

## **ICT Development Impacts-Pacific Potential**

ICT Ministerial Meeting Tonga, June 17, 2015

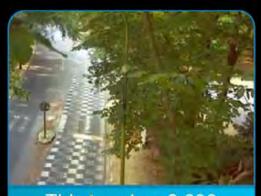




## **Everything is connected**



What do trees, cows, shoes, and your body have in common?



This tree has 3,000 followers...do you?



Cow transmits 200 MB per year



Connected shoe



Asthma inhaler cross-referenced with environmental / weather data



data from your stomach

Sources: Cisco IBSG, 2011; Sparked, 2010; Nike, 2010; David Van Sickle, 2011; Proteus, 2011



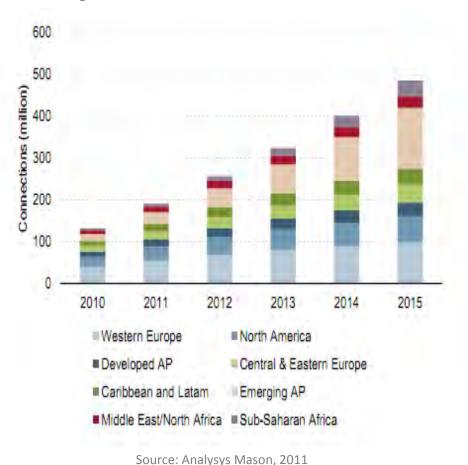
## **ICT Market Dynamics**

- Near ubiquitous mobile phone access and availability, except in very remote regions
- Broadband Internet increasingly available, particularly mobile
- Technological convergence (e.g. phone, Internet, TV on one device)
- Innovative applications development: from basic SMS platform to full-scale web platforms
  - Social media
  - Crowdsourcing, civic engagement
- Integration, shared services, e.g. cloud computing
- Open Government, Open Data
- Machine-machine communications (Internet of things)
- Big data and analytics

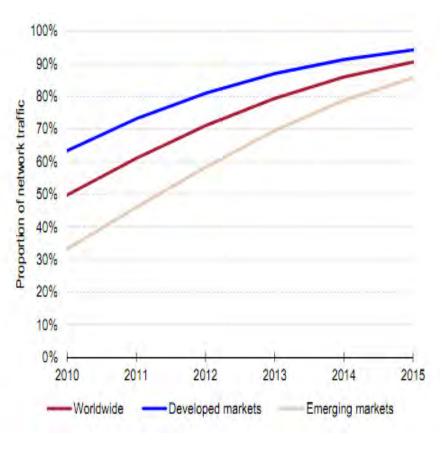


#### Increased role of data services...

## Mobile Broadband Connections By Region, 2010-2015.



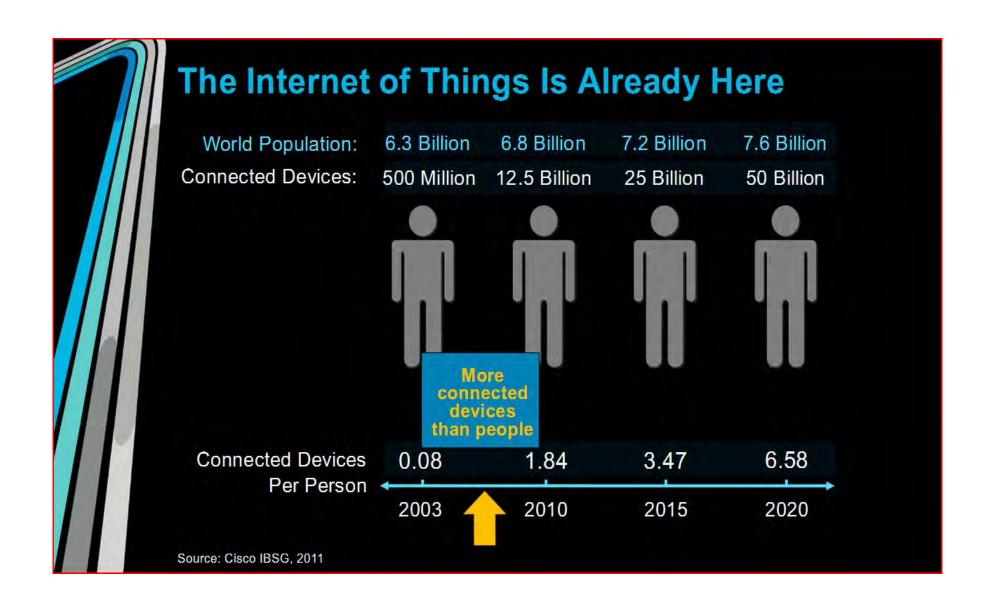
Data services as proportion of mobile networks traffic, 2010-2015



Source: Analysys Mason, 2011

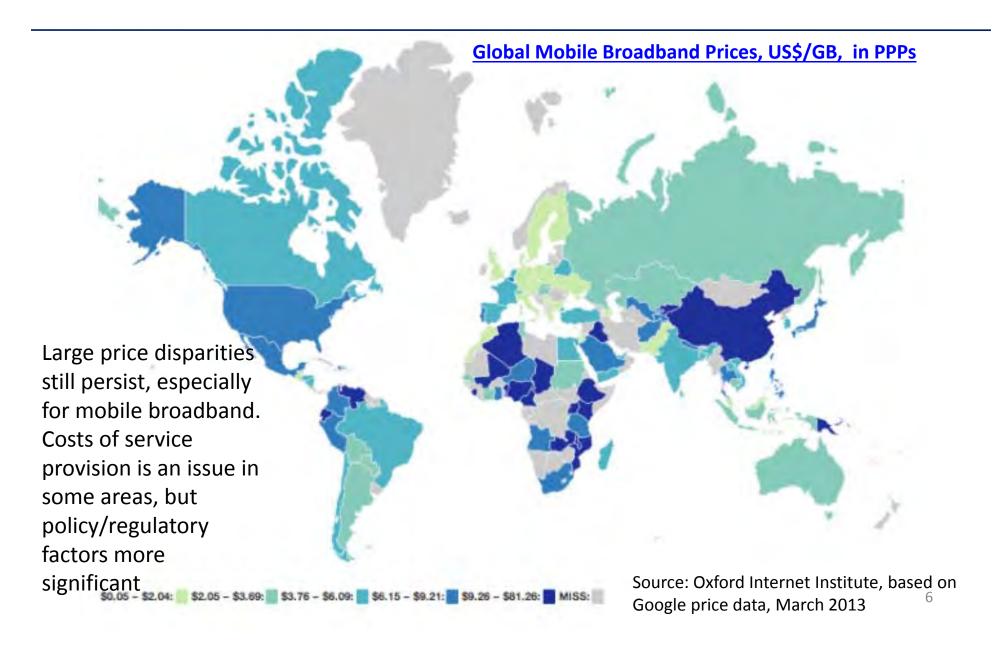


### ...connecting people and things





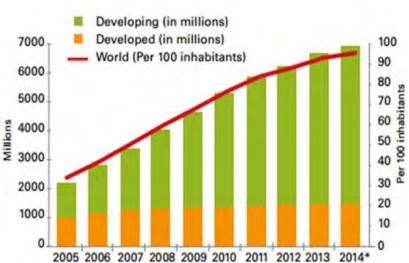
### Affordability remains an issue





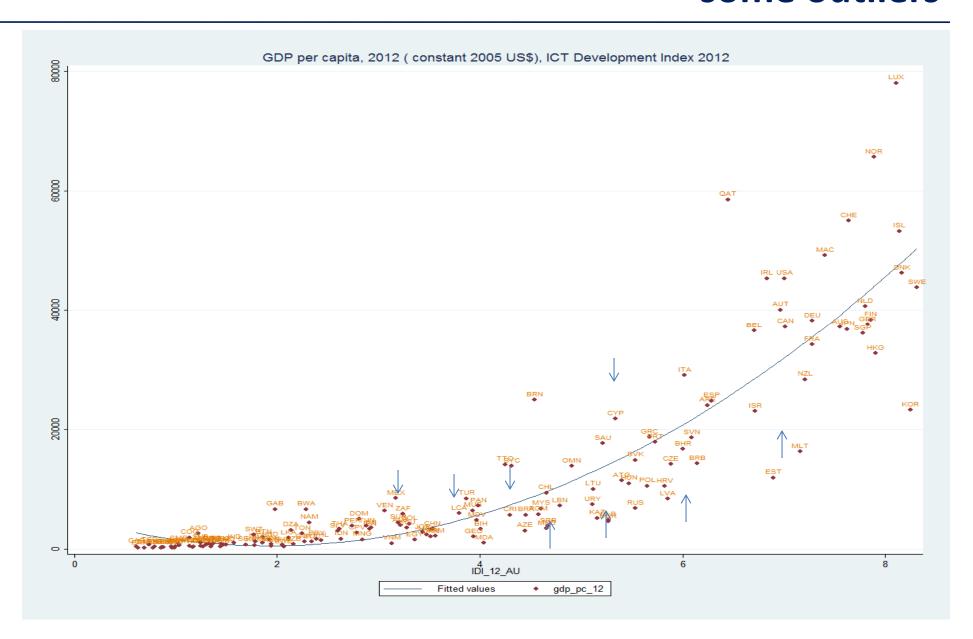
## Investment challenges

- Access is growing, especially for mobile
- Universal access is an achievable goal, for most countries
- Market competition, private sector participation and independent, light touch regulation have delivered results
- But problems remain ....
- High-speed fixed-line broadband coverage is uneven and limited in many countries
- Mobile broadband (3G, 4G/LTE) may be a more practical option in developing countries, but it is not fully substitutable for fixed broadband (DSL, fibre) particularly for large institutional users
- > Small island states, landlocked countries and rural areas present a particular challenge
- Private ownership and investment is the norm
- With a few exceptions, notably including China, private sector ownership and investment has driven the expansion of networks
- Public private partnership can stimulate also stimulate new investments (e.g. national broadband programs; universal access programs, submarine cable projects )
- Requiring favourable investment climate and operating environment



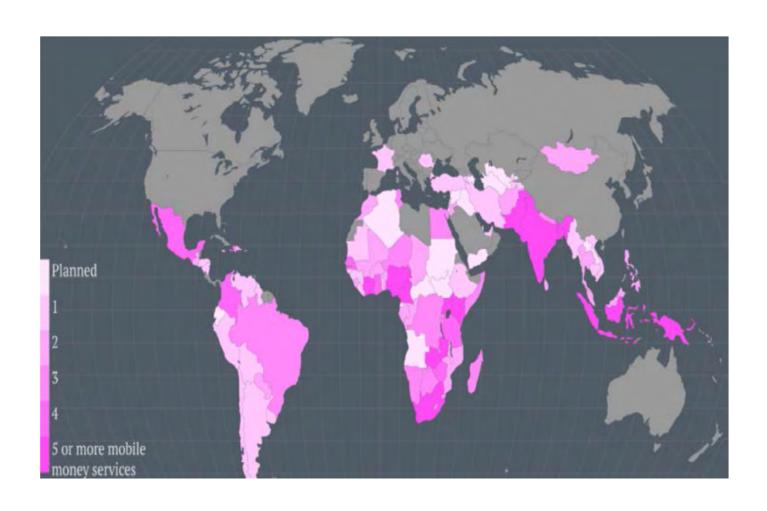


# ICT has increased GDP growth, with some outliers





## Money is online and mobile



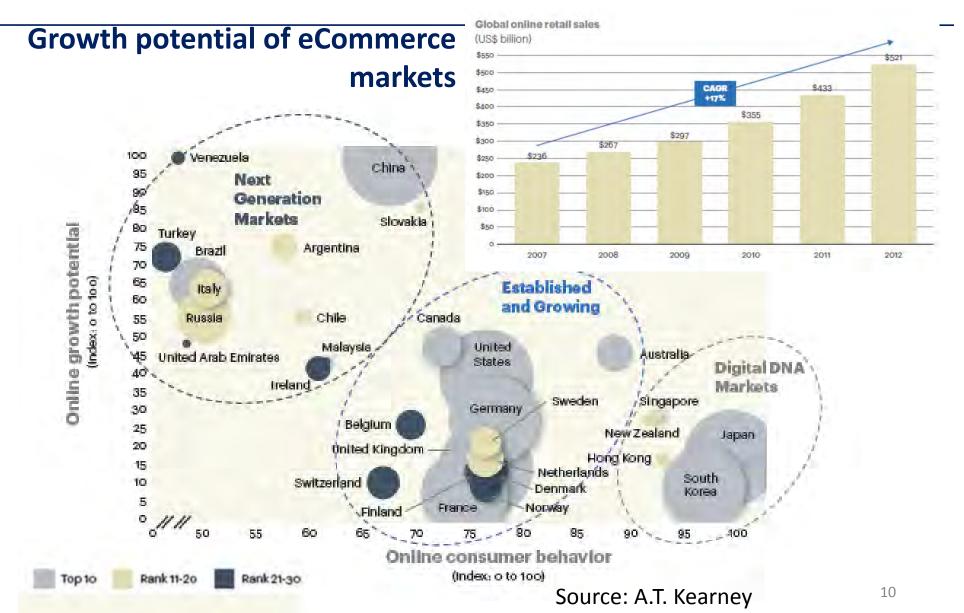








# E-Commerce is booming worldwide





### **Governments are going online**

#### **Analog Government services**



#### **Online Govt. services (Estonia)**

http://vimeo.com/94158435







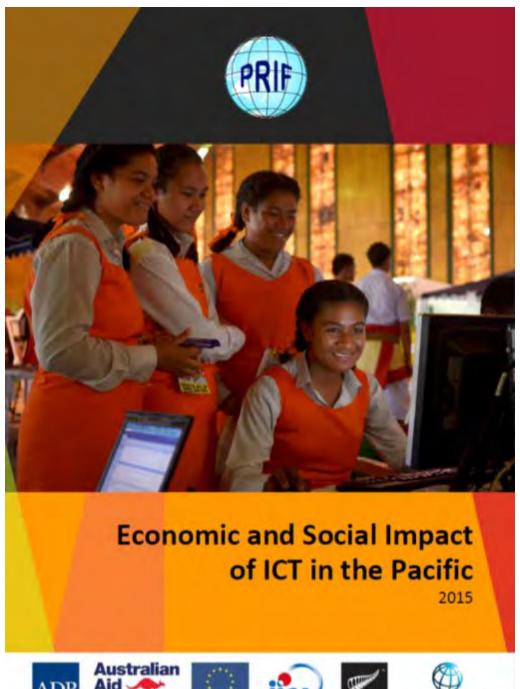






Botswana's per capita income: \$7,317 Starting a business (Botswana): 60 days\* Estonia's per capita income: \$18,478 Starting a business (Estonia): < 1 week \*

<sup>\*</sup> Source: Doing Business Indicators, The World Bank



# Pacific ICT **Overview: Pacific Region** Infrastructure Facility (PRIF)

**Coordinated by: PRIF ICT Sector Working Group** 







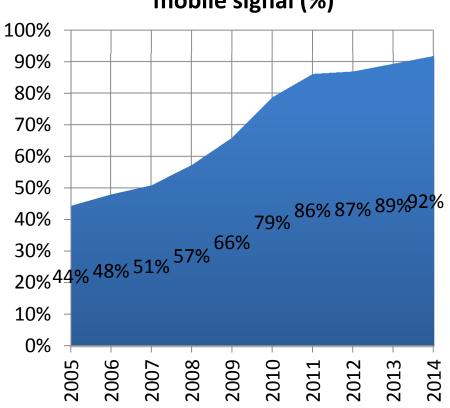




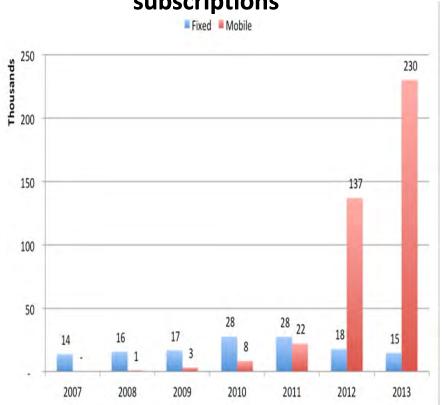


## Improved access in the South Pacific

# Population covered by 2G (GSM) mobile signal (%)



# Mobile and Fixed Broadband subscriptions





#### **Regional Connectivity is Improving**

- Tonga-Fiji Cable (August 2013): ADB, WB, Tonga Communications Corporation
- Vanuatu Cable (January 2014): Interchange, Vanuatu NPF
- Palau-FSM-Guam cables (planned 2016): ADB, WB
- Solomon Islands (planned 2016): ADB, Solomons Oceanic Cable Co.
- Samoa-Fiji cable (planned 2016): ADB, WB, Samoa Submarine Cable Co
- PNG: various cable options under consideration
- Kiribati cable?
- O3B satellite solutions (Palau, FSM, Cook Isl, Samoa, PNG, Timor-Leste, other markets)
- Other satellite solutions e.g. for small island markets



#### ICT-enabled business & services

- Mobile money
- Agriculture, fishing: producer price, market, weather information
- E-commerce e.g. tourism
- Online education services
- School monitoring
- Health information services
- E-health
- E-Government

Most applications require significantly improved Internet service quality and reliability



## **Jobs potential**



- ICT/Telecoms Industry
- Service Industry
- Online Outsourcing

Country	Pop.	Direct jobs	In-direct jobs	Average revenue per worker (\$)	Total industry revenue (\$m)	Contribution to GDP (%)
Fiji	881,065	5,809	14,522	22,510	131.0	3.39
Samoa	190,372	1,255	3,138		28.3	3.52
Tonga	105,323	694	1,736		15.6	3.35



# ICT-Enabled Development Requirements

#### CONNECTIVITY

- ICT Policy
- ICT Legislation
- Market Liberalization
- Investment in Broadband: funding (including PPPs) and supportive regulations

#### **SKILLS**

- Public and Private Sectors
- Government ChiefInformation Officer
- ICT-Enabled Jobs

#### **GOVERNANCE**

- Legal & regulatory framework for electronic transactions, cybersecurity
- Standard approaches to whole-ofgovernment communications, enterprise architecture, use of data centres, portals etc



#### World Bank ICT Engagement in the Pacific

#### Ongoing: Connectivity & Regulation

- Pacific Regional Connectivity Program (in partnership with the Asian Development Bank, Pacific Region Infrastructure Facility, and private sector)
- Pacific Regional ICT Regulatory Development Project + country-specific programs

#### Potential/planned: Applications, Jobs & Services

- E-government, e-services
- Disaster risk management and monitoring
- > Jobs



# Thank you

Natasha Beschorner, Senior ICT Policy Specialist nbeschorner@worldbank.org