International Telecommunication Union (ITU)
Arab Regional Office (ARO)

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- Arab Administrations of ITU Member States
- Arab Regulators

Subject: **Workshop on Building Trust in Digital Government Services**
Beirut – Lebanon, 11-12 Sept. 2023

Dear Sir/Madam,

We are pleased to invite you to the above-mentioned workshop, which will be organized by the United Nations Economic and Social Commission for Western Asia (ESCWA), in collaboration with ITU Arab Regional Office, the Arab Information and Communication Technologies Organization (AICTO) and the Internet Society, in Beirut – Lebanon, from 11 to 12 Sept. 2023 and through Zoom. It will be conducted in both Arabic and English, with simultaneous interpretation.

The main objective of this workshop is to showcase practical strategies for enhancing cybersecurity, discuss best practices on the use of emerging technologies for improving trust and confidence in digital government services and argues on how to enhance privacy and personal data protection for the delivery of trusted digital services. The workshop will also discuss the new trends for mutual recognition of trusted services in the Arab region.

This workshop is open to all relevant stakeholders including Member states, Private sector, Organizations of Persons with Disabilities (OPDs), technology companies in the private sector including startups and SMEs, technology professionals from the public sector, researchers, relevant regional and international organizations.

In order to facilitate the participation of delegates from the Arab Least Developed Countries (LDCs) and Low Income Countries (LICs), there will be a limited number of **Full Fellowships** to cover the travel and accommodation expenses of one delegate from each LDCs and LICs. The interested countries should fill in the Fellowship Request Form (Annex 1), which is available on the event's webpage (Click here)1, which should be signed, validated and returned to ITU no later than **1 Sept. 2023**.

Detailed information on this workshop, such as the registration, which will be closed in **10 Sept. 2023,** draft programme details, logistics note, can be found from the ESCWA homepage at the following link :
https://www.unescwa.org/events/building-trust-digital-government-services

Should you require any further information on this event, please do not hesitate to contact: Mr. Ahmed ElRaghy, Senior Advisor of ITU-Arab Regional Office, email: (Ahmed.ElRaghy@itu.int)

Looking forward to your active participation and fruitful contribution in this important event.

Yours faithfully,

Adel Darwish
Regional Director
Arab Regional Office

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[1] https://www.itu.int/en/ITU-D/Regional-Presence/ArabStates/Pages/Events/2023/TrustBuilding/TB.aspx