ITU Regional Forum on ICT Measurement
13-15 December 2016

Dubai, United Arab Emirates

AGENDA

DAY 1   Tuesday, 13 December 2016
Technical Segment

08:00 – 09:00   **Registration**

09:00 – 09:30   **Opening of the Technical Segment**

- Tariq Al Awadhi, Executive Director Spectrum Affairs, TRA, United Arab Emirates
- Susan Teltscher, Head, Human Capacity Building Division and Head a.i. ICT Data and Statistics Division, ITU

09:30 – 10:30   **Session 1: Introductions and overview of ITU's work on ICT measurement**

Moderator: Vanessa Gray, Head, LDCs, SIDS and Emergency Telecommunications Division, ITU

- **Introductions by participants**
- **Overview of ITU's work**
  Susan Teltscher, Head, Human Capacity Building Division and Head a.i. ICT Data and Statistics Division, ITU
- **Discussion**

10:30 – 11:00   *Coffee break*

11:00 – 12:00   **Session 2: Knowledge and experience sharing: National practices and coordination on ICT measurement and lessons learned**

Moderator: Susan Teltscher, Head, Human Capacity Building Division and Head a.i. ICT Data and Statistics Division, ITU

- **Introduction**
  José-Luis Cervera, CEO, DevStat and ITU Expert
- **Mechanism for coordination: Models and good practices on national coordination, data collection, production**
  Mr. Nasreddine Bahri, Head of The Statistical Observatory Division, Instance Nationale des Télécommunications, Tunisia
- **Coordination issues among producers and users of data**
  Ms. Rouqiya Al Abri, Assistant Specialist, Telecommunication Regulatory Authority, Oman
- **Round-table discussion**

12:00 – 13:00   **Session 3: Supply-side ICT statistics - telecommunication indicators**

Moderator: Karim Abdelghani, Programme Coordinator, ITU Arab Regional Office

- **ITU World Telecommunication/ICT (WTI) Indicators: WTI Short questionnaire, ICT Development Index (IDI) indicators, Sustainable Development Goal indicators**
  Vanessa Gray, Head, LDCs, SIDS and Emergency Telecommunications Division, ITU
- **Interactive discussions and group exercises**

13:00 – 14:00   *Lunch break*

14:00 – 15:30   **Session 4: Supply-side ICT statistics - telecommunication indicators (continued)**

       Moderator: Karim Abdelghani, Programme Coordinator, ITU Arab Regional Office

- **ITU World Telecommunication/ICT (WTI) Indicators: WTI Short questionnaire, ICT Development Index (IDI) indicators, Sustainable Development Goal indicators**
  Vanessa Gray, Head, LDCs, SIDS and Emergency Telecommunications Division, ITU
- **Interactive discussions and group exercises**

15:30 – 16:00   *Coffee break*

DAY 2   Wednesday, 14 December 2016
Policy Segment

09:00 – 09:30   **Opening of the Policy Segment**

- H.E Majed Al Mesmar, Deputy Director General, Telecommunication Regulatory Authority (TRA), United Arab Emirates
- Brahima Sanou, Director, Telecommunication Development Bureau, ITU

09:30 – 10:30   **Session 5: The relevance of ICT measurement for policy making**

       Moderator: Bocar A. Ba, CEO, SAMENA Telecommunications Council

       Keynote Address: Chaesub Lee, Director, Telecommunication Standardization Bureau, ITU

- Tariq Al Awadhi, Executive Director Spectrum Affairs, TRA, United Arab Emirates
- Silja Baller, Practice Lead, Competitiveness and Innovation, World Economic Forum (WEF)
- **Discussion**

10:30 – 11:00   *Group photo and coffee break*

11:00 – 13:00   **Session 6: Global ICT targets and benchmarks**

       Moderator: Tony Eid, CEO, Telecom Review

- **Sustainable Development Goals and targets & ITU Connect 2020 Agenda**
  Vanessa Gray, Head, LDCs, SIDS and Emergency Telecommunications Division, ITU
- **Measuring the Information Society Report 2016 & ICT Development Index (IDI)**
  Susan Teltscher, Head, Human Capacity Building Division and Head a.i. ICT Data and Statistics Division, ITU
- **The World Economic Forum's Network Readiness Index (NRI)**
  Silja Baller, Practice Lead, Competitiveness and Innovation, WEF
- **Discussion**

13:00 – 14:00	*Lunch break*

14:00 – 15:30   **Session 7: Understanding the ITU processes on the collection, production and dissemination of ICT statistics**

Moderator: José-Luis Cervera, CEO, DevStat and ITU Expert

- **Data collection, verification and harmonization; addressing data gaps and challenges and the role of national focal points**
  Fredrik Eriksson, Statistician, ICT Data and Statistics Division, ITU
- Saeed Mashkoor, Manager of Regulatory Affairs, Telecommunication Regulatory Authority, Bahrain
- **Roundtable discussion**

15:30 – 16:00   *Coffee break*

DAY 3   Thursday, 15 December 2016
Technical Segment (continued)

09:00 – 10:30   **Session 8: Demand-side ICT statistics - ICT household indicators**

Moderator: Vanessa Gray, Head, LDCs, SIDS and Emergency Telecommunications Division, ITU

- **ICT household indicators: short questionnaire, IDI indicators, SDG indicators**
  José-Luis Cervera, CEO, DevStat and ITU Expert
- **Interactive discussions and group exercises**

10:30 – 11:00   *Coffee break*

11:00 – 12:00   **Session 9: Demand-side ICT statistics - ICT household indicators (continued)**

Moderator: Vanessa Gray, Head, LDCs, SIDS and Emergency Telecommunications Division, ITU

- **ITU ICT household indicators: short questionnaire, ICT Development Index (IDI) indicators, Sustainable Development Goal indicators**
  José-Luis Cervera, CEO, DevStat and ITU Expert
- **Interactive discussions and group exercises**

12:00 – 13:00   **Session 10: Big data for ICT measurement**

Moderator: Jeff Seal, Managing Partner, Telecom Review North America

- **Big data for official statistics**
  José-Luis Cervera, CEO, DevStat and ITU Expert
- **ITU project on big data for measuring the information society**
  Susan Teltscher, Head, Human Capacity Building Division and Head a.i. ICT Data and Statistics Division, ITU
- **Discussion**

13:00 – 14:00 *Lunch break*

14:00 – 15:30 **Session 11: Closing Session: Conclusions and way forward**

- **Presentation of key results, lessons learnt and ways of improving the data availability and quality of ICT statistics in the Arab States region**
  Susan Teltscher, Head, Human Capacity Building Division and Head a.i. ICT Data and Statistics Division, ITU
- **Closing remarks**
  Representative from the Telecommunication Regulatory Authority, UAE

15:30 – 16:00 *Coffee break*