ITU REGIONAL DEVELOPMENT FORUM

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Developing a National Digital Transformation Strategy

What is digital transformation?

A broad, holistic definition of "digital transformation" would refer to the process of integration of digital technologies, transforming people's lives:

- It transforms economies;
- > It transforms societies;
- ➤ It transforms governance;
- It transforms the environment.
- Enterprise **Business** Intelligence Happiness Social Stability Consumer 8 Culture & Experience Value Chair Governance environment Advanced quality Localized Infrastructure Availability Connectivity Workflow industry
- Digital impacts all aspects of our lives.
- It is a journey, not a destination.

Source: Huawei



Importance of having a national digital transformation strategy

Economy

♠ Economic growth, Digital economy, Productivity, New jobs, Innovation

Government

↑ Digital public services,

Transparency and
accountability, Better
interaction with citizens,
Data-driven decision making

Society

↑ Improved health services, Better access to education, Social inclusion and communication

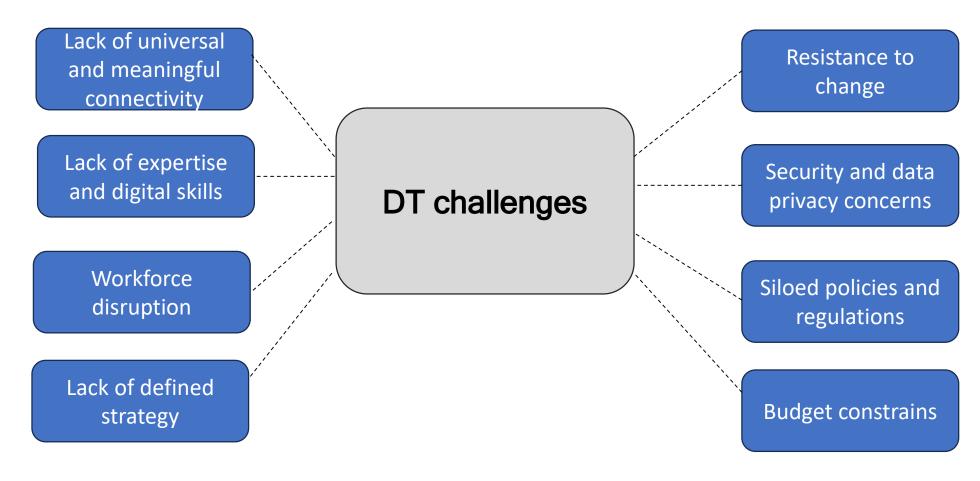
Environment

↑ Smarter waste management,
Pollution prevention and
control, Sustainable resource
management

DT offers
huge
potential
for growth
and wellbeing



Importance of having a national digital transformation strategy



❖ DT will not automatically guarantee success/ bring expected results



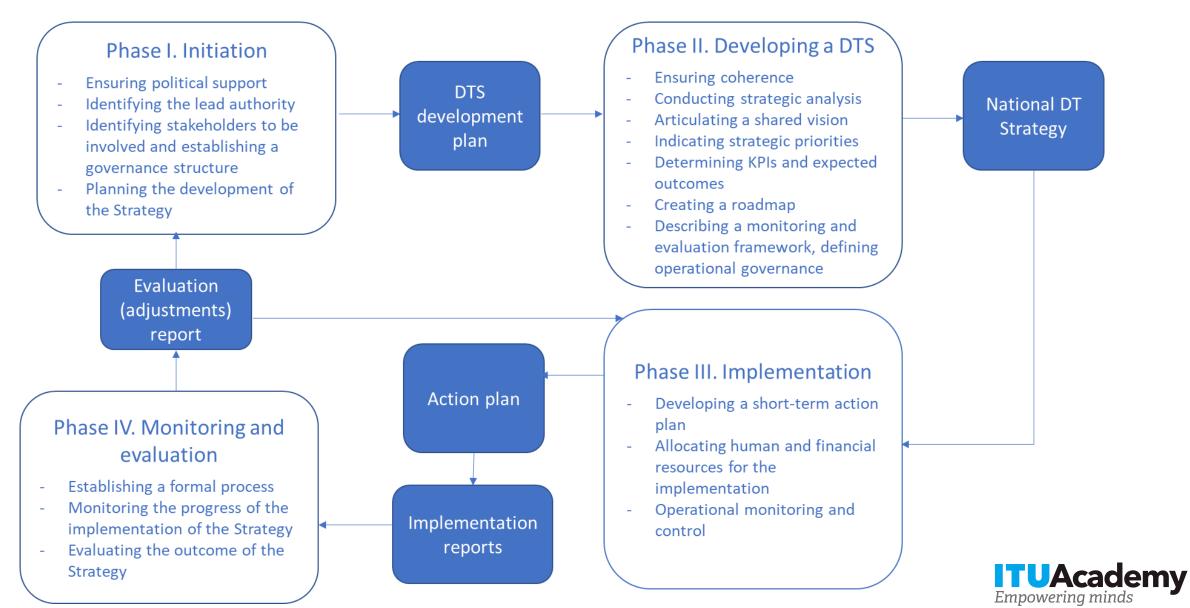
Characteristics of a national digital transformation strategy

- Coherent
- Comprehensive, holistic
- Inclusive, empowering and human-centered
- Collaborative
- Data-driven and evidence-based
- Ambitious but feasible
- Measurable
- Agile





Developing a digital transformation strategy - the cycle



Digital transformation - Key enablers

National Development Goals

Digital economy

Digital society

Digital government

Digital sustainability



Data availability and use

Policies and regulations

Digital trust

Digital skills

Digital infrastructure and access (electricity and ICTs)





... List of components evolve with tech innovation and national governments' priorities

sdg-digital.org/accelerationagenda





Digital Regulation Platform



https://digitalregulation.org/

Thank you!