Mr. Raul N. Nilo
Director of Systems and Infrastructure Management, ICTO-DOST, the Republic of the Philippines

Mr. Raul N. Nilo is currently the Director of Systems and Infrastructure Management of the Information and Communications Technology Office - Department of Science and Technology of the Republic of the Philippines. He is a B.S. major in Mathematics graduate of the University of the Philippines and also an MBA graduate. He is a Certified Information Systems Auditor and certified in COBIT 5 Foundation, both issued by the Information Systems Audit and Control Association (ISACA). He has over 36 years of professional experience in the field of ICT holding various technical and management positions and specializes in project management, policy formulation and information systems planning and management. He worked with the Development Academy of the Philippines to publish a prescribed standard methodology for information systems planning in government agencies. He is the Project Director of the National Government's Contact Center Operations Center at the Civil Service Commission and was instrumental in the establishment of an online system that receives and monitors complaints from the citizens which is a key pillar in the government's Anti-Red Tape drive.