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He has more than seventeen (17) years of experience in the field of ICT and Media regulation and policy. He was the lead expert involved with the introduction of second mobile operator and had implemented four phases of the rural communications programme through the use of Universal Service Fund. Currently, he is working on the enhancement of Mobile Quality of Service (QoS) and ICT infrastructure to promote the digital economy in Bhutan.

He had also served as the Director of Pacific ICT Regulatory Resource Center (PIRRC) based in Suva, Fiji for a period of six(6) months.