# DRAFT AGENDA

**Wednesday, 12 December 2018**

<table>
<thead>
<tr>
<th>Time</th>
<th>Activity</th>
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<tr>
<td>8:30 – 10:00</td>
<td>Registration and Networking</td>
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<tr>
<td>9:00 – 10:00</td>
<td>Welcome coffee offered by Essl Foundation</td>
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<tr>
<td>10:00 – 10:45</td>
<td>Opening Ceremony Addresses</td>
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<tr>
<td></td>
<td>- <strong>Mr. Jaroslaw Ponder</strong>, Head of the ITU Office for Europe, ITU</td>
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<td></td>
<td>- <strong>Ms. Marianne Thyssen</strong>, European Commissioner for Employment, Social Affairs and Inclusion, European Commission [video message]</td>
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<td>- <strong>Mr. Charles Havekost</strong>, Chief of the Information Technology Service, UN Vienna</td>
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<td>- <strong>Mr. Max Rubisch</strong>, Head of Department, Disability Law and Disability Policy, Federal Ministry of Labour, Social Affairs, Health and Consumer Protection, Austria</td>
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<td>- <strong>Mr. Rodolfo Cattani</strong>, Executive Committee Member, European Disability Forum</td>
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<td><strong>Key Note Address</strong></td>
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<td>- <strong>Ms. Daniela Bas</strong>, Director, Division for Inclusive Social Development, United Nations Department of Economic and Social Affairs (UNDESA)</td>
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<tr>
<td>10:45 – 11:15</td>
<td>Exhibition Opening and Group Photo</td>
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<tr>
<td>11:15 – 12:15</td>
<td>Session 1: International, Europe region and European Union vision, targets and actions and key resources to support in ICT Accessibility</td>
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<td><strong>Focus:</strong> ITU actions &amp; challenges; EC actions &amp; challenges; the Convention on the Rights of Persons with Disabilities on the accessibility of Information Communication Technologies (ICTs), Implementation and Facilitation</td>
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<td><strong>Moderation:</strong> <strong>Mr. Jaroslaw Ponder</strong>, Head of the ITU Office for Europe, ITU</td>
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<td><strong>Panellists:</strong></td>
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<td>- <strong>Ms. Roxana Widmer-Iliescu</strong>, Senior Programme Officer, Digital Inclusion Division, Telecommunication Development Bureau, ITU</td>
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<td>- <strong>Ms. Inmaculada Placencia Porrero</strong>, Senior Expert, Disability and Inclusion Unit, Directorate General for Employment, Social Affairs and Inclusion, European Commission</td>
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<td>- <strong>Dr. László Lovászy</strong>, Committee Member, Committee on the Rights of Persons with Disabilities (CRPD) (Hungary) [video message]</td>
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Panel interactive discussion

12:15 – 14:00 Lunch Break
13:30 – 14:00 Coffee

14:00 – 15:00 Session 2: Examples of Accessibility Legislation/Regulations/Standards in EU Member States and outside Europe
Focus: EU Disability Act, EU priorities in implementation of ICT Accessibility, European Country Case Studies
Moderation: Ms. Inmaculada Placencia Porrero, Senior Expert, Disability and Inclusion Unit, Directorate General for Employment, Social Affairs and Inclusion, European Commission
Panellists
- Mr. Jorge Fernandes, Ministry of Education and Science, Portugal
- Ms. Amela Odobasic, Head of Public Affairs, Communications Regulatory Agency (RAK), Bosnia and Herzegovina
- Ms. Sigrid Skavlid, Norwegian Directorate for Children, Youth and Family Affairs (Bufdir), Norway
- Ms. Francesca Cesa Bianchi, Vice-President, Institutional Relations, G3ICT
- Ms. Jutta Treviranus, Director of the Inclusive Design Research Centre (IDRC), OCAD University Toronto, Canada

Panel interactive discussion

15:00 – 16:00 Session 3: Stocktaking Implementation of accessibility and assistive technology in Europe
Focus: Implementation of ICT accessibility, programmes, projects, solutions
Moderation: Mr. Alejandro Moledo, European Disability Forum
Panellists
- Mr. Klaus Peter Wegge, Head of Siemens Accessibility Competence Center, Siemens
- Mr. Richard Moreton, Samsung Electronics Research Institute UK
- Mr. Miguel Angel Duboy, Director, CEAPAT-IMSERSO, Spain
- Mr. Klaus Höckner, CEO, Austrian Association for Blind and Visually Impaired (Hilfsgemeinschaft)
- Ms. Monica Desai, Director, Global Connectivity and Access Policy, Facebook
- Ms. Dorothee Ritz, General Manager, Microsoft Austria

Panel interactive discussion

16:00 – 17:00 Session 4: Web Accessibility: Regulation/Standards/Resources
Focus: Role of Governments in providing accessible public information and websites; Private sector benefits in providing accessible public information; New trends on web accessibility; User perspective and role of Academia in promoting web accessibility; ITU key resources: National Programme in ICT Accessibility (“Web for ALL”)
Moderation: Ms. Roxana Widmer-Iliescu, Senior Programme Officer, Digital Inclusion Division, Telecommunication Development Bureau, ITU

Panellists

- Ms. Gudrun Stock, Deputy Head of Unit, Accessibility, Multilingualism and Safer Internet Unit, DG Connect European Commission
- Mr. Shadi Abou-Zahra, Strategy Technology Specialist Web Accessibility Initiative, World Wide Web Consortium W3C/WAI
- Mr. Stein Erik Skotkjerra, Head of Accessibility Relations, Siteimprove
- Mr. Mikael H. Snaprud, CEO Dr. Techn, TINGTUN, Norway
- Mr. David Adi, Founder & CEO, MAKE SENSE, Israel
- Ms. Monica Duhem, ITU Consultant in Web Accessibility

Panel interactive discussion

17:00 – 19:00 Social Event:
Forum Reception and Announcement of Winners of Innovative Digital Solutions Competition for an Accessible Europe

Thursday, 13 December 2018

8:30 – 9:00 Networking Coffee offered by Essl Foundation

9:00 – 10:00 Session 5: Audio-visual media services, TV and video programming
Focus: Broadcasters, Content producers; Emerging technologies; Consumers perspective; Implementation in Europe
Moderator: Mr. David Wood, European Broadcasting Union (EBU)
Panellists:
- H.E. Dejan Maslikovic, Assistant Minister, Ministry of Culture and Media, Republic of Serbia
- Ms. Pilar Orero, University of Barcelona, Spain
- Ms. Karen Peltz Strauss, Federal Communications Commission (FCC), USA
- Mr. Nigel Megitt Chair of W3C & EBU group on TTML system IMSC, BBC, UK
- Mr. Paulo Valente, Cable Europe
Panel interactive discussion

10:00 – 11:00 Session 6: Procurement of Accessible ICTs and Universal Design
Focus: EU Legislation and regulation; Standards on public procurement and accessibility; Resources
Moderation: Ms. Roxana Widmer-Iliescu, Senior Programme Officer, Digital Inclusion Division, ITU
Panellists:
- Ms. Inmaculada Placencia Porrero, Senior Expert, Disability and Inclusion Unit, Directorate General for Employment, Social Affairs and Inclusion, European Commission
- Mr. Donal Rice, ITU Consultant in Public Procurement
11:00 – 12:00  Session 7: Implementation of Equal Access in Telecom

Focus: Emerging issues; Accessible emergency services; Inclusive smart cities

Moderation: Ms. Rosheen Awotar-Mauree, Programme Officer, ITU Office for Europe

Panelists:
- Mr. Stefan Lechler, Head of Unit (acting) Electronic Communications Policy Unit, DG Communications Networks, Content and Technology (CONNECT), European Commission
- Mr. Michal Milligan, Secretary General, Mobile & Wireless Forum
- Ms. Barbara Operschall, Chief Executive Officer, Speech Code, Austria
- Mr. Tom Pey, RBSC, UK
- Mr. Wolfgang Kampichler, Chair of EENA Technical and Operations Committee, European Emergency Number Association, EENA112

12:00 – 12:10  Special address: Mr Jorge Araya

Secretariat of the Committee on the Rights of Persons with Disabilities (CRPD), OHCHR

12:10 – 14:00  Lunch Break

13:30 – 14:00  Coffee

14:00 – 15:00  Session 8: Telecom relay services: Practical experiences, challenges and opportunities in Europe

Focus: Telecommunications relay services are essential telecom services that enable persons who have hearing or speech disabilities and who otherwise would be unable to engage in voice telecommunications, to make voice telephone calls to other persons, using four common types of relay services: text relay; video relay; captioned telephone service relay; and speech-to-speech relay. This session will focus on its implementation status in Europe, challenges and opportunities.

Moderation: Ms. Andrea J. Saks, ITU-T JCA-AHF Chairman

Panellists:
- Mr. Masahito Kawamori, ITU-T Q26/16 Rapporteur, Keio University, Japan
- Ms. Monique Mai, Director Operational Marketing, Partnerships & Public affairs, Communication, Standardization Accessibility Group Department, Orange
- Mr. Beat Kleeb, Procom, Switzerland
- Mr. Seth Bravin, Sprint Accessibility, Director of Strategic Alliances, USA
- Ms. Lidia Smolarek-Best, Vice-President of European Federation of Hard of Hearing People (EFHOH)

15:00 – 16:00  Session 9: Innovation and good practices in implementing ICT Accessibility products and services for PwD

Focus: Funding opportunities; Innovative products and services for PwD
Moderation: Ms. Rosheen Awotar-Mauree, Programme Officer, ITU Office for Europe

Panellists:
- Dr. Michael Fembeck, Director & Chief Executive of Zero Project, Essl Foundation
- Ms. Rosemary Kayess, UNSW Director of Disability Innovation Institute
- Mr. Anthony Giannoumis, Oslomet
- Ms. Ayse Zoodsma-Sungur, Payments Policy, DeNederlandscheBank | Pay-Able
- Mr. Einar Myreng, Founder & CEO, Next Signal
- Mr. Turhan Muluk, Regional Manager, Intel

Panel interactive discussion

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<tr>
<th>16:00 – 16:50</th>
<th>Beyond Accessible Europe: Interactive discussion and Main conclusion</th>
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<td>Moderation: Ms. Rosheen Awotar-Mauree, ITU</td>
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<td>- Outcomes of Accessible Americas Series: Ms. Roxana Widmer-Ilieescu, Senior Programme Officer, Digital Inclusion Division, ITU</td>
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<td>- Presentation of Main Takeaways: Ms. Amela Odobasic, ITU Consultant on ICT Accessibility</td>
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Panel interactive discussion

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<th>16:50 – 17:00</th>
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Friday, 14 December 2018

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<th>9:00 – 9:30</th>
<th>Welcome Coffee and Networking</th>
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<th>9:30 – 10:30</th>
<th>Session 10: PROJECT LABORATORY of the ITU Regional Initiative for Europe on Accessibility, Affordability, and Skills Development for All to Ensure Digital Inclusion and Sustainable Development</th>
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<td><strong>Focus:</strong> Identification of concrete regional, sub-regional and national projects advancing implementation of the ITU Regional Initiative; Setting up of Twinning Programmes; Discussion on other actions planned or proposed for 2019-2021</td>
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<th>Session 11: BILATERAL MEETINGS WITH STAKEHOLDERS</th>
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<td><strong>Note:</strong> Stakeholders are kindly requested to express their interest in holding bilateral meeting by sending e-mail to <a href="mailto:EURregion@itu.int">EURregion@itu.int</a></td>
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| 12:15 – 12:30 | Closing of Accessible Europe Event |