**INTERNATIONAL REGULATORY CONFERENCE FOR EUROPE**

**REGULATING ELECTRONIC COMMUNICATIONS MARKET**

**26-27 September 2016**

[**Hotel**](http://www.maestral.info/index.php?id=maestral--resort--casino&L=1315) **Avala Resort &Villas**

**Budva, Montenegro**

*Note: Please note that this meeting is held back-to-back with the ITU Regional Development Forum   
(27-28 September 2016) within the framework of INFOFEST 2016 (starting on the 25th September, PM)*

*For more information please see:*[*http://www.ekip.me/INFOFEST/index.php*](http://www.ekip.me/INFOFEST/index.php) *&*[*https://www.itu.int/en/ITU-D/Regional-Presence/Europe/Pages/Events/2016/RC/Regulatory-Conference.aspx*](https://www.itu.int/en/ITU-D/Regional-Presence/Europe/Pages/Events/2016/RC/Regulatory-Conference.aspx)

**DRAFT AGENDA**

**Sunday, 25 September: Registration, 10:00-19:00 h**

**Opening Ceremony of INFOFEST,**

**Hotel Avala Resort &Villas, 20:00**

**Monday, 26 September: Day One**

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| Monday, 26 September 2016 | |
| 09:30 – 9:45 | **Opening Ceremony**   * **Mr Zoran Sekulic**, Executive Director, Agency for Electronic Communications and Postal Services (EKIP), Montenegro * **Dr. Kemal Huseinovic**, Chief of the Infrastructure, Enabling Environment and E-Applications Department, Telecommunication Development Bureau (BDT), International Telecommunication Union (ITU) * **Dr. Saleta Djurovic**, President of the Council, Agency for Electronic Communications and Postal Services (EKIP), Montenegro * **H.E. Dr. Vujica Lazovic**, Deputy Prime Minister and Minister for Information Society and Telecommunications in the Government of Montenegro |
| 9:45 – 10:00 | **Welcome Remarks by Heads of the National Regulatory Authorities Present at the Meeting**   * **Mr Piro Xhixho,** Chairman at Electronic and Postal Communications Authority (AKEP), Albania * **Mr Predrag Kovač,** Communications Regulatory Agency (RAK), Bosnia and Herzegovina * **Mr Veselin Bozhkov,** Chairman, The Communications Regulation Commission (CRC), Bulgaria * **Mr Jaromir Novak**, Chairman of the Council at Czech Telecommunication Office (CTO), Czech Republic * **Mr Sasho Dimitrijoski**, Director, Agency for Electronic Communications (AEC), TFYR of Macedonia * **Mr Dejan Šuput,** Deputy Director**,** Regulatory Agency for Electronic Communications and Postal Services of the Republic of Serbia (RATEL), Serbia |
| 10:00 – 10:45 | *Group Photo and Coffee Break* |
| 10:45 – 11:30 | **Session 1: Regulatory Trends and Emerging Regulatory Challenges at the International and Regional Level**   * Trends in Telecommunication Reform 2016: Regulatory Incentives to Achieve Digital Opportunities & The State of Broadband 2016   *Mr Jaroslaw Ponder, Coordinator for Europe Region, Telecommunication Development Bureau, International Telecommunication Union (ITU)*   * Implications of Technical Standardization for Regulation: Towards WTSA-16   *Mr Frederic Werner, Telecommunication Standardization Bureau, International Telecommunication Union (ITU)*   * Digital Single Market: Current and Forthcoming EC Activities   *Ms Jagoda Peleponjko, Senior Expert for Legal Affairs, Croatian Regulatory Authority for Network Industries (HAKOM), Croatia*   * Regulatory Considerations for Satellite Broadband *Mr Jose Toscano,* [*Director General and Chief Executive Officer, International Telecommunication Satellite Organization (ITSO)*](http://www.itso.int/index.php?option=com_content&view=article&id=77&Itemid=206&lang=en) |
| 11:30 - 13:00 | **Session 2: International Mobile Roaming Services: Existing Regional and International Initiatives and Future Trends**   * Let's Roam the World: The ITU Global Initiative – Building Blocks for IMT Best Practices Guidelines *Mr Kemal Huseinovic, Chief of the Infrastructure, Enabling Environment and E-Applications Department, Telecommunication Development Bureau (BDT), International Telecommunication Union (ITU)* * Regional Initiatives: Follow up to the Memorandum of Understanding on International Roaming   + Initial Insights of the Regional Roaming Study *Ms Maja Handjiska-Trendafilova, Senior Expert on Connectivity, Regional Cooperation Council (RCC)*   + Case Study on Montenegro *Ms Ljiljana Pesalj, Deputy Executive Director for Legal Affairs,* Agency for Electronic Communications and Postal Services *(EKIP), Montenegro*   + Case Study on Serbia *Ms Vesna Tintor, Chief of Department for Market Analysis and Cost Accounting, Regulatory Agency for Electronic Communications and Postal (RATEL), Serbia*   + Case Study on Bosnia and Herzegovina: Impact of Regional Roaming Agreement (RRA)  *Ms Slavica Bodiroga, Communications Regulatory Agency (RAK), Bosnia and Herzegovina*   + Roaming Agreement: Case Study on TFYR Macedonia *Aleksandar Kocevski, Expert in Market Analysis, Agency for Electronic Communications (AEC), TFY Republic of Macedonia*   + Roam Like at Home (RLAH): A Step Toward Telecom Single Market (TSM)   *Mr Mislav Hebel, Senior Expert for Communication Network, Croatian Regulatory Authority for Network Industries (HAKOM), Croatia* |
| 13:00 – 14:30 | *Break* |
| 14:30 – 15:45 | **Session 3: Quality of Services and Experience, Network Neutrality and User Protection**   * Regulatory Challenges Related to the Quality of Service and Experience   *Mr Milan Janković, ITU Consultant*   * Users Tool for QoS Measurement   *Ms Vesna Krzman/Ms Ivana Furtula, Regulatory Agency for Electronic Communications and Postal Services of the Republic of Serbia (RATEL), Serbia*   * Challenges in Consumer Protection   *Ms Aleksandra Ristić, Regulatory Agency for Electronic Communications and Postal Services of the Republic of Serbia (RATEL), Serbia*   * Mobile networks QoS and DVB-T Network Measurement   *Igor Bojadjiev, Adviser of Executive Director for Radiocommunications,*  *Agency for Electronic Communications (AEC), TFY Republic of Macedonia*   * Specure - Nettest - Implementation of BEREC's Recommendations   *Mr Andreas Gaber, Specure GmbH, Austria*   * Internet of Things: Challenges and Opportunities   *Mr Zeljko Popovic, Ericsson Nikola Tesla, Croatia* |
| 15:45-16:00 | *Coffee Break* |
| 16:00-17:00 | **Session 4: Strategies and Policies for Broadband Development**   * EU Broadband Cost Reduction Directive   *Ms Lidija Antonić, Senior Expert for Legal Affairs, Croatian Regulatory Authority for Network Industries (HAKOM), Croatia*   * Auction of RF Spectrum in Context of Broadband Development in Montenegro,   *Mr Elvis Babačić, Agency for Electronic Communications and Postal Services (EKIP), Montenegro*   * National Broadband Plan (NGN) of Republic of Croatia   *Ms Ivancica Urh, Head of the Electronic Communications Department, Ministry of Maritime Affairs, Transport and Infrastructure, Croatia*   * Broadband Development in Lithuania: Trends, Challenges, Lessons   *Mr Paulius Vaina, Acting Head of International and Public Relations Division, Communications Regulatory Authority (RRT), Lithuania* |
| 20:00 | *Cocktail or gala dinner* |

**Tuesday, 27 September: Day Two**

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| Tuesday, 27 September 2016 | |
| 9:30-11:00 | **Session 5**: **Mapping of Broadband Infrastructure and Services**   * Broadband Mapping and Electronic Communication Infrastructure - Croatian Model   *Mr Danko Čurepić, Senior Expert for Infrastructure, Croatian Regulatory Authority for Network Industries (HAKOM), Croatia*   * Mapping NGA in Czech Republic   *Mr Marek Ebert, Expert,* *Czech Telecom Office (CTO), Czech Republic*   * Common Use of Electronic Communication Infrastructure and Mapping   *Ms Dubravka Aleksić, Mr Matija Tomčić, Agency for Electronic Communications and Postal Services (EKIP), Montenegro*   * Mapping of Broadband Infrastructure/Services and Quality of Service : The Polish Experience   *Mr Marek Ostanek, Director of Department of Data Management, Office of Electronic Communications (UKE), Poland*   * Broadband Mapping Project in AKOS   *Ms Tanja Muha, Head of Telecommunications Department, Agency for Communication Networks and Services (AKOS), Slovenia*   * Mapping of Shared Infrastructure   *Ivana Furtula, Regulatory Agency for Electronic Communications and Postal Services (RATEL), Serbia* |
| 11:00-11:30 | *Coffee break* |
| 11:30-12:30 | **Session 6: Market Analysis and Regulatory Measures Prescribed to the Operators with Significant Market Power**   * Market Analysis: Case Study of Republic of Albania   *Ms Enkeleda Pojani, Shefqet Meda, Chief of the Sector of Market Analysis, Electronic and Postal Communications Authority (AKEP), Republic of Albania*   * Market Analysis in Accordance with Recommendation 2014/710/EU   *Ms Milena Petkova, Head of Research and Analysis of the Electronic Communications Market Department at the Market Regulation Directorate, Communication Regulation Commission (CRC), Bulgaria*   * Market Analysis: Case Study on Montenegro   *Ms Nata Marković, Manager for Accounting Separation and Cost Accounting Control, Agency for Electronic Communications and Postal Services (EKIP), Montenegro*   * Review process of the EU Regulatory Framework for Electronic Communications   *Ms Veronica Bocarova, Principal Analyst, Cullen International* |
| 12:30-13:00 | **Session 7: Future Regulatory Initiatives: Conclusions and Closing Ceremony**   * Mr Jaroslaw Ponder, Coordinator for Europe Region, International Telecommunication Union (ITU) * Mr Zoran Sekulic, Executive Director, Agency for Electronic Communications and Postal Services (EKIP), Montenegro |
| 13:00 - 21:00 | *Social event* |

**Followed by ITU Regional Development Forum**

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| 14:00 - 18:00 | ITU Regional Development Forum |

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| 20:00 | *Cocktail or gala dinner (invitation card obligatory)* |

**Wednesday, 28 September: Day Three**

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| 9:00 - 13:00 | ITU Regional Development Forum |

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| 14:00 - 21:00 | *Social event - Kotor Bay cruise tour (invitation card obligatory)* |