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| Telecommunication  Development Bureau (BDT) | | | |
|  | | | Geneva, 29 July 2013 |
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| Ref: | BDT/EUR/DM-341 |  | Communications Administrations,  Regulators/ Regional Organizations,  ITU Sector Members |
| **Subject:** | **Regional Conference for Europe on Protection of the Interests of the Electronic Communication Users, Budva, Montenegro, 30 September – 1 October 2013** | | |

Dear Sir/Madam,

At the kind invitation of the Agency for Electronic Communications and Postal Services of Montenegro (EKIP), I have the pleasure to invite your Administration/Organization to the eleventh edition of the Regional Conference “Regulatory Activity in Electronic Communications Sector”, this year focusing on **Protection of the Interests of the Electronic Communication Users**, which will be held from **30 September to 1 October 2013**, **in Budva, Montenegro**, within the framework of the Festival of ICT Achievements – INFOFEST 2013.

The Conference aims to provide a basis for identification of the challenges to protect consumers in the ICT ecosystem, presentation of current regulatory frameworks in relation to the protection of users in a digital world, exchange best regulatory practices as well as development of recommendations and guidelines to successfully address issues related to convergence.

Representatives of European regulatory agencies, ministries, operators of electronic communications, as well as representatives and experts of international organizations and institutions in charge of the regulation and development policy of electronic communications are invited to take part in the Conference.

All stakeholders are encouraged to participate as a panelist or a lecturer, and requested to kindly send the title of the presentation by **3 September 2013** to the following e-mail address: [conference@ekip.me](mailto:conference@ekip.me) and the presentation itself no later than **20 September 2013**.

For any further information on the Conference, please do not hesitate to visit the following websites: [http://www.ekip.me/eng/Infofesteng](http://www.ekip.me/eng/Infofesteng/) or [http://www.itu.int/en/ITU-D/Regional-Presence/Europe](http://www.itu.int/en/ITU-D/Regional-Presence/Europe/) or contact Ms Sandra Jovićević, Agency for Electronic Communications and Postal Services (EKIP) (Tel: +382 20 406 700; Fax: +382 20 406 702; e-mail: [conference@ekip.me](mailto:conference@ekip.me)), or Mr Jaroslaw Ponder, Europe Coordinator, ITU (Tel: +41 22 730 6065; e-mail: [EURregion@itu.int](mailto:EURregion@itu.int)).

We look forward to welcoming you in Budva.

Yours faithfully,

[Original signed]

Brahima Sanou

Director