International Telecommunication Union (ITU)
Arab Regional Office (ARO)

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- Arab Administrations of ITU Member States,
- Arab Regulators Authorities,
- ITU-D Sector Members,
- Associates, Academia
- Regional and International Organizations concerned

Subject: Questionnaire on Model Policy and Regulatory Frameworks on use of Telecom/ICTs in Emergency and Disaster Management"

Dear Sir/Madam,

In implementation of the objectives and expected results of the ITU Arab Regional Initiative on "Environment and Climate Change and Emergency Telecommunications", ITU Arab Regional Office is currently developing a Model Policy and Regulatory Frameworks on use of Telecom/ICTs in Emergency and Disaster Management for Arab Region.

This model aims to help the Arab countries in developing/updating their policy and regulatory frameworks on the optimal use of Telecom/ICTs in Emergency and Disaster Management.

In order to involve all stakeholders concerned with Telecom/ICTs in the Arab region, as well as partners and interested in disaster risk reduction and management, the Office has prepared a questionnaire to collect some information and data that will be analyzed in order to contribute to the preparation of the Model Policy and Regulatory Frameworks on use of Telecom/ICTs in Emergency and Disaster Management for Arab Region.

We invite you to fill out this questionnaire and to extend this invitation to the convenient local stakeholders (ministries and other government agencies or private sector companies or national centres working in the field of disaster risk reduction or academia or research) to participate in this survey to maximize the study sources that rely on the information contained therein to reflect the real situation in the Arab region, noting that the deadline for reply is **5 December 2018**. The questionnaire is available on the following link (Click here).

For more information about this study and the questionnaire, you can contact Eng. Mustafa Al Mahdi, Programme Administrator at ITU ARO, E-mail (Mustafa-Ahmed.Al-Mahdi@itu.int).

Looking forward to your active participation in this questionnaire, which effectively will depend on the study mainly for analysis of policy and regulatory frameworks on the role of Telecom/ICTs in Emergency and Disaster Management.

Yours sincerely,

Ebrahim Al Haddad
Regional Director
ITU Arab Regional Office