

# AMERICAS ACCESSIBLE

## Information and Communication Technologies for All (AA-25)

Organized by the International Telecommunication Union (ITU) in close collaboration with the Superintendence of Telecommunications (SIT) Guatemala

## Practical Information about the Event

Guatemala City, Guatemala, from October 28 to 30, 2025



## Where and When

Accessible Americas will be held in Guatemala City from October 28 to 30, 2025, at the [Hotel Real InterContinental Guatemala](#).

**Address:** 14 Calle 2-51, Zona 10 Guatemala City. Guatemala 01010.

**Phone:** +502-2-4134444



Hotel	Room Type	Price in USD Per night Per person All inclusive	Hotel Booking Contact
<b>Hotel Real InterContinental Guatemala:</b>	Classic Single	169.58	<a href="mailto:reservas1.gua@r-hr.com">reservas1.gua@r-hr.com/</a> <a href="mailto:evelyn.sarmiento@r-hr.com">evelyn.sarmiento@r-hr.com</a>
	Classic Double	197.64	
<b>Hotel Westin Camino Real 01010, Guatemala City</b>	Single	193	Lucia Vargas Phone: +502 -2333-3000



Hotel	Room Type	Price in USD Per night Per person All inclusive	Hotel Booking Contact
<b>Hotel Biltmore Plaza Camino Real</b>	Single	175	Lucia Vargas Phone: +502 23333000
<b>Hotel Holiday Inn</b>	Single	150	Azucena Liquez Phone: +502 24210000
<b>Hotel Clarion Suite</b>	Single	165	Monica Crispin o Alexa Phone: +502 24213333

\* The hotels listed in this section are only recommendations; each delegate is free to choose the accommodation that best suits their preferences.

# Event Contacts

## **International Telecommunication Union (ITU)**

For any questions related to the event, please contact:

Caroline Brandão

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Email: [Caroline.brandao@itu.int](mailto:Caroline.brandao@itu.int)

## **La Superintendencia de Telecomunicaciones - SIT**

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Email: [Angie.medina@sit.gob.gt](mailto:Angie.medina@sit.gob.gt)

## Participation in AA-25 is open to: **Participant Registration**

- ITU Member State Administrations,
- ITU-D Sector Members,
- ITU Academia, and
- Regional and other international organizations in the Americas Region.
- UN Funds, Programs and Specialized Agencies, and the IAEA.

- **Format: In-person**

### **Registration Process**

#### **1. Create an ITU user account (if you don't have one):**

1. If affiliated with an ITU Member, your affiliation must be approved by the TIES Coordinator before proceeding.

#### **2. Complete the registration:**

1. Access the [form available here](#) using your ITU account credentials.
2. Fill out and submit the registration request form.
3. You will receive a confirmation email.

# Visa

## ENTRY INFORMATION INTO NATIONAL TERRITORY

### Migration Check

To enter Guatemala, the following documents must be presented to immigration authorities:

- At the entry point, the immigration officer usually only requires a valid passport with over six months of validity, and will stamp it with temporary visitor authorization for 90 days.
- The national identity document is NOT valid for travel to Guatemala.

Exception: El Salvador, Honduras, and Nicaragua.

You must also complete the electronic Regional Traveler's Affidavit (DJRV) from the SAT to travel to Guatemala. Steps:

- Visit: [sat.gob.gt](https://sat.gob.gt)
- Scan the QR code
- Fill out the form on any internet-enabled device

## Visa

Immigration authorities may request foreign visitors to explain their travel purpose and provide: valid passport, visa (if required), personal data, travel purpose, permanent residence address, address and duration of stay in Guatemala, proof of departure, invitation letters (if required), hotel reservations, financial means, etc.

You can check countries that do not require a visa at:

[https://www.minex.gob.gt/Visor\\_Pagina.aspx?PaginaID=153](https://www.minex.gob.gt/Visor_Pagina.aspx?PaginaID=153)

## Visa

**Official and diplomatic passports:** Holders do not need a visa to enter Guatemala.

**Ordinary passports:** Visa requirements available here. <https://www.minex.gob.gt>

Visa requirements may change at the time of travel to Guatemala. Therefore, delegates are advised to check the current requirements at the nearest Guatemalan Embassy or Consulate, whose location and business hours can be found at the following link: <https://www.minex.gob.gt>



# Transportation

## Transportation to Hotels in Zona Viva, Zone 10, Guatemala City:

- The airport is only 4 km away from Zone 10 (Zona Viva) and the event's hotel, located near the main hotels in the city.
- La Aurora International Airport, Guatemala City  
Address: 9na. Avenida 14-75, Guatemala City 01013
- Hotels offer corporate airport transportation. Request information about shuttle availability, schedule, rates, and options at your hotel.

## Transportation

### Local Transportation

- Taxi services are available on the ground floor of La Aurora International Airport.
- Uber is available in Guatemala City and operates at La Aurora International Airport, offering a comfortable and safe transportation option to various destinations, including your hotel. Link: <https://www.uber.com/global/es/r/cities/guatemala-gu-gt/>
- InDrive is also available in Guatemala City and at La Aurora International Airport, allowing users to negotiate the fare directly with drivers for a flexible and affordable ride.
- Yango is another transportation option available in Guatemala City, offering efficient and safe service for transfers, including to and from La Aurora International Airport.

## Medical Services

**Health Insurance:** In case of illness or injury, delegates will be responsible for any expenses incurred when seeking medical care at Guatemalan facilities. Please note that some airline tickets include travel medical assistance services. It is also possible to purchase separate travel insurance. Therefore, delegates are advised to consider purchasing travel insurance before departing for Guatemala and to ensure they have adequate coverage during their stay in the country.

## Climate

Guatemala City is located at a high altitude of 1,560 meters, so appropriate precautions should be taken. In the month of October, the climate in Guatemala is warm and humid, with average temperatures of 23°C (high) and 14°C (low). During this time, the rainy season runs from May to October.

## Time Zone

Guatemala observes Central Standard Time (UTC-6) year-round.

## Language

The official language is Spanish. However, in tourist areas and hotels, English is widely spoken.

## Currency

Guatemalan Quetzal (GTQ). For updated exchange rates: <https://www.banguat.gob.gt/> .

Bank hours: Monday to Friday, 9:00 AM to 7:00 PM

## Electricity

In Guatemala, the electrical current is 110–120 volts (the same as in the U.S. and Canada). The electrical outlets used are Type A and B, also the same as those used in the U.S. and Canada.





## Phone & Internet

Free Wi-Fi is available at the airport, with a limit of up to four hours per session. There are two kiosks at the airport where SIM cards are sold; one of them is located right next to the currency exchange booth.

When you are in a country or city where your original mobile carrier does not have its own infrastructure, roaming service allows your device to connect to a partner network, enabling you to continue using data, calls, and text messaging.

No additional fees are required for using mobile data, calls, or messages, as these services are billed according to your home country's rate plan.

For mobile and internet packages, visit: <https://www.tigo.com.gt/>

- Temporary phone line for visitors
- Lifecycle: 30 days from activation.
- Includes an initial basic package with: data, minutes, and SMS.

## Tourism

The tourist assistance hotline: Guatemala has a tourist assistance phone number: 1500. This service is available 24 hours a day.

You can also call 2290-2810 to coordinate assistance or security during your stay in the country..

If you are traveling by road, you can call 1520 to report accidents, request tow trucks, or mechanical assistance.

**"Guatemala, where every corner tells a story, and every landscape is an embrace of nature and culture."**