

## Emerging Policy, Regulatory, Business and Technical Trends

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Vision of PTA: Create a fair regulatory regime to promote investment, encourage competition, protect consumer interest and ensure high quality ICT services.

### **Bigger Picture: Year 2007**

 Petrochina was the biggest listed company of the world

- ExxonMobil was next. Followed by Microsoft
- Microsoft was the only technology company in the top ten and was 8.9 per cent of the value (top ten)
- Steve Job displayed his latest iPhone

## **Bigger Picture: Year 2015**

 Apple was the biggest listed company in the world and Alphabet (Google), Microsoft, Amazon and Facebook were the others in the top ten positions over the year

 Technology companies represented 60 per cent of the value of the top ten companies

 Eight years of dramatic industrial change with tremendous economic and social impact

## **Changing Environment (1)**

 Dynamics of business have changed (Careem, Uber, Airbnb)

- Developed World phenomenon, but now it is well established in the developing world
- A new industry segment is itself a potentially important source of economic and social development: new companies and new jobs

## **Changing Environment (2)**

Smart Devices enabling greater access to services and information

 New markets, new economic opportunities are being created (Incubation Centers, Start-ups)

Significantly accelerate economic development

## **Generations of Regulators**

- 1G: Regulated Monopolies:
- 2G: Basic Reforms: De-Regulation
- 3G: Enabling Environment
  - Broadband
  - Auction, resolution of issues
- 4G: Integrated Regulations
  - Internet related issues
  - Light Touch Regulations
- 5G: Collaborative Regulations

## 4<sup>th</sup> Generation Regulations: Integrated Regulations

- Content available over the Internet
- OTTs
- Role of Telcos

Simultaneously work has to continue on enabling environment

## 5<sup>th</sup> Generation Regulations: Collaboration

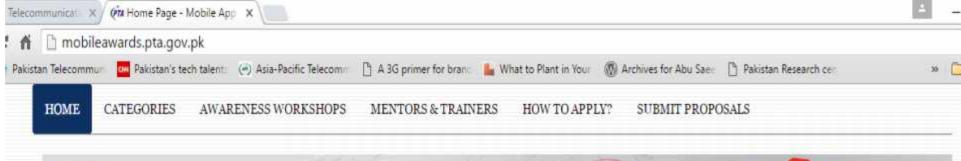
- Services over the Internet
  - Health
  - Education
  - Agriculture
  - Financial
  - Media
  - Smart Metering
  - Other (Taxi, Hotel, Job Portals, etc)
  - Technology Companies

## **Collaboration Examples**

Society: PWD: Policies to make the Internet

accessible: Video

Financial Inclusion





#### About The Award

In pursuance of PTA commitment to promote innovation, advancements and accessibility in technology Pakistan Telecommunication
Authority (PTA) and Internet Society (ISOC) Asia-Pacific Bureau has launched "Pakistan Mobile App Awards 2016" in
collaboration with Ministry of IT & Telecom, Telenor & Special Talent Exchange Program (STEP). This year's competition theme is
"Embracing Mobile Accessibility", which aims to focus on the development of mobile applications on the needs of Persons with
Disabilities (PWDs) in Pakistan. The independent international sources quote that about ten to fifteen percent of Pakistan's
population consists of people with disabilities (PWDs).

The 2016, Mobile App Awards will invite to harness the benefits of technology, to promote digital inclusion, and embrace persons with disabilities. This competition will accept proposals and ideas till July 30, 2016. Shortlisted contestants will be required to develop their mobile application(s) with the help of a mentors & facilitors by end-September, winners will be announced in end-November. A

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#### \* WINNER

Rs 300,000 in cash. Winning team who would like to turn their solution into a functioning startup will also be offered acceleration through formal incubation into the Pakistan Telecommunications Authority's M-Lab, depending on interest and fit.

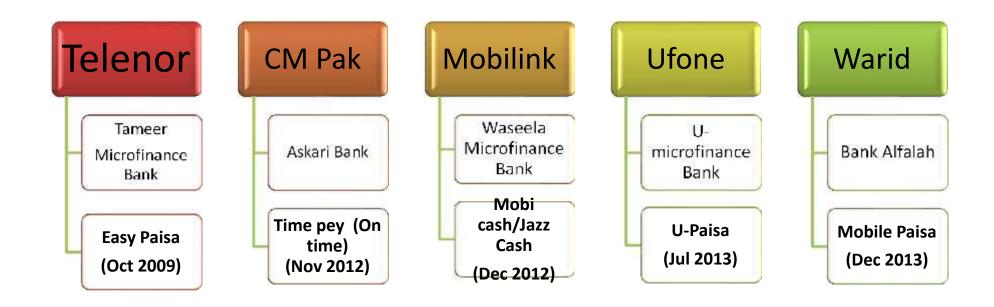
## **Example of Collaborative Regulations**from Pakistan

# PTA & SBP Joint Regulations for the Technical Implementation and Interoperability of Mobile Banking

- Close Cooperation of State Bank of Pakistan (Central Bank) and PTA to promote mobile/branchless banking in Pakistan
- MoU signed between SBP and PTA
- Issuance of joint Regulations in 2016

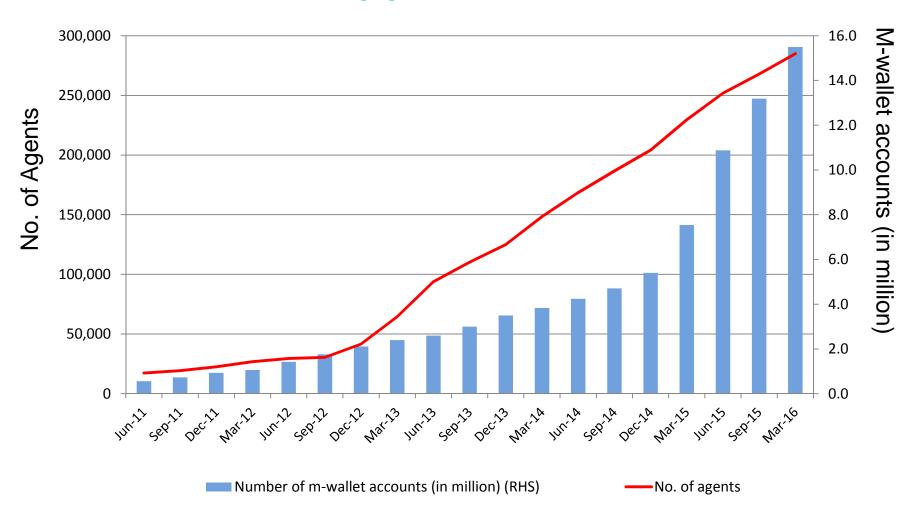
### **Competitive M-banking Market**

### **Mobile operator - bank partnerships**



## **Mobile Banking Scenario in Pakistan**

Number of m-banking agents and m-wallet accounts



## **Mobile Banking Scenario in Pakistan**

Total mobile banking accounts (m-wallets) are **approx. 15.5 million** (34% of the **45 million** commercial bank accounts)

Almost 375 million annual m-banking transactions were made with a volume of over Rs.1,920 billion (approx. \$19 billion).

More than **285,000** m-banking agents which are more than **23** times the total number of bank branches (12,000) in Pakistan.

## **Collaborations**

- Working with the Ministry of Agriculture for online purchase of pesticides and seeds
- Ministry of health for e-clinics, IPO for IP rights
- Need Continued dialogs (GSR 16)
- "ICT as Cross cutting enabler for SDGs"
- RR in Pakistan in on 18<sup>th</sup> -19<sup>th</sup> July 2016

## **Recommended Focus Areas for ITU**

Continued dialog with Financial Institutions

Focus on Agriculture, health and education

 Enforce the concept that access to broadband is a right not a luxury

Work with governments on reduction of taxes

## Thank you

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