



Monica Ackerman
Digital Accessibility Lead at Scotiabank

Monica Ackerman is the Digital Accessibility Lead at Scotiabank. Her team ensures that accessible design and development are at the foundation of digital banking. She has a passion for creating accessible digital spaces and for the inclusion of people with disabilities in the workforce. She is a professional engineer and has a master's degree in critical disability studies from York University. For 20 years she was the co-owner of a company specializing in workplace accommodation supporting employees and employers in creating inclusive workplaces. Other cool stuff she's gotten to do: helping to write accessibility regulations in Ontario, human rights work in India, Nepal and Bangladesh, and volunteering on the board of a disability legal aid clinic.