



## UN Public Administration Programme

Division for Public Administration and Development Management (DPADM)  
UN Department of Economic and Social Affairs (UNDESA)



**Launch of the joint ADB/ITU Initiative on ICT for Development for the Asia-Pacific Region (ICTD-ASP) and follow-up meeting of the Connect Asia-Pacific Summit**

# UN PROJECT OFFICE ON GOVERNANCE (UNPOG) AND ITS POSSIBLE CONTRIBUTION TO ICTD-ASP

**Jae-hong LIM**

**Head of UNPOG**

Division for Public Administration and Development Management

**Manila, the Philippines – 30 April 2014**

# AGENDA

## 1. Introduction of UNPOG

- Overview
- Organisational Chart
- Vision and Mission
- Three Pillars of Activities

## 2. UNPOG Key Activities

- Research & Policy Development
- Capacity Development
- Communications & Outreach

## 3. UNPOG's Possible Contribution to ICTD-ASP

- Key Subject Area
- Possible Contribution





# 1. Introduction of UNPOG

1.1 Overview

1.2 Organisational Chart

1.3 Vision and Mission

1.4 Three Pillars of Activities

# 1.1 Overview

Established in 2006

As a **subsidiary** organisation of the United Nations Department of Economic and Social Affairs (**UNDESA**)



UNITED NATIONS PROJECT  
OFFICE ON GOVERNANCE

As a result of the 2005 Seoul Declaration adopted by the 6th Global Forum on Reinventing Government, calling for a global hub for good governance

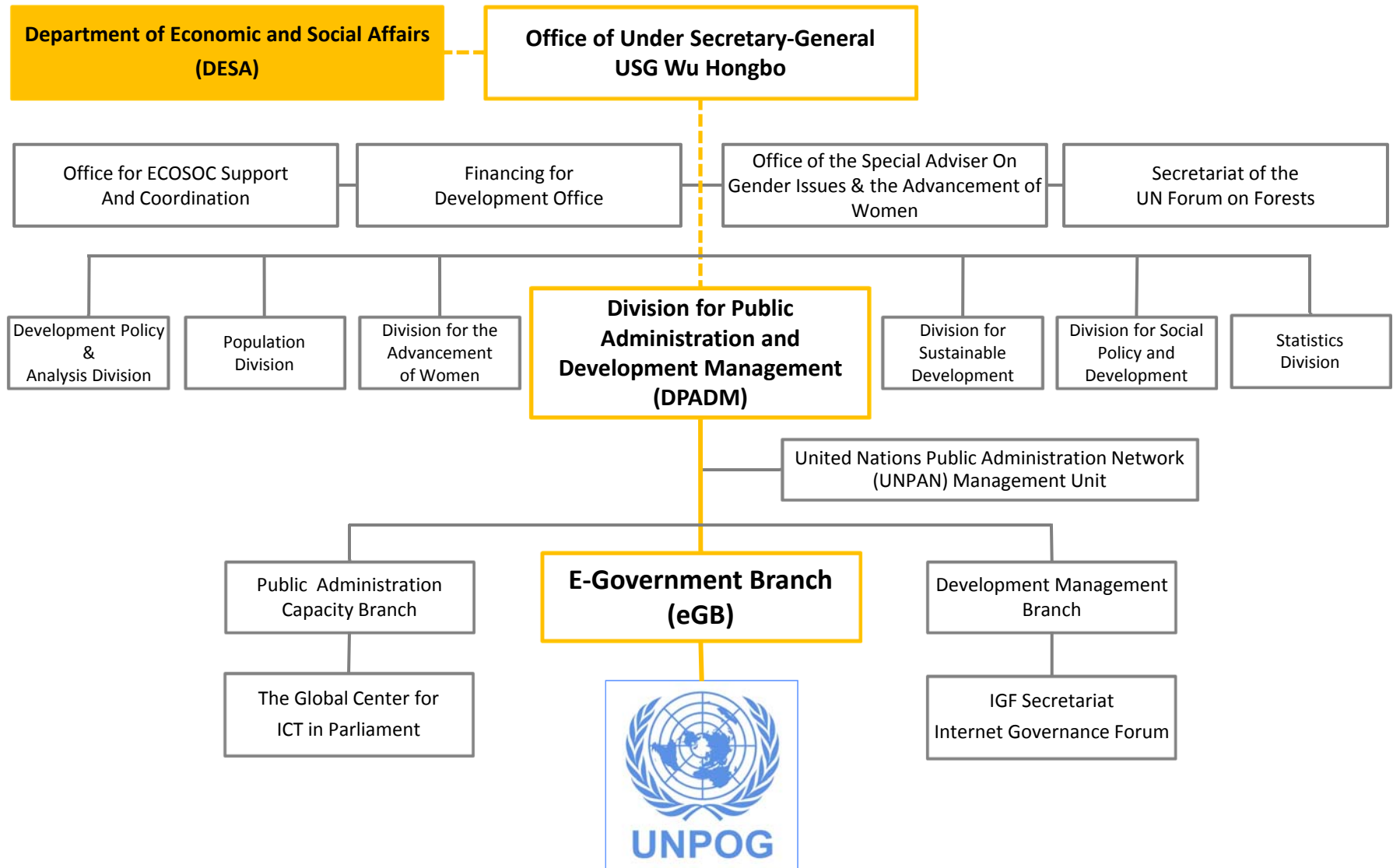
Based in **Seoul, Republic of Korea**

With 10 staff members

Annual budget of 1.5 million USD supported by Republic of Korea through the technical cooperation and trust fund agreement between the United Nations and the Government of Republic of Korea



# 1.2 Organisational Chart



## 1.3 Vision and Mission

A faint world map is visible in the background of the slide. A yellow horizontal band is positioned across the middle of the map, containing the text 'GLOBAL HUB FOR GOOD GOVERNANCE'.

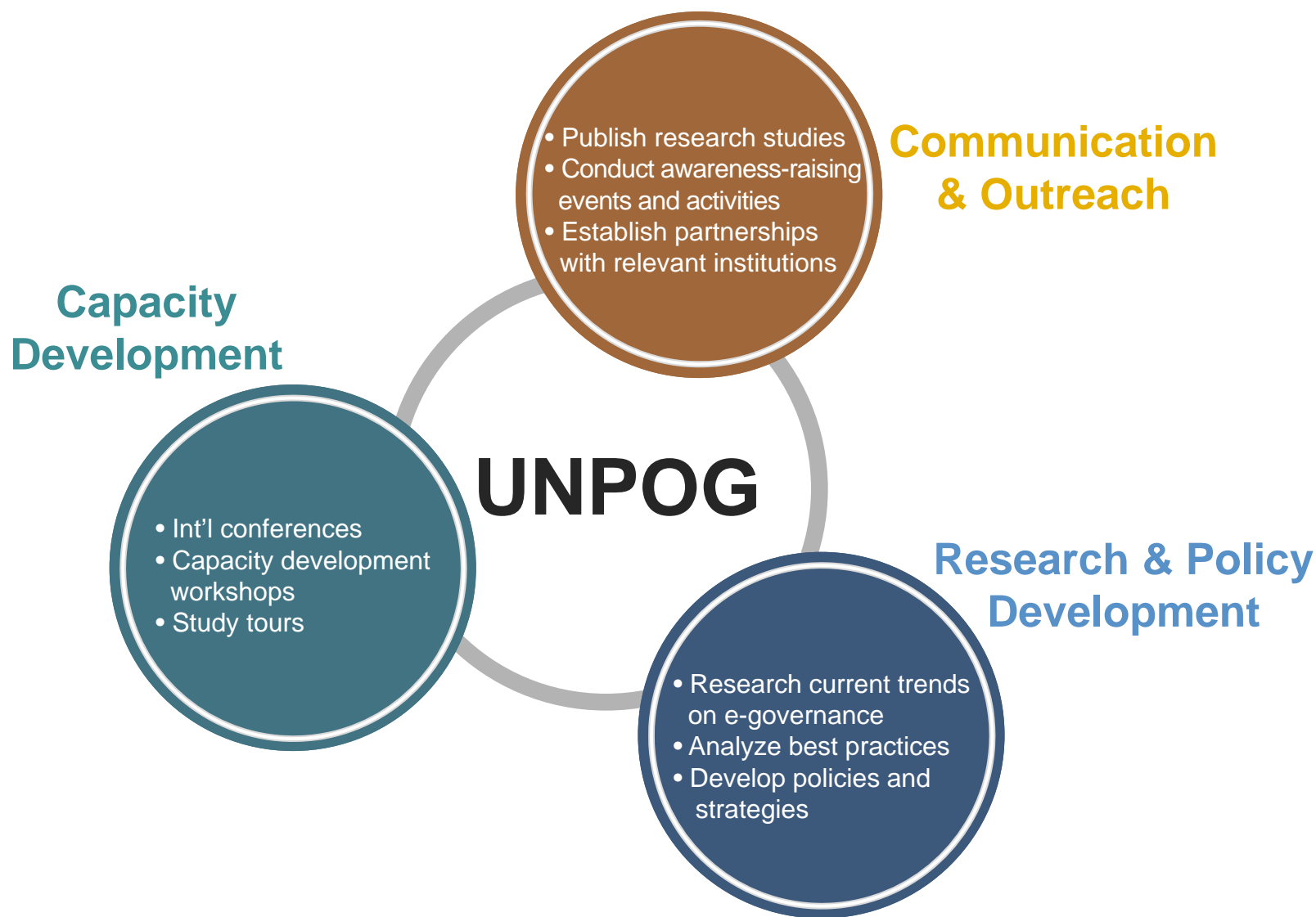
GLOBAL HUB FOR GOOD GOVERNANCE

*focus on the Asia-Pacific Region*

**Assist Member States**, in particular developing and least developed countries, **to improve their governance capacity** through innovation, e-governance and ICT for sustainable development

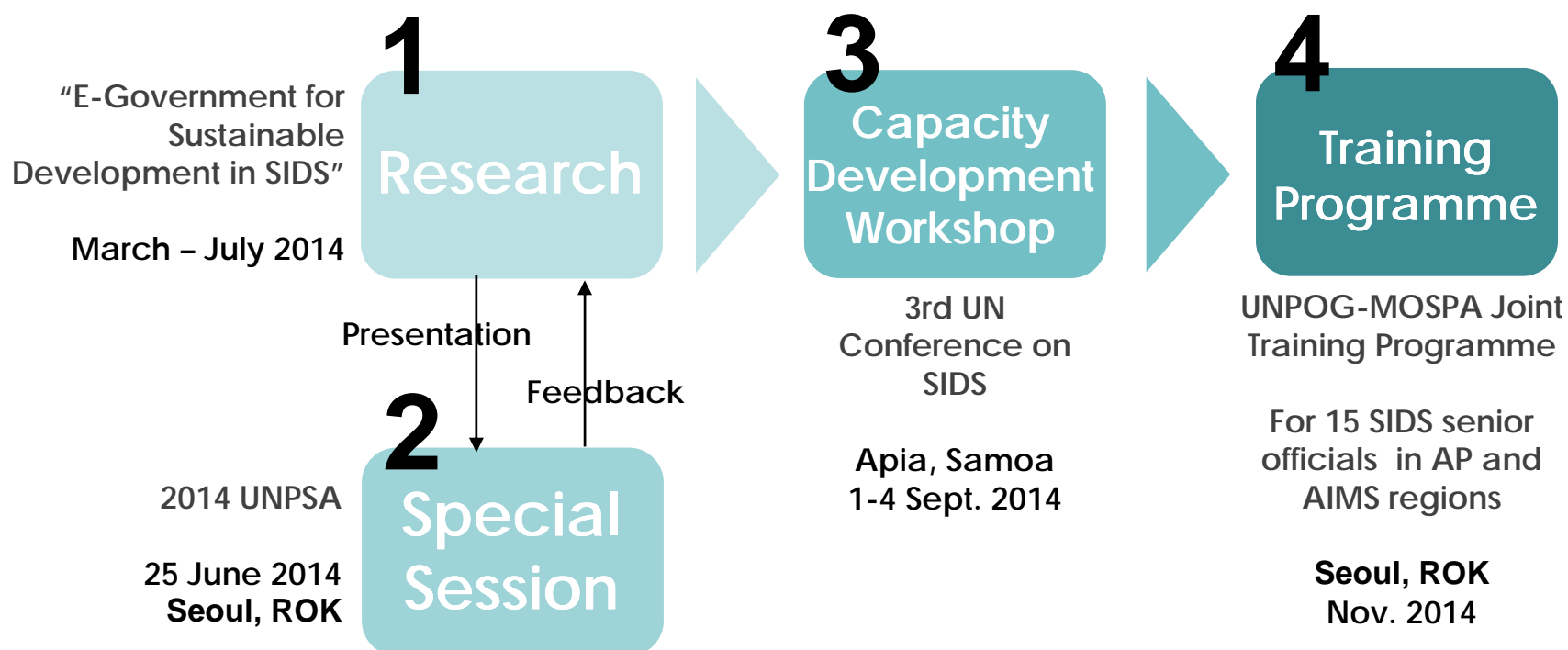


# 1.4 Three Pillars of Activities



# 1.4 Three Pillars of Activities

## Example of Integrated Activities



## E-Government for Promoting Sustainable Development in SIDS







## 2. UNPOG Key Activities

2.1 Research & Policy Development

2.2 Capacity Development

2.3 Communications and Outreach

# 2.1 Research & Policy Development

## (1) Summary of Activities (2006 – 2014)

Research Title	2006	2007	2008	2009	2010	2011	2012	2013	2014
<b>Study on Project Framework of UNPOG</b>									
<b>Inventory of Government Innovations and Good Governance in Asia</b>									
<b>Building Trust in Government in Asia and the Pacific</b>									
<b>Best Practices Case Studies: With a Specific Reference to e-Government</b>									
<b>Country Profiles of Asian Countries on Good Governance and State Capacity</b>									
<b>Management Strategy for Local Governments to Strengthen Transparency in Local Governance</b>									
<b>Understanding Governance Challenges in Post Conflict Societies</b>									
<b>Study on Saemaul Undong from the Governance Perspectives</b>									
<b>Study on the Application of Saemaul Undong to Rural Development in Africa</b>									

## 2.1 Research & Policy Development

Research Title	2006	2007	2008	2009	2010	2011	2012	2013	2014
<b>Public Governance and Management for Developing Countries: Lessons from Korean Cases</b>									
<b>Study on the Expansion of Korea's e-Government Systems in International Community</b>									
<b>United Nations Public Administration Country Studies (UNPACS) Phase I</b>									
<b>Role of e-Government to Promote Gender Equality in the Asia and Pacific – Phase I</b>									
<b>From Promoting Gender Equality to Empowering Women: Role of E-Government in Asia and the Pacific - Phase II</b>									
<b>United Nations Public Administration Country Studies (UNPACS) Phase II</b>									
<b>Contribution to Compendium of Innovative e-Government Practices in Asia and the Pacific</b>									
<b>E-Government for Promoting Sustainable Development in Small Island Developing States</b>									



**Research Report (14)**

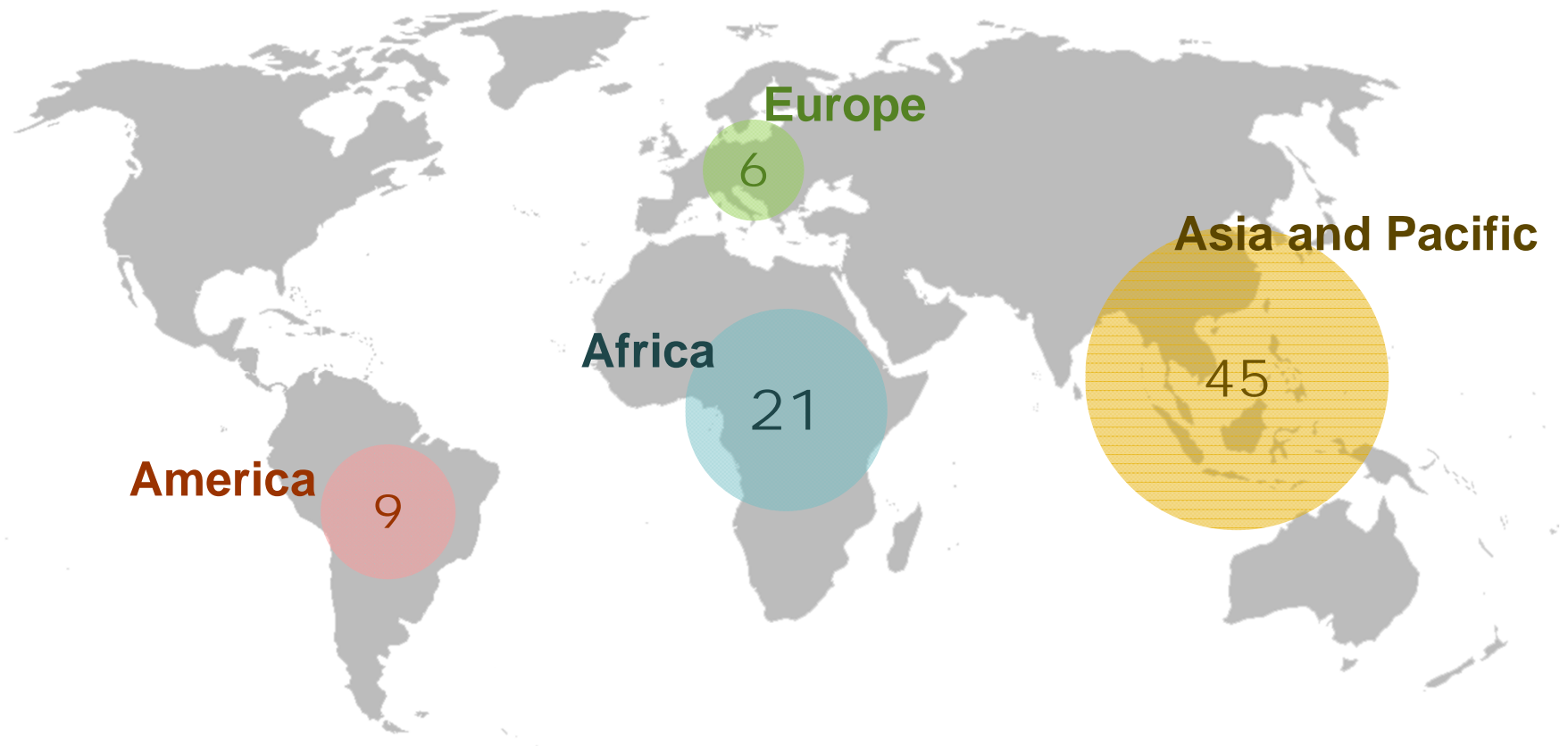


**Country Profiles (5)**



# 2.1 Research & Policy Development

## (2) Countries Covered





## 2.1 Research & Policy Development

### (3) United Nations Public Administration Country Studies (UNPACS)

- **Concept**

**online** knowledge-base  
for **country-specific** data and information  
of **193** Member States  
on conventional and emerging topics related to **public administration**



- **Objective**

Assist the UN Member States  
in enriching their capacities to deliver quality public services  
by providing them with critical knowledge resources  
to facilitate evidence-based decision-making processes, particularly  
toward the achievement of the Millennium Development Goals  
(MDGs).

# 2.1 Research & Policy Development

## ■ Thematic Areas



### **Government Institutional and Human Resource Development**

- Codes of conduct, ethics or equivalent
- Government agencies at the national level, E-parliament data
- Gender representation in government agencies
- Financial disclosure for senior government officials



### **Electronic and Mobile Government**

- National strategies and policies on e-government
- E-government development index
- Chief information officers (CIOs) or equivalent at the national level
- National e-procurement platform/systems



### **Citizen Engagement in Managing Development Programmes**

- National constitutions on citizen engagement in public affairs
- Institutions/systems for citizen engagement
- Channels/tools for citizen engagement
- E-participation index



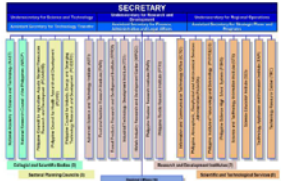



### **Open Government Data**

- Freedom of information acts
- Data protection acts
- Budgetary information at the national level
- Information and privacy commissioners or equivalent

# 2.1 Research & Policy Development

## ■ UNPOG's Contribution to UNPACS

- ✓ 43 countries and 2 SARs in Asia and the Pacific
- ✓ E-Government Institutions, CIOs and National e-Strategies

Leading e-government institutions and officials at national level																																							
<p align="center"><b>Philippines</b></p> <p><b>E-Government Institution</b></p> <table border="1"> <thead> <tr> <th>Database field</th> <th>Field value</th> </tr> </thead> <tbody> <tr> <td>Institution code</td> <td></td> </tr> <tr> <td>Geographic scope</td> <td>Philippines</td> </tr> <tr> <td>Name</td> <td>Information and Communications Technology Office (ICTO)</td> </tr> <tr> <td>Is part of</td> <td>Department of Science and Technology (DOST)</td> </tr> <tr> <td>Reporting relationships</td> <td>Organisational Structure – DOST</td> </tr> </tbody> </table>  <p>Source: <a href="http://www.dost.gov.ph/index.php?option=com_content&amp;view=article&amp;catid=58&amp;id=104&amp;Itemid=62&amp;lang=en">http://www.dost.gov.ph/index.php?option=com_content&amp;view=article&amp;catid=58&amp;id=104&amp;Itemid=62&amp;lang=en</a></p> <p>Address line 1: DOST Bldg. Gen. Santos Avenue</p> <p>Address line 2: Bicutan, Taguig</p> <p>Address line 3: Metro Manila 1631</p> <p>Address line 4:</p> <p>Email:</p> <p>Telephone: +632 857 2071 to 82</p> <p>Fax: +632 857 8937</p> <p>Website: <a href="http://dost.gov.ph">http://dost.gov.ph</a></p> <p>Functions: DOST is the premiere science and technology body in the country charged with the following mandates:</p> <ul style="list-style-type: none"> <li>• Provide direction, leadership and coordination in all scientific and technological activities.</li> <li>• Formulate policies, programmes and projects to support national development.</li> </ul>		Database field	Field value	Institution code		Geographic scope	Philippines	Name	Information and Communications Technology Office (ICTO)	Is part of	Department of Science and Technology (DOST)	Reporting relationships	Organisational Structure – DOST																										
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<p>technical activities.</p> <ul style="list-style-type: none"> <li>• Formulate policies, programmes and projects to support national development.</li> </ul> <p>DOST is responsible for preparing the Medium-term Development Plan for ICT Research and Development, and its linkages to the ICT industry and the Medium-term E-Governance Infrastructure and Information Systems Plan.</p> <p>ICTO, formerly Commission on Information and Communications Technology (CICIT), is an office under DOST and is responsible for providing planning and management support of government ICT resources to enhance e-Governance and industry growth. ICTO is also responsible for accelerating the development of 'connected government' and integrated IT government systems under a unified platform. Moreover, the Office is focusing on the area of human resource development through education in order to produce a globally competitive ICT workforce and promote a climate conducive to further growth. ICTO also streamlines research and innovation in ICT to address issues such as cybercrime, disaster risk management and environmental protection.</p> <p>ICTO is mandated to do the following work:</p> <ul style="list-style-type: none"> <li>• Formulate, recommend and implement an appropriate policy and programme framework that will promote the rapid development and improved global competitiveness of the Philippines' information and communications technology industry through research and development and through effective linkages in the industry.</li> <li>• Ensure the provision of efficient and effective information and communications technology infrastructure, information systems and resources to support efficient, effective, transparent and accountable governance, and in particular, support the speedy and efficient enforcement of rules and delivery of accessible public services to the people.</li> <li>• Conduct continuing research and development in partnership with academia towards improving the quality of ICT education and the production of a globally competitive ICT workforce.</li> <li>• Build the capacities of public sector institutions and their personnel in the use of ICT to improve planning, management, delivery of mission critical functions, as well as, monitoring and evaluation.</li> <li>• Formulate the Governance Information System Plan and administer the E-Governance Fund.</li> <li>• Perform other related functions as they are assigned.</li> </ul>	<p>AI coordination, personnel and ICT for better government</p> <p>ations for G2B and G2C</p> <p>fordable government data for</p> <p>ished on 12 June 2011 and 4 of ICTO. NCC is the primary possibility of directing the use of computing in the</p> <p>the major computerization for role in the implementation (GSP) and works hand-in-hand son of the National Information tionally, NCC plays a major ommerce policies. Moreover, ror companies to lease with</p> <p>vide the creation of a ship. The Council envisages and academics as its members are the implementation of Government Agencies go objectives are aligned with to raise awareness of the tal and local governments, as</p> <p>olated in the Philippine strategy, a CIO will be appointed ent-attached agencies and nement of CIOs or ICT Officers verment CIO Council, which ead Government CIO.</p> <p>ble for the overall direction, ent development, the the technical aspects such as lading the interoperability data protection and</p> <p>ince survey of 2011 sia and the Pacific</p>																																						
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❖ In preparation for official launch





## 2.1 Research & Policy Development

### (4) UN Compendium of E-Government Practices

- **Concept**

compilation of case studies on innovative e-government solutions, services and applications

- **Objective**

promote knowledge sharing and exchange of proven e-government applications among the countries, thus reducing the costs involved in setting up completely new systems



- **UNPOG's Contribution to Compendium Volume V**

27 case studies on e-government in Asia and the Pacific

- **Access to the Compendium**

<http://www.unpan.org/DPADM/EGovernment/KnowledgeBaseofEGovernmentPractices/tabid/1264/language/en-US/Default.aspx>



## 2.1 Research & Policy Development

### (5) E-Procurement Serial Publication



- **Concept**

serial publication on country best practices on e-procurement in research collaboration with Korea's Public Procurement Service (PPS)

- **Objective**

assist developing member states (primarily in Asia and the Pacific, and at a later stage, global) to design, implement and sustain successful e-procurement

- ✓ Republic of Korea as the first case study, contributed by Korea's Public Procurement Service (PPS)
- ✓ Seek to further cooperate on identifying a group of countries whose e-procurement practices can be included in the serial publication



## 2.2 Capacity Development

### (1) Summary of Activities (2006 - 2013)



	National Training Program	Regional Workshop	International Conference
<b>EVENTS</b>	<b>11</b>	<b>8</b>	<b>11</b>
<b>COUNTRIES</b>	<b>11</b>	<b>70</b>	<b>94</b>
<b>PARTICIPANTS /TRAINEES</b>	<b>752</b>	<b>872</b>	<b>3144</b>

### **10** Advisory Services and Study tours



## 2.2 Capacity Development

### (2) Recipients of Country Specific Services



- **National Training Program**

11 times, 11 countries

Afghanistan, Singapore, India, Bangladesh, Sri Lanka, Kazakhstan, Bhutan, Cote d'Ivoire, Philippines, Ethiopia, and Republic of Korea

- **Advisory Services**

4 times, 3 countries

Kazakhstan, Seychelles, and Sri Lanka(2)

- **Study Tours**

6 times, 6 countries

Iraq, Nigeria, Seychelles, SAARC, Bangladesh, and Bahrain

## 2.2 Capacity Development

### (3) Hosting Countries of Capacity Development Activities



## 2.2 Capacity Development

### (4) UNPSA 2014

- **Main Theme**  
Innovating Governance For Sustainable Development And Well-Being Of The People
- **Venue:** Seoul, Republic of Korea
- **Date:** 23-26 June 2014 (4 days)
- **Programme**

23 Apr.	› Plenary Session
24 Apr.	› 6 Workshops (including 1 Special Session) & 1 Expert Group Meeting
25 Apr.	
26 Apr.	› Ministerial Roundtable › Public Service Awards Ceremony



## 2.2 Capacity Development

### Capacity Development Workshops (6)

#### ▪ UN

- ✓ Innovation and e-Governance for Sustainable Development
- ✓ Public Accountability: the Role of Supreme Audit Institutions (SAIs) and Citizen's Engagement
- ✓ Promoting Gender Responsive Service Delivery for Sustainable Development

#### ▪ Republic of Korea

- ✓ Transformative Initiatives toward Open, Competent and Service Oriented Government
- ✓ E-Government in the Smart Society: the Way Forward
- ✓ (Special Session) Effective Governance System for Sustainable Development in the Post-2015 Era

### Expert Group Meeting (1)

#### ▪ UN

- ✓ Innovating Governance and Public Administration for Sustainable Development



## 2.2 Capacity Development

### eGB/UNPOG

### Capacity Development Workshop

- **Theme:** Innovation and e-Governance for Sustainable Development
- **Venue:** Seoul, Republic of Korea
- **Date:** 24-25 June 2014
  
- **Topics** to be dealt with
  - UN e-Government Survey 2014: Findings and Trends
  - Collaborative Leadership for Whole-of-Government
  - Policies and Strategies for Innovative Online Service Delivery
  - E-Government for Sustainable Development in SIDS





## 2.2 Capacity Development

### (5) Global e-Government Forum (GeGF) 2014

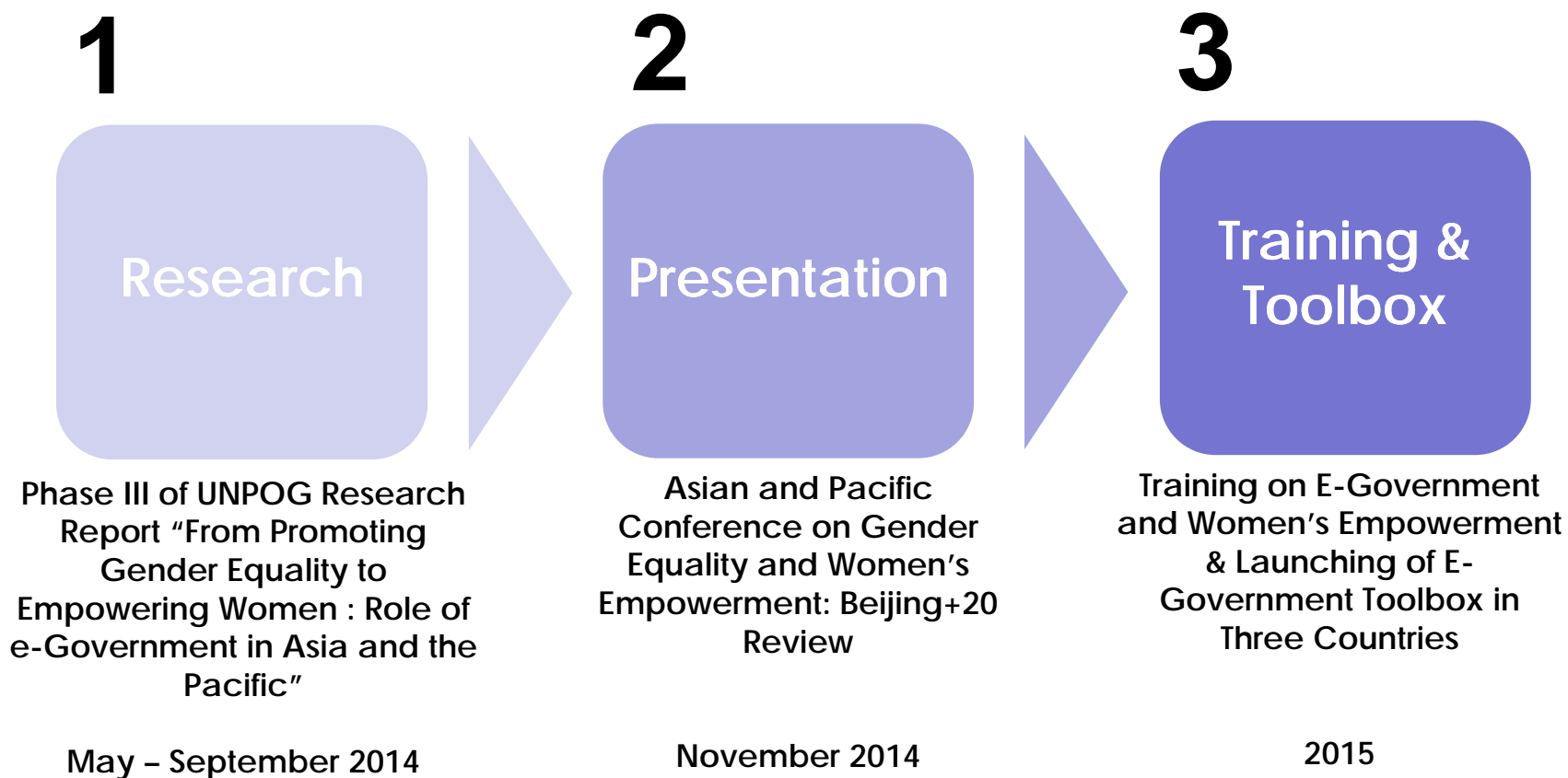
- **Venue:** Astana, Kazakhstan
- **Date:** October 2014
- **Theme :**  
Smart Governance in Sustainable Development  
- New Possibilities of Partnership in Networked Society (Tentative)
- **History** of GeGF
  - GeGF 2012: First Forum in partnership with the Government of Republic of Korea
  - GeGF 2013: more than 1,000 participants from over 50 countries including 25 ministerial level participants
  - GeGF 2014 : diversify its hosting country to Kazakhstan, expected to reflect various viewpoints from Central Asia





## 2.2 Capacity Development

### (6) UNPOG-UNESCAP Joint Project



## 2.3 Communication & Outreach

### (1) Summary of Activities (2006 – 2013)



	Institutional Promotion on UN and UNPOG	Thematic Promotion on Good Governance
INTERNATIONAL	9	9
NATIONAL	11	2

- **Other Activities for Public Outreach**
  - Publication of Brochures
  - Production of Promotion Video
  - Revamping of Website





## 2.3 Communication & Outreach

### (2) Promoting UN E-Government Survey 2014

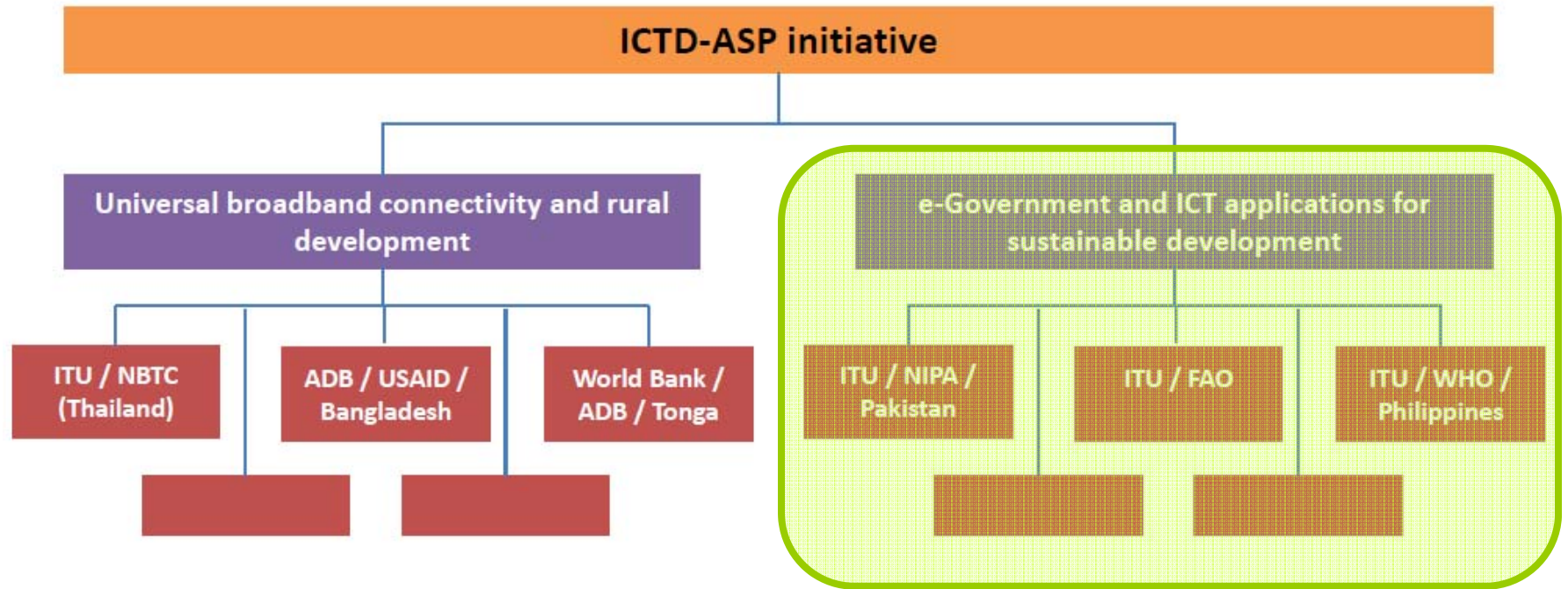
- **Regional Launching Ceremony for Asia and the Pacific (May)**
  - Press Conference for Foreign Correspondents in Korea
  - Briefing for Diplomatic Missions from Asia and the Pacific Region in Seoul
- **UNPOG Session in Jeju Forum (29 May)**
  - Session Title : “E-Government for the Future We Want: Trends of Development in Asia”
  - Analyse the trends and challenges of e-Government in Asia and the Pacific region, based on UN E-Government Survey 2014,
  - Discuss innovative measures of e-Government and public administration that could contribute to design new Asia



## 3. UNPOG's Possible Contribution to ICTD-ASP

- 3.1 Key Subject Area
- 3.2 Possible Contributions

## 3.1 Key Subject Area



**“e-Government and ICT applications for sustainable development”**



## 3.2 Possible Contribution



### Component 1 **Project Development & Implementation**

#### **Technical Advisory Support**

- Provide tailor-made advisory service (onsite and off-site) in accordance with specific requests of developing member states
- Identify actual needs of member states through research projects and capacity development activities



## 3.2 Possible Contribution



### Component 2 **Partnership & Resource Mobilisation**

#### **E-Government Practitioners' Network**

- Enhance e-government practitioners' network in Asia and the Pacific through UNPACS
- Build up CIO network of Small Island Developing States (SIDS) through the capacity building workshop during the UNPSA
- Expert Group Meeting for Strengthen the CIO network in Asia and the Pacific



## 3.2 Possible Contribution



### **Component 3** **Information & Knowledge Sharing Network**

#### **Capacity Building Activities**

- Recommend proper experts to attend and provide substantive inputs to capacity building activities
- Provide developing countries and SIDS with training programmes tailored to their needs

#### **Knowledge Sharing Platform**

- Identify good practices and lessons learnt in implementing e-government in developing member states through research projects and capacity building activities
- Share the experience of building existing knowledge base, and supplement the new knowledge sharing platform





# THANK YOU!

UNITED NATIONS PROJECT  
OFFICE ON GOVERNANCE