





Accessible Americas IV: ICTs for ALL

#### Session 4

#### Recent Developments on ICT Accessibility in the Americas Region

The G3ict DARE Index 2017 Preliminary Results

#### San Jose, Costa Rica

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**Francesca Cesa Bianchi** Vice President, Institutional Relations, G3ict





## **G3ict - Who We Are**



- History: Formed in December 2006 upon adoption of the Convention on the Rights of Persons with Disabilities (CRPD) by the United Nations General Assembly
- Mission: To promote the dispositions of the CRPD on the accessibility of Information and Communication Technologies
- Focus: With the support of UNDESA, the ICT industry, Organizations of Persons with Disabilities, Governments, Standards Development Organizations
- Four Divisions: Policy, Institutional Advocacy, Innovation, Training and Certification of IT personnel (IAAP)









#### G3ict - What we Do









ICT Accessibility Policy Development Center Institutional Relations and Advocacy

M-Enabling Summit & Innovation Outreach ICT Accessibility Training and Certification







### G3ict DARE Index 2017 Digital Accessibility Rights Evaluation Index Objective and Evaluation Methodology

- The DARE Index 2017 is designed to evaluate and track the progress made by CRPD signatories in the implementation of digital accessibility treaty provisions (e.g., CRPD Article 9).
- Conceptual framework consistent with Human Rights monitoring principles:
  - Country commitments
  - Country capacity to implement
  - Country actual implementation and outcomes
- <u>Our Experts</u>: Persons with Disabilities, advocates, researchers, and community leaders from around the world identified in partnership with Disabled People's International (DPI), RIADIS and other advocacy organizations.







DARE Index Methodology and Scoring (1)

# **Country Commitments**

- Essential laws, regulations or policies as per the ITU- G3ict Model Policy Report for ICT Accessibility
- Total score value of up to 5 x 5 = 25 points maximum
  - 1. CRPD Ratification
  - 2. General Law Protecting the Rights of Persons with Disabilities
  - 3. Definition of Accessibility for ICTs
  - 4. Definition of Reasonable Accommodation
  - 5. Universal Service Obligation includes PWDs







DARE Index Methodology and Scoring (2)

# **Country Capacity to Implement**

- Essential success factors as per model policies and confirmed through G3ict statistical analysis
- Total score value of up to 5 x 5 = 25 points maximum
  - 1. Government Agency for PWDs
  - 2. Government Agency for ICT
  - 3. Process to involve PWDs in Policy Making on ICT Accessibility
  - 4. Participation in Standard Development Organizations
  - 5. ICT Accessibility Courses Available at Major Universities in the Country





# DARE Index Methodology and Scoring (3)

# **Country Actual Implementation and Outcomes**

 Level of actual implementation and outcomes of core policies and programs in 10 essential ICT Accessibility areas

#### • Total score value of up to 5 x 10 = 50 points maximum

- 1. Web
- 2. TV
- 3. Mobile
- 4. E-books
- 5. Promotion of Internet usage by Persons with Disabilities
- 6. Inclusive ICTs in Education
- 7. Enabling ICTs for Employment
- 8. E-government and Smart Cities
- 9. ATs and ICTs for Independent Living
- 10. Public Procurement







# Key Facts DARE Index 2017

#### **Global Outreach**

- 119 Countries Surveyed
- 89% of the World Population

#### **Americas Outreach**

- 25 Countries Surveyed
- 92% of the Americas Population









## **Countries Surveyed in The Americas**

Caribbean	Central America	North America	South America
Barbados	Belize	Canada	Argentina
Dominican Republic	Costa Rica	Mexico	Brazil
Haiti	El Salvador	United States of America	Chile
Jamaica	Guatemala		Colombia
Montserrat	Honduras		Ecuador
Saint Lucia	Nicaragua		Guyana
Trinidad and Tobago	Panama		Peru
			Suriname

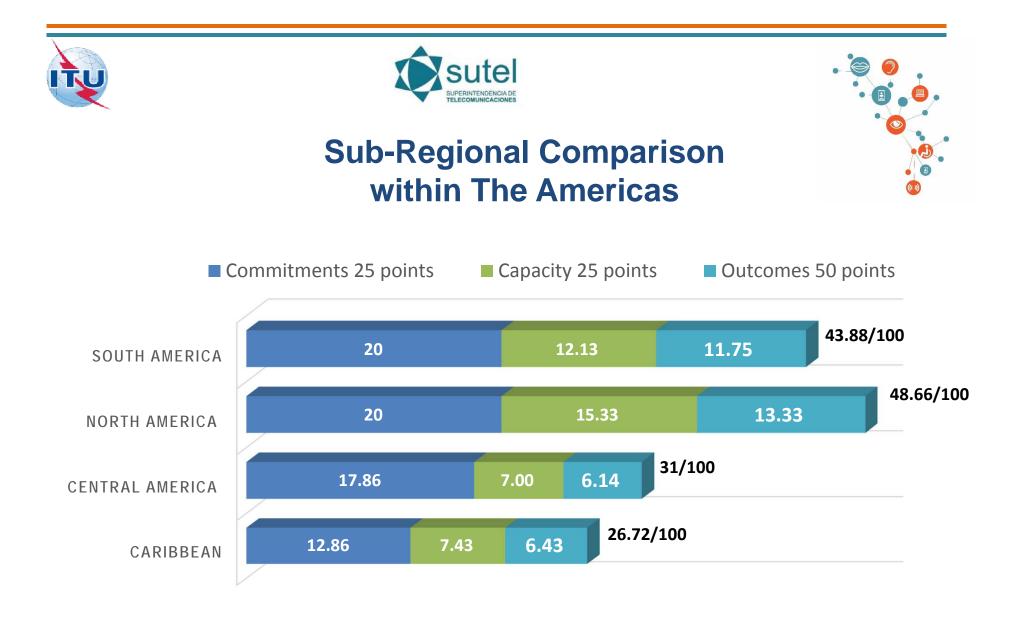






### Comparison: Americas Vs. World Overall Results

	Americas Average Points	World Average Points
Country Commitments	<b>17.4</b> / 25	<b>16.1</b> / 25
Country Capacity for Implementation	<b>11.2</b> / 25	<b>12.2</b> / 25
Country Outcomes	<b>8.8</b> / 50	<b>10.13</b> / 50
Overall DARE Index 2017 Score	<b>37.4</b> / 100	<b>38.43</b> / 100







# Champions in The Americas Top Countries for

# Commitments

Argentina	25 / 25	
Brazil (1)	25 / 25	
Canada	25 / 25	
Chile	25 / 25	
Costa Rica	25 / 25	
El Salvador	25 / 25	
Jamaica	25 / 25	
Panama	25 / 25	
Peru	25 / 25	

#### Country Score

(1) Brazil's Universal Service Obligation legislation includes persons with disabilities, but rule making is not completed

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### Champions in The Americas Top Countries for Capacity to Implement

	Country Score	Peer Income Level Global Score Average
Brazil	25 / 25	13 / 25
Canada	20 / 25	19.5 / 25
Chile	20 / 25	19.5 / 25







## Champions in The Americas Top Countries for Outcomes (Over 25 / 50)

		Peer Income Level
	Country Score	Global Score Average
Brazil	33 / 50	19.5 / 50
<b>United States of America</b>	28 / 50	23.5 / 50









# **Key Recommendations**

- Countries should develop systematic formal processes to involve organizations of persons with disabilities in ICT accessibility policy making and monitoring
- It is crucial that corresponding ministerial departments, as well as public procurement agencies, be engaged in addressing the implementation of accessible products and services in all areas of government to the greatest extent possible
- 10 Core areas of ICT accessibility identified in DARE Index need to be monitored and acted upon







## **G3ict DARE Index Next Steps**

- Official release of DARE Index January 2018
- All detailed country data and scores to be posted on the G3ict web site <u>www.g3ict.org</u>
- Feedback/requests for country profile updates through on-line form directed to G3ict analysts
- Feedback and suggestions welcomed!

# THANK YOU FOR YOUR ATTENTION!

fcesabianchi@g3ict.org