



Child safety and protection in the use of information and communication technologies

Ministry of Trade, Tourism, and Telecommunication, Serbia
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Information security

- In February 2016 the National Assembly of the Republic of Serbia adopted **Law on Information Security**.
- In June 2016 the Government of the Republic of Serbia adopted the **Regulation on children safety and protection when using ICT**
- By the end of the 2016 Ministry of Trade, Tourism and Telecommunication will prepare the **Strategy of Development of Information Security**.



Campaign „Click Safely“

- In 2009 Ministry of Telecommunication and Information Society started campaign „Click safely“ which aim was to raise the children, parents and teachers awareness on the Internet risks.
- The campaign includes various activities such as:
 - Presentations about potential risks and methods of protection in the elementary schools for children, parents and teachers
 - Launch of the website www.kliknibezbedno.rs which provides advices on the safe use of Internet and information on potential risks
 - Establishment of the Centre for safe Internet in 2013 in cooperation with B92 Foundation
 - Establishment of the „Net Patrol“ which purpose is to receive reports on illegal Internet content



Campaign „Smart and Safe“

- In 2016 Ministry of Trade, Tourism and Telecommunication in cooperation with Ministry of Education and Microsoft started campaign „**Smart and Safe**“, within the Project IT Caravan, which was organized in the elementary schools in 15 cities in the Republic of Serbia.
- Around 5.000 pupils attended the schools presentations and thousands of citizens attended the programmes that were organized at the city squares.
- The aim of the campaign was to **raise awareness of children online safety**.
- The campaign will continue in October 2016.



Regulation on children safety and protection when using information-communication technologies (ICT)

- In June 2016 the Government of the Republic of Serbia adopted the **Regulation on children safety and protection when using ICT** in order to:
 - have **comprehensive approach** on children safety on Internet and
 - develop **state mechanisms of assistance and reactions** in the area of children safety on Internet.



The goals of the Regulation

- The goals of the Regulation are to:
 - Enable **raising awareness and knowledge on the advantages and the risks** of Internet use, and the **ways of safe Internet use**
 - **Enhance digital literacy** of children, parents and teachers
 - Develop **cooperation between public sector bodies** in this area



Activities in accordance with the Regulation

- The Regulation defines:
 - **preventive measures**, as a public interest activities, which public sector bodies will implement in order to secure children safety and protection when using ICT and Internet, and
 - **the actions** in the case of compromising and threatening children safety.



Preventive measures

- **Preventive measures** include following activities:
 - **informing and education** of children, parents and teachers on the advantages and risks of Internet use, and also on the safe ways of using the Internet
 - **organization of seminars, workshops and press releases**, electronic and other media in the cooperation with competent organizations and civil society organizations.



Helpline – Call Centre

- By the end of the 2016 Ministry will establish a **Helpline – Call Centre** to provide advice and receiving reports regarding the safety of children on the Internet:
 - **Advise children, parents, students and teachers**, by telephone, about the benefits and risks of using the internet and secure ways of using the Internet, including the risk of creating addiction on the use of video games and the Internet.
 - **Receipt of information on harmful, inappropriate and illegal content and behavior on the Internet**, and reporting on violation of rights and interests of children - by telephone and via the electronic form on the website
 - **Establishment of Internet portal** containing information and articles about risks on the Internet (such as stealing personal data, Internet frauds, Internet stalking, sexual harassment, bullying, offensive and disturbing messages and other risks).



The actions in the case of compromising and threatening children safety

- Through helpline and internet portal, it will be possible to report harmful, illicit and illegal content and behavior on the internet.
 - In case that report indicates the harmful or illicit content on web site, the Ministry will send the **notification to the web site administrators**.
 - If there are indications on existing of criminal offence, the report will be sent to **competent prosecutor office**, and **the Ministry of Interior** (Service for combating cybercrime) will be informed.
 - If there are indications on the violation of children`s rights, well-being or child integrity the report will be sent to the **competent center for social work**,
 - If there are indications on the infringement of health status and in the case of risk of internet use addiction, the report will be sent to the **competent healthcare institutions**.