached 1.5 million registered users. More than 110,000 minutes of online training material for 220 topics under eight main categories, participants can enroll in these categories according to their interests. The number of weekly visits is around 700,000 and about 8,000 main users join every week to BTK Akademi. All services are completely free of charge. No paper-based material is used. All educational content is digitalized and available online. In this context, it is affordable, environmentally friendly and future proof. Academy has always been in close collaboration with all the relevant stakeholders. Now it has around 40 partners including public and private entities, academia and professionals from the sector. BTK Akademi also provides in class trainings on their 70 different topics, 10,000 participants receive training through face-to-face training so far. BTK Akademi also organizes workshops and seminars to raise awareness especially among young -- and children for the conscious of the users of ITCs.

Before concluding we took part in the normalization first in the earthquake region. The mobile technology track region after the earthquake and approximately 150 children per day having training in the mobile classrooms of the academy on various subjects. In the area. Thank you very much for the attention.

>> Host: Thank you very much, now I would like to turn to Mrs. Mariella who will discuss about digital skills but this time across many different sectors.

>> Mrs. Mariella: Good afternoon, everyone. It has my pleasure to introduce another contribution from Montenegro. Including by developing and improving digital skills providing a digital academy especially the scope of the digital academy is to create quick programs for advancement of competencies and skills for the digital transformation of Montenegro as well as to raise the level of digital awareness of the society and the digital competitiveness of the IT sector.

The digital academy of being the key activity under this measure through special modules intending for school pupils, students, youth, elderly and vulnerable categories in society as far as the inclusion and increase the opportunities in the labor

market. With the establishment of the digital academy the state is contributing to more efficient use of ICT sector essentials as well as to the adaption of the real sector and all the dynamic changes in the labor market. Support improvements in productivity and enhancement of the public sector, efficiency by strengthening the knowledge and competencies of attendance of the academy.

This contribute to the achievement of the following goals, quality education, gender equality, equality in economic growth, this will be one of the key priorities and as evidenced by the large number of referendums in this area and will take place in the western Balkan, thank you for your attention. >> Host: Thank you. And now I would like to turn to Mr. Nikos to discuss about -- well to present the national digital skills strategy of Cyprus.

>> Cyprus: Hello. A few things about Cyprus. The national visual strategy and one of the portfolios in digital society has digital skills in the plan taking into consideration the latest developments in the field.

It consists of a comprehensive and dynamic plans articulating the country's digital transformation by strengthening the capacity of citizens across the whole spectrum of demographics, social structure of economic activity. action plan includes specific interventions from basic level to each define the larger group. Cutting the labor force, general public. And to upskill the current workforce to have basic digital skills to empower the whole of society including elderly and people leading areas to participate actually in digital communities and benefit from the digital transmission as well as to redesign our educational system to tackle the root cause of the challenge we are facing we are advancing with the policies to actions in culture to provide all citizens ICT and professionals with business to cope with the change in the new digital age. Regarding the public sector under the European section of funding the Cyprus academy is implementing a series of training programs on digital skills from basic to advanced level based on identification through needs through a dedicated survey that took place on cooperation. For a set period, more than 3,000 civil servants participated in trainings and this will be offered in a continuous basis. Until the end of 2023. Also on the section of funds, the Cyprus academy has more than 400 participants. There's also cyber security and to move on firstly regarding the general public, the cyber security sector is implementing various training programs under the national resilience plan for people over 55 years old in various skills as more devices, systems, digital skills were held and for general public in productivity tools. With this submission,

concluding, we are looking forward to cooperating with ITU and explore ways of collaboration with the milestones that can be set in the digital skills, recovery and resilience plan of Cyprus. Thank you very much.

- >> Audience: (Applause).
- >> Host: Thank you and congratulations on this very complete strategy and now I would like to give the floor to Mr. Teddy Woodhouse.
- >> Mr. Teddy: I think given the size of the panel we have up here, there is a clear interest in this area of digital skills that is critical to our region's development but from our perspective at the -- in the UK and at Ofcom it's how do we measure the success of our interventions on this issue.

And hopefully that is what our contribution can help us collectively answer. So the contribution for the RDF is the making sense of media evaluation toolkit. It as a standalone project is a framework to measure the success of digital skills.

So from small, community organizations, on shoestring budgets to big national campaigns with government budgets and also to be relevant to the range of thematic issues that speak to the area of digital skills. There's quite a lot within that -- that this can hopefully address. And for us, thinking about partnerships and partner to connect being part of the framework here we see this as being a model of how do we consider the partnerships that are crucial to addressing the skills gap that exists in parts of the world, in many parts of the world. So with that in mind, you can read more details about the contribution as submitted. But thinking about applications of this, within the UK, we're using it to kind of evaluate some of the community skill interventions that we're facilitating. Across the region we hope it can expand the ways that we measure success with these interventions and increase digital skills because importantly to understand how important this work is, we have to measure it both quantitatively through hard indicators and qualitatively through the human stories of the people that we will hopefully impact. My invitation to everyone is, you know, please consider this toolkit in your own We would love to see and help you with implementing it as you see appropriate. Follow the work of our making sense of media program at Ofcom and feel free to join one of the upcoming webinars if you would like to learn more about those please do find me somewhere around the coffee machine and I would be happy to share more. Thank you.

- >> Audience: (Applause).
- >> Host: Thanks and now turning to discuss about how they can help support digital skills module.
- >> Thank you, Sara, it's a pleasure to present the Slovenian

contributions to bridge the gap. We are committing 59 million euro to stimulate educators in Slovenia to raise their digital competencies of the educational and through digital vouchers as financial stimulations for the approaches of computer equipment by the citizens through years 2023-24 and also '25. Republic of Slovenia the willing to share knowledge on how to build a regulatory environment. And how to prepare the measures to bridge the digital gap. Thank you.

>> Sara: Thank you and to conclude the digital skills cluster I would like to invite our next speaker for their remarks. >> Hello. Hello, everyone, okay, thank you for the opportunity to present our input in this forum. While staff of the Lithuanian regulatory authority has a sector specific knowledge and we are ready to share it and this is why we have drafted a dedicated program, we have named it for the visit. Remote study visit program is a list of topics that are set and implemented at the high standard by the regulatory in Lithuania in the areas of radio communications, electromagnetic compatibility, stakeholder involvement using ICT. Using involvement and transformation and management of regulatory public communications. Remote study visit program is dedicated to those who are new to specific topic, also to interested parties who would like to learn and compare how topics are managed in Lithuania. We are offering interested parties to mix and match between topics and to form a tailored remote study program to be presented online at an agreed date and time. A thematic topic is a presentation, considering information and now achievement in the field. Basically how the subject matter is up. What are the challenges, what are the competencies of employees and what efforts are necessary to replicate such activity? A topic of remote study visit program covers ITU original initiatives related to digital infrastructure development, digital inclusion and confidence and the use of ICTs, we're happy to contribute digital skills, capacity building and common commitments to our future work in the development area of ITU. Thank you for your attention.

>> Sara: With this we conclude the first cluster on digital skills and we heard a lot of different challenges and priorities and also opportunities and very concrete programs and strategies that might also serve as example for different countries across the region so thank you for the panelists of this first cluster and look at the second one on digital inclusion, specifically of gender, I would like to remain in Lithuania and ask the next panelist to take the floor.

>> Lithuania: Thank you, I will not just be speaking as a Lithuania representative but as of the board. We were established for WDDC but after the conference, it was decided to

go beyond and to work further. So I use this opportunity to present a contribution the submission is intended to promote the network of women for IDT in Europe. The main objective of the network is to promote active participation of women, wider activities of ITUD and the sector in general. To provide visibility of women and to empower them in their respective delegations and also to build a community where female delegates support each other, share the knowledge, and expand the network. So we invite to participate in consolidated actions of BDT and also the membership. Because first of all this initiative should be driven by the members not the ITU so we hope to promote gender quality and engage in related activities of network of women mainly following the three proposed directions. So the first will be engagement of partnerships. To develop the network including more participants, also to lobby for funding for network events, fellowships and other financial resources to facilitate capacity of women to participate actively in the work of ITU. The same one, empowerment through capacity building including special training, workshops, mentorship programs so to build confidence of women delegates to participate in all these activities. And also the third one, visibility for raising awareness with objective to share information about activities of network of women, especially by storytelling and role modeling on the media and other facilities so I use this opportunity once again to share your ideas, so please contact me or Christiana who is the chair of the advisor report and let's think of very good actions together. Thank you.

>> Audience: (Applause).

>> Sara: Thank you for sharing the voice of the network. are interested please contact Christina so now turning to an online and onsite speaker making a joint statement. I would like to invite the director of SPIDER and Mrs. Kirsten, advisor of spider as well to provide their contribution on equals EU. >> Kirsten: Thank you very much and, hello? And good afternoon before I leave the word to Caroline I would like to just talk a little bit about the regulator program. In the program we are running together with the Swedish regulator authority PTS, we -- that means spider at Stockholm University we also have a special session around inclusiveness and all projects, they have to formulate the impact that their project will make in the future in regards to inclusivity. So then to Caroline. Dr. Caroline Larsen from Stockholm the director of SPIDER. >> Dr. Caroline: I really appreciate the opportunity to expand on what Kirsten just said and the importance of inclusivity and how the program is contributing to reducing the gender gaps especially when it comes to innovation products and spaces. So

the equals EU program is a horizon 2020 funded initiative that focuses on eliminating gender inequality.

And as you can hear from the acronym its original partnership that originated from the equals global partnership from the gender equality in the digital age those of us who were affiliated quite closely with ITU already know what the equals partnership is. So equals EU is regional in that it works toward the prescription of more women and girls being involved in research including digital products. At SPIDER we have been leading this across 22 countries and also been involved in some of the activities that are supposed to ensure that marginalized groups and, yes, this includes women, are allowed into innovation spaces. We need to ensure that more women and minorities have the skills and resources that they are required to build their own digital futures. If women are to be mainstreamed into the digital realm, they need to be part of building and developing the digital opportunities instead of being mere users. So we did this through inviting women and other minorities and nonbinary persons to create and be able to ideate around digital solutions that matter to their realities. And we did this across over 20 countries through hackathons and innovation camps and the winning groups were placed through an incubation program to further their entrepreneurship. preparing to embark on a summer school as a final of this initiative in Latvia, Switzerland and Spain but essentially what we're trying to say is that the STEM movement requires more resources and investments to ensure that more women and girls are skilled and can therefore innovate their own digital futures and equals EU is contributing to this aspect. Thank you very much.

- >> Audience: (Applause).
- >> Sara: I saw a lot of heads nodding in the room. Now to present a topic that is unfortunately still a major impediment of women online which is violence online. I would like to call on the floor. Mr. Boris.
- >> Boris: Thank you. Ten seconds of silence can be deafening. 73% of women regularly face violence online. Online abuse, particularly the victimization of women and girls through nonconsensual intimidation abuse and also children. Here it is imperative that we explore opportunities, develop leading technologies to combat this form of abuse.

And provide support to its victims. Let me introduce you to a groundbreaking tool that has emerged in the last two years as a beacon of hope for victims of nonconsensual abuse.

Stop NCII.org. Stop NCII.org. The first technologies for the first time ever allowing victims of abuse to protect their videos from being uploaded to our partnering six platforms

currently. How does it work you may ask? It enables victim to create a unique identifier of their image or video. This identifier is then shared with partner platforms such as Facebook, Instagram, TikTok, Bumble, and OnlyFans and more are coming.

This has been remarkable in the first year, with availability in 22 languages all over the world to support victims worldwide. However the potential for this technology to make a greater difference is immense. To achieve this we require the support of states, non-governmental organizations and online platforms. States play a crucial role in shaping legislation that protects victims and holds perpetrators accountable. By enacting robust laws against nonconsensual abuse and accomplishing legal frameworks.

Governments can send a powerful message that online abuse will not be tolerated. We must rally together to support women of abuse. Particularly those affected by nonconsensual intimidation abuse. We provide a glimmer of hope for those whose lives who have been shattered by such acts by leveraging the power of legislation, NGOs of research, online platforms, we can extend the use of victims of those abuse. Fostering a safer and more compassionate digital environment for all. Help us help millions. My name is Boris, you can also find me for coffee or online participants, please go to stop NCI.org and see for yourself. Thank you very much.

>> This actually concludes our cluster on digital inclusion related to gender but now I'd like to turn the floor online for Sabine.

>> Hello, everyone, can you hear me all right? Yes, perfect, so hello, everyone, in the room and online and thank you so ITU for making such a seamless participation remotely possible. Thank you. I represent the mobile manufacturers, the mobile equipment manufacturers and I would like to pitch in in between what we heard already, we talked a lot about providing connectivity and also about developing digital skills. As many factions we focus on the point in between on ensuring that people with disabilities or any other access need can actually interact, can use the devices that every one of us needs to enter the beautiful online world or participate in electronic services. So our project, the global accessibility reporting initiative or in its short name the GARI database is already maybe familiar to several people in the room and online.

We have been around for 15 years now and for those who know it already it's a short reminder that we are an online database, a free tool that we invite everyone to use and that is keeping on developing. And for those who haven't heard about it, I will make a very brief introduction. So our project is an

online database, it's available in 20 languages, it's freely accessible online, so I will post afterwards the link in the chat and invite everyone to just go there and have a quick look. The intention is to provide people with information about the many accessibility features we have already in today's devices so if you're looking on a new device or the features on your own device it can be quite illuminating also and then also the next step on once I have an accessible device, how can I actually use it in so the first steps in how do I find the accessibility feature, how do I switch it on so we have provided a series of videos for that. The beauty in the area that is truly collaborative approach so from the very first inception of the database we have gone hand in hand with the disability community and we are in constant issues on what to report on and what to include and how to develop the database. Big invitation to everyone, please go have a look and if you are looking for a national partnership to promote the information about existing solutions, we would be very happy to partner up with you, thank you very much.

>> Sara: Thank you Sabine and I want to draw the attention to the audience that we did receive more on accessibility. invite you to look at the web page where you can find more of this especially from the communication regulatory agency. And to of the Georgia national communications commission as well. And so with this, we conclude the original initiative three partner to connect front table. We heard about how digital skills is a very important mean to digital inclusion. Not only in terms of combatting, for example, online violence but also having access to the future for economy or even just enjoying daily activities online so thank you very much to all of you for this statements and I would invite the speakers that remains for the original initiative to remain on stage as I will also be moderating this one. And now the next speakers: And so for our next table we will be speaking on the trust and confidence in the use of ICTs and I will call on the speakers that were present just before. I would like to call on Mr. Go Han to come to the stage. Mrs. Alexandra, and I apologize for any mispronouncing of names. Mr. Boris. Mr. Peter. Mrs. Xenia. Mrs. Han. And we have some speakers online. And so very a very brief introduction will entail, so our objective with this original initiative agreed by European member states is to support the deployment of residents in infrastructure and secure services allowing all citizens and especially children to use ICTs in their daily lives with confidence so we have a whole range of activities that we are rolling out together with partners in the Europe region so just to name a few we have our child and protection guidelines and related materials as well as

some online training and some train the trainer module which we are rolling out in the European region and we have the guidelines now available in 14 languages in the Europe region. We also provide technical assistance upon request and establishing STEM and building capacities as well and we heard about the cyber track initiative yesterday so thank you very much to all the speakers of this original initiative for your pledge we have received 16 submission under this original initiative and actually I would like to start with a video message to kick off this round table from her excellency who is the former president of Malta and the chair of the Malta foundation for the well-being of society.

- >> And thanks her excellency and to the foundation we are collaborating with them to roll out the train the trainers for social workers in all schools in Malta to train about 400 stakeholders. And now to kick off with the -- well with the presentation onsite I would like to hand over the floor with Mr. Goran to take on the floor, please.
- >> I would like to say something more about child online safety and the necessary steps undertaken by our ministry. The ministry of information in telecommunication of the Republic of Serbia is committed to help those with child security based on the guidelines and related materials in particular the corporation is to build capacities of relevant stakeholders to address the capacity building of relevant stakeholders in particular education systems staff to raise awareness and improve participants' understanding of the risk associated with online child sexual exploitation and abuse and aims to ensure stakeholders have the relevant skills and knowledge to strategically address child online safety challenges so that children and the youth can fully benefit from opportunities grown by the online world this initiative also aims to provide knowledge to children and youth themselves and how to use their rights online. The ministry has already a number of initiatives aimed as abuse of children on the internet. Regarding the law on information security, the working group, yesterday proposed changes to some articles, especially article 19 which refer to the protection of the children in ICT technologies.

The ministry applied measures for the safety and protection of children on the internet as an activity of public interest through education and informational children of parents and teachers. A single place for providing advice and receiving safety and protection of children on the internet. The subject of the education and the information for children, parents and teachers are advantages of using the internet, a risk of using the internet, and ways to used the internet safely. I will mention only some measures worth implementing one important

measure is promotion of use for creative and safe use of technologies through the education organization, media companies, and competitions that produce results are IT caravan, an educational campaign to use information technology. The promotion of the use of ICT and teaching through the digital hour. A promotional campaign marked and saved. Today girls in ICT, European programming hour, and information society days. And this has reinforced the need for more protection of children which includes child online protection in that regard the cooperation with any European stakeholders is welcome. In order to advance the implementation of the initiative on trust and security and the use of ICT. Thank you.

>> Sara: Thank you very much and we look forward to this. And something I forgot to mention which is quite important to this match making exercise is the clustering so we have two cluster. The child on protection and after that we will go to cyber security which is at the core for the original initiative. Now I would like to pass the floor to Mrs. Alexandra to discuss on child protection.

>> Alexandra: As we all know there is no universal and simple answer to how to keep children safe online. A common awareness is for sure essential. And in our organization officer of communication, we strongly believe that education is a key. According to the latest survey that office of electronic communication made, almost 97% of kids use smart phones. start using smart phones at 7 or 8 years old. Being 7 or 8 years old. Only -- about 40% of kids use smart phones at this age and they start using smart phones even before being five or six. We know that both 10% of kids of being five or six years use smart phones. So we believe that education is very important but not only for kids but also to their teachers, caretakers and parents, we have been running educational activities for the youngest participants of the cyber world for many years. All projects that we are conducting are founded with our own budget. We have now three main flag projects which are keep control youth safe online, sensibly, and coding with office of electronic communications. A series of webinars for children today conducted in 2022, keep control project, youth safe online, is targeting students 12 and 15 years old. And it's covering issues related to hate speech, hate acts, sex, fake news and phishing, this project has been selected by the ITU as a champion this year. And thanks to this, it has been highlighted. It has been visible in the international forum. We think that this webinars are very much welcome because they address the real struggle that as parents, as educators, we have to extend our knowledge about the situation that our kids that often meet online. Another webinar that we have, a big campaign that we have is acting sensibly and this is targeted to kids at primary schools. These are special lessons that are -- that are aimed at discussing how to safely serve the internet and how to use telecommunication devices safely. We teach kids how to avoid high bills, how to deal with online aggression and how to protect their data. This has been very popular and very intensely attended during last years. Just a few words about the -- one more project which is coding. This is also aimed at kids. It supports the development of their digital literacy and teaching the kids to code with a very basic coding languages. We would like to first of all inspire other in the race to have this kind of programs for the children. And also we look forward to continued cooperation with ITU in this field and we would like to encourage ITU and all ITU members to include children online protection, educational activities to the best practices and initiatives that are implemented in the region. Thank you.

>> Sara: Thank you. Thank you very much Alexandra and now I would like to turn to one of our virtual participants. Dr. Ilena who I introduced in the previous original to share her thoughts on childhood protection.

>> Albania: Thank you, again, Sara, we are discussing now in another important topic which is linked with children protection. And online and offline too.

So due to the fact that digital technology is to us and significant possibilities and opportunities to learn, to share information, to connect and communicate on the other hand, it raised a number of challenges for children's safety in online And in this respect, we emphasize in our contribution the fact that Albania, during the recent years has made a lot of efforts to the fundamentals for child system and the policy framework around children protection is in place. And a number of the initiatives and activities are already undertaken from relevant institutions in Albania. Asking for adoption and promote adoption of code of conducts and quidelines for children And in our proposal we express our interest and cooperate in this field with ITU based on best practice in order to raise awareness between different stakeholders for child protection in online media and to support us in drafting the code of conducts with relative respective institutions and stakeholders. Thank you.

- >> Sara: Thank you very much. And now the floor back to Boris to talk about child protection.
- >> Boris: Thank you very much in addition to the crucial topic on the safety provisions for children it is my pleasure to share with you the remarkable initiative undertaken by the Macedonian

ITU. A national online child protection assessment a report which will serve as a foundation for national strategy.

In a multiyear plan of action this comprehensive assessment report not only encompasses various aspects of child protection, and child protection legislation in and provides a detailed state assessment of the existing situation, drawing from statistic sources and expert input. Furthermore it highlights current issues and online safety provisions accompanied by specific recommendations the national child online assessment report also outlines recommendations for a national online safety strategy and action plan. preparation of the report involves thorough desktop research and online surveys completed by children, parents and stakeholders within the country. Detailed meetings are conducted with various government ministries, NGOs and schools. structure and headings are guided and built on top of the ITU guidelines. Supplemented by a section that identifies additional issues to be addressed. It presents a comprehensive analysis of the current situation. Ladies and gentlemen, as we conclude this discussion on the critical topic of revising online safety provisions for children I would like to extend a heartfelt call to action to all country representatives present here today. The opportunity for in country support provided by the international telecommunications union is an invaluable in strengthening to protect our children online. Please do reach out. I courage you to consider applying for this support which includes a comprehensive assessment of the existing situation, the development and action plan with this we can enhance a national policy, standards and mechanisms to ensure the safety and well-being of our children in the digital realm. Let us seize this opportunity to collaborate with the ITU and benefit from their expertise and guidance by working together, we can build a safer digital environment for our children, one that empowers them to explore, learn, and grow. Without compromising on their safety. I encourage you to reach out to ITU, explore the resources available and embark on this journey toward a more secure online space for our children. Together, let us demonstrate our commitment to protecting the future generations and ensuring that their online experiences are marked by safety, trust and opportunity. Not by challenges harm and abuse. For the well-being of our children, all of our children, thank you. >> Sara: Thank you very much, Boris and for sharing. We invite any stakeholders that is interested by this type of assessment and support to reach out to us and now I would like to give back the floor to Mrs. Victoria online to also share her initiative and priorities on childhood protection from the NGO. >> Victoria: Many thanks for the floor and thanks to all your

contributions and initiatives. From the Ukrainian side I am going back to tell about our online protection and one of our teams initiative on cyber security. In Ukraine our team of NGO work consistently on the issues of child online protection. we support the ITU and cooperation with the ministry of visual transformation of Ukraine and has translated in Ukrainian integrated in all our educational products, the online child protection guidelines that you are definitely familiar with as And considering the COVID time and with the full scale Russian invasion there is now immense demand from the parents and teachers on how to safeguard kids from the increased risk as a privacy relation, violent content, sexting and all other issues. They need to be addressed and in order to address them step by step we have the any approach, the updated standards, and guidelines, for kids, teenagers, parents and educators, that are also available in English at the governmental platform. We are delighted to share more and also in discussion with kids.

Moreover, at the level of policy, now Ukraine works on the draft project of the child online protection strategy. can be also of interest and as NGO we can contribute with the best Europe's practice and ITU practices. Plus one more initiative I would like to dwell on is related to the cyber security of Ukraine generally. Ukraine is resilient to the cyber attacks for the last year. But this resilience starts with every civil servant and every citizen. This team implements the educational products and program on online safety and cyber security for the staff of the state service of educational quality of Ukraine, they -- because they also amongst other policy at school. Others remain open to learn and work together on the initiatives and the regional including the extending ITU projects but at the same time in the wartime we need the sustainable finances, partnerships, also to externalize our reflection experience with regards of teaching in cyber security to many servants. Many thanks and for joining today, for listening to the discussion and supporting Ukraine and the Europe's level, thank you.

- >> Audience: (Applause).
- >> Sara: Thank you very much, Victoria and with this also a call for stakeholders to discuss both with online participant and the onsite one and really to come together on this topic. And finally to conclude the cluster on child hood protection I would like to introduce Mr. Peter who is the founder of the digital child rights foundation of The Netherlands.
- >> Peter: Thank you, Sara, I'm Peter, proud member of the partner to connect digital coalition. I want to tell you about our pledge to the children. Our foundation is based on the United Nations's 25 about children's rights related to the

digital environment and we have created a toolbox to all children and young people we say, hey, let's play you have rights. It's a physical tool and a participation plan platform in nine languages. And it's based on three levels. Awareness, education, and empowerment, we give young children and young people the trust and the confidence in the digital world. And based on the tools and the engage tools -- engaging tools.

We collect the voice of young children, young people because they have the right to be heard. We are talking the whole day about connecting meaningfully but where is the voice of the children? So we created a digital child rights panel to collect the voices and bring it back to adults to us, to the ITU, to UNICEF, and therefore, I have a call to action today. Let's start an ITU Europe digital child rights panel.

And let's create this together. With online protection. With generation connects of the ITU and of course, in low developing countries the initiative of ITU and UNICEF because when children go online, we have to support them, stimulate them and give them the confidence. So, therefore, please collaborate, please give us your pledge. And thank you, all, for your attention. Thank you, all.

>> Audience: (Applause).

>> Sara: Thank you very much, Peter and thank you for this very important point. Of course if we talk about child online protection we need to include the key target here which is children. So thank you so much. And with this, we actually conclude the cluster on child online protection and move onto the cyber security one. We already heard a little bit about this topic from our panelists. But now we'd like to invite Mr. Q who is in the management unit of the national authority for electronic certification and cyber security of Albania and in fact Mr. Q will talk about childhood protection but also cyber security and making the bridge between those two cluster. >> Albania: Thank you very much Sara and distinguished panel. The national certification and cyber security in the government of Albania are ensuring that everyone can participate in the digital world safely as possible. And in the national cooperation that invests in this issue and committed to best practices and collaboration with the ITU and other stakeholders in order to create a safer and more secure digital environment. We have applied together with two projects, first one is about cyber security. While the national authority of Albania has implemented the terms of the cyber security issues of the priorities. So the first is establishing common projects to cyber security, capacity building, cyber security skills curriculum and guidelines for modern security and risk management. Sharing national best practices and case studies

with relevant stakeholders including training and creating opportunities for sharing knowledge and experience. Promoting online safety including multistakeholder engagement. Improving the capabilities of national information. As well as conducting simulations in the digital exercises at the professional levels to increase capacities of the possible staff on cyber security. The second is the child protection. The national authority of Albania has raised this to become the first private country worldwide for the global project of online child protection. The project's rollout started in September 2021 is and is to last until the end of 2023. The project has been tailored to different countries around capacity building and support. Within this context I view supporting the national authority, the enrolling of the ITU protection guidelines. And related materials at the national level through a series of trainings, workshops, knowledges, product development, and awareness raising targeting all relevant stakeholders providing them with recommendations, concrete guidance and building capacity. also to enhance a healthy cooperation and more national stakeholders across sectors. The objectives regarding the child online protection, the national cyber strategy, raising awareness and program reporting mechanism, enhancing capacity behavior online.

>> Sara: Thank you so much. Thank you for sharing your priorities with the childhood protection and cyber security. Now I would like to give the floor to Mrs. Xenia to talk about cyber security. Thank you.

>> Xenia: Can you hear me? Okay. Thank you. I would like to present you the establishment of the capacity center that was established together with Slovenia, friends and Montenegro in 2022. The center is named western Balkan cyber capacity center in the Western Balkans, the center was announced in December. Enhancing cyber resilience of the western ball cancer region goes hand in hand with the cyber resilience.

It was in contribution affecting the European Union and the member states and contribution to the peace and stability in cyberspace. This center has already started with first training on 88 to 12th of May and is aimed to cover three aspects of operation of expert training, cyber security, fight against cybercrime and the international cyber cooperation. Activities with the center shows Slovenian strong commitment to increase security, the rule of law and resilience, contributes to the exchange of information, good practices and create regional corporation network. The regional center is also aiming to introduce cyber curriculum in the universities of the region, through the cooperation of institutions through various countries. We are pleased that the cyber capacity center will

be also original partner of the ITU and the implementation of the newly announced project cyber tracks as we were witnessing yesterday at the signing ceremony on the declaration between ITU and cyber security center for Western Balkans. Thank you. >> Sara: Thank you. Thank you and we look forward to roll out this collaboration and now I would like to hand over to Mrs. H. >> Thank you, Sara, thank you very much, colleagues, it is my pleasure to take part in this session and give some explanation about it to the cyber security experience. The national -- the TR cert is located in the regulatory BTK. TR cert coordinates the cyber incidence response since 2013. TR certs also ensures the preventive measures against cyber threats and ensures cyber deterrence. Many cyber attacks can be detected by TR certs while still in infancy and are shared with low enforcement authorities and other related parties. TR cert is equipped with tools and applications based on machine learning and AI which are developed by the national resources. And these applications play a significant role in our efforts to provide national security. Cyber security oriented name is organized by TR cert regularly. The series of capture the flag events and participants may take part in this event as a team or as individuals. More than 30,000 contestants have participated in these competitions which have been organized four times since This competition aims to reach people who have talent and interest in cyber security to provide them with the opportunity to improve themselves and raise awareness in the field. After the competition, successful participants were given the chance to improve their hands on capabilities via cyber security laboratory which is established by TR cert. So far 350 participants were given practical cyber security level training. Additional trainings were available for new graduates for students and also for certs. And 7,000 participants to participate in trainings. In 2022 was hosted by BTK and TR cert last year. From 19 institutions many participants took part and in addition a final sector exercise was held last October. Finally, I would like to express our readiness. For cooperation as in the past with ITU and of course with our counterparts for supporting the relevant regional initiative for Europe, thank you very much.

>> Sara: Thank you very much. Thank you for concluding this initiative for round table on the notes of partnering and collaboration so thank you to all the panelists one more time for their participation and for the statement and we hope that this will also build some synergies and open the way for more collaboration on the topic. We also heard that childhood protection was very high on the agenda for stakeholders so thank you for sharing this message and with this I would like to

announce a coffee break which I think everyone will be very happy to hear about. So, yeah.

- >> Audience: (Applause).
- >> (Break).
- >> Sara: And the coffee break will last ten minutes. Thank you.
- >> (Break).
- >> We have caught up with the time so thank you for the panelists for sticking with time and even advancing a little bit So thank you very much for that. We come to the last roundtable and the PTC roundtable that we will present now is on the digital innovation ecosystems. This is familiar with you today because we had -- we started today with the panel three on innovation and then digital development so we will hear similar themes that we heard this morning. We will have slight differences of course. I would like to invite, you know, the panelists here. We have Dr. M., thank you for joining the head of capacity development of the university. I would ask Mrs. Mariella, ministry of economic development and tourism of Montenegro and Mr. Neils, secretary program director. Thank you. We have online, two other distinguished quests, Dr. Eileen that of post strategy development at the ministry of infrastructure and energy for Albania and finally, Sophia, head of the unit at the minister of digital governance in Greece. So, colleagues with the PTC roundtable on digital ecosystems we are referring to the fifth initiative on innovation, here we have the different clusters that were not specifically provide and showed in the agenda, but we have the themes. been protected both in the morning as well as we will be interesting them now with this session. We have the discussion on the digital innovation file. The assessment tool that has, you know, that has allowed the countries, the series of countries that have requested this type of support to have an understanding of digital innovation landscape. We will then also hear from actually the academia on the different sectors, we have someone who will present on the series of courses that we offer and that are important to foster innovation. without further ado, I would like to kindly give the floor to Dr. Irena, please, the floor is yours.
- >> Irena: Thank you for giving me the floor for the last intervention on my side and normally this is the last session for today. Our contribution is linked with original innovation profile and center. We mention in our contribution the fact that Albania has been one of the first countries where ITU prepared the IT centric innovation and this is done in 2016. Since that time, Albania has come a longer way in preparing and fostering digital transformation in this economy and

institutional administrative organizations that have its ongoing ambitions to implement the agenda. As it was mentioned in the very first session this morning, today, and during the openings in this session, ITU has been in close collaboration the other institutions in the region to prepare the digital places like Montenegro and also Macedonia and this is a good experience nowadays about these projects but we are looking to go further.

And our proposal consists in preparation of original digital innovation profile seeking the commonalities, strategies and possible areas for cooperation that will enable Western Balkans together in the digital space and in the framework and the base of the ITU initiative on digital innovation we have expressed our interests in this and in our digital innovations in our capital city based on the fact that our ministry of infrastructure is for general policies in all the planning allotment and other infrastructures, energy transferred telecommunication and we believe that ITU innovation center can benefit from the location. Which is connectivity and the fact that we have a vibrant and consistent and public sectors, academy and society who are actively engaged in promoting innovation in conditions. And since this is my last intervention, I take this opportunity to thank the director of telecommunication, the development, ITU team for managing this important event other organizations from Romania, for hosting this important event and all panelist, speakers, participants for sharing information, valuable experiences, for us. increase the cooperation in development of digital in the region and all your countries. Thank you.

- >> Audience: (Applause).
- >> Host: Thank you very much for first of all, the very numerous series of very positive contributions you have submitted. It was unfortunate not to have representation of Albania onsite but we look forward for further opportunities. Now similar to Albania on the ecosystems, the propositions also on the innovation center, we will now move on with Sophia which will also present her insights from Greece. Thank you.
- >> Greece: (Muted).
- >> Host: I think we cannot hear you.
- >> Greece: (No audio).
- >> Host: Maybe you are on mute? No?
- >> Greece: Um, does it work?
- >> Host: Yes, please, thank you.
- >> Greece: (No audio).
- >> Host: Now, we cannot. It's also five p.m. in Greece, huh? So it's a long day. Maybe if you would like, we could move with the next intervention. Again, we are eager to hear about Greece's intervention because there is a strong interest from

Greece to be part of the work of the ITU.

- >> Greece: Hello?
- >> Host: Yes, we can hear you. Can you hear us? Okay.

Colleagues, for the --

- >> Greece: Hello?
- >> Host: Yes, can you hear me? We can hear you but you cannot hear us. So, colleagues, for the second time, I would like now to give the floor to the program director representing the office of Latvia. Please, the floor is yours.
- >> Latvia: Is it on? Hello? Okay. Now we have sound as well. Wonderful. Dear colleagues, I'm very happy that you are strong enough to stay brave and smiley here. Yeah. Congratulations to you. Wonderful. I hope so that we will get Greece back inside because we are still full power so yeah, my story will be about our seventh season, we are --
- >> Greece: Hello, hello. Hello.
- >> Host: I would like to ask if we could write a message -->> Latvia: And we are cooperating very extensively in the northern Baltic region and now we are more than just the northern Baltic region and why the old school technology called 5G is still so important in our eyes? Because in reality, the 5G is a word for what we're using for a pretty long time. 7-8 years? But if you're looking on reality, then actually the real business is still not there. Not just in Europe, but also, for example, reading the latest review from South Korea, even in South Korea, the 5G network is there. But real business based on artificial intelligence with IRT is not working somehow and that's the reason why we still believe that we should maintain our ecosystem keeping key principles, work cross border, work cross-sectoral and cross level to really enable this wonderful technology and enable all those good things, what we are talking for years related to industry 40, related to smart cities, related to ports, to autonomous driving, et cetera, et cetera. So that is the reason why we see that ecosystem approach is so important and that's the reason why we feel that only this cooperation between all involved parties in very national and practical way can really get the real benefits out of this technology and also for upcoming technologies including 6G and further generations and we are happy to contribute to ITU handedly with our efforts related to this particular work. Thank you, friends. See you.
- >> Audience: (Applause).
- >> Host: Thank you very much and we look forward to beginning there this year. Colleagues, we have Greece back so -- >> Greece: Thank you for giving me this opportunity to attend the last panel of RDF for digital innovation as representative of the Greek government. Since this is the last panel for the

sake of time I will try to be very brief and present our contribution in relation to regional initiative 5 on assistance. Focusing on space. As head of the broadband unit in digital government in Greece I strongly believe that the two enablers for transformation are broadband and space. As far as space technology is concerned, Greece is among the new and member states that have taken strategic actions over the recent years in order to harness the benefits of space. In 1994, we signed the first MOU with the European space agency and we became the 16th member state. Presently in Greece there are several research institutes and centers that are involved in the space sector, the space community of technologies and applications called the cluster which was founded in 2012. It is a cluster of more than 30 members bringing together innovative companies, research institutes, citizens and users with experience in ISA and EU space projects and strong potential for competitive positioning in regional and global level. In March 2021, the center was established in Greece. The BA incubator center which was implemented by Kora Leah cluster. This is the largest incubator in Europe which aim to support businesses, which incubates basic technologies and applications. Additionally, we have the national observatory of Athens, which has a series of ground infrastructures and assets that are related to space. This is one of the most active participants in the EU and ISA programs that manages seven observatories in Greece, three of these are part of a quantum communication infrastructure of the European Union's initiative that concerted development of the infrastructure within the next ten years. Greece is very interested to explore the opportunities to discuss with the possibility of hosting an innovation center for space technologies in Greece that will help our country to axel rate digital transformation and in the field of space.

Relevant contribution has been submitted for your consideration. Thank you for your attention and congratulations to ITU, Romania for organizing this forum for Europe. Thank you.

- >> Audience: (Applause).
- >> Host: Thank you very much. Now we move to Mr. Lazarus, the floor is yours.
- >> Lazarus: Thank you, it is my pleasure to present the last project, program for innovation to support energy, efficiency in the industry. The program was initiated within the interministerial cooperation of the ministry of science and technology codevelopment, ministry of economic development and tourism and the ministry of capital investments. In order to ensure the necessary synergy of innovation industry of policy and the energy policy, with the priorities of smart

specialization, the goal of this program is to improve energy efficiency and boost the utilization of available resources of renewable energy on the part of the small and medium enterprises in manufacturing industry via introduction of innovative technologies.

Specific goals of the program are improving SMS in the manufacturing industry, by introducing digital solutions that contribute to improved industry management, improved energy management by SMS in manufacturing industry and strengthening the capacity of SMS in the manufacturing industry to manage energy efficiency in order in the use of renewable clean energy sources.

The ministry of economic development and tourism are allocated to one million euros for the program implementation while the amount of one million and five hundred thousand euros was approved to Montenegro from the instrument to the direct budget support package of the European Commission to Montenegro for overcoming the energy crisis. Thank you very much for your attention.

>> Audience: (Applause).

>> Host: Colleagues, I would like to pose here, try to recap what we've heard so far during this session and in the morning. So we heard in the morning the proposition from North Macedonia about the center with the component on cyber security. We just heard about the IT innovation center with the industrial development component that has been represented by Albania. have just heard described the program fundings on energy efficiency in the field of industrial -- in this case, with the industries and the SMEs, we heard Greece with their proposition and interest to have discussion with ITU on the possibility of the establishing of the ITU innovation center in Greece on the space component. We have crosscutting themes that are present in different countries in the Europe region that are realizing with the different manners. But we can see here that there is this series of possible matchmaking that on one hand we have the innovation centers, the interest on establishing the innovation standards, on the other hand we have the interest on the work of innovation in the industry. And so, I think this is the right direction that, you know, the new -- with the new cycle of the management for the 2023-25, the development sector should focus on, the stronger component of the innovation and that's why the multistakeholder and the partnership that the doctor proposes is the right direction. I come with our last speaker, we've heard from the member states. As you know with the WTC we have established the resolution on the changes that we move from the center of excellencies to the rearrangement with the academia training centers so we will now hear from the doctor on the

trainings and the insights that they bring on innovation. The floor is yours, thank you.

>> Thank you, thank you. Hello, and thank you for giving me the last words on this exciting day. Very much appreciated. My talk is going to be a little bit different from the other ones because we obviously have not done any exciting innovation ourselves. So it's a little bit more reflective and analytic. We all know that digital innovation systems aim to enhance quality of life into foster economic development and aim to create value. And if we take a step back the question is value to whom? There's many actors in the innovation systems. all have different goals, different roles, different skills and with all the impacts that we do, we actually also achieve unintended outcomes. And it's important for us to also realize that this is a consequence of the digital innovations that we undertake. So we know that technological innovations roll faster than skilled development and technological innovations, the benefits thereof often go to a small more elite group of people and the larger population may not always directly benefit from these innovations. They might actually -- we might actually unintendedly create for vulnerable groups as well.

We need to be mindful of that societal impact that we Not only the positives but also the less intended consequences. So relating to these innovations it might be essential that as partners and members of that ecosystem to be aware that if we build on the digital skills and leverage on the digital skills of the partners in the system we might be actually able to advance more positively and as governments, it might be very essential also to understand and national local governments, what it takes for these projects to be successful, who are the actors in the ecosystem in your project? Not only the known ones but also the less obvious ones. And how can we take those parties along in our effort? Now as university, we would be happy to talk to you about that, to research particular settings and to build on existing research in helping you implement and evaluate so we're very, very happy to be a partner in ITU and we look forward to working with many of you. Thank

- >> Audience: (Applause).
- >> Host: Thank you, doctor. Colleagues, we really come to the end of the last roundtable of the innovation and ecosystems so a big round of applause to our panelists who have been with us and provide insights both online and on the stage. So thank you very much.
- >> Audience: (Applause).
- >> Host: Colleagues, kindly have a seat. We are now moving with the final roundtable. So we will have technical moderation

onsite that will kindly project on the screen the original initiatives for Europe with the rolling implementation plan for 2023-24. These documents has been in the making just now. We have worked very hard to provide you already with a very solid structure of the series of the contributions that we have received more than one hundred. We tried to bring them altogether based on the different original initiatives. We have created a match making. So the clustering of the sub focus areas of the original initiatives and we are now going to be able to present these to you. So with the head of the IT office for Europe.

>> Audience: (Applause).

>> Hello, colleagues, it is a great feeling I think by everyone that we are riding to this point as we want to see something on the screen and we want to see the results of our work. I think this is evolution. We have heard as already mentioned more than one hundred twenty interventions. It's amazing that it is possible during the two one and a half day that this happened. Make this happen but of course our objective is not to take a look how we can translate all these what you have protected into concrete actions.

This is to look at what you are doing and what you are expected to do and also building upon the discussions of the three panels. Which we had at the beginning and during the high level messaging from many ministers but also heads of the authorities, agencies and the chairs of the authorities. Of the regulatory associations, platforms, original associations. one more time, thank you very much for all contributions, I hope that my colleagues will be at least able to display now the document which as I mentioned, requires still the review so bear with us the document will be published this night. And we'll be keeping of course the document as we are always doing for any corrective comments and suggestions for the reflections of course, please note that these document is a living document. So I'm talk more about the rolling implementation plan rather than the outcome. The outcome will happen, all of us, we are here, so we are confident that what we heard and what has been captured is the facts and these has -- we tried to capture also in the outcome document. So I'm asking my colleagues if, and they are nodding but not in the right direction. Some are doing -- but -- our region it means still yes, in other region, no. So let me describe the document while we are waiting for the displaying of this document. We have the outcome document, outcome reports. As I mentioned, documenting everything what we have been doing, very proud of the three panels, high level session, and opening ceremony, we are very much proud also about the I think my colleagues have succeeded. Now you know we are

not talking about my dreams but something that exists already. So of course we will not be going through the 37 pages. will be your tasks during this night. Because tomorrow objective is to have this document presented to the city. So as I mentioned, the first part is more descriptive. So we can scroll down the document. I will request my colleagues to adjust that scrolling. That we can -- who you, this is overwhelming. And then we are going to the second part of the document which is rolling implementation plan. And the rolling implementation plan of course captures our commitments and the presentations that you have done which created the clouds of the partners, allowing us to take a look at which of the organizations are interested in working together on particular So you learn to read it during the presentation about the clouds of the work and the clouds means that we have now the communities of those countries and the stakeholders willing to engage in the concrete activities. And we have, through doing some of this, we are trying to also take a look at what immediately after the RBF we can continue implementing and what we can I also support with our capacities over the ITU but also which activities are required partnership building and based on those expressions of the willingness to work I am on specific topics so please take a look at those areas where you are presenting. In case anything has to be added please let us know and that we can incorporate this in the workflow and that also the discussions can happen around those areas where direct assistance has to be provided and to the countries. Of course, the 2023-24 rolling implementation plan includes and is aligned with the five original priorities of our region. This is what I have together designed in the process of the WTC but we're also, we are confident that we can make the difference as the ITU but also can make a difference with the difference partners. Talking about the partners, the last section of the implementation plan also provides EU and an overview of some U.N. activities during this session, during this forum, we tried to give you best possible understanding of how important the collaboration with the United Nations is for the ITU in order to respect the mandates and respect also the work processes at the country level and the regional level and we are very much grateful and I would like to recognize the deputy executive secretary that he took the two days to be us today and be the advocate of what we can do and accelerate implementing of actions on the digital development together. We as the United Nations composed of the 32 countries respecting our mandates, avoiding any duplications and creating the partnerships so this is the objective of this activity. So, colleagues, of course, we would like to also invite you to encourage others. We know

that we reached out to the 46 countries. You can imagine how much time it took. I think this was worth doing. countries also see potential in this but also a lot of encouragement at the European level is necessary in order to maybe engage those where you are working with others on potentially a similar activity or aligned with what it is we are planning to do here. So we'd like to of course, use this opportunity to make the call for engagement, also asking you for help and doing this together. So, of course, we are very much happy also to hand it just tomorrow the project team on the ITUD strategy issues will be taking place and the chairman was very much engaged from the beginning of -- chairperson was very much engaged since the beginning of the organization and design of this forum so also we are looking forward to continue this journey with the colleagues and using on a regular basis PT group in order to update you on the concrete results provide the APIs and also engage the others. This is very important for us that this more implementation activities are aligned also with the particular region and here the CPT comes very well as the fit for purpose to provide the support of of course from the political coordination point of view to make sure we can scale up, we can engage even more and we can find also the appropriate avenues for funding a lot of those activities which we have in So one item of course in the report which you will see and there are a few highlights on our announcement as you heard, during this RDF we have also launched, kicked off the immediate rollout of the two projects. So you heard from us about the universal meaningful connectivity. You heard about the head of our cyber tracks. Which is more dedicated to the southeastern Europe and Western Balkans plus the Ukraine, Georgia, Moldova who are looking forward to making this happen and other projects are going to come so please be attentive not only on the terms of the building the new expectations and implementation programs but also supporting the effective implementation of this program because your feedback and engagement once we are implementing I think is very, very much of importance. So colleagues with this, I would like to conclude this session. I think that all of us, we had amazing journey. It is also great feeling that all of our efforts are coming with tangible results and that we have really good foundation for advancing digital development at the European level but also beyond and this was very much reasonable during this program which we put together to just give you the feeling that there's a lot to do as Europe for Europe but also Europe is very active in supporting other regions. And this is -- this makes us very, very strong. colleagues I think I succeeded to finish my intervention once colleagues succeeded to come to the end of the document.

So it was the fastest review of the 37 pages. With silence which is also the language and accepting everything what we have seen. Okay, this is the job. You will be patiently reading this document in the evening and we are looking forward to the next steps. So thank you very much. And thank you very much for your engagement and to Europe office remains at your disposal to support all the actions. As I will not be -- I will be speaking later I wanted to thank all my colleagues from the Europe office team. Whom you had the opportunity, while doing not only this report but more important, programming of some activities. Maybe to meet, learn, better. Remote communication is good but onsite and physical touch is really much better. I hope that you had the opportunity to meet Sara, Valentina, but also supported by some of your partners to connect. So thank you very much for this. And of course, the other words I will still come at the closing. So with these I wanted to thank you very much. And handing over our colleagues engaged in the closing ceremony so I would like to invite on the stage and the chair of the RDF and the BTD director. So -- and saying so, I would like to invite BTD director Hearst to take the floor, thank you.

>> Audience: (Applause).

>> Director: Good afternoon. I have a problem with the mic Okay, good. So they always say even the good things come to an end. I think we have had a great time here. And I am grateful to each one of you. For first of all taking the time to be with us at this time and to thank the region as a whole, those present, those online and those absent and offline for their great effort. So excellencies, ladies and gentlemen, we've arrived at the end of the regional development forum for There is no doubt that this forum has been a great Europe. demonstration of a solid and enduring commitment of many stakeholders towards digital development in Europe and beyond. The numbers speak for themselves. Over 200 participants in total. Nearly 100 participants onsite. Acknowledge leaders of the ecosystem including ministers, regulatory authorities international, and regional organizations in attendance. Over 100 contributions providing solid foundation for their rolling implementation plan 2023-24 for Europe. Perhaps most significantly, we've embedded the partner to connect match making into the work on the implementation on the initiatives for the first time ever. I would like to thank all the stakeholders for their proactive engagement and their trust placed on ComITU on the development issues as you know our fourth priority areas for the next four years is cooperation.

I would also like to thank our chair, his excellency, secretary of state, minister of research innovation.

And digitalization of Romania for his support and effective leadership in conducting this regional development forum. I invite him to join me now, please, on behalf of ITU and I would like to wait a little bit until he comes. I would like to present him a token of appreciation from the ITU. I think you can come here.

- >> Audience: (Applause).
- >> Director: This forum has been televised. I would like to express my gratitude and appreciation to CPT and I would like to present a certificate to Miss Christiana, of CPT and chair of the project team for development issues. Recognizing your hard work resulting in exemplary cooperation at the regional and the global level. I would like to invite her and Inga to now join me on this stage.
- >> Audience: (Applause).
- >> Director: And I think, I don't want the bell to ring so ladies and gentlemen, the participants of this forum have just endorsed the rolling implementation plan 2023-24 and I'm pleased to protect the result of our hard work tomorrow morning before I fly back to Geneva, our implementation are now embedded in the policy discussions and the political ambitions of Europe.

In the telecommunication and information society today, the United Nations Secretary-General called upon all stakeholders to accelerate the implementation of the global connectivity for all by 2030 while ensuring equitable and sustainable future for everyone. I could not agree more. reiterate it is a call to those who have yet to engage to join us on this journey toward the strengthening and scaling up the impact of digital and sustainable development. Connectivity and technology is not meant to create gaps. It is meant to bridge We are committed to bridging all divides of whatever kind connectivity, affordability, age-related, gender related, skills related, innovation related, let us work towards human centered detailed transformation for all where no one is left behind. call it a masking technology in showing a human face. closing, I want to so many of you at the telecommunication advisory group meeting which is scheduled to take place from 19-21 June in Geneva. My last comment is reserved for the team. Led by our great abled master.

- >> Audience: (Applause).
- >> Director: We call him the rolling ambassador. Thank you very much. Our colleagues are here and one of them just left today but you must owe the membership a great deal. I wanted to thank our great host. I think their motto is the visitor is king. Because we're treat like king. And I want to say (in dialect). And to you all, we are grateful for the outcomes of this great meeting and we look forward for you to share your great

experiences with the other regions so that together, we can move forward. Thank you very much.

- >> Audience: (Applause).
- >> So I must agree, it was a great meeting and I think we all enjoyed these two days, right?
- >> AUDIENCE: (Applause).
- >> Thank you. So excellencies, distinguished colleagues, ladies and gentlemen, and I can add after last night dear friends. For the last two days, Romania has been honored to host and organize ITU regional development forum. It was our ambition to host this important event to discuss the regional initiatives for Europe in the 2023. Here, in this beautiful city that I hope you got the chance to visit.

It is here that in the year 1771, the first German language newspaper in central and southeastern Europe was printed. This is very, very nice piece of history that we can all share together and maybe later you can visit more parts of the city. It was also the site of the first public library and the first film screening and currently the city has three states theaters in three different languages. We have one of the most important industrial commercial financial city in the region admired for its artistic excellence in music, literature, paintings, culture and architecture. As well as in technical and scientific innovations and of course starting now, for ITU events.

- >> Audience: (Applause).
- >> We have come to the end of this wonderful event and thanks to ITU and all its officials. Chief among them his excellency and of course I would like to applaud him. You can join me. The director of development of course many thanks goes to him. He -- he's -- he didn't leave. I saw you there a minute ago. Thank you very much for all your hard work. It was -- I think you are the most involved person in this event and this management and thank you and of course thanks goes to your entire team. And I also wish to extend my heartfelt thanks to all those who contribute to our discussions and to you all for granting us the honor of hosting this RDF. I believe we have achieved a great result in our discussions that we have held over these two days. With this allow me to come to a close, thank you, and see you soon.
- >> Audience: (Applause).
- >> This was an impactful conversation but somebody was telling me never take the floor after the event is closed excellency you closed the event. It confirms that I should not speak any longer but we have a few surprises like post event surprises and of course we have two of them.

One more known because you read somewhere about this. Yes. I know that he is still there. I made mistake and disclosed the big secret of the host. It was forgiven in the evening. Today we decided to have a much more open approach and I would like to thank Israel for hosting the post social event. Which will just start in a second. But of course before we are going there, we have prepared for you a small surprise, so now I would like to invite you to put your mobile phones down. You will not be voting, you will not be engaging with other things than the screen. And now I would like to invite my colleagues to present a video. Maybe, let's wait, let's stop -- so please pay from the beginning. And there is no sound. Please play one more time.

>> (Music).

- >> Great, ladies and gentlemen, this brings us to the end of this closure of this event. So formally, we are closing the event one more time, thanks a lot to all services involved in the making this happen. Our videographers, operators and the captions and also the remote participants. We should not forget that equally we had more than 100 remote participants with us constantly and trying to make sure that we are getting more and more content. So, colleagues, we would like to invite you now to also be focused on the stage and I would like -- have the pleasure to invite our colleague from Israel, director and also our two generation connect envoys to join us on the stage and say a few words. I would like to first invite them to say a few words and the ability director and the two generation connect colleagues who as this event is about fostering intergenerational dialogue we thought it would be appropriate to involve our youth. Thank you very much.
- >> Thank you, your excellencies, doctor, let me be very brief. I'm not going to talk about the intergeneration challenges. There are quite a few. I have been going through it with my mother and my son. My son is the old school one who doesn't like the digital era and my mother was anxious and eager to use all digital means and, you know, when Skype was invented she wanted to talk to our family all over the world. My family is all over Argentina, France, Italy and for her, talking by Skype was -- people was the most amazing, amazing feeling and experience. So between these two generations, I think that I am in the middle. Kind of Middle Ages. So I want -- we -- spoke a lot today. And I have been speaking a lot in the last couple of days. So enjoy the evening and thank you very much for being such a great community and I really admire all of you my dear colleagues. Thank you very much.
- >> Audience: (Applause).
- >> We invite you to stay on the stage. Maybe yes, thank you,

and you can take a seat. I would like to invite director to say a few words and to join us, I would like to invite to the envoys to be ready with us right on the stage. Thank you.

>> So I have the honor of addressing you once more. But just to recognize the future. The future is in the hands of the youth and to thank them for their active participation and I know that they always go beyond the four corners of this room. influence other youth and we know that the youth are very active online and to observe their borders, work within the borders. You know, doughnut, it is a circle, when you break it, it is no longer a doughnut. Experiment, keep out of troubles. And I think there were great commitments in making sure that the net is secure. And that cyber security is there to make your life easy and important to you so I want to thank you for all you are doing and our doors are open and we look forward for your continued active participation and encourage others as well. Those still in school and those that went to school to seek internships in ITU and to look forward to being the next generation in the union, thank you very much.

- >> Audience: (Applause).
- >> Thank you very much, director and now we would like to hear from the -- our youth. We spent, we've asked today to engage with everyone, you provided the opening remarks and now is the time to equip us with the message of the youth while we will be traveling that we have something to do and to think about this, so, please, the floor is yours, challenge us.
- >> Audience: (Applause).
- >> So we promise we will be short and brief. So even if we know that a lot of thank yous have been said we would again like to say thanks to the host as well as as the ITU Europe office as well as the presence of the regulatory bodies and all the participants here and of course Israel for hosting this intergenerational dialogue which is a great opportunity to actually bring us all together and change about youth inclusion and what we're actually doing. But I'll give now the floor to Andrea.

>> Andrea: Thank you. As we have previously said, this forum is for our future. For our common future. For the future of this region. As we mentioned in our speeches yesterday, our future can and will be bright if we focus on the things that really matter and that will continue to matter into the future. It's totally understandable to think that just because we lack a few decades of experience we might not contribute as much to the processes. That's completely understandable. But I'm just here to reiterate the fact that youth will be vital in whatever it is that we're trying to build into the future. And it's great that ITU is actively recognizing that. It's absolutely great that it

has involved us and we appreciate that. But I would rather give the floor to Athena to give us a few reflections on that. >> Athena: So ITU has created generation connect which we mentioned previously and the economic development that has four regional groups. For this, we were presenting generation connect Europe group and its youth envoys. Since its fairly recent creation, generation connect Europe has drafted the declaration for the regional priorities. Also contributed to several events. Last year we submitted a call for action call of my digital future and I'm actually very grateful for all the efforts the office has made because this has contributed to making generation connect Europe one of the most active groups and I need to reiterate just how important these efforts have been. This is a very great first step. To include youth. it's definitely not the level -- to the level of our potential. And on this note I will give this to Andrea.

>> The full potential is not an event or place in time that we can get to. It is a process. And I would just encourage us to consider youth involvement more like a process, like an experiment to iterate, to learn from it, to experiment again, and to iterate yet again. The very first step to the next iteration of youth involvement into ITU, I believe, is the recognition that youth is not only in addition to the core activities of ITU, but rather, an essential stakeholder in this multistakeholder process and that's why we are excited to be here, that's why we are excited to have been here and that's why we are excited to open this process of communicating with you and opening this conversation about what to do about the processes of involving youth from now on and with that being said, we thank you so very much for being here and hope you enjoy. Thank you.

>> Thank you very much for this insightful inspiration, colleagues who have heard now it's in front of us had the opportunity to interact between the generation and within the generation. So I have good news, thanks to courtesy of Israel, we have also have a small festival of the intergenerational exchanges. Which is taking place outside and is accompanied by the drinks, of course, symbolic nonalcoholic and others. What that means others, you will discover so please enjoy and let's celebrate the conclusion of this original development forum. Let's really take away from here this what we just heard as the reflection on the engagement of the youth but also let's continue our journey towards each development for Europe and beyond so thank you very much and have a safe trip home. Thank you.

- >> Audience: (Applause). (Speaking off mic).
- >> Christiana announced she locked the door and now we can start

in 12 hours meeting of the CPT but with this we declare this introductory part of the social event as a closed and we please proceed to outside. You can leave your belonging here, nobody will be enter and you can enjoy the drinks and I've heard amazing cheesecake and we see outside. Thank you. >> Audience: (Applause).