

Session	<b>Inspirational talk</b>
Title of presentation	<b>What more can be done?</b>
	<p><b>Mandl'esilo (Mandla) Msimang</b>  Managing Director  Pygma Consulting</p> <p>Mandla possesses vast and varied experience in the field of communications regulation ranging from convergence policy to licensing to universal service and access. She has, during the course of her career, gained experience from several perspectives - working at different times for the regulator, for an operator, and as an independent consultant.</p> <p>Mandla started her career in the telecommunications sector as an Advisor to Council at the South African Telecommunications Regulatory Authority (SATRA, now Independent Communications Authority of South Africa) and later became a Senior Manager at ICASA responsible for competition policy, research and economic &amp; financial analysis in 2001. Mandla joined Cell C (Pty) Ltd in 2004 where she was Senior Manager: Regulatory Affairs. She then left to start a consulting firm, Pygma Consulting, specializing in ICT policy and regulation.</p> <p>Mandla's consulting work includes work for the World Bank's Broadband Strategies Toolkit. She has also worked on projects with the United Nations International Telecommunications Union (ITU) on communications policy issues primarily around broadband and universal service and access in developing countries. She prepared the SADC Regional Toolkit on Universal Service Funding and Universal Service Fund Implementation in 2012. Mandla recently worked with the ITU to develop the Model Accessibility Policy Report which provides model text that can be used in national policies, laws, regulations and industry codes of conduct to ensure that the needs of persons with disabilities are met. The Model Accessibility Policy Report covers mobile accessibility, public access, web accessibility, accessible broadcasting services and public procurement.</p> <p>Mandla holds a BA from Cornell University (Ithaca, New York) and an MSc in Regulation (Utilities) from London School of Economics</p>