



Training workshop and validation meeting on Quality of Service (QoS) and Quality of Experience (QoE) Framework

Hosted by

**Ecole Supérieure Multinationale des
Télécommunications (ESMT),
Dakar, Senegal**

(ESMT)

December 11 – 14, 2017

INFORMATION NOTE

1. INTRODUCTION

Training workshop and validation meeting on Quality of Service (QoS) and Quality of Experience (QoE) Framework for ECOWAS region.

2. VENUE OF TRAINING

It will be held at the Ecole Supérieure Multinationale des Télécommunications (ESMT) to be held, Dakar, Senegal from 11 - 14 December, 2017

3. FOCAL POINTS

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4. ON-SITE REGISTRATION AND WORKING HOURS

Registration of participants will take place on Monday 11 December starting at 8:00 am. The opening session will start at 09:00. The suggested working hours are from 9:00 am to 5:00 pm.

5. VISA FORMALITIES

Participants are kindly requested to contact the diplomatic representations of Senegal in their respective countries for visa formalities. Visas can be issuing on arrival. For more information, read the e-visa procedure on www.diplomatie.gouv.sn. Please note that the visa is not required for nationals of ECOWAS member countries.

6. ACCOMMODATION

Participants are recommended to make bookings directly with the hotels listed below. Please send a copy of your reservation to the workshop coordinators. The booking form must indicate the day, the arrival and departure time, and must be communicated one week prior to arrival in Dakar.

7. LIST OF PROPOSED HOTELS

<p><u>HOTEL RESTAURANT SHEHERAZADE</u> Tél: + (221)33.860.13.83 <i>Chambre Single</i> : 30 000 F CFA <u>sheherazade@orange.sn</u></p>	<p><u>AUBERGE MARIE LUCIENNE</u> Rue A x Rue 2 Tél. : 33 869 00 90 Fax : 33 869 01 15 <i>Chambre Single</i>: 31 870 FCFA <i>Chambre Double</i>: 41 320 FCFA</p>
<p>MIRAMAR*** (Centre Ville) Tel : +221 33 8492929 Fax:+221 33 8233505 <u>miramard@hotmail.com</u> Chambre simple : 28 600 cfa Chambre double : 35 000 cfa</p>	<p>Nina Hotel **** (Centre ville) Tel : +221 33 889 01 20 Fax : +221 33 889 01 81 E-mail: hotelnina@sentoo.sn Chambre simple: 35 000 cfa Chambre double : 40 000 cfa</p>
<p>HOTEL LE NDIAMBOUR **** (Centre Ville) Tél : +221 33 823 61 11 Fax : +221 33 822 77 45 Email : ndiambour@orange.sn Site Web : <u>www.lendiambour.com</u> Chambre simple: 55.600 cfa/ Chambre double : 63 200 cfa</p>	<p><u>PISCINE OLYMPIQUE</u> Tél: (221) 33 825 03 99 (221) 77 512 83 92 Chambre Single : 18 000 FCFA Chambre Double: 30 000 FCFA</p>
<p>HOTEL RESIDENCE MADAMEL (Almadies) Tél : +221 33 869 59 64 Email : <u>contact@dalalhotels.com</u> Site web : <u>www.residencemadamel.com</u> Chambre simple : 36.000 cfa Chambre Double : 50.000 cfa</p>	

NB : for other information and photos, please visit the site : www.ausenegal.com.

8. DETAILS OF ARRIVAL AND TRANSPORT

Participants are responsible for transportation upon arrival from the airport to their various hotels and during departure.

9. CURRENCY (Money Change)

Senegal is a member of the FCFA zone of the Bank of West African States.

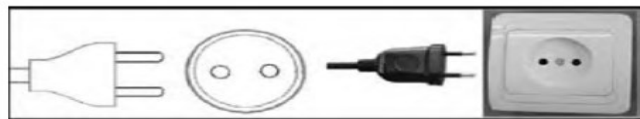
1 euro = 655.957 FCFA (XOF or XAF)

If need be, Please check values of the current USD and Euro exchange rates on www.xe.com

Banks are open every working day from 9am to 3pm. Banks are open every working day from 9am to 3pm. All international credit cards are accepted.

10. ELECTRICAL APPLIANCES

The voltage in Senegal is 220 Volts (50 Hz). Please note the following types of electrical outlets. You can get adapters in your hotels or in nearby stores if necessary. Inquire at the reception of your hotel for any further information.



11. LANGUAGES

French

12. SECURITY

Dakar is generally safe. Nevertheless, participants are recommended to be very cautious in order to avoid any inconvenience. The Ministry of the Interior of Senegal has provided emergency numbers to report any abuse, violence, or aggression:

Security emergency, you have to phone

POLICE: 17 ou 80 000 17 00 / GENDARMERIE: 80 000 20 20

13. HEALTH

Please take with you the immunization records. They are requested by the hygiene services at the airport before entering the Senegalese territory. Also make sure your yellow fever vaccine is valid.

Tap water is safe, however, it is recommended to use bottles of mineral water.

14. WEATHER

The weather in Dakar in December is a little bit hot with temperatures up 30° Celsius.

15. INTERNET

The hotels have internet connections available for the customers. On the venue of the meeting, participants will have broadband Internet access.