ITU Regional Development Forum for Europe (RDF-EUR)

Information and Communication Technologies for attaining Sustainable Development Goals

organized by the International Telecommunication Union with the support of the
National Authority for Management and Regulation in Communications (ANCOM) of Romania and
cooperation with the European Conference of Postal and Telecommunication Administrations (CEPT)

22-23 May 2023
Timisoara, Romania

Remote participation at http://itu.int/go/RDF_EUR_23
(Meeting held back-to-back with Com-ITU of CEPT – 24-26 May 2023)

Please note that submitted information will be presented during the RDF-EUR P2C Roundtables and
it will also be reflected on the pledging platform of the Partner 2 Connect Digital Coalition.

CONTRIBUTION FORM

ORGANIZATION: United Nations Office for Project Services (UNOPS) Serbia; International Telecommunication Union (ITU) Office for Europe.

FOCAL POINT: Mr. Dragan Mladenovic, Senior Officer for Good Governance, UNOPS Serbia (draganm@unops.org); Ms. Ana Nedeljkovic Belja, PRO Programme Manager, UNOPS Serbia (anan@unops.org); Sarah Delporte, Project office, ITU Europe Office (sarah.delporte@itu.int)

TITLE: ITU-UNOPS Smart Cities Initiative in Serbia

DESCRIPTION OF ACTION: [Provide a brief description up to 500 words]

ITU and UNOPS are joining forces to collaborate on deploying smart sustainable cities in Serbia to promote the digitalization of public administration, service delivery, and society as a whole through citizen-centric governance. The initiative will aim to leverage both agencies' expertise. In particular, UNOPS will introduce Good Governance in LSGs, project management, public infrastructure projects, and public procurement. ITU will leverage its expertise in the development and implementation of ITU standards and set of indicators, including the "United for Sustainable Smart Cities" (U4SSC) KPIs. The U4SSC platform is coordinated by ITU, UNECE, and UN-Habitat and is supported by 14 UN Bodies. The 91 U4SSC KPIs support cities in evaluating the role and contribution of ICTs and digital technologies in enabling smart sustainable cities and provide cities with the tools for self-assessment. Over 150 cities globally are already implementing such KPIs.

The smart city project will provide hands-on, in-the-field support to selected cities in Serbia, organize and conduct all related processes (including a Smart City Action Plan), and provide technical assistance to cities to develop and implement public policies and normative framework, understand and apply change management in practice, develop and implement Smart City performance measurement, monitoring, evaluation, and upscaling using standards and aforementioned KPIs. Overall, it will aim at giving the necessary capacity building and tools for self-assessment and sustainability of targeted smart cities.

UNOPS Serbia and ITU Europe Office are willing to collaborate with stakeholders and the donor community on such a project.

COUNTRIES in FOCUS: [Name countries to be impacted by this action]

Serbia

YEARS of IMPLEMENTATION: [Tick the relevant boxes or delete the irrelevant items]

⊠ 2023

⊠ 2024

⊠ 2025

RELEVANT ITU REGIONAL INITIATIVE: [Tick the relevant boxes or delete the irrelevant items]

☐ EUR1: Digital infrastructure development

⊠ EUR2: Digital transformation for resilience

☐ EUR3: Digital inclusion and skills development

☐ EUR4: Trust and confidence in the use of telecommunications/ICTs

⊠ EUR5: Digital innovation ecosystems

Please find more information on the ITU Regional Initiatives 2023-2025, as defined by WTDC-22, here.

RELATED ITU-D PRIORITIES AS DEFINED BY THE ITU WORLD TELECOMMUNICATION DEVELOPMENT CONFERENCE 2022

☐ Affordable connectivity

☐ **Digital Transformation**

☐ **Enabling policy and regulatory environment**

☐ Resource mobilization and international cooperation

☐ Inclusive and secure telecommunications/ICTs for sustainable development

Please find more information on the ITU-D Priorities, as defined by WTDC-22, here.

RELATED ITU PRIORITIES AS DEFINED BY ITU PLENIPOTENTIARY CONFERENCE 2022

☐ Spectrum use for space and terrestrial services

☐ International telecommunication numbering resources

☐ Inclusive and secure telecommunication/ICT infrastructure and services

☐ **Digital applications**

☐ **Enabling environment**

Please find more information on the ITU Priorities, as defined by PP-22, here

RELATED WSIS ACTION LINE: [Tick the relevant boxes or delete the irrelevant items]

☐ C1: The role of governments and all stakeholders in the promotion of ICTs for development

☒ C2: Information and communication infrastructure

☐ C3: Access to information and knowledge

☒ C4: Capacity building

☐ C5: Building confidence and security in the use of ICTs

☒ C6: Enabling environment

☒ C7: ICT applications

☐ C8: Cultural diversity and identity, linguistic diversity and local content

☐ C9: Media

☐ C10: Ethical dimensions the Information Society

☐ C11: International and regional cooperation

RELATED SDG: [Tick the relevant boxes or delete the irrelevant items]

☐ SDG 1: No Poverty

☐ SDG 2: Zero Hunger

☐ SDG 3: Good Health and Well- being

☐ SDG 4: Quality Education

☐ SDG 5: Gender Equality

☐ SDG 6: Clean Water and Sanitation

☐ SDG 7: Affordable and Clean Energy

☐ SDG 8: Decent Work and Economic Growth

☒ SDG 9: Industry, Innovation and Infrastructure

☐ SDG 10: Reduced Inequalities

☒ SDG 11: Sustainable Cities and Communities

☐ SDG 12: Responsible Consumption and Production

☐ SDG 13: Climate Action

☐ SDG 14: Life Below Water

☐ SDG 15: Life on Land

☒ SDG 16: Peace, Justice and Strong Institutions

☒ SDG 17: Partnerships for the SDGs