



Ms. Chaymaly PHAKASOUM

Director of Competition and Service Division

Lao Telecommunication Regulatory Authority (LTRA)

Ministry of Post and Telecommunication (MPT)

Domestic experiences:

(1) 2011-2013: (Radio Frequency)

- Lao-Thailand-Viet Nam border coordinating;
- Radio Frequency Allocation Table;
- Drafting Radio Frequency Law;
- Type approval issue;
- Licensing;

(2) 2013-Present: (Telecommunication)

- Competition;
- Service;
- Quality of Service;
- Wholesale and Retail Price;
- Consumer Protection;
- Etc.

International experience:

- TELSUm-ATRC project on QoS Benchmarking;
- Trade Development Facilities-2 on Telecommunication Field;
- ASEAN-India project on advance IT Center for CLMV Countries;
- Etc.