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Austin is a public policy professional and senior government relations and regulatory affairs advisor at the GSMA for the Asia Pacific region. He leads regional thought leadership and works closely with governments and regulators to deliver a business environment that maximises development opportunities for the mobile industry and long-term benefit for citizens.

Prior to joining the GSMA he worked in consultancy in Hong Kong, focusing primarily on providing strategic advice related to public policy issues and regulatory strategy for Fortune 500 companies and NGOs in Southeast Asia and the Greater China region.

He was also a government official in Canada, holding a variety of public policy development and strategy roles. He first served as an analyst at Public Safety Canada in the Emergency Management and National Security Directorate, and subsequently as an advisor in the Chief Public Health Officer's strategic policy team at the Public Health Agency of Canada.

Austin received his honours bachelor's degree in political science and public administration from the University of Ottawa (Canada) and his master's in international and public affairs with highest distinction from the University of Hong Kong (China).