# State of Cybersecurity in Europe ITU Actions at the Regional Level

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Head of the ITU Office for Europe
International Telecommunication Union

Session 10: Cooperation in the region and beyond ITU Regional Cybersecurity Forum for Europe and CIS, 27-28 February 2020, Sofia, Bulgaria
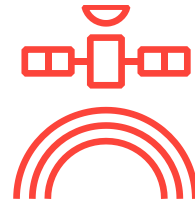

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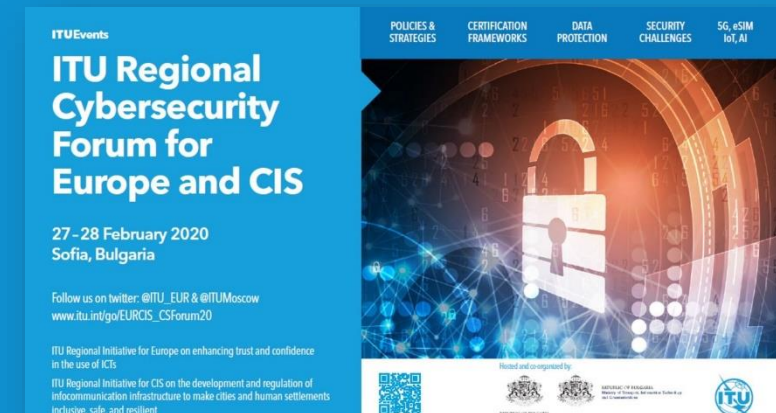
ITU is the United Nations **specialized agency for information and communication technologies** (ICTs)
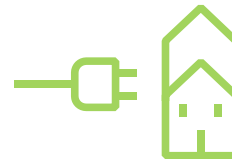

'Committed to Connecting the World'

3
Sectors

ITU Radiocommunication
Coordinating radio-frequency spectrum and **assigning** orbital slots for satellites

ITU Standardization
Establishing global standards

ITU Development
Bridging the digital divide

193 Member States | +700 Private Sector Organisations | +150 Academia Members

ITU Offices

MOSCOW

GENEVA
Global Headquarters

BRIDGETOWN

BANGKOK

YAKARTA

DAKAR

CAIRO

TEGUCIGALPA

ADDIS ABABA

YAOUNDE

SANTIAGO

BRASILIA

HARARE
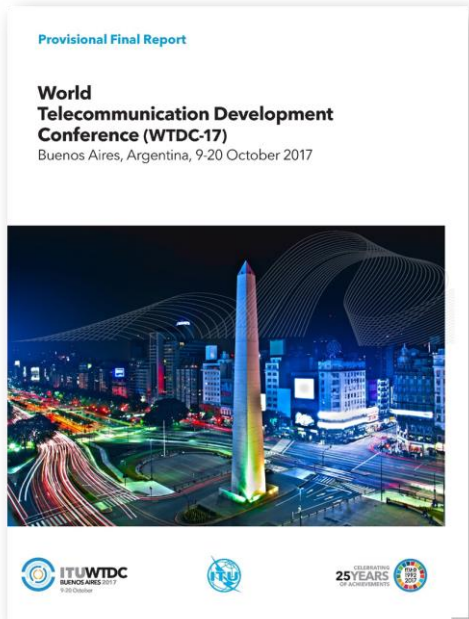
5 regional offices

8 area offices

ITU Office for Europe   EURregion@itu.int

46 Countries : Albania, Andorra, Austria, Belgium, Bosnia and Herzegovina, **Bulgaria**, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Georgia, Germany, Greece, Hungary, Iceland, Ireland, Israel, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, North Macedonia, Moldova, Monaco, Montenegro, Netherlands, Norway, Poland, Portugal, Romania, San Marino, Serbia, Slovak Republic, Slovenia, Spain, Sweden, Switzerland, Turkey, Vatican, Ukraine, United Kingdom

Facilitate engagement of Member countries in ITU activities to connect the world, leaving no-one behind through participation in standards development, involvement in radiocom global resource allocations and ICT development support

#ICT4SDG

REGIONAL INITIATIVES FOR EUROPE 2018-2021

Provisional Final Report

World Telecommunication Development Conference (WTDC-17)
Buenos Aires, Argentina, 9-20 October 2017

EUR1: Broadband infrastructure, broadcasting and spectrum management

EUR2: A citizen-centric approach to building services for national administrations

EUR3: Accessibility, affordability and skills development for all to ensure digital inclusion and sustainable development

EUR4: Enhancing trust and confidence in the use of information and communication technologies

EUR5: ICT-centric innovation ecosystems

REGIONAL INITIATIVES on CYBERSECURITY FOR EUROPE 2018-2021
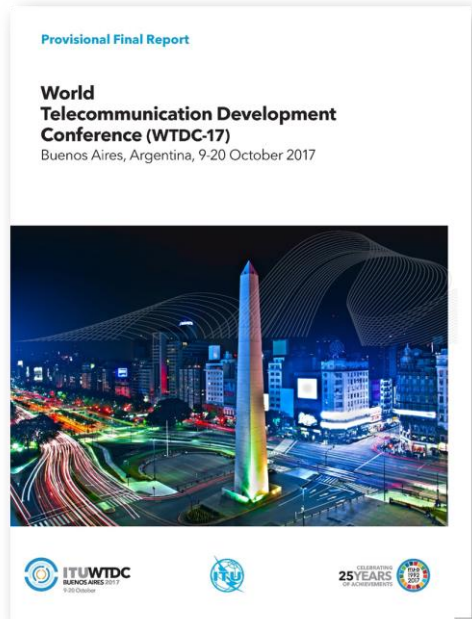
EUR4: Enhancing trust and confidence in the use of information and communication technologies

Cybersecurity - Global Policy

Sustainable Development Goals – SDGs 1, 4, 5, 7, 8, 9, 11, 16, 17

SDG 9: Build resilient infrastructure, promote inclusive and sustainable industrialization and foster innovation.

Target 9.1: Develop quality, reliable, sustainable and resilient infrastructure, including regional and trans-border infrastructure, to support economic development and human well-being, with a focus on affordable and equitable access for all.

WSIS Action Line C5 : Building confidence and security in the use of ICTs

Global Cybersecurity Agenda - GCA

A multi-stakeholder platform to address cybersecurity challenges from 5 perspectives : Legal, Technical, Organisational, Capacity Building, Cooperation
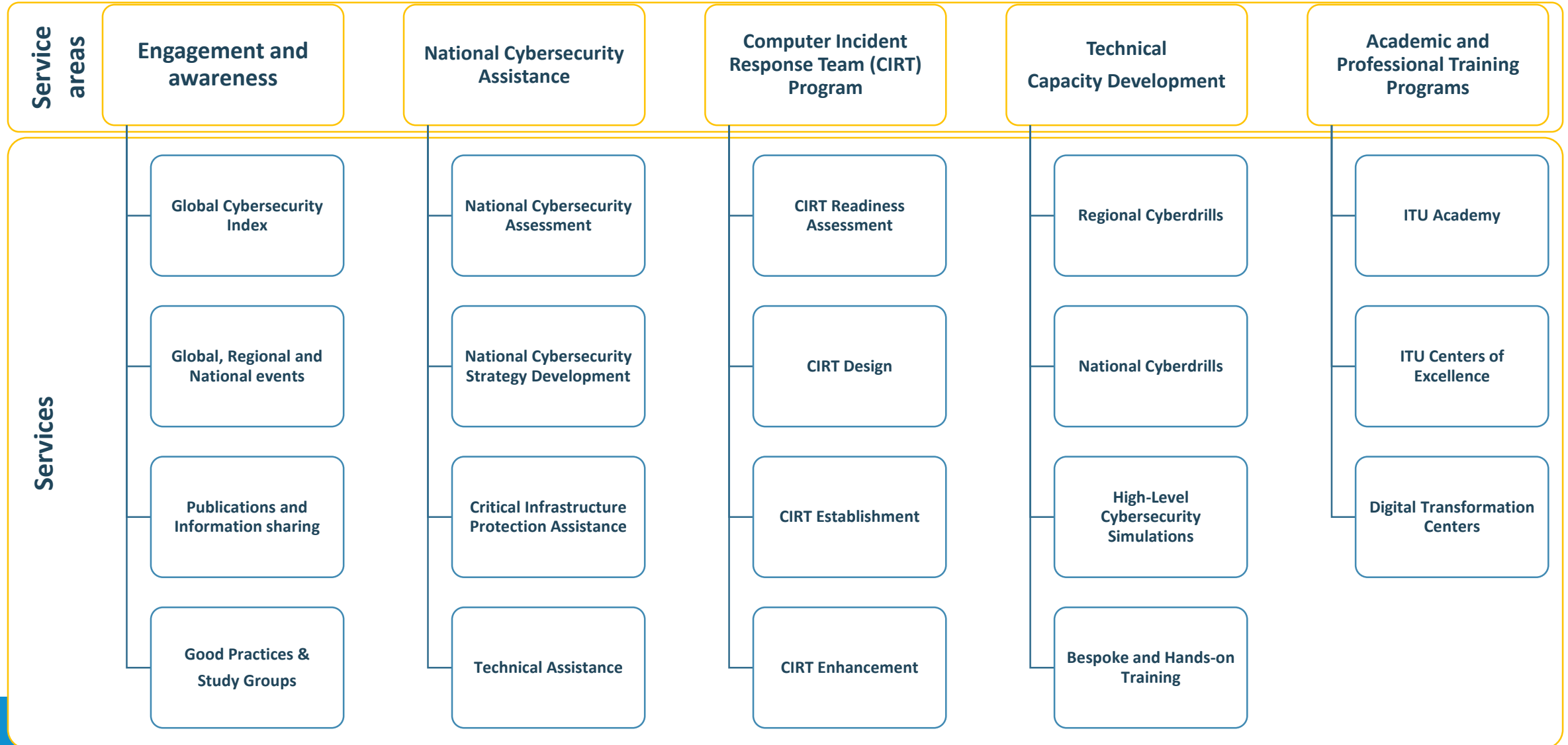
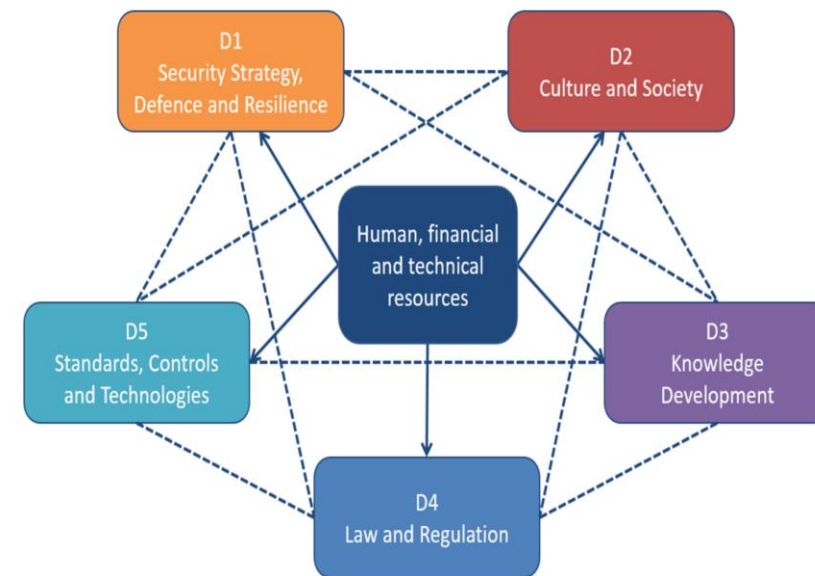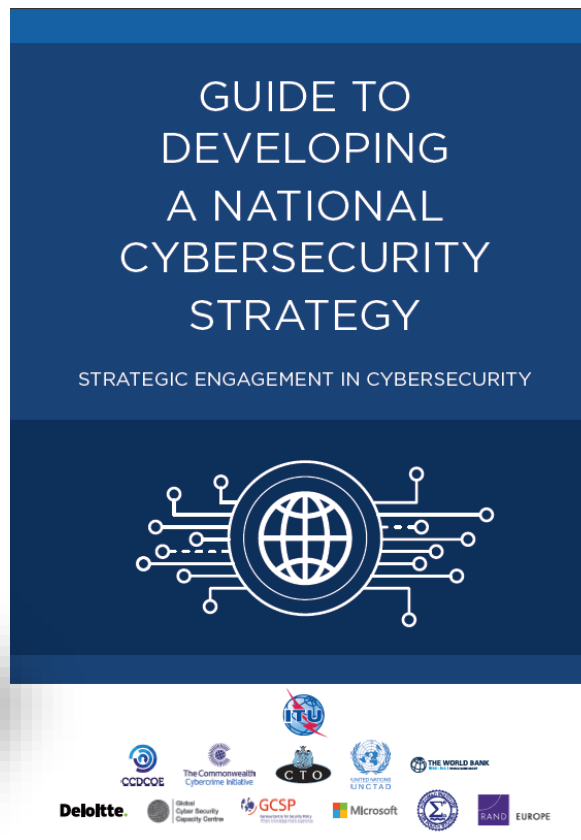**3 Pillars of Sustainable Development**
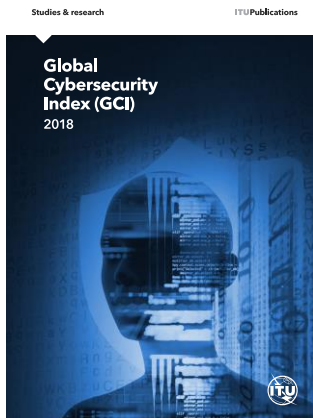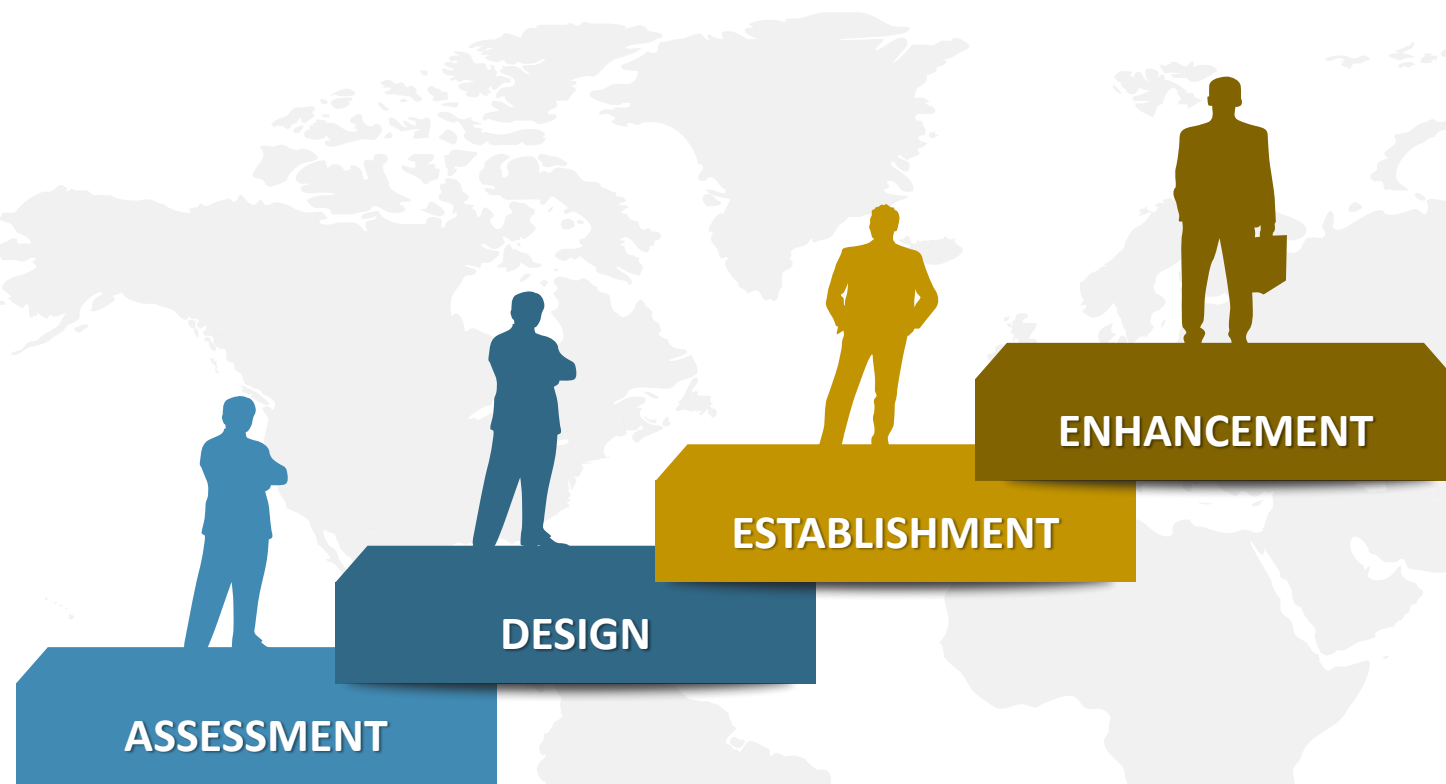- ❖ Economic development
- ❖ Social inclusion
- ❖ Environmental protection

ITU Cybersecurity Program/Cluster

Service areas	Engagement and awareness	National Cybersecurity Assistance	Computer Incident Response Team (CIRT) Program	Technical Capacity Development	Academic and Professional Training Programs
Services	Global Cybersecurity Index	National Cybersecurity Assessment	CIRT Readiness Assessment	Regional Cyberdrills	ITU Academy
	Global, Regional and National events	National Cybersecurity Strategy Development	CIRT Design	National Cyberdrills	ITU Centers of Excellence
	Publications and Information sharing	Critical Infrastructure Protection Assistance	CIRT Establishment	High-Level Cybersecurity Simulations	Digital Transformation Centers
	Good Practices & Study Groups	Technical Assistance	CIRT Enhancement	Bespoke and Hands-on Training	

CIRT Development Framework

ENHANCEMENT

ESTABLISHMENT

DESIGN

ASSESSMENT

14 CIRT Project Implementations

80 CIRT readiness assessments

8 Ongoing CIRT Projects

Samoa, Malawi , Pacific Islands, Barbados ,

Botswana , Gambia, Burundi, Kenya

- Focused on Incident Responses Capabilities with National responsibilities
- Aligned with the FIRST Service Framework

ITU Regional Cyberdrills

28 Exercises were conducted

115+ Countries participated in our Cyberdrills

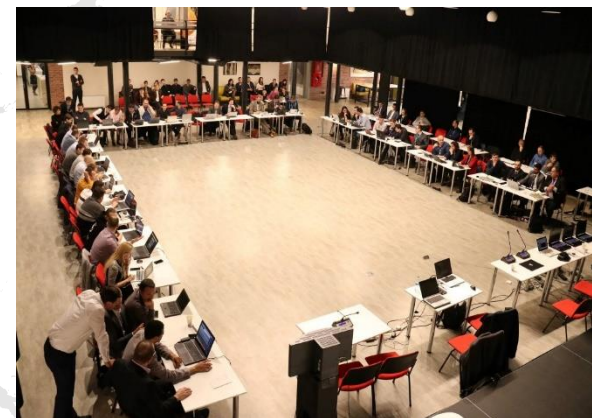**EUR**: Republic of North Macedonia
01-05 June 2020

ASP&CIS: Azerbaijan
02-06 November 2020

ARB: Kingdom of Saudi Arabia
29 November - 03 December 2020

AMS: Peru
4-18 September 2020

AFR: South Africa
12-16 October 2020

REGIONAL INITIATIVE on CYBERSECURITY FOR EUROPE 2018-2021
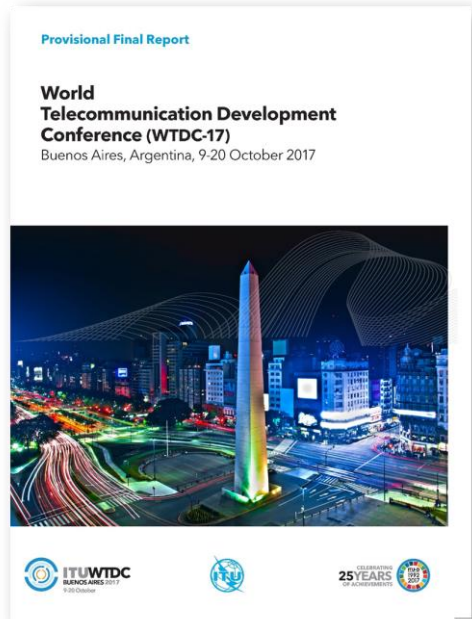
Provisional Final Report

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ITU WTDC
25 YEARS OF ACHIEVEMENTS

ITU REGIONAL DEVELOPMENT FORUM FOR EUROPE

ITURDF BUCHAREST 2020

26 May 2020
Bucharest, Romania

EUR4: Enhancing trust and confidence in the use of information and communication technologies

Actions in Europe under Regional Initiative of Cyber

- ✓ **CIRT Assessments** : Albania, Bosnia and Herzegovina, San Marino

- ✓ **CIRT Implementation** : Fundraising stage: Albania, Bosnia and Herzegovina, San Marino

- ✓ **Country / Multi-country assistance:**

  - ✓ **Child Online Protection** : Georgia, Ukraine

  - ✓ **Piloting of Global COP Guidelines:** Spain

  - ✓ **National Strategies** : Workshop on National Cybersecurity Strategies for Western Balkans, 27-29 June 2019, Skopje, North Macedonia
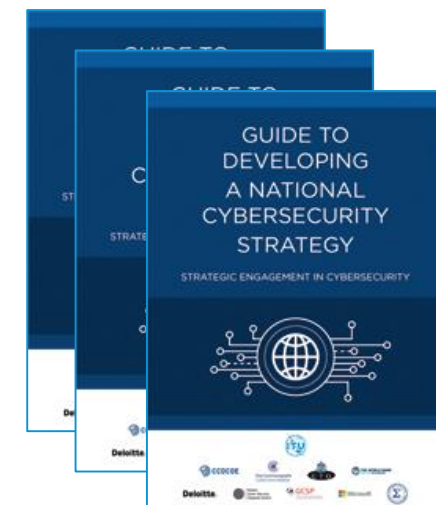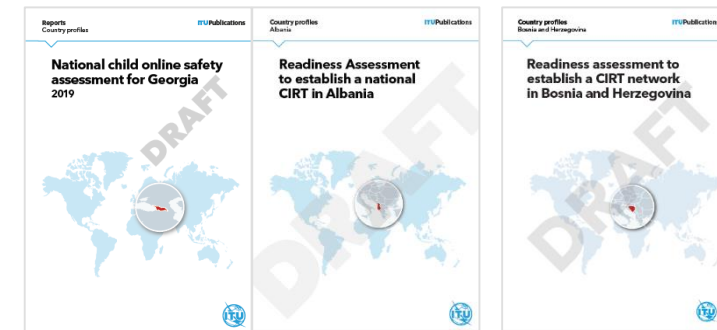
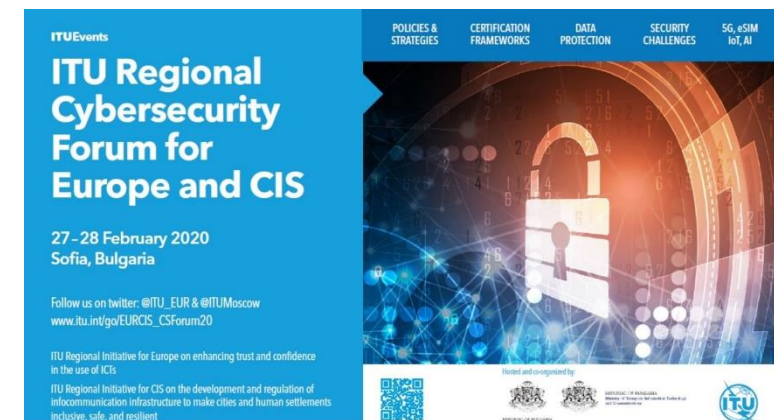# Actions in Europe under Regional Initiative of Cyber

- ✓ **Cyberdrills**:
  - ✓ Romania, May 2019
  - ✓ North Macedonia, June 2020
- ✓ **ITU-DCAF workshop for Western Balkan CIRTs**
  - ✓ Montenegro, September 2019
- ✓ **Forums**:
  - ✓ ITU Regional Cybersecurity Forum for Europe and CIS, February 2020, Sofia, Bulgaria

Actions in Europe under Regional Initiative on Cyber

ITU Co-organized and/or Supported Conferences / Seminars / Workshops

- ✓ National Event on Safer Internet Day 2019, 5-6 February 2019, Tirana, Albania

- ✓ Vienna Cybersecurity Week 2019, February 2019, Vienna, Austria

- ✓ International Conference: Keeping Children and Young People Safe Online, 17-18 September 2019, Warsaw

- ✓ National Cyber Security Competition October 2019, Skopje, North Macedonia with the view of transforming it into the regional competition

- ✓ The Hague Summit Accountability in the Digital Age, November 2019 and 2020

- ✓ Moldova Cybersecurity Week, November 2019, Moldova

- ✓ International Cybershield 2019, Ankara, Turkey

Actions in Europe under Regional Initiative on Cyber

2020 Trainings Opportunities by European ITU Centres of Excellence :

25 Trainings, including 7 in field of cybersecurity

01.01.20 31.12.20	Online self-paced	"Cybersecurity technique"
01.01.20 31.12.20	Online self-paced	"Cyber incident response"
13-20.04.20	Online	"Security and QoS in internet network"
04-07.05.20	Face-to-face, Vilnius, Lithuania	"Building and effective cybersecurity team",
01.06.20 31.12.20	Online self-paced	"Information security management system"
07-09.09.20	Face-to-face Vilnius, Lithuania	"Incident response practice hands-on scenario-based training"
09-11.09.20	Face-to-face TBC	"Industrial cybersecurity and incident response",

ITU Centres of Excellence for Europe
**Training opportunities
2020**

Expert interventions

- OSCE Cybersecurity Conference, May 2019, Sarajevo, Bosnia and Herzegovina [ITU Supported]

- Cybersecurity Conference, June 2019, Ohrid, North Macedonia
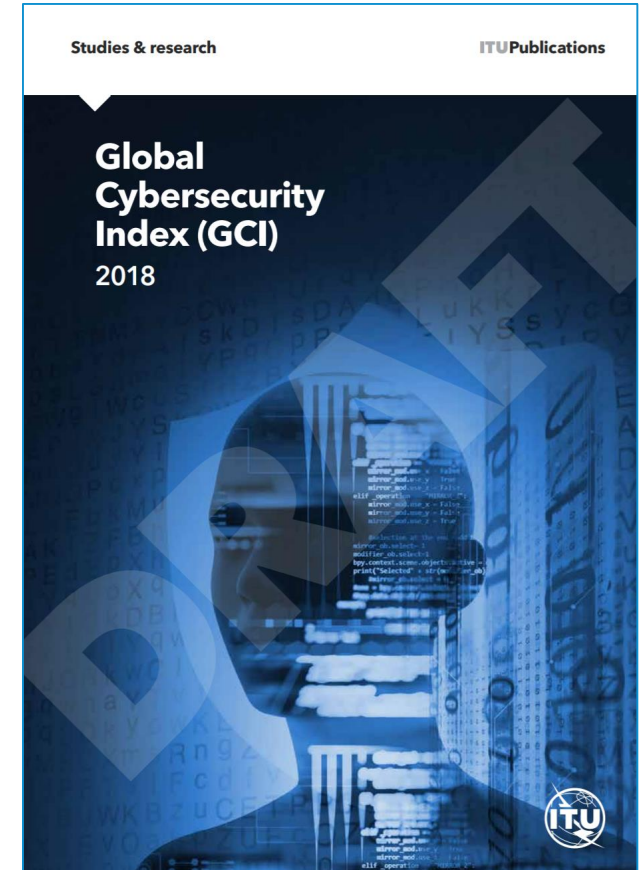
GCI overall approach

Objective

The Global Cybersecurity Index (GCI) measures each ITU Member States' level of cybersecurity commitment in 5 main areas

- Legal - Technical – Organizational - Capacity Building - Cooperation

Goals

- Help countries identify areas for improvement
- Motivate action to improve relative GCI rankings
- Raise the level of cybersecurity worldwide
- Help to identify and promote best practices
- Foster a global culture of cybersecurity

GCI 19 Report available at https://www.itu.int/en/ITU-D/Cybersecurity/Pages/global-cybersecurity-index.aspx

GCI overall approach

Global Cybersecurity Index (GCI) 2018
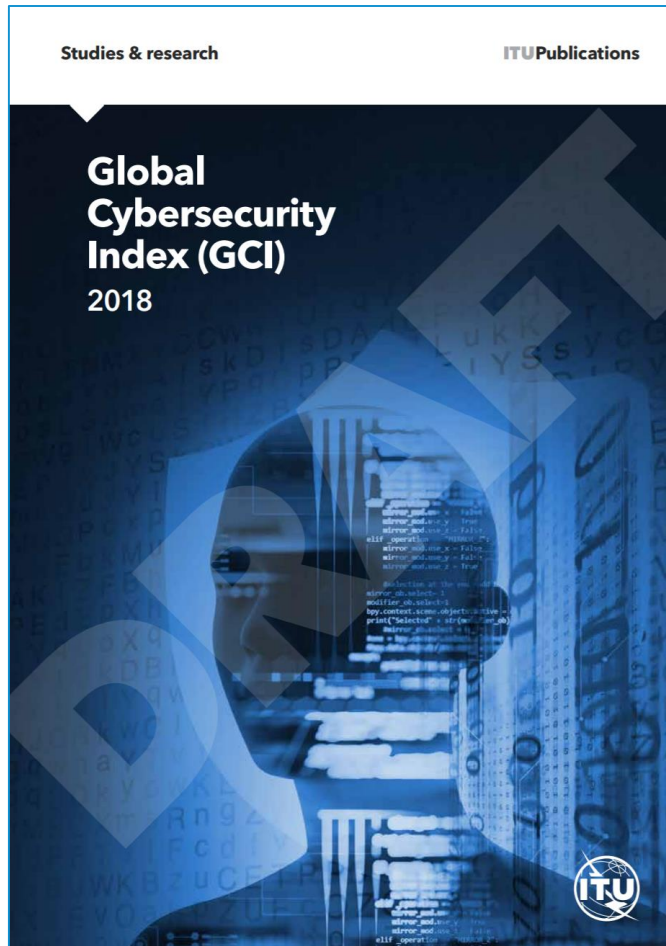
Legal
- Cybercrime legislation
- Cybersecurity regulation
- Containment/curbing of spam legislation

Technical Measures
- CERT/CIRT/CSIRT
- Standards Implementation Framework
- Standardization Body
- Technical mechanisms and capabilities deployed to address Spam
- Use of cloud for cybersecurity purpose
- Child Online Protection mechanisms

Organizational Measures
- National Cybersecurity Strategy
- Responsible Agency
- Cybersecurity Metrics

Capacity Building Measures
- Public awareness campaigns
- Framework for the certification and accreditation of cybersecurity professionals
- Professional training courses in cybersecurity
- Educational programs or academic curricular in cybersecurity
- Cybersecurity R&D programs
- Incentive mechanisms

Cooperation Measures
- Bilateral agreements
- Multilateral agreements
- Participation in international fora/associations
- Public-Private Partnerships
- Inter-agency/intra-agency partnerships
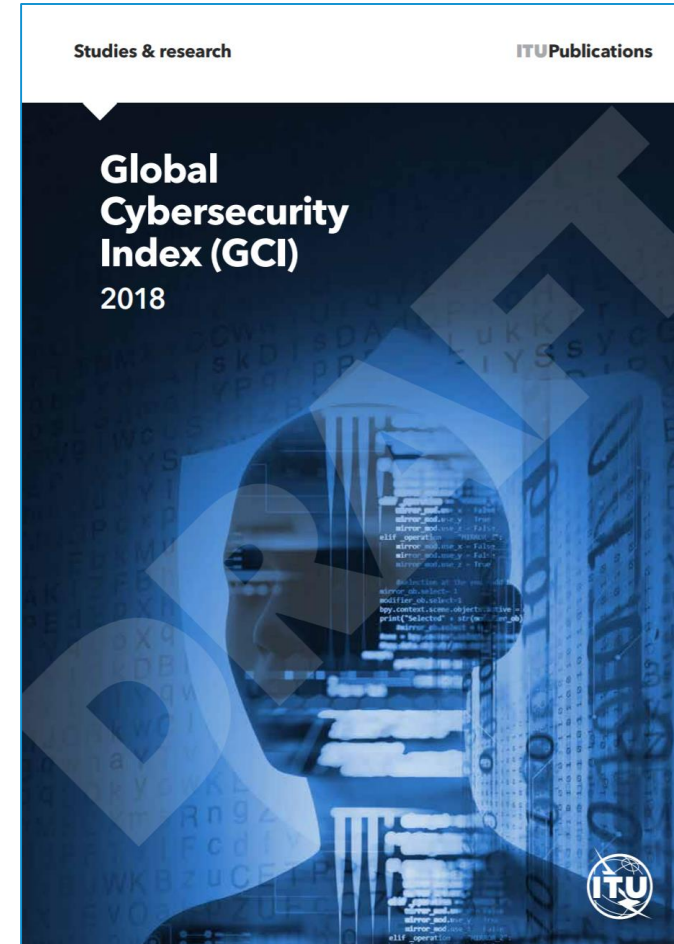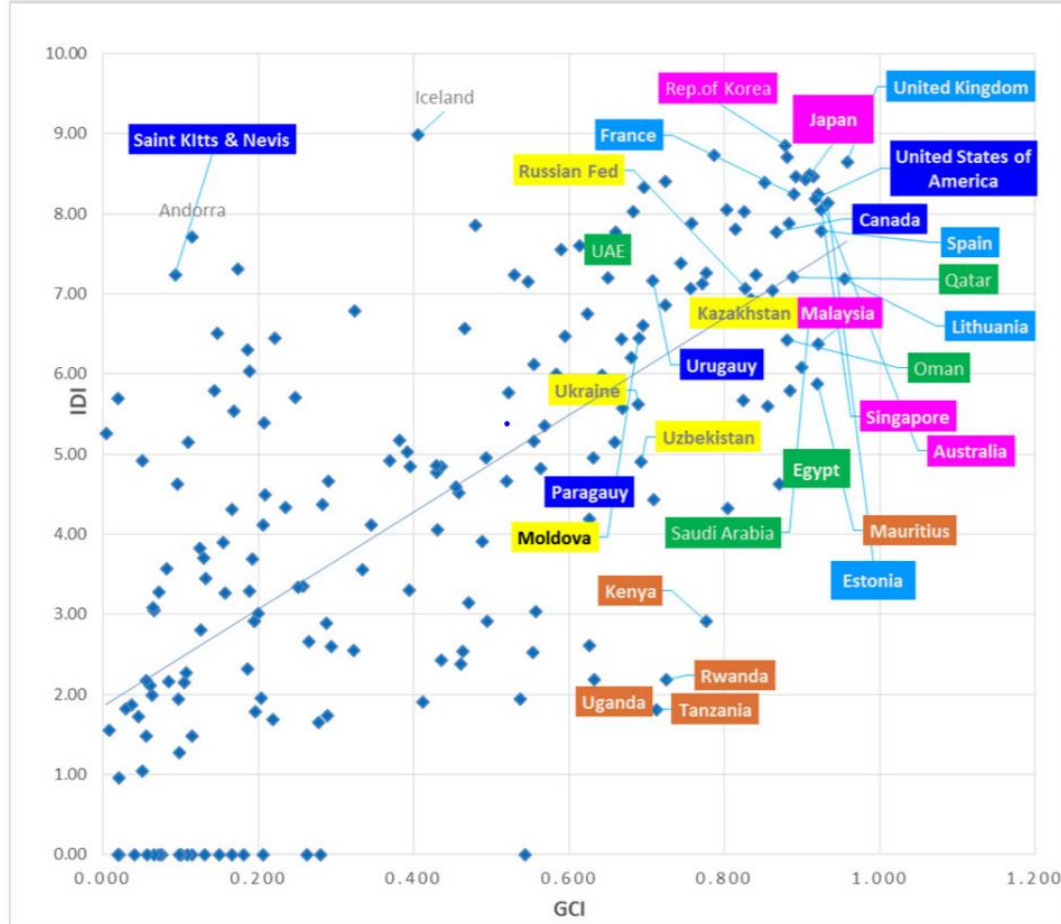- Best Practices

GCI 19 draft report at https://www.itu.int/en/ITU-D/Cybersecurity/Pages/global-cybersecurity-index.aspx

Heat Map
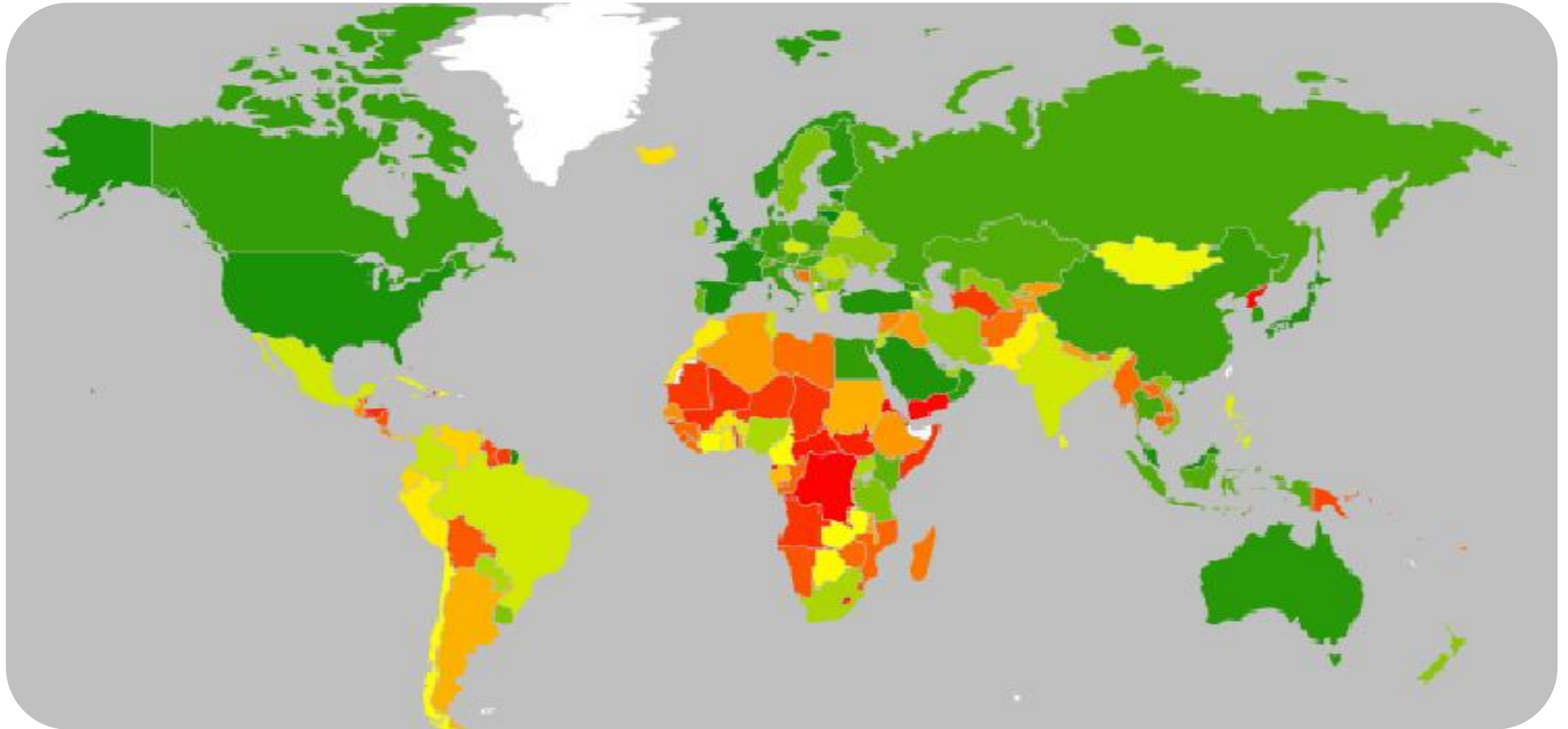
Commitment levels   High   Medium   Low

19

GCI overall approach

GCI 19 draft report at https://www.itu.int/en/ITU-D/Cybersecurity/Pages/global-cybersecurity-index.aspx

State of Cybersecurity for Europe region (1)

- ✓ All countries have Cybercriminal legislation & Cybersecurity regulation

- ✓ 42 countries have national CIRTs

- ✓ 41 countries have Govt CIRTs

- ✓ 35 countries have sectoral CIRTs

- ✓ 34 countries have Cybersecurity standards implementation frameworks

- ✓ 41 countries have national Cybersecurity strategies

- ✓ 37 countries have an agency responsible for Cybersecurity

- ✓ 34 countries use Cybersecurity metrics at national level

- ✓ 36 countries have standardization bodies handling Cybersecurity

- ✓ 34 countries have good practices in Cybersecurity

- ✓ 41 countries have R&D programmes in Cybersecurity

Basic responses for Europe region (2)

- ✓ 39 countries conduct public awareness campaigns in Cybersecurity

- ✓ 40 countries have professional training courses in Cybersecurity

- ✓ 40 countries have Cybersecurity in national education programmes / academic curricula

- ✓ 26 countries offer incentive mechanisms to build capacity in Cybersecurity

- ✓ 35 countries have a home grown Cybersecurity industry

- ✓ 38 countries cooperate on Cybersecurity with other countries bilaterally

- ✓ 43 countries have multilateral cooperation with other countries in Cybersecurity

- ✓ 41 countries participate in international events/fora on Cybersecurity

- ✓ 40 countries have public private partnerships in Cybersecurity

- ✓ 34 countries have inter-agency partnerships in Cybersecurity

THANK YOU

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https://www.itu.int/en/ITU-D/Regional-Presence/Europe/Pages/default.aspx