UN Public Administration Programme

Division for Public Administration and Development Management (DPADM)
UN Department of Economic and Social Affairs (UNDESA)

Launch of the joint ADB/ITU Initiative on ICT for Development for the Asia-Pacific Region (ICTD-ASP) and follow-up meeting of the Connect Asia-Pacific Summit

UN PROJECT OFFICE ON GOVERNANCE (UNPOG) AND ITS POSSIBLE CONTRIBUTION TO ICTD-ASP

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Manila, the Philippines – 30 April 2014

AGENDA

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   - Organisational Chart
   - Vision and Mission
   - Three Pillars of Activities

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   - Possible Contribution

Division for Public Administration and Development Management (DPADM)
UN Department of Economic and Social Affairs (UNDESA)

1. Introduction of UNPOG

1.1 Overview
1.2 Organisational Chart
1.3 Vision and Mission
1.4 Three Pillars of Activities

1.1 Overview

Established in 2006

As a subsidiary organisation of the United Nations Department of Economic and Social Affairs (UNDESA)

UNITED NATIONS PROJECT OFFICE ON GOVERNANCE

As a result of the 2005 Seoul Declaration adopted by the 6th Global Forum on Reinventing Government, calling for a global hub for good governance
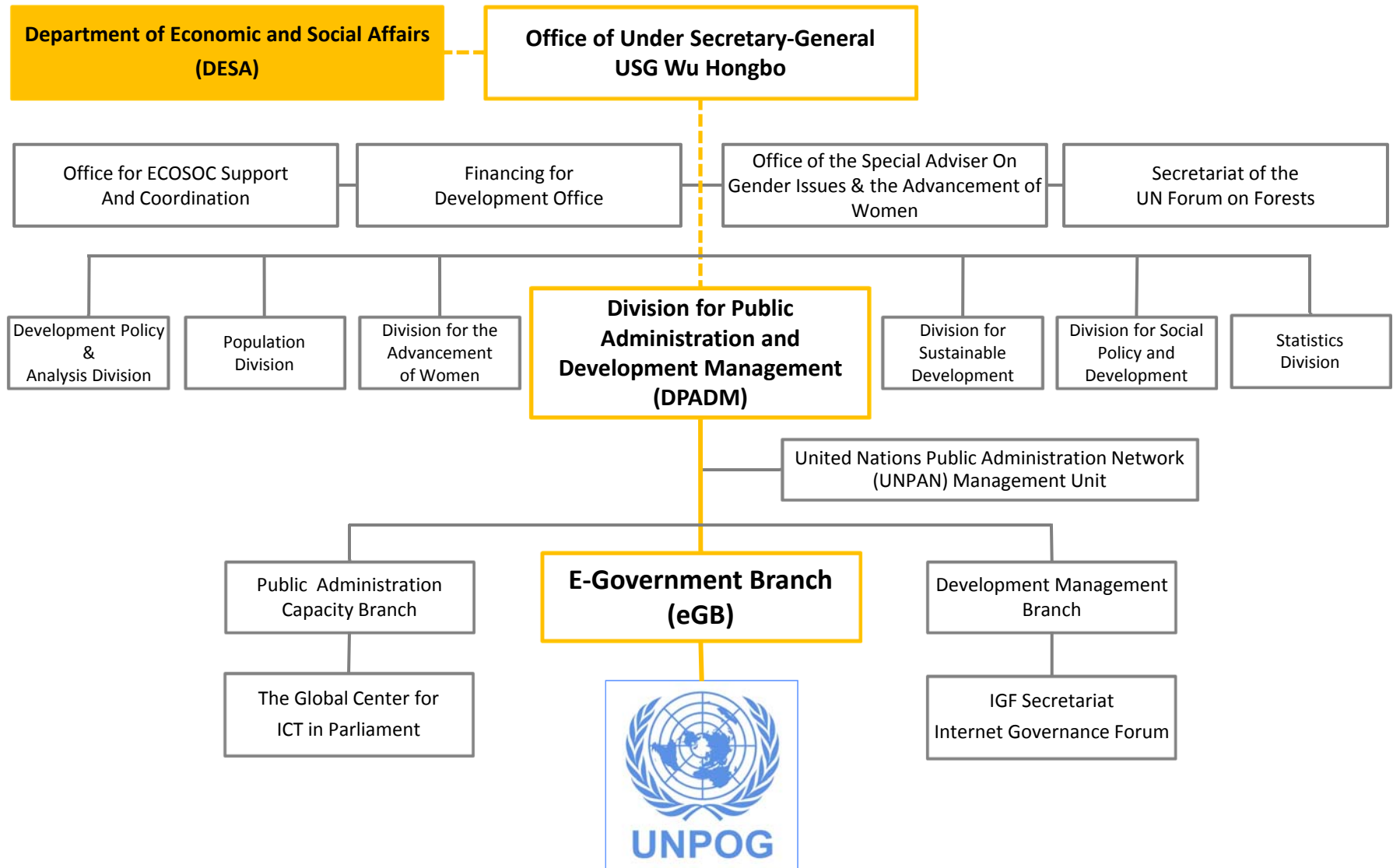
Based in Seoul, Republic of Korea

With 10 staff members

Annual budget of 1.5 million USD supported by Republic of Korea through the technical cooperation and trust fund agreement between the United Nations and the Government of Republic of Korea

1.2 Organisational Chart

Department of Economic and Social Affairs (DESA)

Office of Under Secretary-General
USG Wu Hongbo

Office for ECOSOC Support And Coordination

Financing for Development Office

Office of the Special Adviser On Gender Issues & the Advancement of Women

Secretariat of the UN Forum on Forests

Development Policy & Analysis Division

Population Division

Division for the Advancement of Women

Division for Public Administration and Development Management (DPADM)

Division for Sustainable Development

Division for Social Policy and Development

Statistics Division

United Nations Public Administration Network (UNPAN) Management Unit

Public Administration Capacity Branch

E-Government Branch (eGB)

Development Management Branch

The Global Center for ICT in Parliament

UNPOG

IGF Secretariat Internet Governance Forum

Division for Public Administration and Development Management (DPADM)
UN Department of Economic and Social Affairs (UNDESA)

1.3 Vision and Mission

GLOBAL HUB FOR GOOD GOVERNANCE

focus on the Asia-Pacific Region

Assist Member States, in particular developing and least developed countries, **to improve their governance capacity** through innovation, e-governance and ICT for sustainable development

1.4 Three Pillars of Activities

Communication & Outreach

- Publish research studies
- Conduct awareness-raising events and activities
- Establish partnerships with relevant institutions

Capacity Development

- Int'l conferences
- Capacity development workshops
- Study tours

UNPOG

Research & Policy Development

- Research current trends on e-governance
- Analyze best practices
- Develop policies and strategies
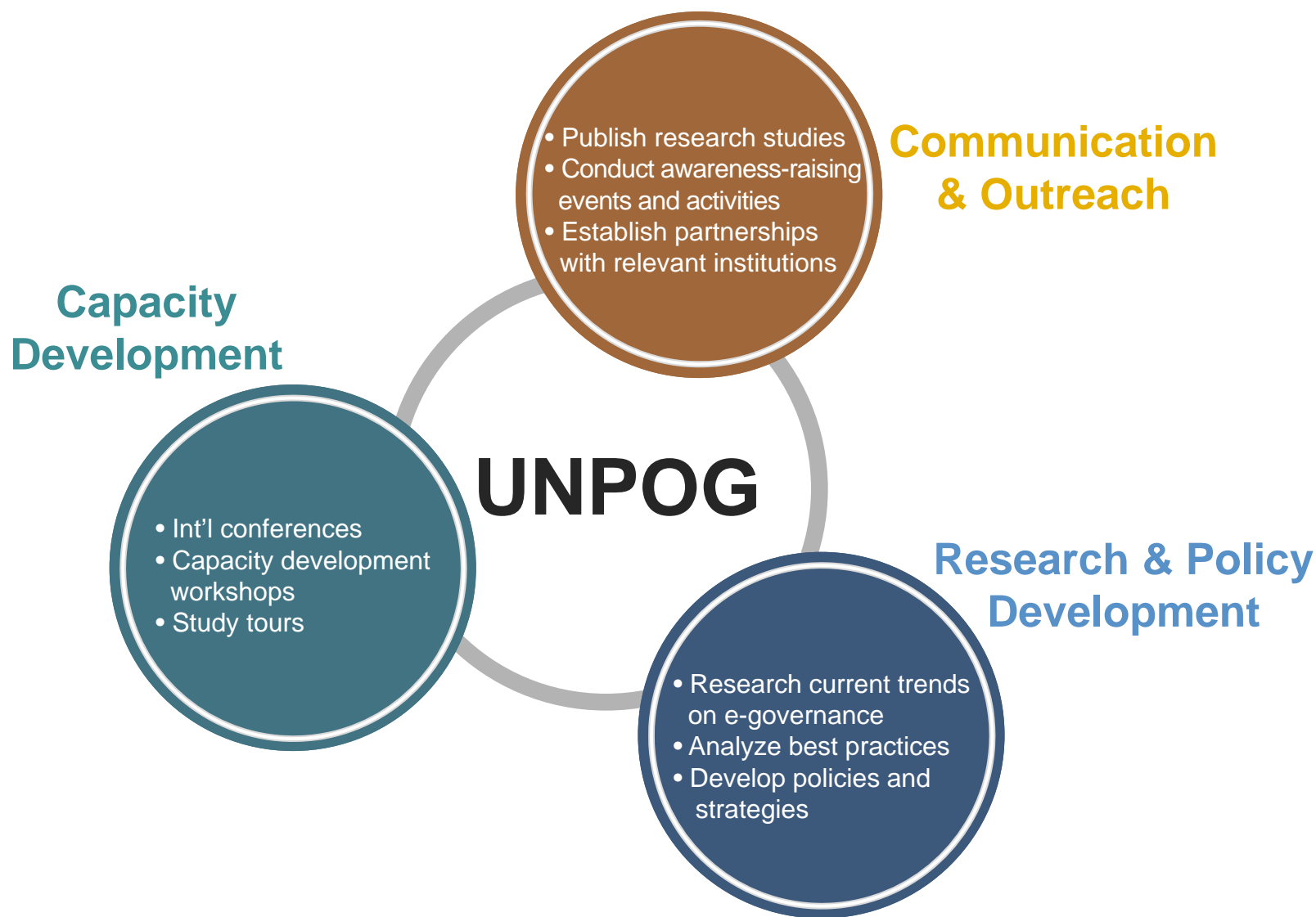
1.4 Three Pillars of Activities

Example of Integrated Activities

"E-Government for Sustainable Development in SIDS"

March – July 2014

1 Research

Presentation
Feedback

2 Special Session

2014 UNPSA

25 June 2014
Seoul, ROK

3 Capacity Development Workshop

3rd UN Conference on SIDS

Apia, Samoa
1-4 Sept. 2014

4 Training Programme

UNPOG-MOSPA Joint Training Programme

For 15 SIDS senior officials in AP and AIMS regions

Seoul, ROK
Nov. 2014
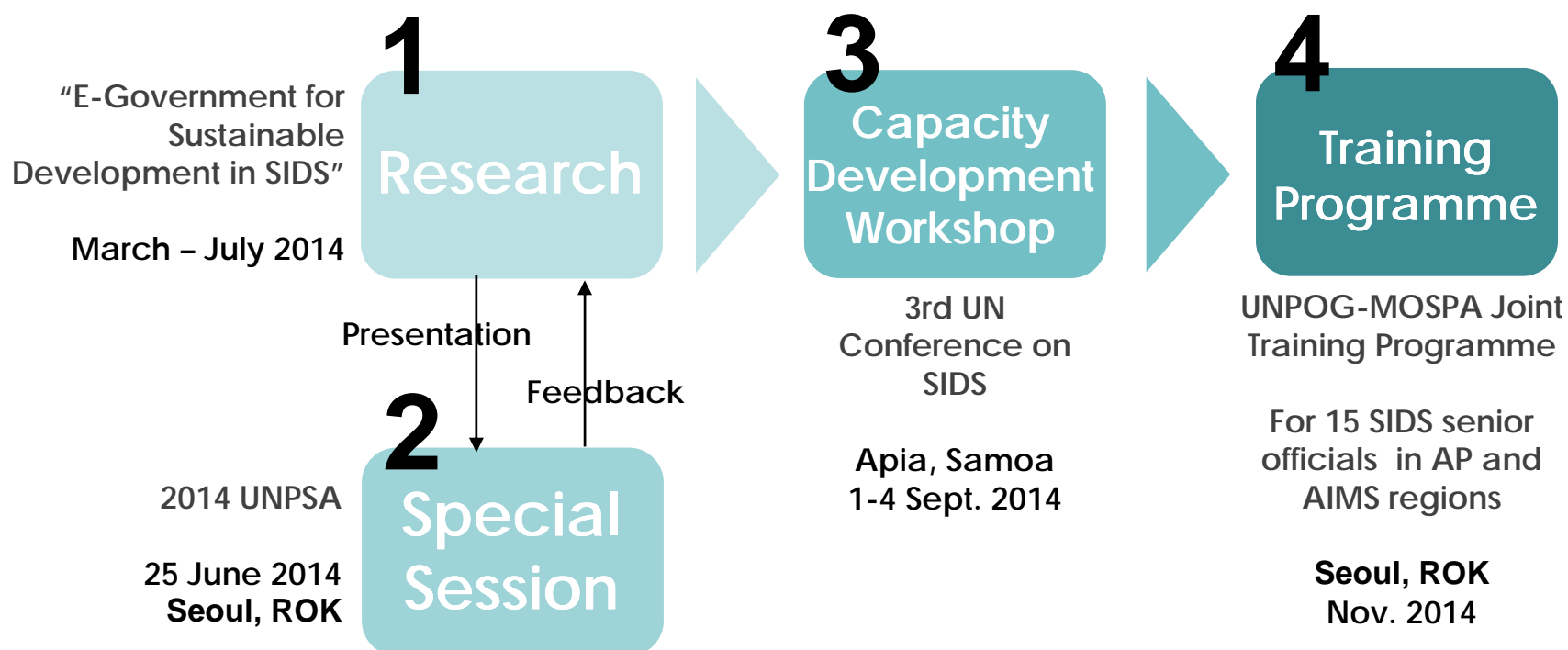
E-Government for Promoting Sustainable Development in SIDS

2. UNPOG Key Activities

2.1 Research & Policy Development
2.2 Capacity Development
2.3 Communications and Outreach

2.1 Research & Policy Development

(1) Summary of Activities (2006 – 2014)

Research Title	2006	2007	2008	2009	2010	2011	2012	2013	2014
Study on Project Framework of UNPOG	▉								
Inventory of Government Innovations and Good Governance in Asia		▉	▉	▉					
Building Trust in Government in Asia and the Pacific		▉							
Best Practices Case Studies: With a Specific Reference to e-Government		▉							
Country Profiles of Asian Countries on Good Governance and State Capacity		▉							
Management Strategy for Local Governments to Strengthen Transparency in Local Governance			▉	▉					
Understanding Governance Challenges in Post Conflict Societies			▉						
Study on Saemaul Undong from the Governance Perspectives			▉						
Study on the Application of Saemaul Undong to Rural Development in Africa			▉						

2.1 Research & Policy Development

Research Title	2006	2007	2008	2009	2010	2011	2012	2013	2014
Public Governance and Management for Developing Countries: Lessons from Korean Cases				▮ (blue)					
Study on the Expansion of Korea's e-Government Systems in International Community					▮ (blue/orange)				
United Nations Public Administration Country Studies (UNPACS) Phase I						▮ (orange)			
Role of e-Government to Promote Gender Equality in the Asia and Pacific – Phase I						▮ (blue)			
From Promoting Gender Equality to Empowering Women: Role of E-Government in Asia and the Pacific - Phase II							▮ (blue)		
United Nations Public Administration Country Studies (UNPACS) Phase II							▮ (orange)		
Contribution to Compendium of Innovative e-Government Practices in Asia and the Pacific								▮ (blue)	
E-Government for Promoting Sustainable Development in Small Island Developing States									▮ (blue/orange)

Research Report (14)   **Country Profiles (5)**

2.1 Research & Policy Development

(2) Countries Covered

Europe
6

Asia and Pacific
45

Africa
21

America
9
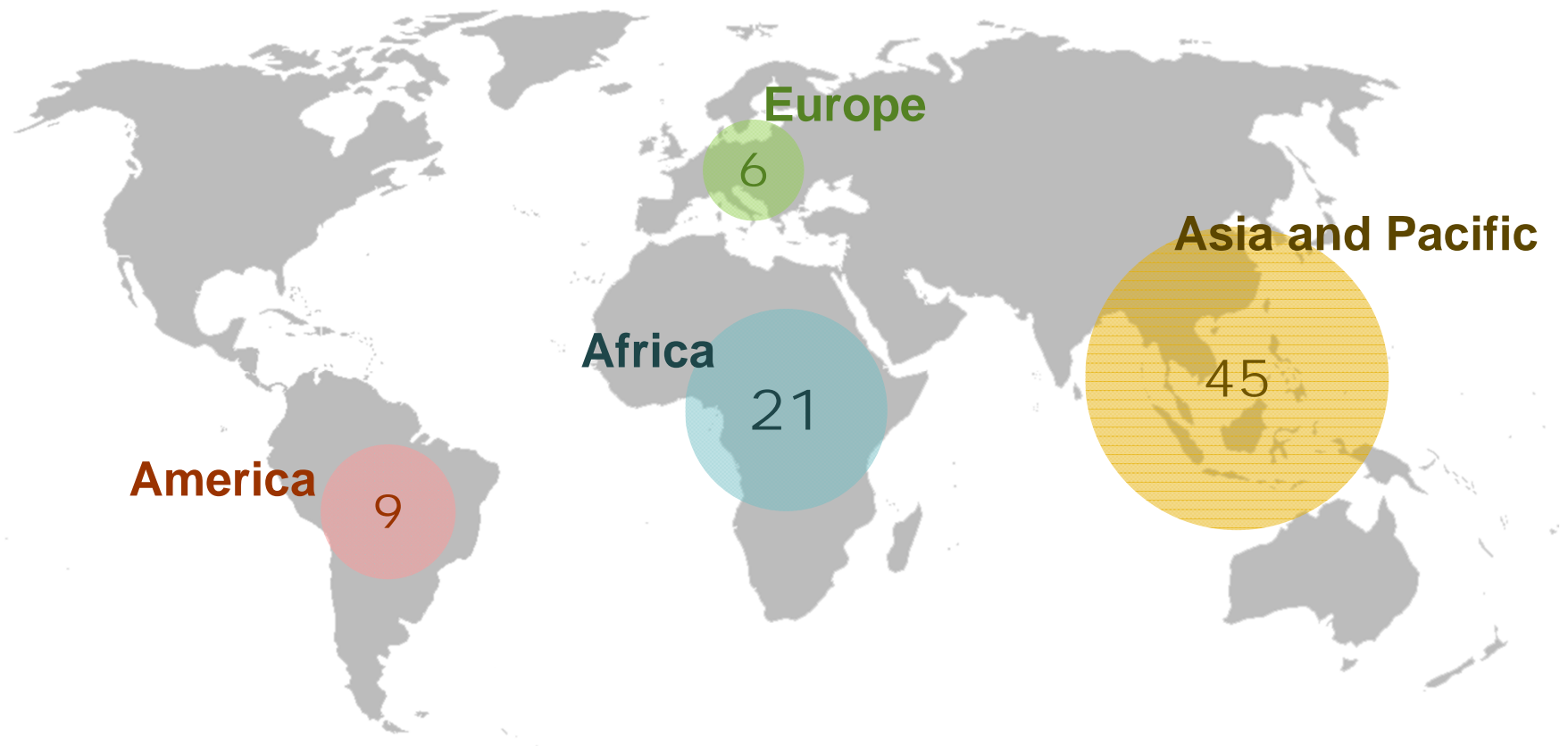
2.1 Research & Policy Development

(3) United Nations Public Administration Country Studies (UNPACS)

■ Concept

online knowledge-base
for **country-specific** data and information
of **193** Member States
on conventional and emerging topics related to **public administration**

■ Objective

Assist the UN Member States
in enriching their capacities to deliver quality public services
by providing them with critical knowledge resources
to facilitate evidence-based decision-making processes, particularly
toward the achievement of the Millennium Development Goals
(MDGs).

2.1 Research & Policy Development

- **<u>Thematic Areas</u>**

Government Institutional and Human Resource Development
- Codes of conduct, ethics or equivalent
- Government agencies ant the national level, E-parliament data
- Gender representation in government agencies
- Financial disclosure for senior government officials

Electronic and Mobile Government
- National strategies and polices on e-government
- E-government development index
- Chief information officers (CIOs) or equivalent at the national level
- National e-procurement platform/systems

Citizen Engagement in Managing Development Programmes
- National constitutions on citizen engagement in public affairs
- Institutions/systems for citizen engagement
- Channels/tools for citizen engagement
- E-participation index
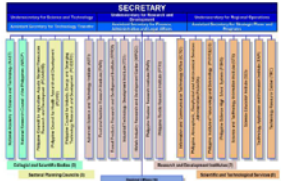
Open Government Data
- Freedom of information acts
- Data protection acts
- Budgetary information at the national level
- Information and privacy commissioners or equivalent

2.1 Research & Policy Development

- ## UNPOG's Contribution to UNPACS

  - ✓ 43 countries and 2 SARs in Asia and the Pacific
  - ✓ E-Government Institutions, CIOs and National e-Strategies

❖ In preparation for official launch

2.1 Research & Policy Development

(4) UN Compendium of E-Government Practices

- **Concept**

  compilation of case studies on innovative e-government solutions, services and applications

- **Objective**

  promote knowledge sharing and exchange of proven e-government applications among the countries, thus reducing the costs involved in setting up completely new systems

- **UNPOG's Contribution to Compendium Volume V**

  27 case studies on e-government in Asia and the Pacific

- **Access to the Compendium**

  http://www.unpan.org/DPADM/EGovernment/KnowledgeBaseofEGovernmentPractices/tabid/1264/language/en-US/Default.aspx

2.1 Research & Policy Development

(5) E-Procurement Serial Publication

- **<u>Concept</u>**

  serial publication on country best practices on e-procurement in research collaboration with Korea's Public Procurement Service (PPS)

- **<u>Objective</u>**

  assist developing member states (primarily in Asia and the Pacific, and at a later stage, global) to design, implement and sustain successful e-procurement

✓ Republic of Korea as the first case study, contributed by Korea's Public Procurement Service (PPS)

✓ Seek to further cooperate on identifying a group of countries whose e-procurement practices can be included in the serial publication

2.2 Capacity Development

(1) Summary of Activities (2006 - 2013)

	National Training Program	Regional Workshop	International Conference
EVENTS	11	8	11
COUNTRIES	11	70	94
PARTICIPANTS /TRAINEES	752	872	3144

10 Advisory Services and Study tours

2.2 Capacity Development

(2) Recipients of Country Specific Services

- ### National Training Program
  11 times, 11 countries
  Afghanistan, Singapore, India, Bangladesh, Sri Lanka, Kazakhstan, Bhutan, Cote d'Ivoire, Philippines, Ethiopia, and Republic of Korea

- ### Advisory Services
  4 times, 3 countries
  Kazakhstan, Seychelles, and Sri Lanka(2)

- ### Study Tours
  6 times, 6 countries
  Iraq, Nigeria, Seychelles, SAARC, Bangladesh, and Bahrain

2.2 Capacity Development

(3) Hosting Countries of Capacity Development Activities

2.2 Capacity Development

(4) UNPSA 2014

- **Main Theme**

  Innovating Governance For Sustainable Development And Well-Being Of The People

- **Venue**: Seoul, Republic of Korea

- **Date**: 23-26 June 2014 (4 days)

- **Programme**

23 Apr.	› Plenary Session
24 Apr.	› 6 Workshops (including 1 Special Session) & 1 Expert Group Meeting
25 Apr.	› Study Tour
26 Apr.	› Ministerial Roundtable › Public Service Awards Ceremony

2.2 Capacity Development

Capacity Development Workshops (6)

- **UN**
  - ✓ Innovation and e-Governance for Sustainable Develpoment
  - ✓ Public Accountability: the Role of Supreme Audit Institutions (SAIs) and Citizen's Engagement
  - ✓ Promoting Gender Responsive Service Delivery for Sustainable Development
- **Republic of Korea**
  - ✓ Transformative Initiatives toward Open, Competent and Service oriented Government
  - ✓ E-Government in the Smart Society: the Way Forward
  - ✓ (Special Session) Effective Governance System for Sustainable Deveopment in the Post-2015 Era

Expert Group Meeting (1)

- **UN**
  - ✓ Innovating Governance and Public Administration for Sustainable Development

2.2 Capacity Development

eGB/UNPOG
Capacity Development Workshop

- **Theme**: Innovation and e-Governance
  for Sustainable Development

- **Venue**: Seoul, Republic of Korea

- **Date**: 24-25 June 2014

- **Topics** to be dealt with
  - UN e-Government Survey 2014: Findings and Trends
  - Collaborative Leadership for Whole-of-Government
  - Policies and Strategies for Innovative Online Service Delivery
  - E-Government for Sustainable Development in SIDS

2.2 Capacity Development

(5) Global e-Government Forum (GeGF) 2014

- **Venue**: Astana, Kazakhstan

- **Date**: October 2014

- **Theme** :
  Smart Governance in Sustainable Development
  - New Possibilities of Partnership in Networked Society (Tentative)

- **History** of GeGF
  - GeGF 2012: First Forum in partnership with the Government of Republic of Korea
  - GeGF 2013: more than 1,000 participants from over 50 countries including 25 ministerial level participants
  - GeGF 2014 : diversify its hosting country to Kazakhstan, expected to reflect various viewpoints from Central Asia

2.2 Capacity Development

(6) UNPOG-UNESCAP Joint Project

1

Research

Phase III of UNPOG Research Report "From Promoting Gender Equality to Empowering Women : Role of e-Government in Asia and the Pacific"

May – September 2014

2

Presentation

Asian and Pacific Conference on Gender Equality and Women's Empowerment: Beijing+20 Review

November 2014

3

Training & Toolbox

Training on E-Government and Women's Empowerment & Launching of E-Government Toolbox in Three Countries

2015

2.3 Communication & Outreach

(1) Summary of Activities (2006 – 2013)

	Institutional Promotion on UN and UNPOG	Thematic Promotion on Good Governance
INTERNATIONAL	9	9
NATIONAL	11	2

- **Other Activities for Public Outreach**
  - **Publication of Brochures**
  - **Production of Promotion Video**
  - **Revamping of Website**

2.3 Communication & Outreach

(2) Promoting UN E-Government Survey 2014

- **<u>Regional Launching Ceremony for Asia and the Pacific (May)</u>**
  - Press Conference for Foreign Correspondents in Korea
  - Briefing for Diplomatic Missions from Asia and the Pacific Region in Seoul

- **<u>UNPOG Session in Jeju Forum (29 May)</u>**
  - Session Title : "E-Government for the Future We Want: Trends of Development in Asia"
  - Analyse the trends and challenges of e-Government in Asia and the Pacific region, based on UN E-Government Survey 2014,
  - Discuss innovative measures of e-Government and public administration that could contribute to design new Asia

3. UNPOG's Possible Contribution to ICTD-ASP

- 3.1 Key Subject Area

3.2 Possible Contributions

3.1 Key Subject Area
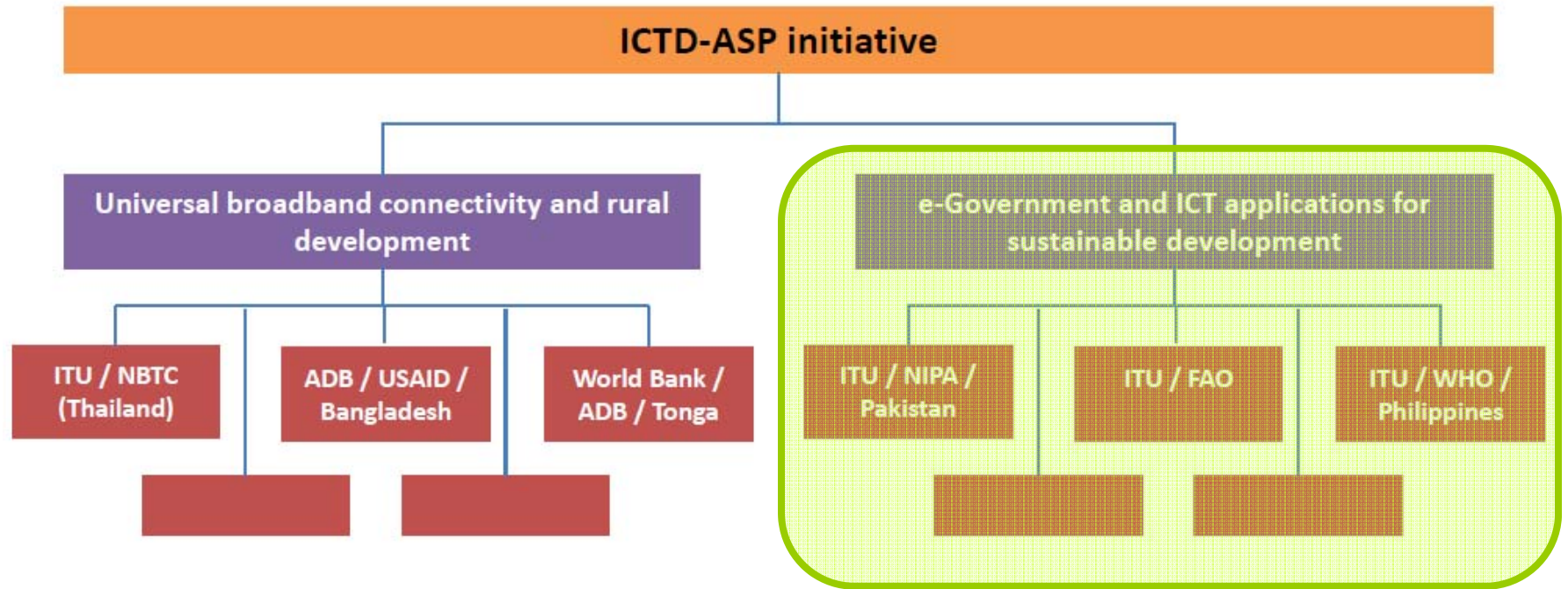
"e-Government and ICT applications for sustainable development"

3.2 Possible Contribution

Component 1
Project Development & Implementation

Technical Advisory Support

➢ Provide tailor-made advisory service (onsite and off-site) in accordance with specific requests of developing member states

➢ Identify actual needs of member states through research projects and capacity development activities

3.2 Possible Contribution

Component 2
Partnership & Resource Mobilisation

E-Government Practitioners' Network

➢ Enhance e-government practitioners' network in Asia and the Pacific through UNPACS

➢ Build up CIO network of Small Island Developing States (SIDS) through the capacity building workshop during the UNPSA

➢ Expert Group Meeting for Strengthen the CIO network in Asia and the Pacific

3.2 Possible Contribution

Component 3
Information & Knowledge Sharing Network

Capacity Building Activities

➢ Recommend proper experts to attend and provide substantive inputs to capacity building activities
➢ Provide developing countries and SIDS with training programmes tailored to their needs

Knowledge Sharing Platform

➢ Identify good practices and lessons learnt in implementing e-government in developing member states through research projects and capacity building activities
➢ Share the experience of building existing knowledge base, and supplement the new knowledge sharing platform

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THANK YOU!

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