

## ITU Regional Development Forum for Europe (RDF-EUR)

### *Information and Communication Technologies for attaining Sustainable Development Goals*

organized by the International Telecommunication Union with the support of the National Authority for Management and Regulation in Communications (ANCOM) of Romania and cooperation with the European Conference of Postal and Telecommunication Administrations (CEPT)

**22-23 May 2023**  
**Timisoara, Romania**

Remote participation at [http://itu.int/go/RDF\\_EUR\\_23](http://itu.int/go/RDF_EUR_23)  
(Meeting held back-to-back with Com-ITU of CEPT - 24-26 May 2023)

Please note that submitted information will be presented during the RDF-EUR P2C Roundtables and it will also be reflected on the pledging platform of the Partner 2 Connect Digital Coalition.

## CONTRIBUTION FORM

**ORGANIZATION:** Ministry of Digital Affairs, Republic of Poland & Ministry of Industry and Trade of Czech Republic

**FOCAL POINT:** Bartoszewski Rafał, Chief Expert in International Telecommunication Policy Unit, Ministry of Digital Affairs of the Rep. of Poland, rafal.bartoszewski@mc.gov.pl

**TITLE:** A human-centric approach to digital transformation

**DESCRIPTION OF ACTION:** [Provide a brief description up to 500 words]

As societies and economies increasingly embrace digitalization, it is crucial to place humans at the heart of all aspects of digital development, including design processes and measures. In this context, a special initiative on human-centric digital transformation is proposed with the aim of enhancing understanding of human by design digital features.

The initiative entails a series of workshops/webinars involving interested countries, with the objective of identifying concrete examples of human-centric digital transformation across Europe. Additionally, these workshops will explore challenges and emerging trends in the field. The insights gained from these workshops will form the basis of a Compendium of good practices and recommendations, intended to assist countries that have yet to prioritize this area, recognizing its significance for human development as well as the input to the works of relevant ITU Study Groups focusing on digital transformation.

Proposed series of the workshops should particularly focus on digitalization of services, such as:

- Digitalization of government services,
- Digitalization of education services,
- Digitalization of health services.

Being the action under the ITU Regional Initiative for Europe, this initiative seeks engagement of all European countries, while should remain open to other stakeholders beyond Europe.



**COUNTRIES in FOCUS:** [Name countries to be impacted by this action]

Countries of the Europe Region.

**YEARS of IMPLEMENTATION:** [Tick the relevant boxes or delete the irrelevant items]

2023

2024

2025

**RELEVANT ITU REGIONAL INITIATIVE:** [Tick the relevant boxes or delete the irrelevant items]

EUR1: Digital infrastructure development

EUR2: Digital transformation for resilience

EUR3: Digital inclusion and skills development

EUR4: Trust and confidence in the use of telecommunications/ICTs

EUR5: Digital innovation ecosystems

Please find more information on the ITU Regional Initiatives 2023-2025, as defined by WTDC-22, [here](#).

#### RELATED ITU-D PRIORITIES AS DEFINED BY THE ITU WORLD TELECOMMUNICATION DEVELOPMENT CONFERENCE 2022

Affordable connectivity

**Digital Transformation**

**Enabling policy and regulatory environment**

Resource mobilization and international cooperation

**Inclusive and secure telecommunications/ICTs for sustainable development**

Please find more information on the ITU-D Priorities, as defined by WTDC-22, [here](#).

#### RELATED ITU PRIORITIES AS DEFINED BY ITU PLENIPOTENTIARY CONFERENCE 2022

Spectrum use for space and terrestrial services

International telecommunication numbering resources

**Inclusive and secure telecommunication/ICT infrastructure and services**

**Digital applications**

**Enabling environment**



Please find more information on the ITU Priorities, as defined by PP-22, [here](#)

**RELATED WSIS ACTION LINE:** [Tick the relevant boxes or delete the irrelevant items]

- C1: The role of governments and all stakeholders in the promotion of ICTs for development
- C2: Information and communication infrastructure
- C3: Access to information and knowledge
- C4: Capacity building
- C5: Building confidence and security in the use of ICTs
- C6: Enabling environment
- C7: ICT applications
- C8: Cultural diversity and identity, linguistic diversity and local content
- C9: Media
- C10: Ethical dimensions the Information Society
- C11: International and regional cooperation

**RELATED SDG:** [Tick the relevant boxes or delete the irrelevant items]

- |  |  |
|--|--|
| <input type="checkbox"/> SDG 1: No Poverty   | <input checked="" type="checkbox"/> SDG 10: Reduced Inequalities                   |
| <input type="checkbox"/> SDG 2: Zero Hunger  | <input type="checkbox"/> SDG 11: Sustainable Cities and Communities                |
| <input type="checkbox"/> SDG 3: Good Health and Well- being                        | <input type="checkbox"/> SDG 12: Responsible Consumption and Production            |
| <input type="checkbox"/> SDG 4: Quality Education                                  | <input type="checkbox"/> SDG 13: Climate Action                                    |
| <input checked="" type="checkbox"/> SDG 5: Gender Equality                         | <input type="checkbox"/> SDG 14: Life Below Water                                  |
| <input type="checkbox"/> SDG 6: Clean Water and Sanitation                         | <input type="checkbox"/> SDG 15: Life on Land                                      |
| <input type="checkbox"/> SDG 7: Affordable and Clean Energy                        | <input checked="" type="checkbox"/> SDG 16: Peace, Justice and Strong Institutions |
| <input type="checkbox"/> SDG 8: Decent Work and Economic Growth                    | <input checked="" type="checkbox"/> SDG 17: Partnerships for the SDGs              |
| <input checked="" type="checkbox"/> SDG 9: Industry, Innovation and Infrastructure |  |

